

# LYNX AND SUNRAIL RIDER ALERT



LYNX and SunRail are conducting passenger surveys between November 2016 and March 2017. The survey results will be used to improve the transit service in the Orlando region.

Please participate in a short 5-minute interview during every trip you make on those days. You may also be handed a card when you board the bus, which you should return when getting off the bus. The surveyors will be wearing an easily identifiable uniform with a LYNX/SunRail Transit badge.

Your responses will be fully anonymous and cannot be linked back to you. The information will solely be used to analyze ridership patterns and to plan transit service improvements.

We want to hear from all patrons using these routes to help us improve your travel experience. For more information **please contact, Project Manager, Myles O'Keefe at [mokeefe@golynx.com](mailto:mokeefe@golynx.com).**

Thank you for your participation!



**SURVEY TEAM  
2016**

**SYSTEM WIDE ON BOARD ORIGIN & DESTINATION  
CUSTOMER SURVEY**