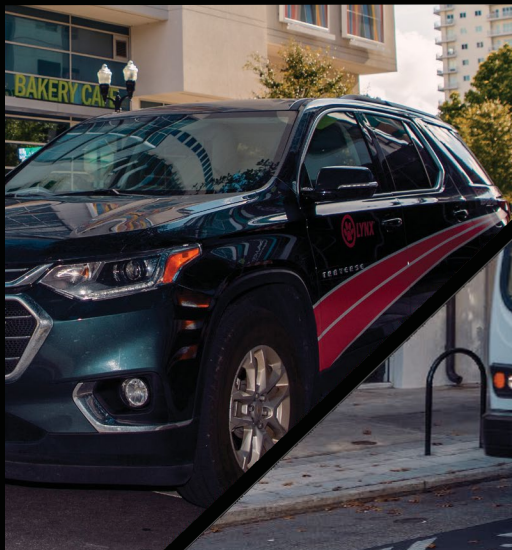




Federal Transit Administration FY 2023 TITLE VI PROGRAM UPDATE



MARCH 9, 2023

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY |




Presentation Outline

- ✓ Purpose
- ✓ Requirements
- ✓ Updates
 - ✓ Demographics
 - ✓ Public Participation
 - ✓ Language Assistance Plan
 - ✓ Monitoring Program
 - ✓ Major Service and Fare Media Changes
- ✓ Next Steps

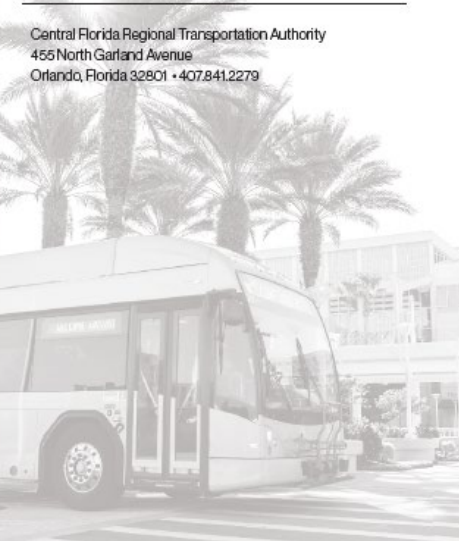
MARCH 2023

FEDERAL TRANSIT ADMINISTRATION




FY 2023
TITLE VI
PROGRAM
UPDATE

Central Florida Regional Transportation Authority
455 North Garland Avenue
Orlando, Florida 32801 • 407.841.2279



Public participation is solicited without regard to race, color, national origin, age, sex, religion, income, disability, or familial status. Persons who require language translation or interpretative services, or persons requiring a special accommodation because of a disability, should contact Amber Johnson, LYNX Civil Rights Compliance Administrator/Title VI Officer, at (407) 254-6171 or at ajohnson@golynx.com. TDD Customers: 711 Florida Relay Service.



Purpose

Title VI of the Civil Rights Act of 1964 states:

“No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

- The Title VI Program must be updated every 3 years (last update was 2020)
- The Title VI Program describes how LYNX is complying with Title VI requirements

Title VI Requirements

General Requirements

- Title VI Notice to the Public
- Title VI Complaint Procedures
- Title VI Complaint Form
- Transit-related Title VI investigations, complaints & lawsuits
- Public Participation Plan
- Language Assistance Plan
- PTSB Membership Demographics
- Subrecipient Monitoring
- Equity Analysis for Facility Construction
- Board Approval of Title VI Update

Fixed Route Transit Requirements

- Service Standards
- Service Policies

Requirements for transit providers with fixed route vehicles in peak service + located in UZA of $\geq 200,000$

- Demographic & Service Profile Maps
- Demographic Ridership & Travel Patterns
- Monitoring Program
- Public Engagement Process for Establishing Policies
- Service and/or Fare Equity Analyses

- Requirements per FTA Circular 4702.1B

2023 Updates

- 🐾 Demographics updated with most recent data
- 🐾 Analysis of service distribution
- 🐾 Monitoring program
- 🐾 Language Assistance Plan
- 🐾 Evaluation of major service and fare media changes



Demographics

🐾 48% Minority population average in LYNX service area

	LYNX Service Area	Orange		Osceola		Seminole	
	Persons	Persons	% Total Population	Persons	% Total Population	Persons	% Total Population
White and Hispanic or Latino	476,000	283,600	21%	129,500	36%	62,900	13%
Minority and Hispanic or Latino	266,400	157,600	11%	69,400	19%	39,400	8%
Minority and Not Hispanic or Latino	534,300	393,700	29%	52,600	14%	88,000	19%
Total	1,276,700	834,900	61%	251,500	69%	190,300	41%

Source: 2020 American Community Survey (ACS) 5-year Estimates

Demographics cont.

- 🐾 37% Speaks a language other than English
 - 14.1% Speaks English less than “Very Well”
- 🐾 13% Population below poverty line in LYNX service area
- 🐾 5% Zero Vehicle Households

Sources:

2020 American Community Survey (ACS) 5-year Estimates

2017-2021 American Community Survey 5-Year Estimates, Table S1601

Public Participation

- LYNX Policy: Proactively inform and involve the public in the planning activities and implementation of new services, routing adjustments, fare adjustments and new facility construction and other capital projects.



Central Florida Regional Transportation Authority
Policies and Procedures

Policy: Public Participation Program
Issuing Department: Executive/Transit Operations/Planning/Division of Strategic Planning
Effective Date: April 1, 2020
Approved By: 
James E. Harrison
Chief Executive Officer

SCOPE

This policy shall apply to all Officers, Employees, and Agents of LYNX.

DEFINITIONS

Agency: The Central Florida Regional Transportation Authority d.b.a. LYNX.

Custodian: The Chief Executive Officer (CEO) or designee. Designee for the purposes of this policy shall be the named interim or acting Chief Executive Officer in the event that the permanent CEO is not available for an extended period of time.

Coordinator: An employee of the Authority designated by the CEO, in coordination with the Strategic Planning Division and Government Affairs Department, whose responsibilities include maintaining a Public Participation Program that meets the Federal Transit Administration's requirements.

Public Participation: Activities and literature whose purpose is to convey agency ideas and projects in an effort to solicit public (governmental, private, individual, and special interest) input.

Metropolitan Planning Organization (MPO): A federally required planning body responsible for transportation planning and project selection in its region. METROPLAN ORLANDO serves as the MPO and is the transportation planning partner for Orange, Osceola, and Seminole counties – LYNX' primary service area.

POLICY

It shall be the policy of LYNX to proactively inform and involve the Central Florida public in the planning and implementation of LYNX' new services, routing adjustments, passenger fare adjustments, new facility construction and other capital projects, and planning activities in accordance with Federal and State regulations.

Public Participation

- 🐾 Outreach efforts in LYNX service area
- 🐾 Options for the public to provide feedback
- 🐾 Comment period open through March 17th

FY 2023 TITLE VI PROGRAM UPDATE

You're invited to attend LYNX' FY 2023 Title VI Program Public Outreach and Hearing.

PUBLIC OUTREACH

MONDAY MARCH 6 4:00-5:30 PM	TUESDAY MARCH 7 4:00-5:30 PM	WEDNESDAY MARCH 8 4:00-5:30 PM
LYNX Sanford Seminole Center Superstop	LYNX Kissimmee Intermodal Station	LYNX Rosemont Superstop
3653 S Orlando Dr, Sanford, FL 32701	Southeast corner of Pleasant St. & Neptune Rd., Kissimmee, FL 34745	Rosemont Way, South of Cinderlane Pkwy. on Rosewood Way, Orlando, FL 32808

PUBLIC HEARING

**THURSDAY
MARCH 9
4:00-6:00 PM**

LYNX Central Station

455 N Garland Ave,
Orlando, FL 32801

A virtual option for the public hearing is available. Visit gohlx.com for details.

Public participation is solicited without regard to race, color, national origin, age, sex, religion, income, disability, or familial status. Persons who require language translation or interpretative services, or persons requiring a special accommodation because of a disability, should contact Amber Johnson, LYNX Civil Rights Compliance Administrator/TITLE VI Officer, at (407) 354-4171 or ajohnson@gohlx.com. TDD Customers: 711 Florida Relay Service.



Language Assistance Plan

- 🐾 LYNX has developed a Language Assistance Plan (LAP) for Individuals with Limited English Proficiency (LEP)
- 🐾 Demonstrates the efforts that LYNX has undertaken to make its service as accessible as possible to all persons irrespective of their ability to communicate using the English language. More specifically, the plan addresses how services will be provided through general guidelines and procedures:
 - **Identification:** Identifying LEP populations and LEP services in LYNX departments
 - **Interpretation:** Offering free and timely interpretation to LEP individuals upon request
 - **Translation:** Providing free and timely translation of vital LYNX documents
 - **Staffing:** Identifying LYNX employees to meet LEP customer service needs
 - **Training:** Delivering training on LEP service mandates to all responsible employees

Monitoring Program

- 🐾 Requirement: Analyze LYNX performance based on service standards and policies for Minority and Non-Minority Routes
- 🐾 Currently Under Review: Compliance for all service standards and policies:
 - ✓ On-Time Performance
 - ✓ Headway
 - ✓ Vehicle Load
 - ✓ Service Availability
 - ✓ Vehicle Assignment
 - ✓ Distribution of Transit Amenities

Major Service Changes

- 🐾 LYNX typically has a service change three (3) times a year in April, August, and December
- 🐾 Several major service adjustments since the FY20 Title VI Update
- 🐾 LYNX conducted public hearings and workshops throughout the service area
- 🐾 Equity Analysis to evaluate proposed service changes

Fare Media Changes

🐾 No Fare Changes

🐾 Pass Options

- LYNX PawPass app
- Single Ride Fare
- All-Day Pass
- 7-Day Pass
- 30-Day Pass
- NeighborLink



Next Steps

- 🐾 Finalize FY23 update (data analysis and public participation)
- 🐾 Receive board approval to submit to FTA March 23, 2023
- 🐾 Submit Program Update to FTA by April 1, 2023
- 🐾 Review and acceptance by FTA by Summer 2023
- 🐾 Return any revisions to FTA and closeout

Thank You

Amber L. Johnson, Esq.,
DEI/Civil Rights Compliance Administrator
ajohnson@golynx.com