

# LYNX Board Agenda

Board Date: 4/26/2007

Time: 10:30 AM or immediately following Audit Committee

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LYNX Offices  
455 N. Garland Ave.  
Orlando, FL 32801

As a courtesy to others, please silence all electronic devices during the meeting.

## 1. Call to Order & Pledge of Allegiance

## 2. Approval of Minutes

-  Approval of the March 29, 2007 Board Meeting Minutes (pgs 4-9)

## 3. Public Comments

- Citizens who would like to speak under Public Comments shall submit a request form to the Assistant Secretary prior to the meeting. Forms are available at the door.

## 4. Chief Executive Officer's Report

## 5. Consent Agenda

### A. Authorization to Extend Contracts

-  Bennett Lease Extension (pgs 10-11)

### B. Miscellaneous

-  Authorization to purchase five (5) vanpool vehicles for replacement of retiring vehicles and vanpool expansion (pgs 12-13)
-  Authorization to Release Invitation for Bid (IFB) # 07-036 Regarding Supply of Bus Engine Lubricants (pg 14)
-  Authorization for the Chief Executive Officer (CEO) to write-off assets as of September 30, 2006 physical inventory count and reconciliation (pgs 15-17)

- Attachment 

## 6. Action Agenda

- A.  Authorization to continue discussions and execute a 90-day trial agreement for the extension of public transit service between the airport and the International Drive area (pg 18)
- B.  Authorization to enter into a Memorandum of Understanding/Agreement with Polk County Board of County Commissioners/Polk County Transit Services (pgs 20-21)

## 7. Work Session

- A.  Update on Federal Grant - New Freedom Program (NFP) and Job Access and Reverse Commute (JARC) and Elderly and Disabled Transportation Program (pgs 22-31)  
- Presentation 

## 8. Information Items

(For Review Purposes Only - No action required)

- A.  Service Implementation/Changes (pgs 33-34)
- B.  Change Orders for the LOC - LYNX Operations Center (pgs 35-38)  
- Attachment 
- C.  Procurement System Review (pgs 39-41)  
- Attachment 

## 9. Other Business

## 10. Monthly Reports

(For Review Purposes Only - No action required)

- A.  Monthly Financial Reports - February 2007 (pgs 42-47)  
- Attachment 
- B.  Monthly Employee Travel Report (pg 48)
- C.  Planning Report (pgs 49-52)
- D.  Ridership Report (pgs 53-58)
- E.  Marketing Report (pgs 59-63)
- F.  Legislative Update (pgs 64-66)

Section 286.0105, Florida Statutes states that if a person decides to appeal any decision made by a board, agency, or commission with respect to any matter considered at a meeting or hearing, he will need a record of the proceedings, and that, for such purposes, he may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans With Disabilities Act of 1990, persons needing a special accommodation at this meeting because of a disability or physical impairment should contact Sarah Tirado at 455 N. Garland Ave, Orlando, FL 32801 (407) 841-2279, extension 3012, not later than three business days prior to the meeting. If hearing impaired, contact LYNX at (407) 423-0787(TDD).

**LYNX**  
**Central Florida Regional Transportation Authority**  
**Monthly Board Meeting**

**PLACE:**     **LYNX Central Station**  
              **455 N. Garland Avenue**  
              **Board Room, 2<sup>nd</sup> Floor**  
              **Orlando, FL 32801**

**DATE:**       **March 29, 2007**

**TIME:**       **11:05 a.m.**

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**Members in Attendance:**

Seminole County Chair, Carlton Henley, Chair  
Orange County Commissioner, Mildred Fernandez, Vice Chair  
City of Orlando, Mayor Buddy Dyer, Secretary  
Osceola County Commissioner, Bill Lane

**Absent:**

FDOT District 5 Secretary, Noranne Downs

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**1. Call to Order and Pledge of Allegiance**

LYNX Chairman Carlton Henley called the meeting to order at 10:40 a.m. Mayor Dyer led the Pledge of Allegiance.

**2. Approval of Minutes**

Commissioner Bill Lane moved to approve the minutes of the February 22, 2007 Board meeting. Commissioner Fernandez seconded the motion. The motion passed unanimously.

**3. Recognition**

Peggy Gies, Chief Marketing Officer, recognized the State Bus Rodeo Champions: Hemo Harnanan, Pat D'Amico and Harry Mootoo for Maintenance and Moises Reina for Transportation. These gentlemen represented LYNX in the State tournament in Jacksonville, Florida and will go on to the international tournament in Nashville, Tennessee later this year.

Edward Johnson, Chief of Staff, presented the LYNX Finance Department with the Certificate of Achievement in Excellence in Financial Reporting. Bert Francis, Chief Financial Officer and Blanche Sherman, Manager of Finance, accepted the award on behalf of the Finance Department. Mr. Starlin Rollin and Mr. Sandy Moss were also present to accept the award. This is the 13<sup>th</sup> year LYNX has received this award.

**4. Public Comments**

Chuck Graham, Paratransit customer, explained that three years ago he proposed that MV vehicles be advertised on. This has not yet happened. He has also not heard any

advertising on the radio and/or TV. He would like to have a bumper sticker on the MV vehicles letting people know that they can advertise on those vehicles.

There was an illegal walkout by MV drivers because of a frustration with their contract. Mr. Graham asked for LYNX staff to look into the contract.

## **5. Chief Executive Officer's Report**

Linda Watson, CEO of LYNX, reported on the following items:

1. The new paratransit service contract with MV Transportation began on October 1, 2006, which coincided with the installation of CAD/MDT/AVL equipment. Since this time, on-time performance has increased from an average of 87% last year to 92% in January. Also, the paratransit "timeliness" customer concerns filed dropped from an average of 123 per month to an all time low of 28 in December. Additionally, LYNX just received the Fiscal Year 2008 TD allocations from the State. Next year's allocation is \$2,582,296 – which is \$47,625 more than this current year's allocation. This will allow LYNX to provide more trips for a growing program.
2. In conjunction with Commissioner Fernandez and Cheryl Stone with Metroplan Orlando, LYNX and MV Transportation will host a "Riders' Forum" on Saturday, April 28<sup>th</sup>, at the Taft Community Center. The purpose of the Forum will be to educate our paratransit customers on all of the programs that LYNX offers, how they can have a better trip, and what other options they have. The Forum will also be used to obtain feedback from our customers on how we can better improve the services we offer to the community.
3. LYNX will have a joint press conference with Walt Disney World here at the LCS on April 27, 2007 at 10:30 a.m. announcing their contribution for funding a later night bus service to get their employees to work. The press conference will be held in the Terminal. Disney will also be hosting a Job Fair in the courtyard that day and will be conducting interviews in the Board Room. Disney will present LYNX with a \$220,000 check. There will be photo opportunities with Mickey and Minnie Mouse.
4. There are Interlocal Agreement discussions with FDOT on using property they own at Garland and Amelia for parking buses, if necessary, and/or support vehicle parking and employee parking. This would be for minimum of one year.

## **6. Consent Agenda**

Chairman Henley stated that Item A.ii. will be removed from the Consent Agenda. This item is being pulled to get more information to complete their bid. This will be presented to the Board next month.

### **A. Authorization to Award Contracts**

- i. Authorization to ratify the award of the fuel contract for ultra Low Sulfur Diesel Fuel to Mansfield Oil Company
- ii. Authorization to award a Bus Lease Financing Contract to Municipal Services Group, Inc.

### **B. Miscellaneous**

- i. Authorization to amend Administrative Rule #4 – Contracts and Procurements
- ii. Authorization to execute Resolution #07-002 for the Joint Participation Agreement (JPA) #420522-1-84-01 with Florida Department of Transportation District V for the “Alafaya Circulator Service”
- iii. Authorization to increase LYNX’ staffing level for grant funded positions for the Job Access and Reverse Commute (JARC), New Freedom Program (NFP), and Community Advocacy and Service Engagement (CASE) programs
- iv. Authorization to execute a Service Funding Agreement with Duke Realty Limited Partnership for Northpoint DRI

**Motion:** Mayor Dyer moved to approve all Consent items. Commissioner Fernandez seconded the motion. The motion passed unanimously.

## **7. Action Agenda Items**

### **A. Acceptance by the LYNX Board of Directors of the results of the FY2005-2006 year-end financial audit**

Bert Francis, Chief Financial Officer, requested the Board’s acceptance of the results of the FY2005-2006 year-end financial audit.

**Motion:** Commissioner Lane moved to approve Action Agenda Item 7.A. Mayor Dyer seconded the motion. The motion passed unanimously.

### **B. Authorization to procure paratransit vehicles and amend the budget accordingly**

Bill Hearndon, Manager of Paratransit, asked the Board to authorize the procurement of paratransit vehicles and amend the budget accordingly.

**Motion:** Commissioner Lane moved to approve Action Agenda Item 7.B. Mayor Dyer seconded the motion. The motion passed unanimously.

## **8. Work Session**

### **A. Presentation on the LYNX Board of Directors’ Strategic Plan and Staff Business Plan**

Linda Watson, Chief Executive Officer, presented the strategic plan and the staff business plan.

During the Board Retreat, staff and Board members discussed various issues such as internal strengths and weaknesses, external opportunities and threats and the vision for the future.

Five general goal areas were established to develop the budget for the next fiscal year. The five goal areas are:

1. “To secure the level of funding required to provide a world-class multi-modal transportation system”

1. Develop plan for a winnable referendum for dedicated funding in November '08 (11/07)
2. Develop and implement plan to protect existing funding sources (5/07)
3. Pursue various funding sources (12/07)
2. To improve and expand regional transportation services throughout Central Florida
  1. Improve on-time performance (12/07)
  2. Implement COA recommendations (quarterly)
  3. Participate in planning for LYMMO expansion in 2010 (quarterly)
  4. Implement coordinated human service transportation (2/08)
  5. Increase vanpools by 16 (1/08)
  6. Improve service with technology (3/08)
  7. Construct 60 bus shelters and one superstop (11/08)
3. To enhance interactive communication and education among employees, partners and the public
  1. Add maps/information at shelters (11/07)
  2. Develop grassroots communication plan (8/07)
  3. Educate new employees on LYNX' funding and link to customer service (7/08)
  4. Improve customer concern process (7/09)
  5. Develop plan to communicate goals to all employees (7/07)
  6. Implement plan to boost image with customers (1/08)
  7. Outreach to chambers, local businesses, organizations, elected officials (8/07)
  8. Develop maps/graphic information (5/07)
4. To increase efficiencies by improving processes and procedures
  1. Establish service excellence team to provide a higher level of customer service (6/07)
  2. Improve inventory control (3/08)
5. To provide a quality work environment that encourages professional growth and employee retention
  1. Develop and improve training (1/08)
  2. Establish incentive and recognition programs (2/08)
  3. Develop succession plan (1/08)
  4. Conduct employee opinion survey (7/07)
  5. Develop employee retention plan (9/07)
  6. Review benefits and compensation to improve recruitment and retention (5/07)

Ms. Watson explained that most of these objectives are going to require funding. More detailed information will be presented to the Board as staff moves forward with the business plan.

Ms. Watson explained that transportation is important and can have a huge impact on this community. LYNX must take leadership in this region in moving forward and solving the big issues in Central Florida.

Chairman Henley explained that the Board set the goals in a workshop and staff was charged with developing objectives under each one of the goals. Chairman Henley commended staff on their efforts.

**B. Presentation on Community Advocacy & Service Engagement Project (C.A.S.E.)**

J Marsh McLawhorn, Chief Government Affairs officer, explained that several months ago LYNX responded to an FTA request for proposal. The FTA wants to develop new and innovative public participation strategies to connect people and their communities with a transportation planning process. Staff prepared and submitted a proposal last December and received word in February that the LYNX C.A.S.E. project was one of only seven projects selected nationwide. This C.A.S.E. project is fully funded by a Federal Grant. Mr. McLawhorn introduced Ryan Houck, Community Relations Liaison. Mr. McLawhorn mentioned that Ryan has given over 40 presentations to stakeholder groups to explain and to try to educate what transportation can do for our communities and why we are trying to make a case for dedicated funding.

Mr. Houck explained that this synchs very well with the ongoing community relations and government affairs efforts. Those efforts will be amplified by the C.A.S.E. project. It is important to note that it is not going to be a distraction from existing resources but will instead augment the outreach efforts today. Mr. Houck explained that LYNX views this as the “Keystone” for a successful push for dedicated funding. This is the grassroots effort to lay the groundwork for that.

Mr. Houck explained that the purpose of the grant is to identify and change the region’s most common transportation misconception. An example of this would be the “How Shall We Grow” project. Also, to organize five transportation forums to educate, engage and solicit community feedback. Then, using community feedback, generate a Community Transportation movement.

What people perceive over time becomes a reality. A lack of dedicated funding for transit has led to a low level of service. That low level of service has led to a low level of community support.

The process is to:

1. Analyze “how shall we grow” data
2. Identify public information deficits
3. Develop a public education strategy and host 5 transportation summits

4. Engage community participants, solicit information and compile a community transportation vision
5. Execute the community transportation vision through the steering committee

Chairman Henley asked that staff look at the whole region and not just Orlando. Every community needs those equal opportunities and to become educated. Mr. Houck explained that he has ongoing contact with the League of Women Voters.

**9. Information Items**

Information Items are for review purposes only. No action is required.

**10. Other Business**

Commissioner Fernandez requests a presentation at the next meeting on the statistics for the last 3 years of incidents regarding our bus drivers. She would like to know how many incidents where the driver and the public are involved and what types of recommendations the staff has to address this issue.

**11. Monthly Reports**

Monthly Reports are for review purposes only. No action is required.

Meeting adjourned at 11:20 p.m.

Consent Agenda Item #5.A. i

**To:** LYNX Board of Directors

**From:** Lisa Darnall  
CHIEF OPERATING OFFICER  
Bert Francis  
(Technical Contact)  
Blanche Sherman  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3036

**Item Name:** Authorization to Extend Contracts  
~ Bennett Lease Extension

**Date:** 4/26/2007

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**ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to enter into a two month lease extension agreement with Bennett Truck Equipment, Incorporated in the amount of \$42,560 and to amend the FY2007 budget accordingly.

**BACKGROUND:**

LYNX entered into a lease agreement with Dr. Phillips, Inc. in October 1995 for 6.48 acres of commercial property located at 1925 W. Princeton Street to maintain and dispatch fixed route buses. The term of the agreement was for five years and we executed an extension for an additional six years that terminated September 30, 2006.

Following discussions with Dr. Phillips to extend the lease, we were notified that an extension would not be granted and steps were taken to secure a temporary site. Approximately fifteen sites were visited to locate the most suitable property. Following the review and consultation with LYNX' consultants, Earth Tech, staff determined that the Bennett Truck Equipment, Inc. site proved to be the best property available. Additionally, the site is in close proximity to our existing facility on South Street that will need to support daily operational requirements such as fare collection retrieval, washing and fueling the Princeton Street vehicles.

The site is on 2.4 acres of land located at 3620 Old Winter Garden Road in Orlando. The term of the extended lease agreement is for a period of two months effective May 17, 2007 and terminating July 17, 2007. The extension will allow LYNX continue to use the facility as a temporary operations and maintenance facility during the completion of the new LYNX Operations Center (LOC). However, it is our intention to only occupy the facility until we can move into the LOC. Under the Lease, LYNX has the right to terminate the lease on 5 days

notice. It should be noted that the owner/landlord has entered into a contract to sell the land, which could occur before the end of the lease extension.

**FISCAL IMPACT:**

The cost for this activity is not to exceed \$42,560 at a rate of \$21,280 per 30-day period for two months. The additional \$42,560 will be grant funded and requires an amendment to the FY2007 budget.

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Consent Agenda Item #5.B. i

**To:** LYNX Board of Directors

**From:** **Peggy Gies**  
CHIEF MARKETING OFFICER  
**Brenda Rhodes**  
(Technical Contact)  
**Belinda Balleras**  
(Technical Contact)

**Phone:** 407.841.2279 ext. 3020

**Item Name:** Authorization to purchase five (5) vanpool vehicles for replacement of retiring vehicles and vanpool expansion

**Date:** 4/26/2007

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**ACTION REQUESTED:**

Authorization to purchase vanpool vehicles to replace those slated to reach retirement and to complete the purchase of expansion vehicles for the LYNX vanpool program.

**BACKGROUND:**

The LYNX vanpool program was developed to provide another option for Central Floridians who commute to work. The vanpool program offers individuals who live and work in the same area, a reliable, affordable method to get to work each day. LYNX staff is responsible for marketing and overseeing the vanpool program. LYNX manages the entire rideshare matching process and assists commuter groups in forming and maintaining vanpool participants. LYNX has a contract with VPSI who is responsible for vehicle maintenance and insurance.

This purchase is to replace three (3) vanpool vehicles slated to be retired during FY07 and to add two (2) vanpool vehicles needed to fulfill LYNX' contract with VPSI, who manages our vanpool fleet. LYNX has a waiting list of individuals who have been pre-qualified to participate in our program. Because of the continuing demand and the increasing cost of operating a single passenger vehicle, we expect the vanpool program to continue to grow.

**FISCAL IMPACT:**

It is necessary for LYNX to purchase three (3) 10-passenger and two (2) 12-passenger vehicles to meet our commitments for FY07.

LYNX has purchased vehicles on a staggered schedule in order to remove retiring vehicles from the fleet as needed and to avoid incurring excessive repair costs for vehicles over 100,000 revenue miles. It is also our desire to purchase 2007 vehicles and to place our order for the requested five (5) vehicles before the 2008 price increase becomes effective May 18, 2007.

Staff is requesting Board approval to purchase five (5) vanpool vehicles. These vehicles will be purchased under Florida State contract. LYNX currently has federal funds to purchase five (5) vanpool vehicles.

**2007 Vanpool Costs**

<b>Van Type</b>	<b>Number</b>	<b>Status</b>	<b>Item Cost</b>	<b>Total Cost</b>
12 Passenger Vehicles	2	Retirement	\$28,300	\$ 56,600
10 Passenger Vehicle	1	Retirement	27,000	27,000
10 Passenger Vehicles	2	Expansion	27,000	54,000
Projected Cost	5			<u>\$137,600</u>

Consent Agenda Item #5.B. ii

**To:** LYNX Board of Directors

**From:** Lisa Darnall  
CHIEF OPERATING OFFICER  
Joe Cheney, Deputy Director of Operations/Maintenance Division  
(Technical Contact)  
Adam Goldman, Procurement Division  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3036  
(407) 254-6216

**Item Name:**  
Authorization to Release Invitation for Bid (IFB) # 07-036  
Regarding Supply of Bus Engine Lubricants

**Date:** 4/26/2007

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**ACTION REQUESTED:**

Staff is requesting authorization from the Board of Directors' for the Chief Executive Officer (CEO) or designee to release an IFB to award a supply contract for bus engine lubricants.

**BACKGROUND:**

LYNX desires to establish a supply contract for Multi-Grade 15w40 Engine Oil meeting the specification of API CJ-4. Approximately five years ago, a supply term contract expired for engine lubricants. Since that time, LYNX has purchased lubricants from various vendors by obtaining quotations, all with differing performance outcomes. The inconsistency among the products is not advantageous to our preventative maintenance program. In addition, a multi-year term contract from a single vendor would likely result in a price-proposal at a better rate than obtaining frequent quotes for small quantity orders.

A Request for Information (RFI) was broadcast March 26, 2007, in order to obtain information from the industry regarding standard public procurement pricing terms. This has assisted us in drafting a solicitation that will enable vendors to bid properly, with terms and conditions that are commonly accepted in the industry.

**FISCAL IMPACT:**

The Maintenance Division orders up to 900 gallons of engine lubricants every two weeks, for a total of approximately \$185,000 annually in orders. This is within the FY 2006-07 approved budget.

Consent Agenda Item #5.B. iii

**To:** LYNX Board of Directors

**From:** Bert Francis  
CHIEF FINANCIAL OFFICER  
Blanche Sherman  
(Technical Contact)  
Starlin Rolle  
(Technical Contact)  
Kenneth Roberts  
<<Technical / Project Lead Title 3>>

**Phone:** 407.841.2279 ext: 3047

**Item Name:** Miscellaneous  
~ Authorization for the Chief Executive Officer (CEO) to write-off assets as of September 30, 2006 physical inventory count and reconciliation

**Date:** 4/26/2007

**ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) to write-off tangible fixed assets with a book value in the amount of \$9,131. As a result of the September 30, 2006 physical fixed asset inventory count and reconciliation, these assets include office and computer equipment, furniture and fixtures determined to be obsolete and no longer useful, garage and shop equipment that was broken and beyond repair, capital vehicle parts and other items considered as not found.

**BACKGROUND**

In accordance with Federal Transit Administration Circular 5010.1C Chapter II, 3.e., LYNX must take a physical inventory of its equipment and reconcile the results to the financial records at least once every two years. As instructed by the LYNX Board, LYNX performs an annual physical inventory at the end of each fiscal year. The results of the September 30, 2006 physical inventory count are as indicated above. The assets considered 'not found' were thoroughly investigated and will be properly documented in LYNX' financial records. According to the financial records, the following is the description, acquisition value, and net book value of the assets requested for write-off:

<b>Capital Assets</b>	<b>Acquisition Value</b>	<b>Net Book Value</b>
<b>Office &amp; Computer Equipment</b>	<b>\$ 80,156</b>	<b>\$ 337</b>
<b>Garage and Shop Equipment</b>	<b>120,933</b>	<b>3,309</b>
<b>Office Furniture and Fixtures</b>	<b>75,955</b>	<b>-</b>
<b>Revenue Collection Equipment</b>	<b>13,988</b>	<b>5,485</b>
<b><i>Total</i></b>	<b>\$291,032</b>	<b>\$ 9,131</b>

**FISCAL IMPACT**

The fiscal impact will be considered a loss of disposal of assets in the amount of \$9,131, which is the net book value of the assets being written-off.

**LYNX ASSETS**  
**FY2006 Physical Inventory Recommended Disposals**

Acquired Date	Asset #	Description	Acquisition Value	Current Accumulated Depreciation	Net Book Value
<b>Office &amp; Computer Equipment:</b>					
06/23/94	94177SHE5128	COPIER-CANON NP6080	\$ 16,550	\$ 16,550	\$ -
06/15/95	95271STC5098	COMPUTER, DELL 466M/XE	2,721	2,721	-
08/22/96	96271SDT5161	FAX, MURAT	2,365	2,365	-
01/31/97	97271LDE5058	COPIER-CANON NP6080	17,250	17,250	-
03/06/97	97271BCE5081	CASH REGISTER NCR	2,765	2,765	-
03/06/97	97271BCE5082	CASH REGISTER NCR	2,765	2,765	-
06/12/97	97233SCE5215	AIR CONDITIONER DUCTLESS	6,569	6,569	-
07/10/97	97316PME5342	COPIER-CANON NP6080	11,500	11,500	-
05/07/98	98316PME5094	MICROWAVE	449	449	-
09/30/98	1168	COPIER-CANON NP6080	10,607	10,607	-
03/19/99	1547	PRINTER-DATACARD EXPRESS FOR ID BADGES	2,995	2,995	-
03/19/99	1548	CAMERA-OLYMPUS DIGITAL WITH TRIPOD	699	699	-
11/18/99	2246A	128 MB MODULE FOR MAIL SERVER	1,424	1,424	-
09/15/00	2031A	ADAPTEC SCSI CARD KIT PC VERSION FOR SERVER	304	304	-
09/29/01	2246B	UPGRADE TO MAIL SERVER-HARD DISK DRIVE	399	392	7
07/05/02	2248A	PROCESSOR	399	333	66
12/31/04	4213	MICROWAVE	395	131	264
<b>Subtotal</b>			<b>\$ 80,156</b>	<b>\$ 79,819</b>	<b>\$ 337</b>
<b>Garage and Shop Equipment:</b>					
11/24/95	2087	WEIGH-TRONIX ELECTRIC SCALE	638	638	-
02/22/96	2075	PALLET JACK, MAGNUM 5500LB	450	450	-
05/15/97	97271STG3007	PARALLOGRAM LIFT	76,000	76,000	-
05/15/97	97233STG3008	PARALLOGRAM LIFT	16,331	16,331	-
06/12/97	1846	HOOVER CONQUEST 18 UPRIGHT VACUUM"	441	441	-
07/10/97	97233STG3056	PARALLOGRAM LIFT (PRINCETON)	13,000	13,000	-
11/20/97	1724/1725	TWIN POST LIFT 9000LB CAP	3,000	3,000	-
01/02/98	98316SMP3416	HEATER KITS	1,986	1,986	-
09/15/00	2550	20 TON AIR/HYDRAULIC JACK	797	797	-
03/27/02	3110	VACUUM - UPRIGHT 18",3/27/2002"	486	429	57
09/30/03	3881	PNEUMATIC TORQUE WRENCH	3,902	2,276	1,626
09/30/03	3882	PNEUMATIC TORQUE WRENCH	3,902	2,276	1,626
<b>Subtotal</b>			<b>\$ 120,933</b>	<b>\$ 117,624</b>	<b>\$ 3,309</b>
<b>Office Furniture &amp; Fixtures:</b>					
02/13/97	97271SHF5055	WORKSTATION	1,275	1,275	-
01/29/98	1015	CHAIR, SIDE OAK/CONFETTI	667	667	-
01/29/98	1017	CHAIR, SIDE, OAK/CONFETTI	667	667	-
01/29/98	1019	CHAIR, SIDE, OAK/CONFETTI	667	667	-
08/26/98	1081	DESK-EXEC-OAK FLEETWOOD	403	403	-
08/26/98	1087	DESK-EXEC-AOK FLEETWOOD	403	403	-
08/26/98	1112	DESK-EXEC-OAK FLEETWOOD	403	403	-
08/26/98	1115	DESK-EXEC-OAK FLEETWOOD	403	403	-
09/30/98	1337	CHAIR	317	317	-
09/30/98	1338	CHAIR	317	317	-
09/30/98	1339	CHAIR	317	317	-
09/30/98	1340	CHAIR	317	317	-
09/30/98	1341	CHAIR	317	317	-
09/30/98	1343	CHAIR	317	317	-
09/30/98	1344	CHAIR	317	317	-
09/30/98	1345	CHAIR	317	317	-
09/30/98	1353	CHAIR	317	317	-
09/30/98	1356	CHAIR	317	317	-
09/30/98	1404	CHAIR	317	317	-
09/30/98	1408	CHAIR	317	317	-
09/30/98	1410	CHAIR	317	317	-
09/30/98	1412	CHAIR	317	317	-
09/30/98	1204	DESK-EXECUTIVE L-E. OAK	702	702	-
11/30/98	1208	MICROWAVE OVEN- BLACK LITTON	499	499	-
08/17/00	2606	FINANCE CUBICLE RECONFIGURATION	3,634	3,634	-
08/17/00	2607	CUSTOMER SERVICE CUBICLE RECONFIGURATION	54,921	54,921	-
09/30/00	2644	CUSTOM STORAGE WORK STATION	6,875	6,875	-
<b>Subtotal</b>			<b>\$ 75,955</b>	<b>\$ 75,955</b>	<b>\$ -</b>
<b>Revenue Collection Equipment:</b>					
04/10/97	97271SFRA001	CHANGE MACHINE	3,574	3,366	208
07/26/01	2882	BILL UPSTACKER FOR PASS DISPENSING MACHINE	415	415	-
06/05/02	3328	FAREBOX-ODYSSEY	9,999	4,722	5,277
<b>Subtotal</b>			<b>\$ 13,988</b>	<b>\$ 8,503</b>	<b>\$ 5,485</b>
<b>Total</b>			<b>\$ 291,032</b>	<b>\$ 281,901</b>	<b>\$ 9,131</b>

Action Agenda Item A

**To:** LYNX Board of Directors

**From:** **Linda Watson**  
CHIEF EXECUTIVE OFFICER  
**Edward Johnson**  
(Technical Contact)  
**Bert Francis**  
(Technical Contact)  
**James McLawhorn**  
(Technical Contact)

**Presented By: J Marsh McLawhorn**

**Phone:** 407.841.2279 ext: 3017

**Item Name:** Authorization for the Chief Executive Officer (CEO) to continue discussions and execute a 90-day trial agreement for the extension of public transit service between the airport and the International Drive area

**Date:** 4/26/2007

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**ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) to continue discussions with the Orlando International Airport Authority, Orange County Convention Center and the International Drive Property Owners' Association and execute a 90-day trial agreement for the extension of public transit service between the airport and the International Drive area.

**BACKGROUND:**

Representatives of the Orlando International Airport Authority (OIA), Orange County Convention Center (Convention Center) and the International Drive Property Owners' Association (POA) contacted LYNX requesting improved public transit services between the airport and the International Drive area contiguous to the Convention Center. Since the initiation of those discussions staff has identified several solutions that would be a logical approach to meet that unmet public transit need. Additionally, this extension, which provides a more direct route into the International Drive area, is consistent with the recently adopted Comprehensive Operations Analysis (COA).

The OIA and Convention Center has informed LYNX that this project could not come at a better time because both agencies expect a large volume of traffic to converge on the two areas the first of May. Therefore, staff is requesting the Board's authorization to execute the agreement and present the final details at the next Board of Directors' meeting.

**FISCAL IMPACT:**

This project will have no financial impact on LYNX; it is fully funded by our project partners.

**Action Agenda Item #6.B**

**To:** LYNX Board of Directors

**From:** Lisa Darnall  
CHIEF OPERATING OFFICER  
William Hearndon  
(Technical Contact)  
Jennifer Stults  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3036

**Item Name:** Authorization to enter into a Memorandum of Understanding/Agreement with Polk County Board of County Commissioners/Polk County Transit Services

**Date:** 4/26/2007

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**ACTION REQUESTED:**

Staff is requesting the LYNX Board of Directors authorization for the Chief Executive Officer or her designee to enter into a Memorandum of Understanding/Agreement with Polk County Board of County Commissioners/Polk County Transit Services.

**BACKGROUND:**

Both LYNX and Polk County Transit Services (PCTS) serve as the Community Transportation Coordinators (CTCs) for each of our respective areas. LYNX and PCTS have been working jointly to recognize efficiencies, cost savings, and increased mobility options to our customers through coordination of services offered between our two agencies.

A Memorandum of Understanding/Agreement would allow LYNX and PCTS to continue to work together on joint regional projects, broker paratransit trips to one another to increase efficiencies, and to offer cross-jurisdictional service to one another's customers.

The LYNX Board of Directors will learn more about our joint efforts with Polk County in the project overview presentation later in the Board Meeting Agenda.

**FISCAL IMPACT:**

A negative fiscal impact will not be realized, as the Memorandum of Understanding/Agreement will allow the actual cost of service to be charged to the appropriate agency. Further positive fiscal implications will be realized through efficiencies in coordination, increased productivity, and decreased vehicle deadhead.

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# LYNX Board Audit Committee Agenda

## Work Session Item #7.A

**To:** LYNX Board of Directors

**From:** **Lisa Darnall**  
CHIEF OPERATING OFFICER  
**Jennifer Stults**  
(Technical Contact)  
**William Hearndon**  
(Technical Contact)  
**Sherry Zielonka**  
<<Technical / Project Lead Title 3>>

**Phone:** 407.841.2279 ext: 3036

**Item Name:** Update on Federal Grant - New Freedom Program (NFP) and Job Access and Reverse Commute (JARC) and Elderly and Disabled Transportation Program

**Date:** 4/26/2007

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Staff will provide a presentation detailing the current status of these federal grants and related transit services.

# Human Services Transportation Federal Formula Funding

Jennifer Stults, AICP  
Deputy Chief of Planning & Technology



# Human Services Transportation Federal Formula Funding

- **SAFETEA-LU –Transportation Legislation**
- **Locally Coordinated Human Services Transportation Plan**
  - **5316 – Job Access Reverse Commute (JARC)**
  - **5317 – New Freedom Program (NFP)**
  - **5310 – Elderly & Disabled Individuals**

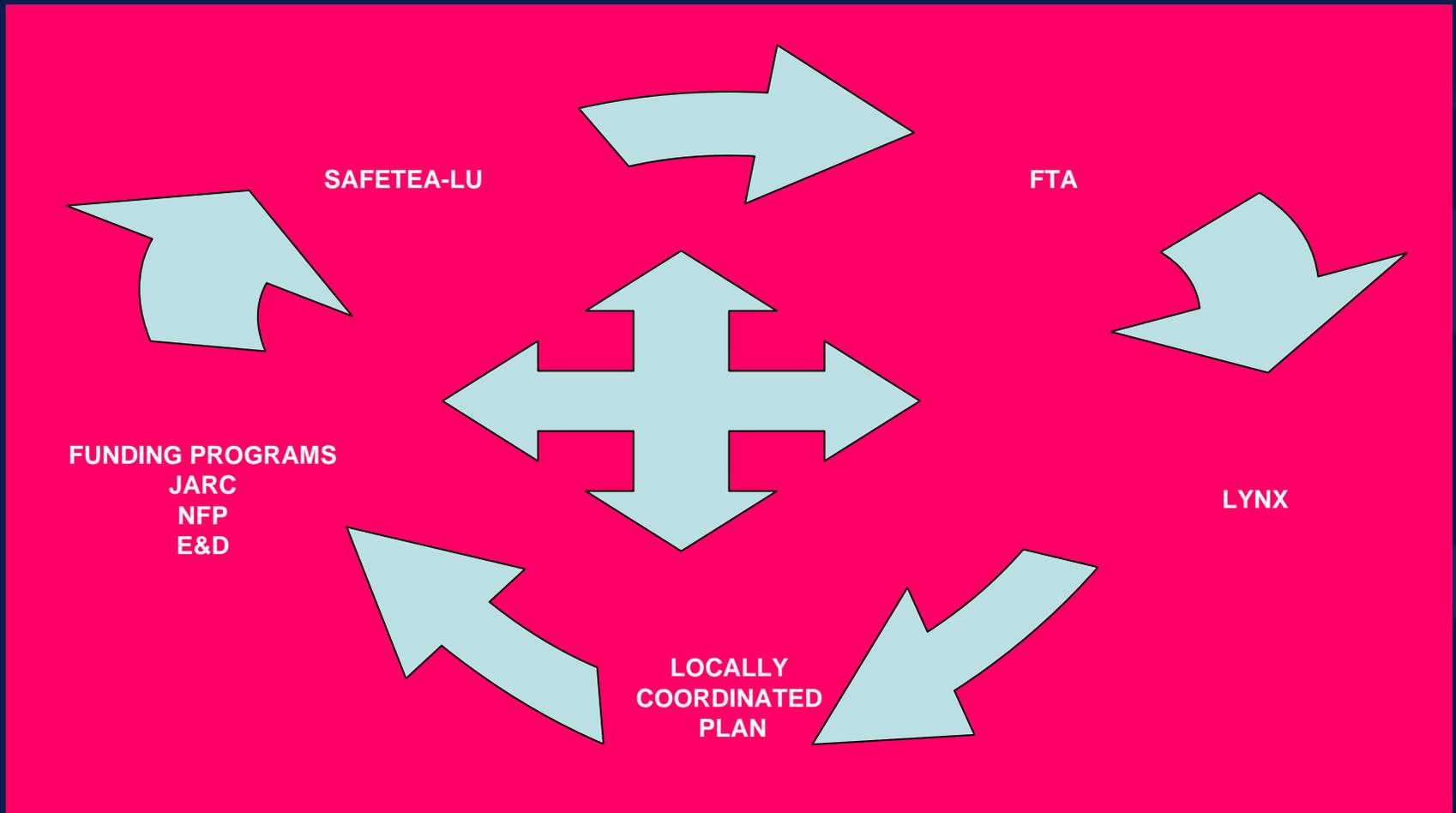


# Human Services Transportation Federal Formula Funding

- **FY06 Actual Funding - \$872,963**
  - **LYNX Disney 3-D Later Evening Service**
  - **Feeder Service**
  - **Ontira ATIS Trip Planner**
  - **Paratransit CAD/AVL/MDT & Magnetic Swipe Readers**
  - **Transit 101**
- **FY07 Actual Funding - \$930,398**
- **FY08 Estimated Funding - \$1,006,794**
- **FY09 Estimated Funding - \$1,062,660**



# Human Services Transportation Federal Formula Funding



# Human Services Transportation Plan Public Involvement

- **Stakeholder Meetings**
  - **April 2006**
  - **September 2006**
  - **February 2007**
- **Ongoing Target Group Meetings**
- **Publicly Supported Project Categories**
  - **Service**
  - **Accessibility**
  - **Enhancements**



# Community Connector Plan

## ➤ Plan Goals

- Identify Gaps & Overlaps in Transportation Services
- Propose Solutions to Reduce Gaps and Eliminate Overlaps
- Increase Coordination
- Provide Improved Transportation Services to Targeted Populations
- Encourage Public Participation to Enhance the Plan



# Community Connector Plan

- **LYNX's Role**
  - **Relationship to Metropolitan Transportation Planning**
    - **METROPLAN ORLANDO**
    - **FDOT**
- **Strengths & Challenges**



# Community Connector Plan

- **Other LYNX Efforts Tied to Coordinated Planning**
  - **Model Orlando Regional Efficiency Travel Management Coordination Center (MORE TMCC)**
  - **Rural ITS**
- **Next Steps**



# Comments?

Jennifer Stults  
407-254-6009  
[jstults@golynx.com](mailto:jstults@golynx.com)



## Information Item A: Service Implementation/Changes

**To:** LYNX Board of Directors

**From:** **Lisa Darnall**  
CHIEF OPERATING OFFICER  
**Sherry Zielonka**  
(Technical Contact)  
**Jennifer Stults**  
(Technical Contact)  
**Helen Miles**  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3036

**Item Name:** Service Implementation/Changes

**Date:** 4/26/2007

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Staff has completed preparing new schedules and maps as well as the overall bus operator bid for the April 29, 2007 service change. The service changes that are effective on April 29th include:

### New Links

#### **Link 405 Apopka Circulator**

New local service within Apopka will be provided by the Link 405, which adds service north of the Apopka Super Stop along Park Avenue to Welch Road. Link 405 also circulates through south Apopka.

#### **Link 414 UCF-Waterford Lakes Trailblazer**

This new service, funded through a Florida Department of Transportation Service Development Grant with the local match provided by Orange County Government, will operate every 30-minutes on Monday through Saturday along Alafaya Trail between the UCF Super Stop and Waterford Lakes Town Center.

### Links with Route Adjustments

#### **Link 17 North U.S. 441/Apopka**

Link 17 is streamlined to operate a direct route along Orange Blossom Trail between downtown Orlando and the Apopka Super Stop. Corresponding adjustments to the schedule are designed to improve schedule adherence.

## **Link 44 Clarcona/Zellwood**

The southern portion of Link 44 will shift from Clarcona Road. to Hiawassee Road, providing service to the new Orange County high school under construction. The route through Apopka is streamlined to directly serve the Apopka Super Stop, with service to northern Apopka being replaced with the new Link 405.

## **Link 50 Downtown Orlando/Disney**

In order to relieve overcrowding on the Links 300 and 304, the Link 50 will enter Walt Disney World from Interstate 4 on S.R. 535 and Hotel Plaza Boulevard. To improve on-time performance, the Link 50 will also terminate at the Ticket and Transportation Center at Walt Disney World. Passengers continuing to the Magic Kingdom Cast Bus Station and Disney University will be able to transfer to the Link 56 at the Ticket and Transportation Center.

## **Links with Frequency Enhancements**

### **Links 301, 302, 303, and 304**

These four 3-D routes will operate a new trip in the afternoon to Disney and from Disney at night to accommodate second shift employees. This service is funded through the Job Access and Reverse Commute (JARC) Federal grant, with local matching funds provided by Walt Disney World Resorts.

## **Link 8 West Oak Ridge Road/International Drive**

To relieve severe overcrowding and improve on-time performance, the Link 8 will offer improved headways of every 10-minutes during peak hours (versus the current 15-minutes) and every 15-minutes during the mid-day periods (versus the current 30-minutes).

## **Link 56 West U.S. 192/Magic Kingdom**

In order to facilitate transfers with the Link 50 at the Transportation and Ticket Center at Walt Disney World, the Link 56 will add a new early morning trip and night trip.

## **Links with Schedule Improvements**

The following Links will have complete new schedules to improve on-time performance: 4, 7, 10, 11, 18, 26, 37, 42, 43, 52, 55 and 57. These changes include new running times and the operation of additional buses to reduce the number of complex interlines (one bus operating on more than one route).

## **Service Changes Under Review for August 2007**

With the award of a new Service Development Grant from the Florida Department of Transportation, LYNX will be able to improve service along Colonial Drive on what is now the Link 30 to operate every half-hour, rather than the current hourly service. Staff is evaluating options to combine this service with Links 28, 29, 48, and 49, as proposed in the Comprehensive Operations Analysis (COA) to create two high frequency corridors along Colonial Drive, with one traveling east of LYNX Central Station (LCS) and one traveling west of LCS. These services are under evaluation for a August 19, 2007 service change.

## LYNX Board Agenda

As part of the changes being considered for August 19th, LYNX is also reviewing a restructured service pattern at the Florida Mall in an effort to significantly improve on-time performance. Some schedule changes to routes serving Florida Mall will take effect with the April 29 change, but in August LYNX is reviewing streamlining the routing to consolidate service at the Florida Mall Super Stop.

Planning is also evaluating scheduled running times on Links 2, 5, 23, 25, 27, 40, 43, 47, 53, and 54 in our continuing efforts to improve on-time performance.

**Information Item B: Change orders for the LOC**

**To:** LYNX Board of Directors

**From:** Bert Francis  
 CHIEF FINANCIAL OFFICER  
 Rick Wilson  
 (Technical Contact)  
 Blanche Sherman  
 (Technical Contact)

**Phone:** 407.841.2279 ext: 3047

**Item Name:** Change Orders for the LOC - LYNX Operations Center

**Date:** 4/26/2007

Change Order Number	AMOUNT	DESCRIPTION
106	\$ 23,931.50	This ADDITIVE change order is to provide funds to make LYNX requested casework changes at buildings "A" and "B".
Reallocation	(\$ 127,000.00)	This change order serves to reallocate \$127,000 that was added to the project budget in July 2006 to facilitate additional proposed change orders. This item was originally proposed as an increase to provide interior and exterior signage. The signage will be provided at a much later date. This transfers \$127,000 from the Unearned Collage contract line into the contingency line.
107	\$ 104,204.03	This ADDITIVE change order is to increase funds for a "Compensable Time Extension" for building "B" roof top A/C structural changes, 59 calendar days.

**LYNX OPERATIONS CENTER**

**Revised Budget Including Change Order #106**

April 26, 2007

<u>Cost Category</u>	<u>Budget prior to Reallocation</u>	<u>Change Order # 106</u>	<u>Revised Budget</u>
Collage Contract	\$ 17,577,205	\$ 23,932	\$ 17,601,137
Collage Contract (Unearned)	519,330		519,330
Collage Owner Direct Purchases	6,565,345	-	6,565,345
Subtotal Collage Contract + Direct Purchases	<u>24,661,880</u>	<u>23,932</u>	<u>24,685,812</u>
NuTech Contract (Systems)	393,000		393,000
Network Integration, Inc. Contract (Systems)	107,969		107,969
GFI Genfare (Equipment)	126,350		126,350
Rotary Lift (Equipment)	1,296,142		1,296,142
High Density Storage (Equipment)	216,645		216,645
LYNX Lane	\$ 1,151,500		\$ 1,151,500
Hazardous Waste Removal - Earth Tech	369,996		369,996
Specialties	180,000		180,000
Equipment	285,858		285,858
Systems	85,066		85,066
Furnishings	209,262		209,262
Program Management	1,525,465		1,525,465
Permitting	537,356		537,356
Design Services	3,320,164		3,320,164
Construction Management	1,378,813		1,378,813
LYNX Oversight	409,761		409,761
Contingency	<u>103,773</u>	<u>(23,932)</u>	<u>79,841</u>
<b>TOTALS</b>	<u>\$ 36,359,000</u>	<u>\$ -</u>	<u>\$ 36,359,000</u>

**SUMMARY:**

Change in Total Budget: \$ -

Change in Contingency: Increase \$ (23,932)

Description of Change:

This additive change order is to provide funds to make LYNX requested casework changes at building "A" and "B".

**LYNX OPERATIONS CENTER**

**Budget Reallocation**

Through Change Order #106

**April 26, 2007**

<u>Cost Category</u>	<u>Budget prior to Reallocation</u>	<u>Reallocation</u>	<u>Revised Budget</u>
Collage Contract	\$ 17,601,137	\$ -	\$ 17,601,137
Collage Contract (Unearned)	519,330	(127,000)	392,330
Collage Owner Direct Purchases	6,565,345	-	6,565,345
Subtotal Collage Contract + Direct Purchases	24,685,812	(127,000)	24,558,812
NuTech Contract (Systems)	393,000		393,000
Network Integration, Inc. Contract (Systems)	107,969		107,969
GFI Genfare (Equipment)	126,350		126,350
Rotary Lift (Equipment)	1,296,142		1,296,142
High Density Storage (Equipment)	216,645		216,645
LYNX Lane	\$ 1,151,500		\$ 1,151,500
Hazardous Waste Removal - Earth Tech	369,996		369,996
Specialties	180,000		180,000
Equipment	285,858		285,858
Systems	85,066		85,066
Furnishings	209,262		209,262
Program Management	1,525,465		1,525,465
Permitting	537,356		537,356
Design Services	3,320,164		3,320,164
Construction Management	1,378,813		1,378,813
LYNX Oversight	409,761		409,761
Contingency	79,841	127,000	206,841
<b>TOTALS</b>	<u>\$ 36,359,000</u>	<u>\$ -</u>	<u>\$ 36,359,000</u>

**SUMMARY:**

Change in Total Budget:		\$ -
Change in Contingency:	Increase	\$ 127,000
Description of Change:		

This change order serves to reallocate \$127,000 that was added to the project budget in July 2006 to facilitate additional proposed change orders. This item was originally proposed as an increase to provide interior and exterior signage. The signage will be provided at a much later date. This transfers \$127,000 from the Unearned Collage contract line into the contingency line.

**LYNX OPERATIONS CENTER**

**Revised Budget Including Change Order #107**

April 26, 2007

<u>Cost Category</u>	<u>Budget prior to Reallocation</u>	<u>Change Order # 107</u>	<u>Revised Budget</u>
Collage Contract	\$ 17,601,137	\$ 104,204	\$ 17,705,341
Collage Contract (Unearned)	392,330		392,330
Collage Owner Direct Purchases	6,565,345	-	6,565,345
Subtotal Collage Contract + Direct Purchases	<u>24,558,812</u>	<u>104,204</u>	<u>24,663,016</u>
NuTech Contract (Systems)	393,000		393,000
Network Integration, Inc. Contract (Systems)	107,969		107,969
GFI Genfare (Equipment)	126,350		126,350
Rotary Lift (Equipment)	1,296,142		1,296,142
High Density Storage (Equipment)	216,645		216,645
LYNX Lane	\$ 1,151,500		\$ 1,151,500
Hazardous Waste Removal - Earth Tech	369,996		369,996
Specialties	180,000		180,000
Equipment	285,858		285,858
Systems	85,066		85,066
Furnishings	209,262		209,262
Program Management	1,525,465		1,525,465
Permitting	537,356		537,356
Design Services	3,320,164		3,320,164
Construction Management	1,378,813		1,378,813
LYNX Oversight	409,761		409,761
Contingency	<u>206,841</u>	<u>(104,204)</u>	<u>102,637</u>
<b>TOTALS</b>	<u><b>\$ 36,359,000</b></u>	<u><b>\$ 0</b></u>	<u><b>\$ 36,359,000</b></u>

**SUMMARY:**

Change in Total Budget: \$ -

Change in Contingency: Decrease \$ (104,204)

Description of Change:

This additive change order is to increase funds for a compensable time extension, building "B" roof top A/C structural changes, 59 calendar days.

**Information Item C: Procurement System Review**

**To:** LYNX Board Of Directors

**From:** Bert Francis  
CHIEF FINANCIAL OFFICER  
Mark Forsyth  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3047

**Item Name:** Procurement System Review

**Date:** 4/26/2007

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**BACKGROUND:**

The Federal Transit Administration (FTA) conducted an on-site Procurement System Review OLD (PSR) of LYNX in July 2006. The objective was threefold: to encourage and facilitate improved procurement operations; to foster use of the industry's best practices; and to assess LYNX' compliance with federal procurement requirements, specifically with regard to FTA Circular 4220.1E, as well as other applicable statutory and administrative requirements.

As a result, LYNX received a PSR report from the FTA identifying 16 deficient elements. The PRS findings concerned:

1. Delegation of Signature Authority
2. Training
3. Policies and Procedures
4. Additional Resources
5. Objectives:
  - 1) Delegation of signature authority to Contract Administrators and Procurement Manager.
  - 2) Revision of Administrative Rule #4.
  - 3) Additional training of procurement staff.
  - 4) Full staffing of the procurement department.
  - 5) Increased experience level of existing procurement staff.
  - 6) Revision to Policies and Procedures Manual.
  - 7) Completion and implementation of observations from PSR review.

**CONCLUSION:**

LYNX' staff has worked diligently to resolve and fulfill the aforementioned issues and satisfied the FTA. Attached is the final correspondence from the Federal Transit Administration stating that the corrective actions that were taken satisfactorily resolve the findings. The PRS report is now considered closed.



U.S. Department  
of Transportation  
**Federal Transit  
Administration**

REGION IV  
Alabama, Florida, Georgia,  
Kentucky, Mississippi,  
North Carolina, Puerto  
Rico, South Carolina,  
Tennessee

61 Forsyth Street, S.W.  
Suite 17T50  
Atlanta, GA 30303-8917  
404-562-3500  
404-562-3505 (fax)

April 5, 2007

Ms. Linda Watson  
Chief Executive Officer  
Central Florida Regional Transportation Authority (LYNX)  
455 North Garland Avenue  
Orlando, FL 32801

Re: Procurement System Review

Dear Ms. Watson:

The Federal Transit Administration (FTA) has completed a review of the Central Florida Regional Transportation Authority's (LYNX) response, and related documentation, to findings presented in the Procurement System Review Report dated August 2006. The corrective actions which have been taken satisfactorily resolve these findings. The report is now considered closed. No further response is necessary.

Thank you for the assistance and cooperation provided by you and your staff. Ms. Jamie Pfister is available to assist you further if you have any questions. She can be reached at (404) 562-3485.

Sincerely,

H. Thomas McCormick  
Director, Office of Operations and Program Management

Monthly Report A: Financial Reports

**To:** LYNX Board of Directors

**From:** Bert Francis  
CHIEF FINANCIAL OFFICER  
Blanche Sherman  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3047

**Item Name:** Monthly Financial Reports - February 2007

**Date:** 4/26/2007

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Please find attached the monthly financial reports for the four months ending February 28, 2007. LYNX' Statement of Revenues, Expenses, and Changes in Net Assets (Operating Statement) for the five months ending February 28, 2007 indicates total revenue earned in the amount of \$41,584,966 and total expenses incurred in the amount of \$37,627,301 resulting in a net operating profit of \$3,957,665.

In addition:

- Fixed route and Van Pool services resulted in an operating profit of \$3,231,766 for the first five months of operations.
- Paratransit services resulted in an operating profit of \$725,899 for the first five months of operations.

The fixed route positive results relate to lower than anticipated cost for LYNX' fixed route services due to *cyclical* trends. Interest income and miscellaneous revenues are higher than anticipated contributing to the positive results for the first five months of the fiscal year. Also, personnel costs are under budget due to the existence of several vacant positions. In addition, expenses relating to professional services are not being accrued on a monthly basis and as such the amounts reported reflect only actual payments year-to-date. These expenses as well as other operating expenses will be incurred as planned as the year progresses and the positive results may decrease.

In regard to the paratransit operations, the positive results are due to lower than anticipated trip levels and related costs year-to-date. The trip levels are down due to the creation of the new HMO transportation system. We are closely monitoring the trip levels in order to ensure consistency with planned operating expenses. Also, LYNX' staff continues to oversee the operations of this program daily to ensure that the provider is in compliance with the required service performance standards and other contract obligations.

**CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY**  
**BALANCE SHEETS**  
**FEBRUARY 28, 2007 AND 2006**  
**(UNAUDITED)**

	<b>2007</b>	<b>2006</b>
<b>ASSETS</b>		
<b>CURRENT ASSETS:</b>		
Cash and cash equivalents	\$ 15,161,515	\$ 5,406,243
Receivables:		
Local, trade and operating assistance	2,791,108	6,589,543
Federal grants	5,972,840	5,695,901
State grants	1,983,556	6,585,241
Inventory	1,726,250	1,686,037
Prepaid expenses and other assets	962,771	655,985
Restricted cash and cash equivalents	6,260,526	2,133,440
Total current assets	34,858,566	28,752,390
<b>NONCURRENT ASSETS:</b>		
Restricted cash and cash equivalents	8,712,239	5,603,860
Property and equipment:		
Land	8,571,465	8,571,465
Buildings and shelters	39,867,549	39,457,783
Revenue vehicles	77,604,976	68,984,354
Furniture, Fixtures & Equipment	15,792,442	14,663,919
Leasehold improvements	1,767,888	1,705,204
Total property and equipment	143,604,320	133,382,725
Less accumulated depreciation	(71,902,535)	(67,507,483)
Construction in progress	38,045,875	25,336,852
Net property and equipment	109,747,660	91,212,094
Other assets	926,468	1,017,079
Total noncurrent assets	119,386,367	97,833,033
<b>TOTAL ASSETS</b>	<b>\$ 154,244,933</b>	<b>\$ 126,585,423</b>

**CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY**  
**BALANCE SHEETS**  
**FEBRUARY 28, 2007 AND 2006**  
**(UNAUDITED)**

	<b>2007</b>	<b>2006</b>
<b>LIABILITIES AND NET ASSETS</b>		
<b>CURRENT LIABILITIES:</b>		
Accounts payable	\$ 6,116,272	\$ 4,975,401
Accrued salaries and related taxes	1,557,739	1,580,687
Accrued compensated absences	2,954,076	2,713,035
Accrued self-insurance liability, current	1,209,079	1,171,339
Leases payable, current	-	45,011
Deferred operating revenue	3,072,357	3,476,343
Deferred capital	1,701,524	2,133,440
Total current liabilities	16,611,047	16,095,256
<b>NONCURRENT LIABILITIES:</b>		
Leases payable, long-term	-	-
Loans payable	17,698,991	15,558,991
Accrued self-insurance liability, long-term	1,754,567	1,905,497
Total noncurrent liabilities	19,453,558	17,464,488
Total liabilities	36,064,605	33,559,744
<b>NET ASSETS:</b>		
Invested in capital assets, net of related debt	99,652,070	80,697,385
Restricted	3,118,000	-
Unrestricted	15,410,258	12,328,294
Total net assets	118,180,328	93,025,679
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$ 154,244,933</b>	<b>\$ 126,585,423</b>

**CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY**  
**STATEMENT OF REVENUES AND EXPENSES**  
**FOR THE MONTH OF FEBRUARY 2007 AND THE FIVE MONTHS ENDED FEBRUARY 28, 2007**  
**(UNAUDITED)**

	Year to Date			Month of February		
	Budget	Actual	%	Budget	Actual	%
<b>OPERATING REVENUES</b>						
Customer Fares	\$ 8,247,295	\$ 7,869,738	95%	\$ 1,649,461	\$ 1,621,959	98%
Contract Services:						
Local Financial Assistance	3,909,450	3,607,736	92%	781,890	729,023	93%
Other Contractual Services	3,400,245	3,467,166	102%	680,049	724,163	106%
Advertising	958,333	866,490	90%	191,666	150,682	79%
Other Operating Income	192,476	253,062	131%	38,495	54,592	142%
<b>Total Operating Revenues</b>	<b>16,707,799</b>	<b>16,064,192</b>	<b>96%</b>	<b>3,341,561</b>	<b>3,280,419</b>	<b>98%</b>
<b>NONOPERATING REVENUES</b>						
Operating assistance grants:						
Federal	297,917	297,917	100%	59,584	59,584	100%
State of Florida	3,410,704	3,410,854	100%	682,141	682,140	100%
Local	18,080,539	16,639,541	92%	3,616,107	3,327,907	92%
Planning and other assistance grants:						
Federal - Commuter Rail Project	-	-	0%	-	-	0%
Federal - Other	4,321,745	3,862,429	89%	864,349	833,512	96%
State of Florida - Commuter Rail Project	-	-	0%	-	-	0%
State of Florida - BRT Circulator Project	-	-	0%	-	-	0%
State of Florida - Other	1,277,450	839,373	66%	255,490	172,064	67%
Local Matching - BRT Circulator Project	-	-	0%	-	-	0%
Local Matching - Other	326,250	-	0%	65,250	-	0%
Interest Income	224,585	470,660	210%	44,917	96,412	215%
Gain / (Loss) on Sale of Assets	-	-	N/A	-	-	N/A
<b>Total Nonoperating Revenues</b>	<b>27,939,190</b>	<b>25,520,774</b>	<b>91%</b>	<b>5,587,838</b>	<b>5,171,619</b>	<b>93%</b>
Fund Balance	-	-	0%	-	-	0%
<b>Total Revenues</b>	<b>44,646,989</b>	<b>41,584,966</b>	<b>93%</b>	<b>8,929,399</b>	<b>8,452,038</b>	<b>95%</b>
<b>OPERATING EXPENSES</b>						
Salaries and Wages	15,458,715	14,555,010	94%	3,091,743	2,787,915	90%
Fringe Benefits	8,395,139	7,440,339	89%	1,679,029	1,335,195	80%
Purchased Transportation Services	6,872,573	6,300,665	92%	1,374,515	1,943,832	141%
Fuel	4,945,592	3,631,504	73%	989,117	665,831	67%
Other Materials and Supplies	2,291,769	1,804,562	79%	458,353	389,497	85%
Professional Services	1,630,906	468,641	29%	326,181	77,834	24%
Other Services	2,162,498	1,589,892	74%	432,499	388,903	90%
Lease and Miscellaneous Expenses	751,435	606,073	81%	150,287	116,089	77%
Casualty and Liability Insurance	691,386	630,294	91%	138,277	223,359	162%
Utilities	400,419	378,152	94%	80,084	90,064	112%
Taxes and Licenses	206,824	160,200	77%	41,365	24,382	59%
Interest Expense	78,925	61,969	79%	15,785	12,329	78%
<b>Total Operating Expenses</b>	<b>43,886,181</b>	<b>37,627,301</b>	<b>86%</b>	<b>8,777,235</b>	<b>8,055,230</b>	<b>92%</b>
<b>OPERATING GAIN / (LOSS)</b>	<b>\$ 760,808</b>	<b>\$ 3,957,665</b>	<b>520%</b>	<b>\$ 152,164</b>	<b>\$ 396,808</b>	<b>261%</b>

**CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY**  
**FIXED-ROUTE AND VANPOOL SEGMENT**  
**STATEMENT OF REVENUE AND EXPENSES**  
**FOR THE MONTH OF FEBRUARY 2007 AND THE FIVE MONTHS ENDED FEBRUARY 28, 2007**  
**(UNAUDITED)**

	Year to Date			Month of February		
	Budget	Actual	%	Budget	Actual	%
<b>OPERATING REVENUES</b>						
Customer Fares	\$ 7,738,830	\$ 7,448,669	96%	\$ 1,547,768	\$ 1,527,763	99%
Contract Services:						
Local Financial Assistance	3,909,450	3,607,736	92%	781,890	729,023	93%
Other Contractual Services	87,474	68,432	78%	17,495	27,667	0%
Advertising	958,333	866,490	90%	191,666	150,682	79%
Other Income	192,476	253,062	131%	38,495	54,592	142%
<b>Total Operating Revenues</b>	<b>12,886,563</b>	<b>12,244,389</b>	<b>95%</b>	<b>2,577,314</b>	<b>2,489,727</b>	<b>97%</b>
<b>NONOPERATING REVENUES</b>						
Operating assistance grants:						
Federal	297,917	297,917	100%	59,584	59,584	100%
State of Florida	3,410,704	3,410,854	100%	682,141	682,140	100%
Local	14,758,324	13,317,324	90%	2,951,664	2,663,465	90%
Planning and other assistance grants:						
Federal - Commuter Rail Project	-	-	0%	-	-	0%
Federal - Other	3,613,411	3,154,096	87%	722,682	691,846	96%
State of Florida - Commuter Rail Project	-	-	0%	-	-	0%
State of Florida - BRT Circulator Project	-	-	0%	-	-	0%
State of Florida - Other	1,277,450	839,373	66%	255,490	172,064	67%
Local Matching - BRT Circulator Project	-	-	0%	-	-	0%
Local Matching - Other	326,250	-	0%	65,250	-	0%
Interest Income	224,585	470,660	210%	44,917	96,412	215%
Gain / (Loss) on the Sale of Assets	-	-	N/A	-	-	N/A
<b>Total Nonoperating Revenues</b>	<b>23,908,641</b>	<b>21,490,224</b>	<b>90%</b>	<b>4,781,728</b>	<b>4,365,511</b>	<b>91%</b>
<b>Total Revenues</b>	<b>36,795,204</b>	<b>33,734,613</b>	<b>92%</b>	<b>7,359,042</b>	<b>6,855,238</b>	<b>93%</b>
<b>OPERATING EXPENSES</b>						
Salaries and Wages	15,314,710	14,437,693	94%	3,062,942	2,763,265	90%
Fringe Benefits	8,309,413	7,363,247	89%	1,661,884	1,322,161	80%
Purchased Transportation Services	1,667	885	53%	334	243	73%
Fuel	4,255,344	3,094,534	73%	851,067	568,694	67%
Other Materials and Supplies	2,240,970	1,796,987	80%	448,193	388,894	87%
Professional Services	1,535,677	415,827	27%	307,135	77,834	25%
Other Services	2,159,748	1,589,892	74%	431,949	388,903	90%
Lease and Miscellaneous Expenses	745,391	604,108	81%	149,078	115,634	78%
Casualty and Liability Insurance	691,386	630,294	91%	138,277	223,359	162%
Utilities	373,179	354,886	95%	74,636	83,209	111%
Taxes and Licenses	183,168	152,525	83%	36,634	22,828	62%
Interest Expense	78,925	61,969	79%	15,785	12,329	78%
<b>Total Operating Expenses</b>	<b>35,889,578</b>	<b>30,502,847</b>	<b>85%</b>	<b>7,177,914</b>	<b>5,967,353</b>	<b>83%</b>
<b>OPERATING GAIN / (LOSS)</b>	<b>\$ 905,626</b>	<b>\$ 3,231,766</b>	<b>357%</b>	<b>\$ 181,128</b>	<b>\$ 887,885</b>	<b>490%</b>

**CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY  
PARATRANSIT SEGMENT  
STATEMENT OF REVENUE AND EXPENSES  
FOR THE MONTH OF FEBRUARY 2007 AND THE FIVE MONTHS ENDED FEBRUARY 28, 2007  
(UNAUDITED)**

	Year to Date			Month of February		
	Budget	Actual	%	Budget	Actual	%
<b>OPERATING REVENUES</b>						
Customer Fares	\$ 508,465	\$ 421,069	83%	\$ 101,693	\$ 94,196	93%
Contract Services:						
Local Financial Assistance	-	-	0%	-	-	0%
Other Contractual Services	3,312,771	3,398,734	103%	662,554	696,496	105%
Advertising	-	-	0%	-	-	0%
Other Operating Income	-	-	0%	-	-	0%
<b>Total Operating Revenues</b>	<u>3,821,236</u>	<u>3,819,803</u>	<u>100%</u>	<u>764,247</u>	<u>790,692</u>	<u>103%</u>
<b>NONOPERATING REVENUES</b>						
Operating assistance grants:						
Federal	-	-	0%	-	-	0%
State of Florida	-	-	0%	-	-	0%
Local	3,322,215	3,322,217	100%	664,443	664,442	100%
Planning and other assistance grants:						
Federal - Commuter Rail Project	-	-	0%	-	-	0%
Federal - Other	708,334	708,333	100%	141,667	141,666	100%
State of Florida - Commuter Rail Project	-	-	0%	-	-	0%
State of Florida - BRT Circulator Project	-	-	0%	-	-	0%
State of Florida - Other	-	-	0%	-	-	0%
Local Matching - BRT Circulator Project	-	-	0%	-	-	0%
Local Matching - Other	-	-	0%	-	-	0%
Interest Income	-	-	0%	-	-	0%
Gain / (Loss) on the Sale of Assets	-	-	0%	-	-	0%
<b>Total Nonoperating Revenues</b>	<u>4,030,549</u>	<u>4,030,550</u>	<u>100%</u>	<u>806,110</u>	<u>806,108</u>	<u>100%</u>
<b>Total Revenues</b>	<u>7,851,785</u>	<u>7,850,353</u>	<u>100%</u>	<u>1,570,357</u>	<u>1,596,800</u>	<u>102%</u>
<b>OPERATING EXPENSES</b>						
Salaries and Wages	144,005	117,317	81%	28,801	24,650	86%
Fringe Benefits	85,726	77,093	90%	17,145	13,034	76%
Purchased Transportation Services	6,870,906	6,299,780	92%	1,374,181	1,943,589	141%
Fuel	690,248	536,970	N/A	138,050	97,137	N/A
Other Materials and Supplies	50,799	7,575	15%	10,160	603	6%
Professional Services	95,229	52,813	55%	19,046	-	0%
Other Services	2,750	-	N/A	550	-	N/A
Lease and Miscellaneous Expenses	6,044	1,964	32%	1,209	455	38%
Casualty and Liability Insurance	-	-	0%	-	-	0%
Taxes and Utilities	27,240	23,266	85%	5,448	6,855	126%
Interest Expense	23,656	7,676	N/A	4,731	1,554	N/A
<b>Total Operating Expenses</b>	<u>7,996,603</u>	<u>7,124,454</u>	<u>89%</u>	<u>1,599,321</u>	<u>2,087,877</u>	<u>131%</u>
<b>OPERATING GAIN / (LOSS)</b>	<u>\$ (144,818)</u>	<u>\$ 725,899</u>	<u>601%</u>	<u>\$ (28,964)</u>	<u>\$ (491,077)</u>	<u>-1595%</u>

Monthly Report B: Employee Travel Report

**To:** LYNX Board of Directors

**From:** **Linda Watson**  
 CHIEF EXECUTIVE OFFICER  
**Blanche Sherman**  
 (Technical Contact)  
**Pamela Durkin**  
 (Technical Contact)

**Phone:** 407.841.2279 ext: 3017

**Item Name:** Monthly Employee Travel Report

**Date:** 4/26/2007

Employee/ Department	Destination	Purpose	Date Departure and Return	Travel Expense
Linda Watson Executive	Washington, DC	SPPR 2007 Spring meeting	04/11- 04/13/2007	-
Mira Bourova Planning	Tampa, FL	Multimodal Traveler Info. systems	04/24- 04/26/2007	392
Eric Smith Planning	Phoenix, AZ	2007 Trapeze User Conf.	04/29/05/03/07	2,150
			<b>Total</b>	<b>2,542</b>

Monthly Report C: Planning Division Report

**To:** LYNX Board of Directors

**From:** **Lisa Darnall**  
CHIEF OPERATING OFFICER  
**Jennifer Stults**  
(Technical Contact)  
**Doug Jamison**  
(Technical Contact)  
**Mira Bourova**  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3036

**Item Name:** Planning Report

**Date:** 4/26/2007

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**Bus Operators Bid**

The bus operator bid for the April 29, 2007 has been completed. Work on the August 19, 2007 bid is underway.

**Bus Stops**

Staff located 57 new bus stops for new or rerouted services related to the April 29 service change. Consequently, 39 bus stops were moved or removed. Sign blade changes were required at 56 locations.

**Comprehensive Operations Analysis (COA)**

Staff and consultant continue work on annual implementation bundles that will be included in annual plans within the Transit Development Plan. Mapping for the implementation plan is underway as well.

**Coordination**

Staff participated in meetings and provided information related to the following projects:

- City of Orlando Evaluation and Appraisal Report (EAR) of their Comprehensive Plan
- Regional Planning Council Economic Development partnership

## **Developments of Regional Impact (DRIs) and Project Development & Environment (PD&E) Studies**

Staff has commented on or participated in meetings on the following projects:

- Florida Hospital - Orlando
- Landmark DRI – Osceola County
- Northpoint DRI – Seminole County
- Shopping Complex at Sand Lake Road and Mandarin Drive – Orange County
- S.R. 436/S.R. 50 flyover – Orange County
- S.R. 436 mill and resurface plans from Curry Ford Road to Seminole County – Orange County
- W. Orange Blossom Trail PD&E - Apopka

### **FlexBus**

The consultant is working to provide all deliverables by May 1, 2007 at the direction of the Florida Department of Transportation's Project Manager. These include 100% design plans for six intersections and one roadway, shelter specifications and site plans, systems rules, Intelligent Transportation Systems (ITS) design documents, manuals for supervisors and operators, vehicle specifications, and business and operational plans. This will end the Phase 2 design with the documents necessary to proceed to the Phase 3 construction and implementation.

### **Geography Network**

- 1,250 hits in March

### **Geographic Information Systems (GIS)**

GIS staff responded to 4 external GIS data requests for City of Winter Park, Brevard County, Orange County, and METROPLAN ORLANDO. Seven internal requests were also addressed.

Staff developed a procedure and a scope of work for Bus Stop Inventory Validation process. This project is an essential part of the data validation process for LYNX Automated Traveler Information System (ATIS) and will be the first system-wide bus stop validation since the current Bus Stop Inventory was created in 2001. The validation process involves utilizing the available data from the Automated Passenger Counter (APC) units for statistical analysis and a field GPS data collection.

A GIS database with future bus routes, based on the Comprehensive Operation Analysis (COA) study is under development. This database will be a base for the future service plans presented in the Transportation Development Plan (TDP) for 2008-2017.

2006 Aerial photography from Orange, Seminole and Osceola Counties have been added to LYNX's GIS data depository.

### **Job Access and Reverse Commute/New Freedom Program (JARC/NFP)**

Staff continues to meet to develop plans, perform outreach for additional future partners, and plan for a kickoff event April 27, 2007 related to the JARC-funded 3-D service.

## Requests

Staff responded to the following requests:

- 14 requests for information related to facilities – park & ride lots, shelters, bus stops, and related amenities
- 8 Customer Concerns
- 21 service-related requests
- 24 requests for general information, including ridership, surveys and more

## Shelters and Related Passenger Amenities

LYNX has issued the first contract work order to Barracuda Building Corporation for the removal of 4 – 10'x10' shelters and the installation of 10 – 6'x9' shelters and 10 – 20'x20' shelters. Sites include:

6'x9' shelters

- 9500 Orange Avenue, Edgewood
- 9000 Orange Avenue, Edgewood
- 500 Hansel Avenue, Edgewood
- 3011 West Colonial Drive, Orlando (2 shelters)
- 1400 McCoy Road, Orlando
- 8299 Silver Star Road, Orange County
- 8100 Silver Star Road, Orange County
- 4401 Hoffner Road, Orange County
- 700 Lancaster Road, Orange County

10'x10' shelters

- 5567 International Drive, Orlando (2 shelters)
- 415 Kennedy Boulevard, Eatonville
- 500 Kennedy Boulevard, Eatonville
- 323 Kennedy Boulevard, Eatonville
- 399 Kennedy Boulevard, Eatonville
- US 27 Park and Ride, Claremont
- 6000 Rio Grande Avenue, Orange County
- 6100 Rio Grande Avenue, Orange County
- 6500 Central Florida Parkway, Orange County

The four shelter removals are on US 17&92 north of the Orange County line due to roadway construction. The project will replace the LYNX shelters with pads for non-LYNX advertising shelters.

## Transit Development Plan (TDP)

LYNX Transit Development Plan (TDP) is currently undergoing a major revision to reflect the Florida Department of Transportation (FDOT) rule change taking the TDP from a 5 year plan to a 10 year plan. The TDP is a requirement of the State for funding. The rule change was effective February 22, 2007 and LYNX views this rule change as an opportunity to overhaul the document and provide it's employees and the community with valuable information regarding past, current, as well as future visions as to how LYNX will serve the community. The rule change still requires minor updates annually, and major updates every 5 years as opposed to the previous 3

year requirement. The TDP will be presented to the Board in May, and back for adoption in June.

**Transportation Management Coordination Center (TMCC)**

The **Model Orlando Regionally Efficient Transportation Management Coordination Center** is a Federal Transit Administration (FTA) sponsored project under the Federal United We Ride program. Central Florida was one of eight sites chosen nationally to design a coordination center, with anticipation that two sites will be funded by the FTA to move from design to implementation. The coordination center will serve as a “one-stop shop” for people in Orange County, Osceola County, Seminole County, and Polk County needing human service transportation using Intelligent Transportation Systems (ITS) to assist in the coordination. This is in line with the overall United We Ride requirement that federally funded human service transportation agencies coordinate services to provide more efficient use of funding.

Staff attended the FTA kick-off meeting in Washington, D.C. on March 19<sup>th</sup> and 20<sup>th</sup>.

## Monthly Report D: Ridership Report

**To:** LYNX Board of Directors

**From:** **Lisa Darnall**  
CHIEF OPERATING OFFICER  
**Jennifer Stults**  
(Technical Contact)  
**William Hearndon**  
(Technical Contact)  
**Terry Jordan**  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3036

**Item Name:** Ridership Report

**Date:** 4/26/2007

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### February 2007 FINAL

#### All Services (Fixed Route, Special Shuttles, Access LYNX and VanPlan) – Comparison to Prior Year

	February 2006	February 2007	Percentage +/-
Total Monthly	1,982,156	2,008,856	1.3%
Average Weekday	83,133	83,363	0.3%
Annual Ridership	10,350,802	10,519,373	1.6%
Number of Weekdays	20	20	0.0%

February 2007 experienced a system-wide ridership total of 2,008,856, showing an increase of 1.3% from the 1,982,156 boardings recorded in February 2006. Average weekday boardings are up by 0.3% (230 additional riders) from the previous year. System-wide year to date ridership is up by 1.6%.

#### Fixed Route – Comparison to Prior Year

	February 2006	February 2007	Percentage +/-
Total Monthly	1,927,702	1,949,425	1.1%
Average Weekday	80,760	80,685	-0.1%
Annual Ridership	10,015,763	10,195,601	1.8%
Number of Weekdays	20	20	0.0%

Fixed route ridership for February 2007 totaled 1,949,425, reflecting an increase of 1.1% when compared to the 1,927,702 passengers carried in February 2006.

### **Fixed Route – Comparison to Prior Month**

	January 2007	February 2007	Percentage +/-
Total Monthly	2,155,035	1,949,425	-9.5%
Average Weekday	81,069	80,685	-0.5%
Number of Weekdays	22	20	-9.1%

Comparisons of February 2007 to the prior month's boardings (January 2007) reflect a decrease of 9.5% (205,610 riders). February 2007 also saw a decrease of 0.5% in the average number of passengers riding per weekday (384) when compared to the average weekday ridership for January 2007 of 81,069. These decreases can be explained by the fewer number of weekdays in February and are consistent with LYNX's seasonal patterns. The Link 204 Clermont Express service was implemented December 10th, 2006 and thus has no prior year comparison for February 2007. However, average weekday ridership on the 204 has decreased by 6.8% from January 2007.

### **Individual Fixed Route Comparison to Prior Year**

Comparisons of individual route ridership during February 2007 show two routes to have experienced a decline in ridership greater than 10% when compared to February 2006.

#### **Route Decreases Greater Than 10%**

- Link 45 – Lake Mary (-19.2%)
- Link 2 – Colonialtown (-13.0%)

In contrast, February 2007 produced 10 routes with increases of 10% or greater when compared to February 2006. Link 55 experienced the most significant increase of 55.2%; this is thought to be primarily due to the extension of service to the Four Corners Wal-Mart.

#### **Route Increases Greater Than 10%**

- Link 55 – West U.S. 192/Orange Lake (+33.9%)
- Link 24 – Millenia (+28.1%)
- Link 40 – Americana/Universal Orlando (+26.4%)
- Link 56 – West U.S. 192/Magic Kingdom (+16.3%)
- Link 33 – Midway/Sanford Airport (+15.9%)
- Link 3 – Lake Margaret (+13.7%)
- Link 37 – Park Promenade Plaza/Florida Mall (+13.1%)
- Link 46 – W. S.R. 46/Seminole Towne Ctr. (+12.1%)
- Link 38 – Downtown Orlando/Int'l Dr. (+11.3%)
- Link 42 – International Dr./OIA (+11.2%)

## LYNX MONTHLY RIDERSHIP FEBRUARY 2007 FINAL

<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>TOTAL YEAR</i>
LYMMO	104,537	102,808	100,230	102,502	95,244								505,321
VOTRAN 100%	1,390	1,185	916	1,125	963								5,579
All Other Links	2,012,423	1,877,646	1,890,701	2,051,408	1,853,218								9,685,396
Total Fixed Route	2,117,655	1,981,639	1,991,847	2,155,035	1,949,425								10,195,601
Special Shuttles	238	93	170	19,222	248								19,971
Access LYNX	45,336	44,859	43,911	45,141	42,674								221,921
VanPlan	17,579	16,548	14,178	17,066	16,509								81,880
<b>TOTAL</b>	<b>2,180,808</b>	<b>2,043,139</b>	<b>2,050,106</b>	<b>2,236,464</b>	<b>2,008,856</b>								<b>10,519,373</b>
													<b>Final</b>

### % Change From Fiscal Year 2006 To Fiscal Year 2007

<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>TOTAL YEAR</i>
LYMMO	5.9%	5.4%	4.1%	12.7%	2.2%								6.0%
VOTRAN 100%	7.7%	5.7%	4.9%	3.0%	6.4%								5.6%
All Other Links	3.9%	-2.2%	-4.3%	9.7%	1.0%								1.5%
Total Fixed Route	4.0%	-1.8%	-3.9%	9.9%	1.1%								1.8%
Special Shuttles		-99.1%	-99.0%	-22.9%	195.2%								-62.4%
Access LYNX	1.4%	-1.1%	2.7%	5.6%	6.2%								2.9%
VanPlan	40.9%	34.4%	9.2%	19.6%	16.3%								23.6%
<b>TOTAL</b>	<b>4.2%</b>	<b>-2.1%</b>	<b>-4.4%</b>	<b>9.5%</b>	<b>1.3%</b>								<b>1.6%</b>

### Fiscal Year 2006

<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>TOTAL YEAR</i>
LYMMO	98,726	97,582	96,276	90,962	93,232	104,808	96,949	102,166	101,618	97,651	111,862	103,823	1,195,655
VOTRAN 100%	1,291	1,121	873	1,092	905	1,401	1,181	1,384	1,449	1,374	1,430	1,205	14,706
All Other Links	1,937,622	1,920,566	1,975,403	1,869,830	1,834,244	2,026,533	1,904,243	1,986,650	1,943,254	1,906,376	2,092,485	1,974,421	23,371,625
Total Fixed Route	2,036,671	2,018,428	2,071,897	1,961,065	1,927,702	2,131,691	2,001,487	2,089,162	2,045,234	2,004,370	2,204,705	2,078,545	24,570,957
Special Shuttles	0	10,513	17,536	24,932	84	56	136	519	47	21	37	68	53,949
Access LYNX	44,703	45,345	42,751	42,756	40,178	45,846	40,846	44,621	44,222	41,905	46,551	44,800	524,524
VanPlan	12,478	12,312	12,988	14,271	14,192	16,524	14,474	16,042	15,432	15,200	17,818	15,156	176,887
<b>TOTAL</b>	<b>2,093,852</b>	<b>2,086,598</b>	<b>2,145,172</b>	<b>2,043,024</b>	<b>1,982,156</b>	<b>2,194,117</b>	<b>2,056,943</b>	<b>2,150,344</b>	<b>2,104,935</b>	<b>2,061,496</b>	<b>2,269,111</b>	<b>2,138,569</b>	<b>25,326,317</b>

Due to changes in NTD reporting requirements, all Votran comparisons now reflect 100% of ridership.  
Previous to FY 2007, LYNX was only reporting 25% of Link 200.

**LYNX AVERAGE DAILY FEBRUARY 2007 FINAL**

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEARLY AVG
LYMMO	Wkday	3,822	4,339	4,348	4,154	4,089								4,150
	Sat	1,112	1,847	1,824	1,634	2,505								1,784
	Sun	753	862	691	917	861								817
VOTRAN 100%	Wkday	63	54	46	51	48								52
All Other Links	Wkday	76,466	73,964	73,310	76,915	76,596								75,450
	Sat	50,102	47,340	52,073	53,614	51,287								50,883
	Sun	28,401	26,676	26,948	29,097	29,279								28,080
Total Fixed Route	Wkday	80,304	78,316	77,669	81,069	80,685								79,609
	Sat	51,214	49,187	53,897	55,248	53,792								52,668
	Sun	29,154	27,538	27,639	30,014	30,140								28,897
Access LYNX	Wkday	1,893	1,794	1,739	1,780	1,907								1,822
	Sat	727	764	801	778	801								774
	Sun	367	468	527	339	332								407
VanPlan	Wkday	762	711	613	770	771								725
	Sat	151	135	138	91	144								132
	Sun	143	90	98	51	125								101
<b>TOTAL</b> <i>LYNX</i> <i>SERVICES</i>	Wkday	<b>82,959</b>	<b>80,821</b>	<b>80,021</b>	<b>83,619</b>	<b>83,363</b>								82,156
	Sat	<b>52,092</b>	<b>50,086</b>	<b>54,836</b>	<b>56,117</b>	<b>54,737</b>								53,574
	Sun	<b>29,664</b>	<b>28,096</b>	<b>28,264</b>	<b>30,404</b>	<b>30,597</b>								29,405
														Final

**% Change From Fiscal Year 2006 TO Fiscal Year 2007**

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEAR
LYMMO	Wkday	-8.5%	3.9%	40.7%	11.7%	-4.1%								-0.1%
	Sat	-24.3%	18.2%	103.8%	17.8%	112.1%								39.8%
	Sun	2.0%	19.9%	2.2%	28.6%	6.4%								4.1%
VOTRAN 100%	Wkday	3.0%	-3.8%	15.6%	-1.7%	6.5%								-9.2%
All Other Links	Wkday	4.3%	-1.7%	15.0%	9.3%	0.1%								2.4%
	Sat	0.9%	-6.3%	23.4%	8.3%	4.3%								1.4%
	Sun	-4.4%	-3.3%	16.0%	18.1%	8.7%								-0.3%
Total Fixed Route	Wkday	3.7%	-1.4%	16.2%	9.4%	-0.1%								2.2%
	Sat	0.2%	-5.6%	25.0%	8.6%	6.9%								2.4%
	Sun	-4.3%	-2.7%	15.6%	18.4%	8.7%								-0.2%
Access LYNX	Wkday	0.7%	-3.7%	0.7%	2.1%	5.6%								-0.3%
	Sat	-2.0%	-0.7%	9.4%	6.3%	11.3%								3.7%
	Sun	20.1%	38.8%	78.2%	19.9%	17.8%								28.9%
VanPlan	Wkday	40.1%	35.2%	12.3%	30.3%	36.0%								27.0%
	Sat	9.4%	2.3%	10.4%	-44.5%	-4.6%								-11.5%
	Sun	98.6%	8.4%	18.1%	-58.0%	-12.6%								-20.2%
<b>TOTAL</b> <i>LYNX</i> <i>SERVICES</i>	Wkday	<b>3.8%</b>	<b>-1.2%</b>	<b>15.8%</b>	<b>9.4%</b>	<b>0.3%</b>								2.4%
	Sat	<b>0.2%</b>	<b>-5.5%</b>	<b>24.7%</b>	<b>8.4%</b>	<b>6.9%</b>								2.3%
	Sun	<b>-3.8%</b>	<b>-2.2%</b>	<b>16.4%</b>	<b>18.1%</b>	<b>8.7%</b>								0.0%

**Fiscal Year 2006**

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG DAILY FOR YEAR
LYMMO	Wkday	4,176	4,178	3,091	3,720	4,264	4,145	4,298	4,254	4,256	4,251	4,523	4,689	4,154
	Sat	1,469	1,562	895	1,387	1,181	1,497	1,377	1,116	1,228	1,259	1,135	1,206	1,276
	Sun	738	719	676	713	809	870	820	823	770	851	824	802	785
VOTRAN 100%	Wkday	61	56	40	52	45	61	59	63	63	69	64	60	58
All Other Links	Wkday	73,284	75,246	63,736	70,343	76,485	74,297	75,654	74,303	73,742	72,684	76,360	78,195	73,694
	Sat	49,640	50,522	42,215	49,487	49,154	50,882	50,612	51,230	50,768	53,188	53,321	51,109	50,177
	Sun	29,711	27,589	23,225	24,635	26,926	28,457	27,562	29,344	29,372	31,235	30,133	29,928	28,176
Total Fixed Route	Wkday	77,475	79,438	66,837	74,076	80,760	78,457	79,967	78,573	78,014	76,952	80,899	82,899	77,862
	Sat	51,109	52,084	43,110	50,874	50,335	52,379	51,989	52,346	51,996	54,447	54,456	52,315	51,453
	Sun	30,449	28,308	23,901	25,348	27,735	29,327	28,382	30,167	30,142	32,086	30,957	30,730	28,961
Access LYNX	Wkday	1,879	1,863	1,726	1,743	1,806	2,121	1,775	1,754	1,819	1,742	1,835	1,877	1,828
	Sat	741	770	732	732	720	776	728	738	754	742	763	760	746
	Sun	306	337	296	283	282	340	321	333	317	307	322	343	316
VanPlan	Wkday	544	526	546	591	567	594	573	574	559	577	610	596	571
	Sat	138	132	125	164	151	166	157	184	147	156	144	124	149
	Sun	72	83	83	122	143	147	135	169	144	147	179	101	127
<b>TOTAL</b> <i>LYNX</i> <i>SERVICES</i>	Wkday	<b>79,898</b>	<b>81,827</b>	<b>69,109</b>	<b>76,410</b>	<b>83,133</b>	<b>81,172</b>	<b>82,315</b>	<b>80,901</b>	<b>80,392</b>	<b>79,271</b>	<b>83,344</b>	<b>85,372</b>	<b>80,262</b>
	Sat	<b>51,988</b>	<b>52,986</b>	<b>43,967</b>	<b>51,770</b>	<b>51,206</b>	<b>53,321</b>	<b>52,874</b>	<b>53,268</b>	<b>52,897</b>	<b>55,345</b>	<b>55,363</b>	<b>53,199</b>	<b>52,349</b>
	Sun	<b>30,827</b>	<b>28,728</b>	<b>24,280</b>	<b>25,753</b>	<b>28,160</b>	<b>29,814</b>	<b>28,838</b>	<b>30,669</b>	<b>30,603</b>	<b>32,540</b>	<b>31,458</b>	<b>31,174</b>	<b>29,404</b>

Due to changes in NTD reporting requirements, all Votran comparisons now reflect 100% of ridership.  
Previous to FY 2007, LYNX was only reporting 25% of Link 200.

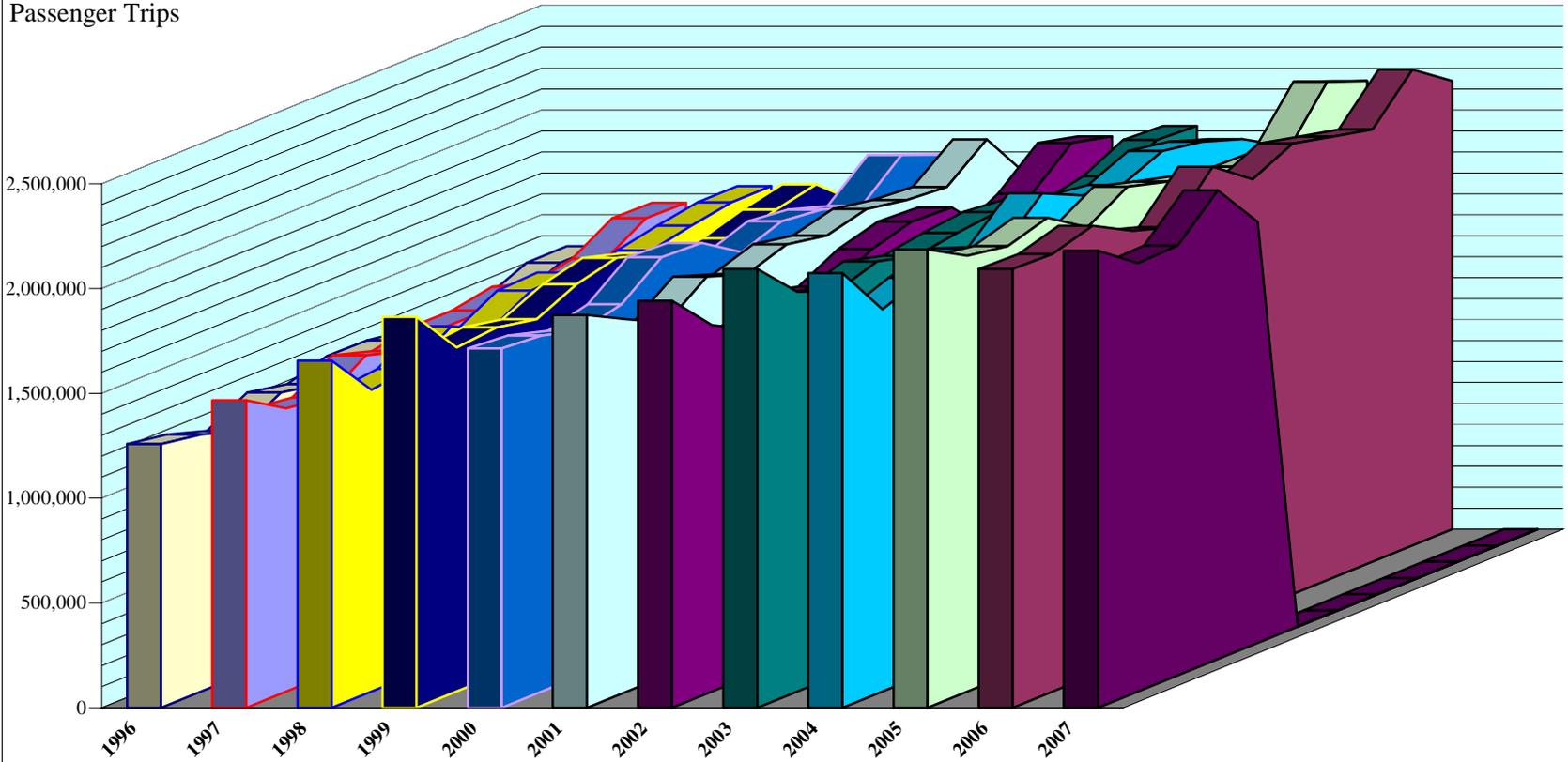
**ROUTE RIDERSHIP REPORT**

Link No	Route	FY 2006 Average Monthly Ridership	Jan-2007	% Change from Jan 07 to Feb 07	Feb-2007	% Change From Previous Year	Change Feb 2007 From FY 2006 Average Monthly Ridership
1	N Orange Ave./Altamonte Mall	17,469	16,538	-6.4%	15,472	-4.5%	-11.4%
2	Colonialtown	3,604	3,698	-2.0%	3,624	-13.0%	0.6%
3	Lake Margaret	17,641	19,749	-1.1%	19,530	13.7%	10.7%
4	South U.S. 441/Kissimmee	145,446	154,461	-9.0%	140,595	1.6%	-3.3%
5	Lake George/Fort Gatlin	4,743	4,849	-5.3%	4,590	2.5%	-3.2%
6	Dixie Belle	16,591	16,826	-7.3%	15,600	-3.4%	-6.0%
7	S. Orange Ave./Florida Mall	24,339	25,685	-12.2%	22,543	0.5%	-7.4%
8	W. Oak Ridge Rd./Int'l Dr.	159,501	167,675	-10.2%	150,586	1.2%	-5.6%
9	N. Orange Ave./Rosemont	30,389	31,387	-10.5%	28,102	-6.6%	-7.5%
10	East U.S. 192/St. Cloud	19,996	23,910	-8.0%	21,994	5.5%	10.0%
11	S. Orange Ave./OIA	33,633	34,847	-11.8%	30,737	-3.5%	-8.6%
12	Buenaventura Lks/Boggy Ck	7,150	7,799	-5.5%	7,372	-2.1%	3.1%
13	University of Central Florida	32,961	34,089	-5.9%	32,067	0.5%	-2.7%
14	Princeton Street/Plymouth Apts.	5,906	6,252	-5.3%	5,918	4.0%	0.2%
15	Curry Ford Rd./V.C.C. East	47,878	47,076	-7.5%	43,551	-8.5%	-9.0%
16	College Park/The Meadows	10,076	10,963	-10.8%	9,779	-1.0%	-2.9%
17	North U.S. 441/Apopka	52,533	53,674	-10.7%	47,905	-3.3%	-8.8%
18	S. Orange Ave./Kissimmee	35,465	38,658	-7.0%	35,941	6.2%	1.3%
19	Richmond Heights	29,411	32,061	-11.7%	28,302	1.8%	-3.8%
20	Malibu/Pine Hills	67,682	70,034	-8.7%	63,947	-1.6%	-5.5%
200	Volusia Express	1,225	1,125	-14.4%	963	6.4%	-21.4%
204	Clermont Express	N/A	1,054	-6.8%	982	N/A	N/A
209	UCF/Downtown Orlando Late Night Shuttle	N/A	N/A	N/A	248	N/A	N/A
21	Carver Shores/Tangelo Park	82,910	85,302	-11.9%	75,178	0.2%	-9.3%
22	Richmond Estates	26,883	28,936	-13.9%	24,902	-6.9%	-7.4%
23	Winter Park/Forest City	26,274	25,666	-10.5%	22,972	-7.0%	-12.6%
24	Millenia	9,663	12,873	-14.8%	10,964	28.1%	13.5%
25	Silver Star Rd.	71,884	72,998	-8.9%	66,482	-6.7%	-7.5%
26	Pleasant Hill Rd./Poinciana	15,658	16,480	-9.0%	15,003	0.7%	-4.2%
27	Plant St./Oakland	7,161	7,693	-7.5%	7,114	9.7%	-0.7%
28	E. Colonial Dr./Azalea Park	43,586	45,216	-9.2%	41,040	-3.3%	-5.8%
29	E. Colonial Dr./Goldenrod	41,211	42,301	-9.8%	38,169	-1.0%	-7.4%
30	Colonial Dr. Crosstown	50,240	52,953	-10.1%	47,620	-1.4%	-5.2%
300-305	Downtown Disney Direct	17,554	18,741	-15.6%	15,821	-4.7%	-9.9%
31	Lymmo	97,823	102,502	-7.1%	95,244	2.2%	-2.6%
32	Union Park/Bithlo	4,604	4,801	-6.9%	4,472	2.5%	-2.9%
33	Midway/Sanford Airport	2,284	2,632	-6.5%	2,462	15.9%	7.8%
34	Sanford/Goldsboro	7,900	8,539	-18.9%	6,922	-1.6%	-12.4%
36	Lake Richmond	23,852	24,293	-12.7%	21,209	-3.8%	-11.1%
37	Park Promenade Plaza/Florida Mall	62,827	73,504	-8.7%	67,111	13.1%	6.8%
38	Downtown Orlando/Int'l Dr.	15,033	16,329	-6.4%	15,292	11.3%	1.7%
39	U.S. 17-92/Sanford	60,891	66,925	-10.9%	59,662	3.0%	-2.0%
40	Americana/Universal Orlando	34,710	45,598	-15.0%	38,759	26.4%	11.7%
41	S.R. 436 Crosstown	124,447	126,496	-9.7%	114,227	-1.4%	-8.2%
42	International Dr./OIA	79,991	86,485	-8.9%	78,822	11.2%	-1.5%
43	Central Florida Pkwy.	13,146	13,736	-9.0%	12,493	9.0%	-5.0%
44	Clarcona/Zellwood	17,985	17,888	-7.9%	16,470	-8.3%	-8.4%
45	Lake Mary	4,329	5,826	-41.1%	3,431	-19.2%	-20.7%
46	W. S.R. 46/Seminole Towne Ctr.	13,662	14,643	-2.5%	14,276	12.1%	4.5%
47	Oviedo	4,267	4,078	3.5%	4,219	1.6%	-1.1%
48	W. Colonial Dr./Park Promenade	48,997	51,850	-9.0%	47,178	2.2%	-3.7%
49	W. Colonial Dr./Pine Hills	50,091	53,528	-6.1%	50,256	4.7%	0.3%
50	Downtown Orlando/Magic Kingdom	40,376	36,903	-13.2%	32,036	0.0%	-20.7%
51	Conway/OIA	33,708	36,454	-10.6%	32,597	-2.2%	-3.3%
52	Pine Castle/Tradeport	5,573	5,587	-3.1%	5,413	4.5%	-2.9%
53	Story Rd./Tildenville	9,016	9,336	-9.5%	8,446	-6.9%	-6.3%
54	Old Winter Garden Rd.	14,034	14,905	-9.0%	13,558	-3.0%	-3.4%
55	West U.S. 192/Orange Lake	32,173	43,493	-7.3%	40,332	33.9%	25.4%
56	West U.S. 192/Magic Kingdom	34,876	42,252	-12.5%	36,957	16.3%	6.0%
57	John Young Pkwy.	15,081	16,486	-7.3%	15,276	9.7%	1.3%
58	Shingle Creek	164	2,182	-4.1%	2,093	N/A	1175.6%
99	Farebox Errors	15,234	17,340	-10.3%	15,562	19.6%	2.2%
<b>Total</b>		<b>2,023,734</b>	<b>2,156,160</b>	<b>-9.5%</b>	<b>1,950,388</b>	<b>2.3%</b>	<b>-3.6%</b>

Due to changes in NTD reporting requirements, all Votran comparisons now reflect 100% of ridership.  
 Previous to FY 2007, LYNX was only reporting 25% of Link 200.

### LYNX Ridership Growth - All Modes

Passenger Trips



Monthly Report E: Marketing Report

**To:** LYNX Board of Directors

**From:** **Peggy Gies**  
 CHIEF MARKETING OFFICER  
**Courtney Miller**  
 (Technical Contact)  
**Deborah King**  
 (Technical Contact)

**Phone:** 407.841.2279 ext: 3020

**Item Name:** Marketing Report

**Date:** 4/26/2007

Advertising Sales

ADVERTISING SALES	MARCH 2007
Advertising Sales Revenue	\$283,621
Net Revenue to LYNX Fiscal Year to Date	\$1,017,118

Commuter Services

COMMUTER CHOICE TRANSPORTATION PROGRAM	
CARPOOL/VANPOOL INQUIRIES	MARCH 2007
Phone	80
Internet	96
Letters	105
Matches	36
VANPOOLS	MARCH 2007
Commuter Choice Vanpool Participants	779
Total Revenue Miles YTD	447,914
New Vanpools	0
Returned Vanpools	0

Current Vans in Service	56	
Pending Vanpool Interest	Navair (4) Coleman (3)	
No. of Employers Contacted	11	
No. of Employees Contacted	0	
Employer Program Presentations	Hilton Grand Vacation Club Embassy Suites Westgate Resorts Guardian Care Nursing	
Employee Vanpool Presentations	LOCATION	PARTICIPANTS
	Leigh Kellstrom Mark Albright	1 1
	<b>Total Participants</b>	<b>2</b>
Other Business Presentations/Meetings	LOCATION	PARTICIPANTS
	Universal Vendor Fair	60
	CFEC Job Fair	1,200
	ETC Workshop	10
	St. Cloud Life	300
	Manufacturers Association Expo	15
	CFEC Monthly Meeting	56
<b>Total Participants</b>	<b>1,641</b>	

**Bus Pass Consignment**

LYNX added the following new consignor:  
Guardian Care Nursing

**Commuter Services Events**

Universal Vendor Fair

LYNX representatives participated in Universal Studios’ vendor fair to promote their existing Carpool and Guaranteed Ride Home programs. We spoke to approximately 60 employees about LYNX services.

Central Florida Employment Council (CFEC) Job Fair

LYNX participated in the CFEC job fair. We distributed information to approximately 1,200 riders or potential riders about LYNX Commuter Services.

Cardiopulmonary Resuscitation (CPR)/Automated External Defibrillator (AED) Training

LYNX held four CPR/AED training sessions in partnership with the American Red Cross. Two classes were geared towards the adult resuscitation technique and two classes were geared towards infant and child resuscitation techniques. Each class lasted four hours. Attendees were certified by the end of the class.

St. Cloud Life

LYNX participated in the St. Cloud Life Expo to promote products and services to residents and businesses in St. Cloud. About 300 individuals stopped at our booth and received information about our programs and services.

Employee Transportation Coordinator (ETC) Workshop

Commuter Services held an Employee Transportation Coordinator Workshop in the LCS Board Room. Attendees were invited to listen and share information about Emergency Preparedness for their companies. Businesses that participated received a sample emergency Preparedness Checklist that covered all aspects of preparedness including transportation and the LYNX TEAR Program. Ten companies were represented.

Manufacturers Association Expo

LYNX representatives participated in the Manufacturers Association Expo to promote our programs and services. We talked to fifteen vendors about the benefits of implementing Carpool and Vanpool programs.

Central Florida Employment Council (CFEC) Monthly Meeting

A representative of Commuter Services made a presentation to fifty-six attendees at the CFEC monthly membership luncheon hosted by LYNX. This presentation gave LYNX the opportunity to provide many human resource professionals with information about our tax saving transportation benefits program. By partnering with CFEC, LYNX is able to provide employers and employees with information about our Commuter Services programs through presentations, participation in job fairs, and the CFEC web site.

**Marketing**

<b>WEBSITE USAGE</b>	<b>MARCH 2007</b>
Average Hits per Day	14,787.90
Average Users per Day	1,857.06
Average Hits per User	35.04
Average Time Spent on Site	8 minutes, 10 seconds
Approximate Visits per User	1.75
Total Page Hits	66,660
Total User Visits	57,569
Total Unique IP Addresses (visits)	32,782

**Marketing Activities**

9<sup>th</sup> Annual Pig on the Pond BBQ Competition and Festival

LYNX participated in its first community event in Lake County as a sponsor of the 9<sup>th</sup> Annual Pig on the Pond BBQ Competition and Festival. The event was attended by over 25,000 people and raised over \$75,000 for education scholarships in South Lake County. For two days, we had a static display with a bus to promote our new Clermont Express Service, painted over 100 child and adult faces, and had a great time establishing ourselves in the Clermont area.

Fun Friday

LYNX Central Station featured the smooth Bossa Nova jazz sounds of Jeff Rupert and Dirty Martini on Fun Friday. Quite a few couples turned the front of the stage into a salsa dance floor to the enjoyment of the over 100 people who participated in the lunchtime concert. The Central Florida Legal Aid Society was there as well, promoting services available to the public.

2007 Sight and Sole Walk

Marketing gave an in-kind gift of advertising to promote the 2007 Sight and Sole Walk to benefit Lighthouse Central Florida’s vision rehab programs for adults and children with blindness or severe vision impairment. Lighthouse Central Florida has been a great resource for LYNX in helping our sensitivity to our visually impaired customers. ACCESS LYNX was featured at a table and information was dispersed at the event. Four hundred and fifty participants and sponsors raised approximately \$80,000 for the cause.

**Customer Service**

Customer Service is provided through the call center (providing travel information), fare media sales and information, eligibility/certification section, customer relations, lost & found, LYNX customer ID programs and “How To Ride” presentations.

<b>CALL CENTER DATA</b>	<b>MARCH 2007</b>
Amount of Calls	29,921
Call-Wait Time in Seconds	:27 (twenty-seven seconds)

<b>SALES &amp; INFORMATION DATA</b>	<b>MARCH 2007</b>
Customers serviced through fixed route inquiries/sales	21,819
LYNX fare media sales	\$184,331

<b>CUSTOMER SERVICE DATA</b>	<b>MARCH 2007</b>

# LYNX Board Agenda

Internet Inquiries	422
“How To Ride” presentations	6

<b>CUSTOMER RELATIONS DATA</b>	<b>MARCH 2007</b>
Customers assisted by telephone, fax, one-on-one	2,176
Concerns/suggestions for Fixed Route (LYNX)	315
Compliments for Fixed Route/Road Rangers	19
Concerns/suggestions for Paratransit (MV)	113
Compliments for Paratransit (MV)	17

<b>LOST &amp; FOUND DATA</b>	<b>MARCH 2007</b>
Number of items recovered	569
% items returned to owners	27.9%
Advantage IDs issued	68
Kids In School (KIS), Senior & Train-the-Trainer IDs issued	19

<b>ELIGIBILITY DATA</b>	<b>MARCH 2007</b>
Paratransit Applications Received	557

Monthly Report F: Government Relations Report

**To:** LYNX Board of Directors

**From:** James McLawhorn  
CHIEF GOVERNMENT AFFAIRS OFFICER  
Bryan Stutts  
(Technical Contact)

**Phone:** 407.841.2279 ext: 3064

**Item Name:** Legislative Update

**Date:** 4/26/2007

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- FDOT SECRETARY UPDATE. Governor Charlie Crist selected Stephanie Kopelousos as the new Secretary of Transportation on April 2nd. Secretary Kopelousos previously served as chief of staff and Interim Secretary of FDOT. Prior to that, she served as the senior legislative analyst for the Executive Office of the Governor in Washington, D.C. and as a senior legislative assistant to former U.S. Representative Tillie K. Fowler of Florida.
  - LEGISLATIVE AGENDA.
    - XU LANGUAGE. CS/HB 985 by Representative Rich Glorioso was heard in the House Policy & Budget Committee on April 13. It passed the committee with several amendments and goes to the House floor next. Its companion in the Senate (CS/SB 1928 by the Transportation Committee) passed the Community Affairs Committee by a 8-0 vote on April 12. It will be heard in the Governmental Operations Committee next Wednesday, April 18.
    - CHARTER COUNTY TRANSPORTATION SURTAX. SB 1778 by Senator JD Alexander was heard in the Senate Transportation Committee's agenda on April 9 and passed with a unanimous 7-0 vote. The bill moves on to the Community Affairs Committee, where it will be heard next Wednesday, April 18. In the House, Representative Michael Grant filed a late amendment to HB 7075 which would add the charter county surtax language. However, the amendment was pulled because staff determined that the topic was not germane to the bill. HB 7075 passed the House on April 12 on a 112-2 vote WITHOUT the charter county language. The Bill was sent to the Senate in messages and passed the Senate on April 13 on a 36-0 vote. Representative Mike Davis and Representative Dean Cannon are committed to finding a legislative vehicle to attach the surtax language.

- RED LIGHT ISSUE. There was no activity to SB 2558 (sponsored by Senator Mike Bennett) which would allow for the use of cameras to enforce red light running laws. The Bill is referred to the Transportation, Community Affairs, Finance & Tax, and Transportation & Economic Development Appropriations Committees. The identical bill in the House, HB 1247 (sponsored by Representative Ron Reagan), has been referred to the Infrastructure Committee and the Economic Expansion & Infrastructure Council.
- GROWTH MANAGEMENT BILL. Barbara Hoagland, the policy chief of the House Economic Expansion & Infrastructure Council, held an informal meeting with interested parties of EEIC 07-11 relating to growth management (which includes transit as a key component to manage growth) on April 9.
- BUDGET NEWS
  - The House introduced their General Appropriations Bill (HB 5001) which includes \$70,350,818,195 of spending and HB 5003, which is the General Appropriations Implementing Bill, on April 2. The deadline for filing floor amendments was April 5.
  - The Senate budget includes \$390,770,448 for the public transit development grants and the House budget includes \$343,510,448. The Senate appropriation has proviso language attached to it making their grants contingent upon the passage of SB 442 by Senator Mike Bennett or similar legislation. SB 442 would allow citizens to renew their license registration for cars, motorcycles, trucks, boats and mobile homes for two years instead of one.
- TRANSPORTATION DISADVANTAGED BUDGET ISSUES.
  - As previously reported, the Senate proposes \$73,422,505 for the Medicaid Non-Emergency Transportation Program. The House proposed spending \$72,929,505, which is the amount the Governor recommended in his budget recommendations.
  - The House proposes \$73,422,505 for Transportation Disadvantaged Medicaid Services in proviso language in their appropriations bill. The Commission on the Transportation Disadvantaged would like to see this language mirrored in the Senate appropriations bill.
  - Both the Senate and House budgets include \$40,395,709 for the TD Trust Fund.
- BILLS OF INTEREST. During this week of the session, the following actions took place on Bills we are tracking. If not mentioned, no action was taken.
  - HB 251 by Representative Bill Galvano, dealing with the creation of the Bay Area Regional Transportation Authority passed the House Policy & Budget Committee on April 5 on a 24-0 vote.
  - Senator Carey Baker's SB 2804, which is a general transportation Bill that includes a component to modify the requirements for the annual report of productivity and performance required of all transportation authorities to include

## LYNX Board Agenda

increasing farebox recovery, was referred to an additional committee – the Environmental Preservation & Conservation Committee.