

LYNX Board Agenda

Meeting Date: 01/22/2026
Meeting Time: 1:00 PM

Central Florida Regional Transportation Authority
455 N. Garland Ave.
2nd Floor Board Room
Orlando, FL 32801

As a courtesy to others, please silence all electronic devices during the meeting.

1. Call to Order

2. Approval of Minutes

-  Board of Directors Meeting Minutes 10.23.25

Pg 4

3. Public Comments




- Citizens who would like to speak under Public Comments shall submit a request form to the Assistant Secretary prior to the meeting. Forms are available at the door.

4. Chief Executive Officer's Report



5. Oversight Committee Report

6. Consent Agenda



A. Request for Proposal (RFP)

- i.  Authorization to Release a Request for Proposal (RFP) for Janitorial Services Pg 10
- ii.  Authorization to Release a Request for Proposal (RFP) for Dental Insurance Pg 11
- iii.  Authorization to Release a Request for Proposal (RFP) for FSA, COBRA and Retiree Billing Services Administration Pg 13



B. Award Contracts















- i.  Authorization to Award a Contract to WSP USA, Inc. for Professional Engineering Services for the I-Drive Transit Project National Environmental Policy Act (NEPA), Preliminary Engineering and Federal Transit Administration (FTA) Small Starts Project Development for a Not to Exceed (NTE) Amount of \$2,255,715 Pg 15
- ii.  Authorization to Award a Contract to Vestis Services, LLC for Maintenance Employee Uniform Rental and Laundering Services for a Not to Exceed (NTE) Amount of \$235,997 Pg 17

C. Extension of Contracts






- i.  Authorization to Ratify the Second Option Year Extension of Contract 23-C51 with Towlando Towing & Recovery, Inc. for Heavy Duty Bus Towing and Recovery and Increase the Not to Exceed (NTE) Amount to \$670,000 Pg 19
- ii.  Authorization to Extend Contract 23-C46 with PYE-Barker Fire & Safety, LLC for Vehicle Fire Suppression System Inspection and Maintenance Services and Increase the Not to Exceed (NTE) Amount to \$1,111,483 Pg 21

D. Miscellaneous

- i.  Authorization to Reappoint Albert Francis to Pension Trustee and Administrative Committee Boards Pg 23
- Attachments 

ii.	 Authorization to Update the Equal Employment Opportunity Policy	Pg 26
	-Attachments 	
iii.	 Authorization to Update the Employment Policy	Pg 36
	-Attachments 	
iv.	 Authorization to Issue a Task Order to Kimley-Horn & Associates, Inc. to Complete a Bus Transfer Facility Feasibility Study at the MCO Train Station for a Not to Exceed (NTE) Amount of \$185,660	Pg 45
v.	 Authorization to Execute Change Order 1 and Increase the Project Contingency for the LOC B Bus Entrance Concrete Improvements in a Not to Exceed (NTE) Amount of \$831,515	Pg 47
vi.	 Authorization to Approve a Settlement Agreement with WSP, Inc. for Errors and Omissions Associated with the Pine Hills Transfer Center in the Amount of \$169,408	Pg 49
vii.	 Authorization to Dispose of Lost and Found Items	Pg 51
viii.	 Authorization to Auction Surplus Capital Items and Obsolete Parts	Pg 53
ix.	 Authorization to Transfer Fifteen (15) Computers to The Christian Tech Center Ministries, Inc.	Pg 57
x.	 Authorization to Purchase up to Forty-Seven (47) Replacement and Expansion Vehicles for ACCESS LYNX Paratransit Services with a Not to Exceed (NTE) Amount of \$7,500,000	Pg 59
xi.	 Authorization to Purchase up to Forty (40) Compressed Natural Gas (CNG) Replacement Buses for a Not to Exceed (NTE) Amount of \$35,428,960	Pg 61
xii.	 Authorization to Purchase Vanpool Vehicles for a Not to Exceed (NTE) Amount of \$2,460,000	Pg 63
xiii.	 Authorization to Increase the Total Not to Exceed (NTE) Amount of Contract 20-C74 with Vestis Services, LLC for Uniform Rental and Laundering Services to \$481,000	Pg 65

7. Action Agenda














A.	 Authorization to Ratify Grant Application Submitted to the Florida Department of Transportation (FDOT) and Adoption of Resolution 26-001	Pg 67
	-Attachments 	
B.	 Authorization to Ratify Grant Applications Submitted to the Florida Department of Transportation (FDOT) in the Total Amount of \$6,850,618 and Adoption of Resolution 26-002	Pg 71
	-Attachments 	
C.	 Election of LYNX Board of Directors Officers	Pg 75

8. Work Session

A.	 Fare Study Presentation and Discussion	Pg 76
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9. Information Items

A.	 Certification of Administrative Costs as Defined by Florida Statute Section 341.071	Pg 79
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B.	 Notification of Settlement Agreements Pursuant to Administrative Rule 6 - December	Pg 80
C.	 2025 Notification of Settlement Agreements Pursuant to Administrative Rule 6 - November	Pg 81
D.	 2025 Notification of Settlement Agreements Pursuant to Administrative Rule 6 - October	Pg 82
E.	 2025 Notification of Sole Source Procurements Pursuant to Administrative Rule 4	Pg 84
	-Attachments        	
F.	 Quarterly Service Recognition	Pg 99

10. Monthly Reports

A.	 Communications Report - December 2025	Pg 101
B.	 Communications Report - November 2025	Pg 105
C.	 Communications Report - October 2025	Pg 109
D.	 Monthly Financial Report - July and August 2025	Pg 113
	-Attachments  	
E.	 Paratransit Monthly Report	Pg 116
	-Attachments 	
F.	 Ridership Report for October and November 2025	Pg 119
	-Attachments  	

11. Other Business

12. Adjourned

Section 286.0105, Florida Statutes states that if a person decides to appeal any decision made by a board, agency, or commission with respect to any matter considered at a meeting or hearing, he will need a record of the proceedings, and that, for such purposes, he may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans With Disabilities Act of 1990, persons needing a special accommodation at this meeting because of a disability or physical impairment should contact Benjamin Gonzalez at 455 N. Garland Ave, Orlando, FL 32801 (407) 254-6038, not later than three business days prior to the meeting. If hearing impaired, contact LYNX at (407) 423-0787(TDD).

LYNX
Central Florida Regional Transportation Authority
Board of Directors' Meeting Minutes

PLACE: **LYNX Central Station**
 455 N. Garland Avenue
 Virtual and Board Room, 2nd Floor
 Orlando, FL 32801

DATE: **October 23, 2025**

TIME: **1:00 p.m.**

Members in Attendance:

Viviana Janer, Commissioner, Osceola County BoCC, Chair
Buddy Dyer, Mayor, City of Orlando, Vice-Chair
John Tyler, Secretary, Florida Department of Transportation – District 5, Secretary
Jerry Demings, Mayor, Orange County
Amy Lockhart, Commissioner, Seminole County BoCC

1. Call to Order

Chair Janer called the meeting to order at 1:02 p.m.

Chair Janer asked Mayor Dyer to lead the Pledge of Allegiance.

2. Approval of Minutes

Mayor Demings moved to approve the Board of Directors meeting minutes of September 25, 2025. Second by Mayor Dyer. The minutes were unanimously approved as presented.

3. Public Comments

Joanne Counelis – Lake Mary, FL

Ms. Counelis stated that she would like twenty-four-hour Scout service for Seminole County and twenty-four-hour train service on Holidays and weekends.

Lance Hendrickson – Orlando, FL

Ms. Hendrickson implored the Board to amend the upcoming service changes to keep LYNX route 434 and stated that there is a petition from UCF students to keep the route. The route goes through Seminole and Orange Counties. There is lack of capacity with Scout service and a lack of discussion with Seminole County government and the public.

4. Chief Executive Officer's Report

Tiffany Homler Hawkins, Chief Executive Officer, stated that she would like to include a blue sheet item as Action Agenda item 7.C. and recommended to cancel the December LYNX Board meeting.

A customer satisfaction survey was launched and will run through the end of November. Ridership remains in the 68,000-69,000 range for fixed route.

Starting Friday after Thanksgiving, Santa will be driving a LYNX bus through all three counties and will be at the LYNX terminal on December 11.

5. Oversight Committee Report

Commissioner Janer, Chair of the Oversight Committee provided her report on the Oversight Committee meeting that met earlier. She stated that the Committee approved the minutes from the September 25, 2025, Oversight meeting.

Jo Santiago, member of the Finance & Audit Committee, gave a report on the October 16, 2025 Finance & Audit Committee meeting. The Finance Committee recommends approval of all Consent Agenda items.

The Oversight Committee recommends approval of all Consent Agenda and Action items.

There was a Blue sheet item added to the Oversight Committee agenda that is item 7.C. on the Board agenda. There were presentations on the NeighborLink contract, the upcoming plan for the annual audit, the Transit Development Plan annual update, and a discussion on the ongoing fare study.

6. Consent Agenda:

Chair Janer asked if there were any changes to the Consent Agenda before there is a motion to approve consent agenda items 6.A.i. through 6.E.vi. Ms. Homler Hawkins stated that she recommends the entire Consent Agenda for approval.

A. Request for Proposal (RFP)

- i. Authorization to Release a Request for Proposal (RFP) for Architectural and Engineering Services

B. Invitation for Bid (IFB)

- i. Authorization to Release an Invitation for Bid (IFB) for Transit Bus Engine Compartment Fire Suppression System Preventative Maintenance and Repair Services

C. Award Contracts

- i. Authorization to Negotiate and Award a Contract to ADAride.com, LLC for Functional Assessment Travel Training Services for a Not to Exceed Amount of \$869,772
- ii. Authorization to Negotiate and Award a Contract to Quebec, Inc. d/b/a Transit App for Deploying and Hosting a LYNX Bus Tracker Mobile Application for a Not to Exceed Amount of \$511,177

D. Extension of Contracts

- i. Authorization to Exercise the First Option Year of Contract 23-C74 with Universal Protection Service, LLC dba Allied Universal Security Services for Security Guard Services and Increase the Not to Exceed (NTE) to \$9,182,000
- ii. Authorization to Exercise the Second Option Year of Contract 22-C30 with Arthur J. Gallagher Risk Management Services, Inc. for Insurance Agent and Brokerage Services
- iii. Authorization to Exercise the First Option Year of Contract 23-C43 with Dean Ringers, Morgan & Lawton for Tort & General Liability Legal Services and Increase the Not to Exceed (NTE) Amount to \$2,500,000

E. Miscellaneous

- i. Authorization to Auction Surplus Capital Items
- ii. Authorization to Purchase Microsoft M365 Subscription-Based Licenses Through Cooperative Purchasing Contract: Sourcewell 121923-SHI for a Not to Exceed (NTE) Amount of \$731,595
- iii. Authorization to Approve Change Order 2 and Increase the Not to Exceed Amount for the LYNX Central Station (LCS) Restroom Renovation Project to \$774,187
- iv. Authorization to Execute Change Order 7 and Increase the Project Contingency for a Not to Exceed Amount of \$1,602,188 for the Pine Hills Bus Transfer Center
- v. Authorization to Increase the Not to Exceed (NTE) Amount of Contract 21-C48 with WSP USA, Inc. for Construction Engineering and Inspections Services (CEI) for the Pine Hills Bus Transfer Center to \$1,192,484
- vi. Authorization to Approve the LYNX Board of Directors Meeting Dates for 2026

Mayor Demings made a motion to approve Consent Agenda items 6.A.i. through 6.E.vi. Seconded by Commissioner Lockhart. Motion passed unanimously.

7. Action Agenda

A. Authorization to Implement January 11, 2026 Service Change

Chair Janer recognized Carl Weckenmann, Director of Planning and Development, to make the presentation. Mr. Weckenmann stated that most of the service changes were in Seminole County and there were some changes to Lymmo service.

Six bus routes and two NeighborLink routes have been discontinued in Seminole County with reduced service on two bus routes. Approximately 2,000 weekly customers will be impacted by these changes. Other operational miscellaneous changes were noted. The ADA boundary will also change in Seminole County, however Scout service will be available at a lesser charge.

Lymmo Lime Line will become more streamlined with a North to South alignment and a discontinuation of the route west of Orange Avenue.

Due to the major changes, a Title VI analysis was completed. Fifty-one percent of the impacted population are minority. The service changes do not create a disparate impact on minority populations or disproportionately burden low-income communities.

Public outreach was conducted with notification of social media, nine public meetings, and a public hearing. LYNX staff provided over one thousand individuals information on the service proposal and received twenty-nine comments.

Over four hundred bus stops will be closing. Some of the amenities (shelters, trash cans, benches) have not fully depreciated and will need to be relocated.

James Boyle, Chief Development Officer, stated that LYNX staff have been working with Seminole County staff on the removal of the bus stops for over a year at the direction of the County.

Commissioner Lockhart stated that there has been very recent communication to Seminole County and some of that is miscommunication through social media. Scout service will connect to the UCF campus, so any student that lives in Seminole County will be able to travel to the UCF campus via Scout. Mr. Boyle stated that Scout service will pick up and drop off only at the UCF Superstop. Commissioner Lockhart asked how an Orange County resident would be impacted by the discontinued routes in Seminole County. Mr. Weckenmann stated that Orange County residents would only be affected if they wanted to travel north of McCulloch Road. Commissioner Lockhart stated that Scout service could then connect the residents, and that Seminole County decisions did not impact service in Orange County. She stated that there are student and low-income discounts for the Scout service. Mr. Weckenmann stated that students do not currently pay for LYNX bus service. Commissioner Lockhart inquired how much UCF pays for LYNX service. Ms. Homler Hawkins stated that it is one dollar per student per semester, which is the same at Seminole State college.

Commissioner Janer stated that the Scout service in Seminole County is not operated or managed in any way by LYNX. Commissioner Lockart stated that LYNX staff have been incredibly collaborative and helpful in working with Seminole County.

Secretary Tyler made a motion for Authorization to Implement January 11, 2026 Service Change. Second by Mayor Dyer. Motion passed unanimously.

- B. Authorization to Negotiate and Award a Contract for NeighborLink On-Demand Transit Service to Beefree, LLC dba Freebee for a Not to Exceed Amount of \$8,495,410

Chair Janer recognized James Boyle, Chief Development Officer, to make the presentation. Mr. Boyle stated that there are currently eleven NeighborLink routes which will be reduced to nine effective January 11, 2026. There are currently nineteen vehicles with thirty-five operators throughout the service area. The vehicles will be repurposed to support ACCESS LYNX and operators can stay with LYNX or apply with the new vendor.

With the outsource of NeighborLink, improvements will be made with an improved app, real-time vehicle tracker, thirty-minute pick-up window, live real-time information, NTD reporting, and lower operating costs. Pending Board approval, rollout will start in early 2026.

Mayor Demings asked if the current operators are part of the labor union. Mr. Boyle stated that they are members of the union and can be trained to get their CDL license.

Mayor Demings made a motion for Authorization to Negotiate and Award a Contract for NeighborLink On-Demand Transit Service to Beefree, LLC dba Freebee for a Not to Exceed Amount of \$8,495,410. Second by Secretary Tyler. Motion passed unanimously.

- C. Authorization to Extend Contract 22-C34 with Cannon Cochran Management Services, Inc. for Third Party Administration Services (Blue Sheet)

Commissioner Janer recognized Ms. Homler Hawkins who stated that this is a contract extension for our workers comp administrator and will allow more time for the procurement process.

Secretary Tyler made a motion for Authorization to Extend Contract 22-C34 with Cannon Cochran Management Services, Inc. for Third Party Administration Services (Blue Sheet). Second by Mayor Dyer. Motion passed unanimously.

8. Work Session

A. CEO Evaluation

Chair Janer stated that she spoke with legal counsel regarding CEO evaluations. The evaluations have been done in an inconsistent manner. Last year, it was established that the CEO annual increase be the same as the administrative staff. A one-on-one evaluation with the CEO is proposed to the Board. Commissioner Janer will have the evaluation completed before the end of the year.

9. Information Items

There were two items for review purposes only, no action was requested.

- A. Notification of Settlement Agreements Pursuant to Administrative Rule 6
- B. Quarterly Service Recognition

10. Monthly Reports

There were four reports in the packets for review purposes only. No action was required.

- A. Communications Report – September 2025
- B. Monthly Financial Report – June 2025
- C. Paratransit Monthly Report – September 2025
- D. Ridership Report – August 2025

11. Other Business

No other business was discussed.

12. Adjourned:

The meeting adjourned at 1:38 p.m.

Certification of Minutes:

I certify that the foregoing minutes of the October 23, 2025, LYNX Board of Director's meeting are true and correct, approved by the Board of Directors.

X

Assistant

LYNX Board Agenda

Consent Agenda Item #6.A. i

To: LYNX Board of Directors

From: Aubrey Moses
DIRECTOR OF MAINTENANCE
Ricky Gonzalez
Technical Contact

Phone: 407.841.2279 ext: 6105

Item Name: Authorization to Release a Request for Proposal (RFP) for Janitorial Services

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to release a Request for Proposal (RFP) for janitorial services. The contract term will be for an initial two (2) year period with three (3) one (1) year options.

BACKGROUND:

On March 25, 2021, the LYNX Board of Directors approved the award of Contract 21-C35 to American Facilities Services, Inc. for janitorial services at LYNX facilities for two (2) years with three (3) one (1) year options. Contract 21-C35 expires on May 1, 2026.

The Janitorial Services are used at the following LYNX facilities:

- 2500 LYNX Lane
- 455 North Garland Avenue

The janitorial services at all other LYNX locations are performed by the LYNX Facilities Maintenance group.

FISCAL IMPACT:

The Adopted FY2026 Operating Budget includes \$360,000 for janitorial services.

LYNX Board Agenda

Consent Agenda Item #6.A. ii

To: LYNX Board of Directors

From: Terri Setterington
DIRECTOR OF HUMAN RESOURCES
Brian Anderson
Technical Contact

Phone: 407.841.2279 ext: 6106

Item Name: Authorization to Release a Request for Proposal (RFP) for Dental Insurance

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to release a Request for Proposal (RFP) for Dental Insurance and delegate authority to the LYNX Health Benefits Consultant, RSC Insurance Brokerage, Inc., to conduct the solicitation process.

BACKGROUND:

It is beneficial for the Authority to provide a comprehensive benefit package for its employees. Dental insurance is an integral part of this package and is a valued benefit for the employees. The current contract for Dental Insurance expires on December 31, 2026. The Authority wishes to continue to offer this benefit option to our employees. There is no direct cost to the Authority as this is an employee paid benefit.

On January 1, 2024, the Authority entered into a contract with RSC Insurance Brokerage, Inc. for Health Benefits Consulting services. As part of the consulting services scope of work, RSC Insurance Brokerage, Inc. is responsible for assisting in drafting, reviewing, issuing and evaluating Request for Proposals and Invitation to Bids to assist LYNX in maintaining a comprehensive Employee Benefits Program for its employees. The consultant will negotiate with the various providers and recommend the best provider(s) that meets the agency's plan and cost limitations. Once the consultant makes its recommendation, staff will bring back the recommendation to the Board of Directors to authorize the approval of a contract.

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FISCAL IMPACT:

There is no fiscal impact since this is an employee benefit that is paid 100% through an employee pre-tax payroll deduction.

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Consent Agenda Item #6.A. iii

To: LYNX Board of Directors

From: Terri Setterington
DIRECTOR OF HUMAN RESOURCES
Brian Anderson
Technical Contact

Phone: 407.841.2279 ext: 6106

Item Name: Authorization to Release a Request for Proposal (RFP) for FSA, COBRA and Retiree Billing Services Administration

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to release a Request for Proposal (RFP) for FSA, COBRA and Retiree Billing Services Administration and delegate the authority to the LYNX Health Benefits Consultant, RSC Insurance Brokerage, Inc., to conduct the solicitation process.

BACKGROUND:

As complexity and regulatory requirements associated with employee benefits administration continue to increase, it is important for the Authority to contract with a vendor that specializes in FSA, COBRA and Retiree billing to maintain compliance with federal and state regulations. Their expertise helps ensure timely notifications, accurate billing, and adherence to IRS and DOL requirements, reducing legal and financial risk. The current contract for FSA, COBRA and Retiree Billing Services Administration expires on December 31, 2026. The Authority wishes to continue outsourcing these functions to ensure continued streamlined enrollment, billing and collections.

On January 1, 2024, the Authority entered into a contract with RSC Insurance Brokerage, Inc. for Health Benefits Consulting services. As part of the consulting services scope of work, RSC Insurance Brokerage, Inc. is responsible for assisting in drafting, reviewing, issuing and evaluating Request for Proposals and Invitation to Bids to assist LYNX in maintaining a comprehensive Employee Benefits Program for its employees. The consultant will negotiate with the various providers and recommend the best provider(s) that meets the agency's plan and cost

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limitations. Once the consultant makes its recommendation, staff will bring back the recommendation to the Board of Directors to authorize the approval of a contract.

FISCAL IMPACT:

The FY2026 Approved Operating Budget includes \$11,000 for the administration of the FSA, COBRA and Retiree billing services.

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Consent Agenda Item #6.B. i

To: LYNX Board of Directors

From: Carl Weckenmann
DIRECTOR OF PLANNING and DEVELOPMENT
Patricia Whitton
Technical Contact

Phone: 407.841.2279 ext: 6075

Item Name: Authorization to Award a Contract to WSP USA, Inc. for Professional Engineering Services for the I-Drive Transit Project National Environmental Policy Act (NEPA), Preliminary Engineering and Federal Transit Administration (FTA) Small Starts Project Development for a Not to Exceed (NTE) Amount of \$2,255,715

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to execute a contract with WSP USA, Inc. for professional engineering services for the I-Drive Transit Project National Environmental Policy Act (NEPA), preliminary engineering (at least 30 percent), and requesting entry into the Federal Transit Administration (FTA) Capital Investment Grants (CIG) Small Starts program in a not to exceed amount of \$2,255,715.

BACKGROUND:

On April 25, 2024, the LYNX Board of Directors granted permission to proceed with a Request for Proposal (RFP) for professional services for the I-Drive Transit Project to advance the recommendations from the International Drive Transit Feasibility and Alternative Technology Assessment (TFATA) that was completed by Orange County in 2021.

The TFATA study recommended the implementation of a premium transit service as an urban circulator operating within the International Drive (I-Drive) District along International Drive from Sand Lake Road to Destination Parkway and Sea Harbor Drive.

The RFP was released on July 24, 2024. All proposals were due on September 10, 2024. A Source Evaluation Committee (SEC) was held on November 18, 2024 to rank the firms. The

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SEC selected WSP USA, Inc., as the highest ranked firm to negotiate a contract pursuant to the Consultant's Competitive Negotiation Act.

At the January 23, 2025 Board of Director's meeting, the Chief Executive Officer (CEO) or designee was approved to move forward with the SEC rankings and initiate negotiations with WSP USA, Inc.

An Interlocal Agreement between LYNX and Orange County that identifies the terms and conditions of in-kind and reimbursable services that will be provided by LYNX was amended to reflect an updated reimbursable amount of \$2,255,715 for the procured consulting services to reflect the negotiated contract fee agreement with WSP USA, Inc. The Interlocal Agreement was authorized by the LYNX Board of Directors at the September 25, 2025 meeting and the Orange County Board of County Commissioners at the November 18, 2025 meeting. In accordance with Fla. Stat. 287.055, the award of contract is the final step in this process.

FISCAL IMPACT:

Per the Interlocal Agreement, LYNX will be reimbursed by Orange County for any expenses incurred. Therefore, there is no fiscal impact to LYNX.

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Consent Agenda Item #6.B. ii

To: LYNX Board of Directors

From: Aubrey Moses
DIRECTOR OF MAINTENANCE
Ricky Gonzalez
Technical Contact

Phone: 407.841.2279 ext: 6105

Item Name: Authorization to Award a Contract to Vestis Services, LLC for Maintenance Employee Uniform Rental and Laundering Services for a Not to Exceed (NTE) Amount of \$235,997

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to award a contract to Vestis Services, LLC for maintenance employee uniform rental, and laundering services. The not to exceed (NTE) amount is \$235,997 for an initial three (3) year term.

BACKGROUND:

LYNX operates a public transportation system that serves approximately 2,500 square miles located within the boundaries of Orange, Osceola, and Seminole Counties. Maintenance employees are the primary providers of preventive maintenance services for the revenue Buses, which are the primary point of customer access to the LYNX fixed-route bus service.

Laundered uniforms must be supplied to Maintenance Bargaining Unit Employees as per the Labor Agreement between LYNX and the Amalgamated Transit Union Local 1596.

On June 26, 2025, the LYNX Board of Directors authorized the release of a Request for Proposal (RFP) for this service. The Request for Proposal (RFP) was released, posted on DemandStar, and sent directly to interested Vendors on September 29, 2025.

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The deadline for submission of proposals was October 29, 2025. Vestis Services, LLC was the only responsive Vendor. Thereby, Ordinal Rankings were not conducted by the Source Evaluation Committee (SEC). The Source Evaluation Committee (SEC) approved Vestis Services, LLC for the maintenance employee uniform rental and laundering services contract.

FISCAL IMPACT:

The FY2026 Approved Operating Budget includes \$93,200 for uniform rental and laundering.

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Consent Agenda Item #6.C. i

To: LYNX Board of Directors

From: Aubrey Moses
DIRECTOR OF MAINTENANCE
Aubrey Moses
Technical Contact

Phone: 407.841.2279 ext: 6105

Item Name: Authorization to Ratify the Second Option Year Extension of Contract 23-C51 with Towlando Towing & Recovery, Inc. for Heavy Duty Bus Towing and Recovery and Increase the Not to Exceed (NTE) Amount to \$670,000

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to ratify the second option year extension of Contract 23-C51 with Towlando Towing & Recovery Inc. for heavy duty bus towing and recovery services and increase the not to exceed (NTE) amount to \$670,000.

BACKGROUND:

LYNX entered into a contract with Towlando Towing & Recovery, Inc. for heavy duty bus and support vehicle towing services on December 21, 2022, for an initial term of two (2) years with three (3) one (1) year renewal options with a not to exceed amount of \$192,800 for the initial term which expired on December 21, 2024. The LYNX Board of Directors approved the first option year extension on October 24, 2024. The second option year extension expires on December 21, 2026.

Due to an unexpected increase in fixed route, NeighborLink, support vehicle accidents and in-service failures, the LYNX Board of Directors provided approval for an increase in the not to exceed (NTE) to \$345,000 for the initial term of the contract. On October 24, 2024, the LYNX Board of Directors provided approval to exercise the first option year extension and increase the not to exceed (NTE) amount to \$525,000.

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FISCAL IMPACT:

The FY2026 Approved Operating Budget includes \$170,000 for vehicle towing services.

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Consent Agenda Item #6.C. ii

To: LYNX Board of Directors

From: Aubrey Moses
DIRECTOR OF MAINTENANCE
Aubrey Moses
Technical Contact

Phone: 407.841.2279 ext: 6105

Item Name: Authorization to Extend Contract 23-C46 with PYE-Barker Fire & Safety, LLC for Vehicle Fire Suppression System Inspection and Maintenance Services and Increase the Not to Exceed (NTE) Amount to \$1,111,483

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to extend Contract 23-C46 with PYE-Barker Fire & Safety, LLC for Vehicle Fire Suppression System Inspection and Maintenance Services through March 31, 2026 and increase the not to exceed (NTE) amount to \$1,111,483.

BACKGROUND:

The LYNX Board of Directors approved the original agreement with PYE-Barker Fire & Safety LLC on December 15, 2022, for an initial term of two (2) years in the amount of \$210,000. On December 12, 2024, the Board of Directors authorized the first option year and increased the not to exceed amount to \$280,000. On April 24, 2025, the LYNX Board of Directors authorized an increase of the not to exceed amount to \$580,000. On August 28, 2025, the LYNX Board of Directors increased the NTE amount to \$1,011,483 as a result of more extensive repairs and maintenance due to the age of the fleet and to ensure compliance with safety regulations.

LYNX maintains an active fleet of two hundred and eighty-seven (287) buses of which 310 are equipped with engine compartment systems along with CNG fuel cylinder fire suppression as applicable. The fire suppression systems currently installed on the fleet are Amerex, Fogmaker and Kidde. The systems discharge in the event of a catastrophic fire in the engine compartment or CNG fuel storage locations. The contract services consist of semi-annual and annual inspections, six (6) year maintenance/service and twelve (12) year hydrostatic tests of the fire

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suppression agent storage cylinders as required by regulations. Each bus must be serviced by a certified technician trained in each type of fire suppression system.

FISCAL IMPACT:

The FY2026 Operating Budget includes \$102,000 for the provision of transit bus engine compartment fire suppression systems inspection and maintenance services.

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Consent Agenda Item #6.D. i

To: LYNX Board of Directors

From: Terri Setterington
DIRECTOR OF HUMAN RESOURCES
Terri Setterington
Technical Contact

Phone: 407.841.2279 ext: 6106

Item Name: Authorization to Reappoint Albert Francis to Pension Trustee and Administrative Committee Boards

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization to adopt Resolution No. 26-003 authorizing the reappointment of Albert Francis, to the Administrative Committee and Trustee Board for the 457 Deferred Compensation Plan, Money Purchase Plan, and the Defined Contribution Plan for Bargaining Unit Employees and Board of Trustees for the Amalgamated Transit Union (ATU) Local 1596 Pension Plan (Defined Benefit Plan).

BACKGROUND:

LYNX, as the employer, is the Plan Administrator for LYNX's Money Purchase Plan, Deferred Compensation Plan, and the Defined Contribution Plan for Bargaining Unit Employees. As such, the employer/Plan Administrator has a number of responsibilities, duties, and obligations in maintaining and operating each of the Plans. Unless an appointment is made to delegate these responsibilities and duties, the employer acts through its Board of Directors. For purposes of this, any reference to actions to be taken by LYNX in its capacity as employer or Plan Administrator means LYNX's Board of Directors unless otherwise specified. LYNX has general powers and responsibilities, including the power to appoint counsel, specialists, advisers, investment managers, agents (including any nonfiduciary agent) and other persons as the employer deems necessary or desirable in connection with the exercise of its fiduciary duties under this Plan, including the Trustee and Administrator. Consistent with this power of appointment, LYNX has the obligation to periodically review the performance of any fiduciary or other person to whom duties have been delegated or allocated by it. Since LYNX is the Administrator, and has the power to appoint, it may appoint any person(s) to perform its duties as the Administrator.

LYNX Board Agenda

FUNCTIONS OF THE ADMINISTRATOR - The primary responsibility of the Administrator is to administer the Plan for the exclusive benefit of the participants and their beneficiaries in accordance with its terms. It has the power and discretion to construe the terms of the Plan and to determine all questions arising in connection with the administration, interpretation, and application of the Plan. Benefits under this Plan will be paid only if the Administrator decides, in its discretion, that the applicant is entitled to them. The Administrator may establish procedures to carry out the purpose of the Plan, provided they are nondiscriminatory and shall comply with the terms of the Internal Revenue Code and Plan's document. An enumerated listing of the Administrator's duties includes, but is not limited to, the following:

- (a) The discretion to determine all questions relating to the eligibility of employees to participate in the Plan;
- (b) The authority to review and settle all claims against the Plan;
- (c) To compute, certify, and direct the Trustee with respect to the amount of benefit to which any participant is entitled;
- (d) To authorize and direct the Trustee with respect to disbursements from the trust;
- (e) To maintain all necessary records for the administration of the Plan;
- (f) To interpret the provisions of the Plan and to make and publish rules;
- (g) To compute and certify the amount of contribution to the Plan and advise the Trustee accordingly;
- (h) To prepare and implement procedures to notify eligible employees of Plan provisions and changes;
- (i) To qualify any domestic relations orders received;
- (j) To assist any participant regarding the participant's rights, benefits, or elections available under the Plan; and
- (k) Retain a record of actions taken, accountings, records, etc. necessary for proper administration of the Plan and shall be responsible for supplying all information and reports to any governmental agencies, participants and beneficiaries, as required by law.

For the employees who are members of ATU Local 1596 participate in a defined benefit retirement Plan. The Plan has an oversight Trustee Board consisting of three Union and three Management employees. LYNX's Chief Executive Officer selects three Management employees to serve as Trustees with confirmation from the LYNX Board of Directors' and the Union's Executive Board appoints its representatives.

FISCAL IMPACT:

There is no fiscal impact.

CERTA RESOLUTION NO. 26-003

**RESOLUTION OF THE CENTRAL FLORIDA REGIONAL
TRANSPORTATION AUTHORITY (d/b/a/ LYNX) APPROVING THE
APPOINTMENT OF A MANAGEMENT APPOINTEE TO THE
ADMINISTRATIVE COMMITTEE AND BOARD OF TRUSTEE
APPOINTMENTS FOR RETIREMENT PLANS**

WHEREAS, LYNX is the sponsoring employer of the LYNX Money Purchase Plan, LYNX Defined Contribution Plan for BU Employees, LYNX Deferred Compensation Plan, and Amalgamated Transit Union 1596 Pension Plan (collectively, the “Plans”); and

WHEREAS, Article II of the Plan authorizes the Employer to appoint three members to the Plan’s Board of Trustees; and

WHEREAS, the Employer wishes to re-appoint Albert Francis to the Board of Trustees of the Plan, effective, January 1, 2026.

NOW, THEREFORE, BE IT RESOLVED THAT: Albert Francis is hereby re-appointed, effective January 1, 2026, to the following positions:

- Member of the Administrative Committee for the LYNX Money Purchase Plan
- Member of the Board of Trustees for the LYNX Money Purchase Plan
- Member of the Administrative Committee for the LYNX Defined Contribution Plan for BU Employees
- Member of the Board of Trustees for the LYNX Defined Contribution Plan for BU Employees
- Member of the Administrative Committee for the LYNX Deferred Compensation Plan
- Member of the Board of Trustees for the LYNX Deferred Compensation Plan
- Member of the Board of Trustees for the Amalgamated Transit Union 1596 Pension Plan

APPROVED AND ADOPTED the ____ day of _____, 2026 by the Governing Board of the Central Florida Regional Transportation Authority.

**CENTRAL FLORIDA REGIONAL
TRANSPORTATION AUTHORITY**

By: Governing Board

Chairman

ATTEST:

Secretary

LYNX Board Agenda

Consent Agenda Item #6.D. ii

To: LYNX Board of Directors

From: Terri Setterington
DIRECTOR OF HUMAN RESOURCES
Terri Setterington
Technical Contact

Phone: 407.841.2279 ext: 6106

Item Name: Authorization to Update the Equal Employment Opportunity Policy

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to update the Equal Employment Opportunity Policy.

BACKGROUND:

This Policy is established in accordance with the Authority's Administrative Rule 3 which governs Human Resources. With respect to Authority employees who hold positions represented by the Amalgamated Transit Union (Local Chapter 1596 or Local Chapter 1749), the Authority's Administrative Rules and Policies shall control the terms and conditions of employment. To the extent the Collective Bargaining Agreement (CBA) conflicts with the Administrative Rules and Policies, the CBA shall control.

It is necessary to review and update policies and/or procedures from time to time. This policy has been created to update and consolidate several current policies and/or procedures as well as reflect regulatory changes.

LYNX Board Agenda

<u>Legal Obligation</u>	<u>New Policy Section</u>
Equal Employment Opportunity	1 Currently the Authority has an Equal Employment Opportunity Statement which is required by the Federal Transit Administration. This section clarifies the current legal obligations of the Authority.
Americans with Disabilities	2 The Authority has procedure for Americans with Disabilities requests. This section memorializes the responsibility of the Authority.
Religious Accommodations	3 The Authority has procedure for Religious Accommodations, however this section memorializes the responsibility of the Authority.
Genetic Information non-discrimination Act (GINA)	4 This memorializes the responsibility of the Authority.
Veteran's Preference	5 This memorializes the responsibility of the Authority.
Prohibited Discrimination, Unlawful Harassment and Retaliation	6 This replaces the current Anti-Harassment Policy.
Anti-Bullying Policy	7 This replaces the current Anti-Bullying Policy
Whistleblower Policy	8 This memorializes the responsibility of the Authority.

FISCAL IMPACT:

There is no fiscal impact.



SCOPE:

POLICY:

1. Equal Employment Opportunity (EEO)

All applicants and employees have the right to file complaints alleging discrimination with the EEO Officer. Retaliation against an individual who files a charge or complaint of discrimination, participates in an employment discrimination proceeding (such as an investigation or lawsuit), or otherwise engages in protected activity is strictly prohibited and will not be tolerated by the Authority.

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The Authority's CEO has the overall responsibility and accountability for the Authority's compliance with its EEO Policy and Program. To ensure day-to-day management, including program preparation, monitoring, and complaint investigation, the CEO has appointed an EEO Officer, who reports directly to the CEO and acts with the CEO's authority with all levels of management, labor unions, and employees.

All Authority executives, management, and supervisory personnel, however, share in the responsibility for implementing and monitoring the Authority's EEO Policy and Program within their respective areas and will be assigned specific tasks to ensure compliance is achieved. The Authority will evaluate its managers' and supervisors' performance on their successful implementation of the Authority's policies and procedures, in the same way the Authority assesses their performance regarding other Authority goals

The Authority is committed to its EEO Program, which sets forth the policies, practices and procedures, with goals and timetables, to which the Authority is committed and makes the EEO Program available for inspection by any employee or applicant for employment upon request.

The CEO and Authority are committed to a workplace that acts upon its daily responsibility to treat all applicants and employees with dignity and respect, as well as equitably under the guidelines of our EEO Policy and Program.

1.1 EEO Policy Reporting and Investigations Any Authority employee who in good faith believes they, or someone else, has been discriminated against in violation of this EEO policy must report the matter to the EEO Officer or CEO. Following the receipt of a report of discrimination in violation of this EEO policy, the matter will be investigated, and action will be taken to the extent determined necessary. Although confidentiality cannot be guaranteed based on the nature of such an investigation, the matter will be handled as confidentially as possible on a need-to-know basis. Should you have any questions, concerns or suggestions relating to this EEO policy, or wish to make a report regarding a suspected violation, please contact the Authority's EEO Officer or CEO.

2. Americans with Disabilities (ADA)

It is the Authority's policy to comply with federal, state and any applicable local laws regarding the employment of qualified persons with a disability. The Authority prohibits discrimination against a qualified individual with a known disability. This includes, but is not limited to, discrimination with respect to application, hiring, promotion, discharge, compensation, benefits, training, and all other aspects of employment.

The ADA does not require that the Authority give preferential treatment to individuals with disabilities or lessen our qualification standards. The law does require that the Authority provide reasonable accommodations that will allow individuals with disabilities to perform the essential functions of their jobs, if such an accommodation can be provided without undue hardship to the Authority. The Authority also complies with any requirement to make the workplace readily accessible to and usable to enable disabled employees to enjoy equal benefits and privileges of employment.

2.1 Policy Reporting and Inquiries: The Authority is committed to complying with ADA requirements. We encourage all employees to help us achieve this objective. If you believe that you or someone else has been discriminated against on the basis of disability, or if you would like to seek a reasonable accommodation, or you have any questions, concerns or suggestions relating to the ADA, contact the EEO Officer.

2.2 ADA Accommodation: The Authority will reasonably accommodate qualified individuals with a known disability if necessary to enable an individual to perform the essential functions of the individual's job and/or to ensure the workplace is readily accessible to and usable by an employee. Such reasonable accommodation will be made unless it creates an undue hardship for the Authority. The individual must make known to the Authority the need for a reasonable accommodation, and is free to suggest an accommodation, but there is no guarantee that the suggested accommodation will be provided.

An employee seeking a reasonable accommodation must contact the EEO Officer, and in their absence, Human Resources, and provide sufficient information for the request to be evaluated. When a reasonable accommodation is requested, the Authority will engage in an interactive process with the employee in order to assess the request and the Authority's business needs. Submission of sufficient medical and accommodation information by the employee is required to allow assessment by the Authority and support the request and need for an accommodation. Requests by qualified individuals with disabilities for reasonable accommodations will be considered by the Authority's EEO Officer and Human Resources and discussed with others on a need to know basis to determine the nature and scope of the accommodation to be made (if appropriate), after consideration of the particular circumstances, including any hardship to the Authority. Please refer to the Authority's policy addressing leave of absences, including Family and Medical Leave, and return to work/fitness for duty certifications, if the request for an accommodation includes a request for time off or an extended leave of absence. The Authority will work with the employee on a reasonable accommodation but it may not be the accommodation that is being specifically requested by the employee. Employees with questions on this policy must direct those questions to the EEO Officer or Human Resources.

All information obtained concerning the medical condition or history of an applicant or employee will be maintained in separate medical files and will be treated as confidential information.

3. Religious Accommodations

The Authority respects the religious beliefs, observances, and practices of all employees and embraces religious diversity. The Authority will make good faith efforts to reasonably accommodate an employee's sincerely held religious belief, unless such an accommodation would create an undue hardship for the Authority.

An employee whose sincerely held religious beliefs (or non-beliefs), observances, or practices conflicts with their job, work schedule, with Authority's policy or practice on dress and appearance, or with other aspects of employment and who seeks a religious accommodation must submit a written request for the accommodation to the EEO Officer, and in the absence of the EEO Officer, to Human Resources. The written request must include the type of religious conflict that exists and the employee's suggested accommodation. Generally speaking, social, political, economic philosophies, and personal preferences, are not "religious" beliefs or practices which must be accommodated except as otherwise provided by law. Religious accommodation requests are considered on a case-by-case basis.

The EEO Officer, Human Resources, the employee's supervisor, if applicable, and the employee will meet to discuss the request. The EEO Officer (who may consult with other appropriate managers) will determine the nature and scope of the accommodation to be made after consideration of the particular circumstances, including the type of conflict and suggested accommodation, any hardship to Authority, and any work-related matters that are permitted to be assessed. The employee will be informed of the decision on the accommodation to be provided and if no accommodation is able to be made that will be explained to the employee. If the employee accepts the proposed religious accommodation, the decision

will be implemented. If the employee rejects the proposed accommodation, the employee will be provided with an opportunity to further discuss this situation with the EEO Officer and Human Resources to ensure the Authority had all available information when making the decision. The employee will be informed of the final decision, which the EEO Officer will make.

Any supervisor or manager who becomes aware of any situation that may require the Authority to consider a religious accommodation must immediately notify the EEO Officer. Any supervisor or other employee who has questions concerning the application of this policy, including the denial of a requested accommodation, must raise them with the EEO Officer.

An employee who is not requesting a religious accommodation but who has a concern about a matter involving religion in the workplace must bring those matters to the Authority's attention in accordance with the policy on workplace conduct.

There will be no retaliation against an employee who has requested a religious accommodation or who has made a good faith report of religious discrimination.

4. Genetic Information Non-discrimination Act (GINA)

The Genetic Information Nondiscrimination Act of 2008 (GINA) prohibits employers and other entities covered by GINA Title II from requesting or requiring an employee's genetic information or of their family members. In order to comply with this law, the Authority will not request, and asks that an employee not provide, any genetic information when responding to any request by the Authority for medical information. "Genetic Information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services.

5. Veteran's Preference

The Authority complies with the requirements that public employers provide employment, retention, and promotion preferences to eligible veterans, spouses of veterans, and other veterans' preference eligible individuals. To the extent that you seek application of a veteran preference, please contact the EEO Officer or Human Resources.

6. Prohibited Discrimination, Unlawful Harassment and Retaliation

The Authority does not and will not condone discrimination or unlawful harassment against employees on the basis of race, color, religion, age, sex (including pregnancy, childbirth, or related medical conditions, sexual orientation, or sexual stereotyping), gender (identity, expression, transition), national origin, genetics, physical or mental disability, marital status, veteran's status, pay, or other legally protected classification under federal, state and/or local law.

It is the intent of the Authority to exclude unlawful discrimination, unlawful harassment in all forms, and retaliation, in all of its workplaces and working relationships. Our workplace is not limited to the Authority's facilities, but may also include client and vendor facilities, as well as anywhere a business-related function is taking place. All employees have the right to work in an environment free of discrimination, any form of unlawful harassment, or retaliation.

To help ensure that no employee feels subject to discrimination or unlawful harassment, the Authority prohibits any offensive physical, written, or spoken conduct regarding any of these items, including conduct of a sexual nature, off-color jokes, racial, ethnic, or religious slurs or innuendos, whether in person, in writing, or by way of electronic media (the "Conduct").

Sexual harassment is a form of unlawful sex discrimination and is prohibited by the Authority. Offensive Conduct of a sexual nature may constitute unlawful harassment when engaged in by someone employed by the Authority in a position to influence employment decisions when (1) submission to such conduct is made, either expressly or implicitly, a condition of the recipient's continued employment; or (2) submission to or rejection of such conduct by the recipient is used as the basis for employment decisions affecting the recipient. This includes gender and sex based harassment against a person of the same sex as the alleged wrongdoer. Any sexual advances or personal relationships between a supervisor and a subordinate are prohibited.

The Authority also prohibits repeated and unwelcome physical, written or spoken conduct that substantially interferes with an individual's work performance or creates what a reasonable person could consider to be an intimidating, hostile, abusive or offensive working environment.

Any such Conduct to or by not only fellow employees, but also customers, vendors or visitors of the Authority, customers off-premises of the Authority served by the Authority, in any gathering sponsored by the Authority or in which the Authority is officially participating, will be cause for immediate investigation upon report of such offensive Conduct or situations to the EEO Officer, Director of Human Resources, or the CEO.

In addition, the same prohibition of discrimination, harassment, and retaliation applies to all employees of the Authority who act on behalf of the Authority on the premises of the Authority's customers and community business partners or anywhere the Authority provides its services.

6.1 Harassment Definitions: Unlawful harassment or discrimination is not always capable of precise definition. For example, what may be unwelcome sexual harassment to one person could be nothing more than socializing, teasing, locker room banter, or flirtation to another person. Sexual harassment may include a range of subtle and not so subtle behaviors and may involve individuals of the same or different gender. Therefore, the Authority must treat all complaints seriously and admonishes all employees to guard against any conduct that tends to cause discomfort or harassment to another employee, even though one might not believe it to be offensive.

The following are examples of what may be considered sexual (regardless of the sex or gender of the persons involved) or other unlawful harassment, depending on the facts and circumstances:

1. **Verbal Harassment:** derogatory or vulgar comments regarding sex or demands for sexual favors, sexual jokes, epithets, slurs, and innuendo, racial or religious slurs, or the like.
2. **Visual Harassment:** distribution or viewing of written or graphic materials containing sexually explicit or sexually or racially demeaning pictures or language (including email messages with attached files).
3. **Physical Harassment:** Unwelcome or unsolicited sexual advances or other physical conduct of a sexual nature, such as touching, pinching, or causing one to fear that they will be touched inappropriately.

These examples apply whether during working hours, outside working hours, in person, or by other means of communications such as phone or electronic communications (e-mail, text messages, tweets, blogs, social networking sites or other means).

6.2 Employee Complaint Process: If an employee believes that they are being discriminated against, or are being subjected to any of the above forms of Conduct or harassment, or believes other employees are receiving favored treatment in exchange, for example, for sexual favors, they must promptly report the believed discrimination or harassment to the EEO Officer or Director of Human Resources so the matter may be investigated. Employees who believe others are being subjected to such behavior are likewise asked to inform the EEO Officer or Director of Human Resources about the situation. The very nature of harassment makes it difficult to detect unless the individual being harassed registers their discontent with the EEO Officer or Director of Human Resources, or someone does so on that person's behalf. No one is authorized to discourage anyone from reporting what a person, in good faith, believes is or may be a problem under this policy or from participating in the Authority's investigation of a situation under this policy.

6.3 Investigation by the Authority: In order for the Authority to address violations of this policy, employees must report the offensive Conduct or situations to the EEO Officer or Director of Human Resources. If those persons are not available, or if it would be inappropriate to contact both the EEO Officer and Director of Human Resources (e.g. the complaint is about person(s) or the employee is uncomfortable discussing it with such persons), the employee must immediately contact the Authority's CEO. The person reporting the matter will be asked to provide a written statement of the date(s), times, location, and nature of the Conduct as well as the names of any witnesses. After a complaint has been received, the Authority will promptly investigate the allegations. Employees must also report any future occurrences of the complained of actions, or similar actions, and advise the EEO Officer or Director of Human Resources if they feel there is any reprisal or if they feel that they are being retaliated against for reporting any action under this policy or participating in an investigation (as a witness, investigator, or otherwise). It is understood that any person electing to utilize this complaint resolution procedure will be treated courteously, and the investigation and resolution of the situation will be handled as quickly as possible.

6.4 Management Responsibilities: Any supervisor or manager who becomes aware of possible violation of this policy whether it be inappropriate Conduct, discrimination or sexual or other unlawful harassment (whether personally observed, suspected or reported to the supervisor or manager) must promptly advise the EEO Officer or Director of Human Resources, who will handle the matter in a timely, discreet and appropriate manner. Supervisors and managers are defined by this policy to be those persons having authority to make a significant change in a person's employment status, such as hiring, firing, failing to promote, reassignment with significantly different responsibilities, or a decision causing a significant change in benefits. While not all supervisors or individuals in a lead position will meet this definition, they must still report instances that may be in violation of this policy. All such situations and potential situations must be reported so the Authority can look into the situation. When a complaint has been brought to a manager, it must be reported, even when the employee complaining asks the supervisor or manager to keep the allegation confidential and take no action. Managers and supervisors who have not been designated as persons to respond to a complaint should not undertake an investigation on their own. They must instead follow the required reporting process under this policy.

Managers or supervisors who fail to report, who engage in or allow discrimination, harassment, or retaliation will be in violation of this policy will be subject to corrective action which may include disciplinary action, up to and including discharge.

6.5 No Retaliation: Retaliation or attempted retaliation in response to lodging a complaint or invoking the complaint process is a violation of this policy. Retaliatory conduct is prohibited. Some examples of retaliatory conduct include: (i) threatening action or criticizing an employee for filing a complaint or providing information; or (ii) firing, demoting, disciplining an employee or taking any other adverse action against an employee because the employee filed a valid complaint or participated in an investigation. Employees who believe they are being retaliated against must report the retaliation to the EEO Officer, Director of Human Resources or the CEO. Reports of retaliation will be investigated and appropriate action will be taken consistent with the findings of the investigation.

6.6 Actions: Appropriate action will be taken consistent with the findings of the investigation. At the completion of the investigation the complainant will be informed of the outcome to the extent appropriate. An employee engaging in discrimination, sexual or other form of unlawful harassment, or retaliation will be subject to corrective action which may include disciplinary action, up to and including discharge. False and malicious complaints may result in appropriate disciplinary action. No discipline will result, however, if a complaint is made in good faith, even if the Authority's investigation is inconclusive or determines no discrimination, harassment, or retaliation occurred.

6.7 Confidentiality: The reporting complaining employee must understand that confidentiality of the complaint involving the substance of the allegations cannot reasonably be expected due to the very nature and process of the investigation of the complaint. Nonetheless, due to the serious nature of such complaints, the Authority will make an effort to restrict the dissemination of the complaint to those having a need to know. The Authority urges all employees who are involved in an investigation to respect the privacy of both the complaining employee and the alleged wrongdoer so as not to impair the careers or reputations of either or the integrity of the investigation. All parties must be aware of the seriousness of such complaints and the damage that can be done to everyone concerned.

The Authority urges all employees to report any improper Conduct as set out in this policy. Unless the Authority knows of a problem, it cannot take steps to resolve it.

7. Anti-Bullying Policy

To ensure a safe and efficient workplace, bullying will not be tolerated. Workplace bullying refers to repeated, unreasonable actions of individuals or a group of individuals directed towards an employee or group of employees (the target) which are intended to threaten, intimidate, degrade, humiliate, or undermine the target; which create a risk to the health or safety of the target(s); and which a reasonable person would find abusive. While generally "bullying" is not currently unlawful workplace conduct as is discrimination, it is nevertheless prohibited by the Authority as there is a zero policy for bullying. Examples of bullying may include, but are not limited to repeated conduct such as:

- Work interference or sabotage that prevents work from being performed;
- Blame without factual justification;
- Verbal abuse - derogatory remarks, insults, epithets;

- Exclusion or social isolation;
- Violent or threatening behavior;
- Abuse or misuse of power/authority;
- Conduct that threatens the health or safety of others; or
- Exploitation of a person's known vulnerability.

Prohibited conduct includes verbal, written, graphic or physical communications and conduct by any means including cyber-bullying and the use of electronically transmitted communications, as well as postings and communications on interactive social or professional media and other web-based/Internet sources. Different from aggression, which typically involves only a single act, bullying typically involves repeated attacks against the target, creating an on-going pattern of behavior. Communications from "tough" or "demanding" bosses is not bullying when the communications do not violate this policy, are respectful, fair, and motivated by the supervisor's desire to obtain the best performance by setting high, yet reasonable, expectations.

All employees are expected to engage in a professional and civil manner towards each other, customers and members of the public.

Any employee who feels they have been victimized by bullying (whether by an employee, customer, or other member of the public) is encouraged to report the matter to Human Resources. Any report of workplace bullying will be treated seriously and investigated promptly, as confidentially as possible, and impartially.

8. Whistleblower Policy

The Florida Whistleblower Act, Section 112.3187, F.S. (the "Act"), prohibits retaliatory action by an organization against an employee who reports to an appropriate agency violation of law on the part of a public employer or independent contractor that creates a substantial and specific danger to the public's health, safety, or welfare. Additionally, this Act protects employees reporting improper use of a government office, gross waste of funds and/or public resources, or any other abuse or neglect of duty on the part of an agency, public officer, or employee.

It is the Authority's intent to encourage the proper disclosure and reporting of violations of law, improper use of governmental funds and/or other resources, and any other abuse or gross neglect on the part of the Authority, its public officers or its Employees under the Act.

8.1 No Retaliation: No Employee who is protected by the Florida Whistleblower Act shall be dismissed, disciplined, or have any other adverse personnel action taken against him/her for reporting information pursuant to that Act except as otherwise allowed by law.

8.2 Reporting: Should an employee believe in good faith that they are being retaliated against for making a report under the Act, the employee should immediately report the suspected retaliation to the EEO Officer or Human Resources Director. The Authority will promptly investigate any such claim of retaliation.

LYNX Board Agenda

Consent Agenda Item #6.D. iii

To: LYNX Board of Directors

From: Terri Setterington
DIRECTOR OF HUMAN RESOURCES
Terri Setterington
Technical Contact

Phone: 407.841.2279 ext: 6106

Item Name: Authorization to Update the Employment Policy

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to update the Employment Policy.

BACKGROUND:

This Policy is established in accordance with the Authority's Administrative Rule 3 which governs Human Resources. With respect to Authority employees who hold positions represented by the Amalgamated Transit Union (Local Chapter 1596 or Local Chapter 1749), the Authority's Administrative Rules and Policies shall control the terms and conditions of employment. To the extent the Collective Bargaining Agreement ("CBA") conflicts with the Administrative Rules and Policies, the CBA shall control.

It is necessary to review and update policies and/or procedures from time to time. This policy has been created to update and consolidate several current policies and/or procedures as well as reflect regulatory changes.

LYNX Board Agenda

<u>Policy Replaced</u>	<u>New Policy Section</u>
Hiring (HR-004)	1.1 Background Check/Investigation
Hiring (HR-004)	1.2 Drug Testing
Hiring (HR-004)	1.3 Pre-Employment Medical Screening
Hiring (HR-004)	1.4 Immigration Law Compliance & I-9 Verification
Hiring (HR-004)	1.5 Close Personal Relationships Employment Restrictions
Relocation (HR-028)	1.6 Relocation
Employment Categories	2.1 Bargaining Unit Employees
Employment Categories	2.2 At-Will Employees
Admin Rule 3	2.3 Introductory Period Employee
Employment Categories	2.4 Regular Employees
Employment Categories	2.5 Senior Officer Positions
Employment Categories	2.6 Temporary/Casual Positions
Promotions (HR-007)	3. Promotions
Termination of Employment (HR-008)	4. Separation

FISCAL IMPACT:

There is no fiscal impact.



SCOPE:

This Policy is implemented in accordance with the Authority's Administrative Rule 3 which governs Human Resources. With respect to Authority employees who hold positions represented by the Amalgamated Transit Union (Local 1749 and Local 1596), to the extent there is a discrepancy between a policy or practice in this Policy, or a separate governing Administrative Rule, and a provision within the operative collective bargaining agreement ("CBA"), the CBA shall prevail only with respect to specific provisions relating to an employee represented through such an agreement.

POLICY:

To fulfill its mission, the Authority must ensure the recruitment, selection and promotion of a workforce which is capable of continually providing the highest quality service.

The Authority's recruitment, selection and promotion processes include effective use of proactive, legally compliant strategies to attract qualified candidates, and to select, develop, retain and promote the most talented and best qualified individuals. Additionally, it is the Authority's policy to employ recruitment methods that result in a sufficient pool of qualified candidates resulting in the selection of the best qualified persons.

It is the Authority's policy that all employment will be based on individual merit, qualifications, and competence of the applicant. The Authority will ensure that all vacancies are filled based upon objective criteria, taking into consideration the job responsibilities, specific duties, education, and prior experience required to perform satisfactorily. The Authority will also consider potential conflicts of interest that may exist or result from the hiring, transfer or promotion, including those related to "close personal relationships" as that term is defined in the Authority's policy on Prohibited Close Personal Relationships (Nepotism/Fraternization). Open positions will be filled by the applicant who the Authority deems as the best qualified individual available.

1. Pre-Employment:

1.1 Background Check/Investigation

It is the Authority's policy to conduct appropriate background investigations (which may include criminal, credit, drivers' license, prior employment, etc.), consistent with applicable law, on all prospective employees, temporary employees and contractors and on current employees who are reclassified, transferred, promoted or demoted to certain positions. Applicants and employees will be provided with applicable notices, disclosures and consents to allow the Authority, or its agent, to conduct such background checks.

Pursuant to state and federal privacy laws, the Authority prohibits employees and others from seeking, using, or disclosing personal information obtained pursuant to a background investigation conducted by the Authority or any third-party vendor on its behalf, except within the scope of their required duties and as required by law. Any employee who improperly obtains or discloses such information will be subject to discipline up to and including termination from employment.

1.2 Drug Testing

As an organization that operates, maintains and manages a public transportation system in the areas of Seminole, Orange, Osceola Counties, the Authority adopts such policies as may be necessary to govern the operating of a public transportation system and public transportation facilities and ensure the safety and welfare of its employees, customers and other members of the public. Accordingly, the Authority has adopted Substance Abuse Program Policies that apply to prospective and current employees in both safety-sensitive positions as well as those not designated as safety-sensitive. The Authority's policies incorporate applicable federal drug free workplace requirements and testing procedures as required by law and the Federal Transit Administration (FTA) of the U. S. Department of Transportation (DOT). For additional information regarding the Authority's Alcohol and Substance Abuse Policies, please refer to the individual policies.

1.3 Pre-Employment Medical Screening

If a position requires a Department of Transportation (DOT) physical, all position applicants and transferees will be required to successfully complete a physical examination as prescribed by the DOT. Medical examination results are confidential and will not be included in an employee's personnel file.

1.4 Immigration Law Compliance & I-9 Verification

The Authority complies with the Immigration Reform and Control Act of 1986 (IRCA). IRCA prohibits employers from hiring and employing an individual for employment in the U.S. knowing that the individual is not authorized with respect to such employment. The Authority requires timely submission of employment eligibility verification documentation in accordance with applicable law. In compliance with Florida law, the Authority uses E-Verify to verify the work authorization of its employees.

1.5 Close Personal Relationships Employment Restriction

In order to avoid misunderstandings, complaints of favoritism, other supervision, security, and morale issues, and possible claims of sexual harassment and/or gender-based discrimination, all employees are instructed to avoid situations which give rise to a conflict, or an appearance of a conflict caused

by close personal relationships. For purposes of this policy a “close personal relationship” is defined as a familial relationship (including a spouse, father, step-father, father-in-law, mother, step-mother, mother-in-law, children, step-children, sister, step-sister, sister-in-law, brother, step-brother, brother-in-law, grandmother and grandfather), romantic relationship/dating, domestic partnerships, or employees living together.

No Actual or Appearance of Conflict Permitted. All Employees must avoid the appearance of a conflict between their professional responsibilities and any involvement they may have in a close personal relationship with another Authority employee.

Prohibited Relationships: Close personal relationships within a chain of supervision, within a department, or otherwise are prohibited. For instance, a department director may not employ someone they have a close personal relationship within their department. In addition, to the extent that a close personal relationship causes operational or security concerns for the Authority, even if the relationship is not between a supervisor and subordinate, it is prohibited.

Immediate Disclosure Mandatory: Any prohibited close personal relationship must be disclosed by both employees, in accordance with this policy, to each employee’s immediate supervisor and the head of Human Resources, so that the Authority may take immediate steps to resolve any conflict created by the close personal relationship.

Prohibited Employment Decisions: No employee shall select, influence, recommend or otherwise advocate for the promotion, hiring, or advancement of another employee with whom they have a close personal relationship.

Use of Authority Resources Prohibited: Any and all use of Authority time, property, or position to engage in close personal relationships, whether within the same department or chain of supervision or not, is prohibited.

Consequences. At the Authority’s discretion, employees engaging in a prohibited close personal relationship may be transferred to an alternate position (assuming a position for which the employee is qualified is available) or terminated from employment. To the extent that transfer or termination is determined necessary by the Authority, the employees engaged in the close personal relationship will be given the opportunity to determine which of the employees will be transferred or terminated. In the event that the employees are unable to agree on the individual to be transferred or terminated, the Authority shall make the determination based on its business needs.

Any employee engaged in a prohibited close personal relationship, whether within the same department or chain of supervision or not, and who fails to disclose the relationship in accordance with this policy, or otherwise violates this policy, may also be transferred to an alternate position (if available) or otherwise disciplined up to and including termination of employment.

1.6 Relocation

It is the policy of the Authority to reimburse eligible employees for the reasonable costs of their relocation to Orlando from locations more than 100 miles away from Orlando. The Human Resources Department will assist relocating eligible employees with their move. This assistance will include an explanation of the Authority's relocation policy and the outside services that will be available to the employee, if any.

Employees eligible for a relocation reimbursement include new hires above and including the title of Manager.

New hires who are relocating to join the Authority may be considered for assistance and reimbursement. The amount of relocation assistance will be determined based on the circumstances of the situation and must be approved by the CEO.

Employees who leave employment prior to one year of service are required to repay the relocation reimbursement. In some special circumstances, a relocating employee may be eligible for other reimbursement help or other cost differentials arising from the relocation. In these instances, a determination will be made by the CEO with input from the Human Resources Department. Exceptions to this policy must be approved by the CEO.

2. Employment Categories:

2.1 Bargaining Unit Employees

Authority employees hired into positions represented by a collective bargaining agent are considered part of the bargaining unit. Bargaining unit employees are covered by the terms as set forth in their respective Collective Bargaining Agreement (CBA). To the extent there is a discrepancy between a policy, practice, or a separate governing Administrative Rule, and a provision within the operative CBA, the CBA shall prevail only with respect to specific provisions relating to an employee represented through such an agreement.

2.2 At-Will Employees

Authority employees are employees-at-will unless otherwise stipulated by the provisions of a written employment agreement or collective bargaining agreement. At-will employees can quit at any time, for any reason, or for no reason; and may also be terminated by the Authority at any time.

No Authority representative may enter into any agreement for employment for a specified period of time or make any agreement contrary to this at-will employment policy. Any such agreement will not be enforceable.

The Authority reserves the right to modify or eliminate at-will employee positions, in its sole discretion, with or without cause or notice, as the Authority may determine to be necessary for the safe, efficient, and economic operation of the Authority's business.

2.3 Introductory Period Employee

A new employee's first 120 calendar days of employment, or an existing employee's initial 120 calendar days in a lateral transfer or promotion, is considered an Introductory Period. Individuals rehired into a regular position following a break in service must serve a new initial 120-day introductory period. In the case of a demotion, the Introductory Period is 180 calendar days.

A Department Director, with approval of the Human Resources Department, may extend an Employee's Introductory Period as deemed necessary to appropriately evaluate and determine how the employee's personal and technical skills sets and capabilities, interests, and personality fit with the Authority's needs and whether the employee is the appropriate individual for the position for which they were hired or to which they were promoted or transferred.

Employees who successfully complete the Introductory Period shall be placed on regular employment status. Completion of the Introductory Period does not alter an employee's at-will status.

2.4 Regular Employees

Regular Employees may be either full-time or part-time and will be classified as either Exempt or Non-Exempt under state and federal wage and hour laws. Regular employees who work full-time are generally eligible for benefits such as holiday pay, medical coverage, leaves of absence, paid leave, and other benefits subject to specific plan requirements.

- **Full-time:** Regular employees who are routinely scheduled to work a minimum of 40 hours per work week.
- **Part-time:** Regular employees who are regularly scheduled to work fewer than 40 hours per work week. Part-time employees who work at least 20 hours per work week are eligible for Authority benefits on a pro-rata basis so long as they are eligible pursuant to the applicable plan documents. Part-time employees who work fewer than 20 hours per work week are not eligible for Authority benefits.
- **Exempt/Non-exempt:** All Authority positions are designated as either exempt or non-exempt for payroll purposes. Non-exempt employees are eligible for overtime pay under applicable federal and state law. Exempt employees are excluded from overtime and minimum wage requirements under federal and state law. At the time of your employment, you will be advised whether your position is classified as exempt or non-exempt.

2.5 Senior Officer Positions

Senior Officers, as defined in Administrative Rule 1.2.67, are nominated by the CEO and approved by the Board. Employees in these positions serve at the pleasure of the CEO and are expected to communicate the organization's philosophy to employees in other classifications. These positions are not subject to employment agreements.

In the event of a change in Authority administration (i.e. the appointment of a new CEO), Senior Officers who are terminated without cause, may be given severance pay equal to the amount that would have been earned in a ninety (90) calendar day period upon signing the Authority's Separation Agreement and General Release. The ninety (90) calendar days would begin upon written notification to the employee. Senior Officers are subject to termination at any time, with or without cause, at the discretion of the CEO.

Senior Officers are expected to give the Authority no less than thirty (30) days written notice before resignation. Senior Officers are covered by all standards of employment as set forth by the Authority's rules and policies, but are exempt from the Introductory Period and the Grievance Process (other than EEO/discrimination claims).

2.6 Temporary/Casual Positions

These are employees who are scheduled to work on a temporary/casual basis, usually for no more than three (3) months. The hours will vary depending on the position. Temporary positions may be classified as full-time exempt or non-exempt for overtime purposes. Temporary/casual positions must be approved by the CEO. Temporary/casual employees are not eligible for benefits.

- **Contract Labor:** A worker classified as an independent contractor works under a specified Independent Contractor Agreement subject to approval by the CEO. An independent contractor is generally an individual or company that performs work where the Authority controls the result of that work, but not the means by which the result is accomplished. An Independent Contractor is not under the control of the Authority. All fees for contract labor are paid directly to the contractor and are not subject to FICA, federal and state withholding, workers' compensation or unemployment insurance. Independent Contractors are not eligible for any Authority offered paid benefits.

Contract Labor arrangements must be pre-approved by Human Resources and the Authority's Legal Counsel.

- **Interim / Acting Appointment Employees:** It is the Authority's policy that under certain circumstances an interim/acting appointment may be appropriate to afford the flexibility required to achieve Authority goals while also ensuring consistency in organizational and compensation policies and practices. The assignment of additional duties to meet organizational needs does not mean an employee has received an interim/acting appointment. An interim/acting appointment must be formally designated by the Authority's CEO in writing, and if such appointment is made, the writing will also address any increase in pay associated with the interim/acting role. In the event the interim/acting appointment position is in a higher pay grade than the position normally held by the appointed employee, and the employee is in the appointed position for at least fifteen (15) days, such employee shall be paid at no less than the minimum/entry level wage for the interim/active position. Employees who are assigned additional duties without an interim/acting appointment are not guaranteed additional pay.

Reasons an interim/acting appointment may be made include but are not limited to:

- To cover all the required duties of another position when the position is vacant;
 - To cover all the required duties of another position when the incumbent is temporarily on an extended leave; or
 - To meet critical business needs of a temporary nature (e.g. a long-term project) by having an incumbent in an existing, authorized position perform work beyond his/her current position description.
- **Student Internship:** A student internship is a form of temporary employment established by a department/division for an undergraduate or graduate student enrolled in a regular course of study in an accredited college or university whose employment with the Authority may earn credit toward graduation. Student internships are for the benefit of the student.

3. **Promotions:**

Employees are encouraged to seek advancement opportunities, and to seek guidance on advancement from their supervisors and Human Resources. The Authority encourages qualified current employees to apply for vacant positions. Employees may apply for positions if they meet the minimum requirements for the position, have successfully completed the introductory period in their current position and are not on a Performance Improvement Plan or subject to disciplinary proceedings and have no disciplinary actions within the past twelve (12) months. The Authority promotes from within the organization whenever possible, taking into consideration attendance, demonstrated performance, overall qualifications, and the requirements of the Authority. Ultimately, the Authority reserves the

right to select the candidate it determines to be the most qualified for the position. Unless mandated by applicable law, the Authority is not obligated to give hiring or promotional preference to internal applicants. Promoted employees will be subject to the provisions of the Introductory Period in their new positions.

4. Separation

It is the Authority's policy to ensure that all instances of employment separation are handled in a professional manner with minimal disruption to the workplace. In the absence of a specific written agreement for a specific term, all Authority employees other than those subject to a CBA, are at-will employees and are free to resign at any time and for any reason, and the Authority reserves the right to terminate employment at any time and for any legally valid reason.

Examples of employment termination scenarios include an employee's resignation or retirement, the expiration of an employment contract, a temporary or permanent reduction in the workforce, a termination resulting from performance or disciplinary issues, or for any other reason not prohibited by law.

Employees who resign their employment are requested to give written notice of their intent to resign and the effective date of the resignation. Employees must give at least two weeks' notice of the effective date of resignation in order to resign in good standing. Employees who resign should submit their Notice of Resignation to their supervisor and the Human Resources Department.

Employees who are absent from work for three consecutive days without being excused or giving proper notice will be considered as having voluntarily abandoned their position.

Requests for employment reference should be made in writing to the Human Resources Department and should include an authorization by the employee for the release of the requested information. It is the Authority's policy that reference information is limited to verification of the employee's position, job location, and dates of employment with the Authority. All requests for a reference are to be forwarded to Human Resources.

Once an employee submits a notice of resignation, Human Resources may reach out to them to ask for an exit interview. Exit interviews are discussions with employees who resign from their employment with the Authority. The discussions are intended to solicit information that can assist the Authority in its efforts to improve the workplace. Employees may choose their interview format or decline to participate.

This policy does not create a legal contract between the Authority and its employees. The Authority reserves the right to implement its policies and procedures as it sees fit. Any exceptions to this policy must be pre-approved by the Chief Executive Officer.

LYNX Board Agenda

Consent Agenda Item #6.D. iv

To: LYNX Board of Directors

From: Carl Weckenmann
DIRECTOR OF PLANNING and DEVELOPMENT
Myles O’Keefe
Technical Contact
Patricia Whitton
Technical Contact

Phone: 407.841.2279 ext: 6075

Item Name: Authorization to Issue a Task Order to Kimley-Horn & Associates, Inc. to Complete a Bus Transfer Facility Feasibility Study at the MCO Train Station for a Not to Exceed (NTE) Amount of \$185,660

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors’ authorization for the Chief Executive Officer (CEO) or designee to issue a Task Order to Kimley-Horn & Associates, Inc. (Kimley-Horn) under the Architectural & Engineering Services Contract 21-C46 to complete a Feasibility Study to support a LYNX Bus Transfer Facility at the Orlando International Airport (MCO) South Terminal Train Station in an amount not to exceed (NTE) of \$185,660.

BACKGROUND:

In 2023, the Florida Department of Transportation (FDOT) awarded LYNX with a discretionary grant under the Intermodal Program for \$510,000 to complete a feasibility study, National Environmental Policy Act (NEPA) assessment, and preliminary design to prepare for the relocation of LYNX’s bus transfer facility from MCO’s Terminal A to the new South Terminal Train Station.

On September 25, 2025, the LYNX Board of Directors authorized LYNX to enter into a Memorandum of Understanding with the Greater Orlando Aviation Authority (GOAA) to set up the terms and conditions by which LYNX and GOAA plan to coordinate efforts and develop feasibility studies to support a bus transfer facility at the MCO Train Station and negotiate a ground lease agreement for the development of a consolidated transit terminal. The MOU serves as a framework for both parties to gather necessary information and complete due diligence to support the project.

LYNX Board Agenda

The consolidated transit terminal will be developed to provide direct connectivity to Brightline, Terminal C and future transit services through the Intermodal Facility. The new facility will replace LYNX's current stops located on the commercial curb at Terminal A to improve operating efficiency and passenger experience.

LYNX will leverage the FDOT Intermodal Grant to conduct the feasibility study to determine viability of the site, including vehicle access, safety and risk assessments, and infrastructure and design requirements for the site. Simultaneously, GOAA will conduct a Mobility Corridor Feasibility Study to support LYNX's access through MCO property and to the new consolidated transit terminal. Following the feasibility studies, LYNX and GOAA will coordinate the completion of the necessary NEPA review documentation and approvals, an update to the Airport Layout Plan, and consent from the Federal Aviation Administration

Kimley-Horn was asked to respond to a Task Order Request for planning services to complete the Feasibility Study. Kimley-Horn submitted a formal Task Order Response and a total project budget of \$185,660.

FISCAL IMPACT:

The Florida Department of Transportation (FDOT) is providing a grant to cover all expenses for this project, therefore there is no financial impact to LYNX.

LYNX Board Agenda

Consent Agenda Item #6.D. v

To: LYNX Board of Directors

From: Leonard Antmann
CHIEF FINANCIAL OFFICER
Lismar Matos Hernandez
Technical Contact

Phone: 407.841.2279 ext: 6125

Item Name: Authorization to Execute Change Order 1 and Increase the Project Contingency for the LOC B Bus Entrance Concrete Improvements in a Not to Exceed (NTE) Amount of \$831,515

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to execute Change Order 1 and increase the project contingency for changes identified during the construction of the LYNX Operations Center Building B (LOC B) Bus Entrance Concrete Improvement Project necessary to complete the project with a not to exceed amount of \$831,515.

BACKGROUND:

At the March 27, 2025 Board of Director's meeting, staff received authorization to negotiate and award Contract 25-C087 to Cathcart Construction Company – Florida, LLC in the amount of \$578,637, plus a 10% contingency, for a total project budget of \$636,500.

The project commenced on November 5, 2025 and, shortly after mobilization, both the inspector and contractor observed significant deterioration in the cracked concrete areas, exceeding the original scope of work. Further investigation revealed that the worsening conditions were primarily due to continued heavy bus traffic in the area since the original assessment in early 2024. This increased wear and tear expanded the affected areas beyond what was initially anticipated, requiring additional concrete improvements.

LYNX Board Agenda

To address these conditions, the plans were revised to incorporate the expanded scope. The updated work requires a change order in the amount of \$195,015 and an extension of 26 calendar days to the original contract duration.

FISCAL IMPACT:

The Approved FY2026 Capital Budget includes \$863,779 for concrete for the LOC B entrance. This project is 100% funded through Federal Grants.

LYNX Board Agenda

Consent Agenda Item #6.D. vi

To: LYNX Board of Directors

From: Leonard Antmann
CHIEF FINANCIAL OFFICER
Lismar Matos Hernandez
Technical Contact

Phone: 407.841.2279 ext: 6125

Item Name: Authorization to Approve a Settlement Agreement with WSP, Inc. for Errors and Omissions Associated with the Pine Hills Transfer Center in the Amount of \$169,408

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to authorize approval of a settlement agreement with WSP, Inc. due to Errors and Omissions (E&O) associated with the design of the Pine Hills Transfer Center (PHTC) in the amount of \$169,408.

BACKGROUND:

Pursuant to Administrative Rule 6.5, the settlement of any and all controversies or claims arising out of or relating to any Contract to which the Authority is a party, or to any breaches thereof, must be approved by the Governing Board.

LYNX contracted with WSP, Inc. to provide Architectural, Engineering & Inspection Services on the Pine Hills Transfer Center Construction Project. Issues were identified by the Contractor during post-design and the construction phase of the Project. LYNX determined that they were a result of design plan E&O's. These E&O's impacted the project costs and the construction time associated with the Project. LYNX sought recovery from WSP, Inc. of the additional premium costs associated with the required changes and this Settlement Agreement provides for resolution of these claims.

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FISCAL IMPACT:

This settlement fully addresses LYNX's issues and costs related to the errors and omissions, resulting in no fiscal impact to LYNX.

LYNX Board Agenda

Consent Agenda Item #6.D. vii

To: LYNX Board of Directors

From: Michelle Daley
DIRECTOR OF FINANCE
Holly Zeszutko
Technical Contact

Phone: 407.841.2279 ext: 6014

Item Name: Authorization to Dispose of Lost and Found Items

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to transfer, discard, donate, recycle or sell at public auctions, surplus Lost and Found items such as handbags, books, phones, keys, backpacks, etc.

BACKGROUND:

LYNX makes a reasonable attempt to find the rightful owner of any lost or abandoned property patrons leave on its buses and our facilities. If the articles are unclaimed after a 90-day holding period, the articles become property of LYNX per Chapter 705, Florida Statutes (1996).

It is LYNX's policy to hold a quarterly auction to dispose of Board approved surplus assets. Prior to being auctioned, all electronic devices and cell phones are deleted or erased of personal data by the Auctioneer per contract. Electronic devices and cell phones which cannot be deleted or erased are recycled and shredded by the auctioneer in accordance with all local, state and federal regulations at no cost to LYNX.

See below for a summary of the Lost and Found Articles. A detailed list of the items being auctioned is available upon request.

LYNX Board Agenda

Lost and Found Articles

Article	Qty
Bag / Backpack	151
Bike	89
Book	22
Cane/Wheelchair	10
Cart	1
Cellphone	159
Clothing	58
Cushion	2
Electronic	119
Footwear	12
Glasses	88
Jewelry	10
Key	39
Luggage	4
Thermos/Mug/Cooler	18
Tool	4
Toy	3
Umbrella	47
Wallet/Purse	103
Watch	4
Grand Total	943

FISCAL IMPACT:

The net proceeds from this sale will be included in LYNX's FY2026 non-operating revenue.

LYNX Board Agenda

Consent Agenda Item #6.D. viii

To: LYNX Board of Directors

From: Michelle Daley
DIRECTOR OF FINANCE
Holly Zeszutko
Technical Contact

Phone: 407.841.2279 ext: 6014

Item Name: Authorization to Auction Surplus Capital Items and Obsolete Parts

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to retire, transfer, recycle or sell, at public auction, surplus and obsolete capital items as identified in the following detailed list.

BACKGROUND:

It is LYNX's policy to hold a quarterly auction to dispose of Board approved surplus and obsolete items. This year's first auction is scheduled for January 2026. The following surplus items require authorization for retirement and disposal at the public auction pursuant to Administrative Rule 4.16.2.A. Assets with a fair market value of \$10,000 or less will not have any due to FTA values.

Surplus Capital Items:

Revenue Vehicles:

Revenue Vehicles with a total net book value of \$0.

- There are 21 Revenue Vehicles that have reached the end of their useful life and exceed the FTA mileage requirements.

Other Vehicles:

Other Vehicles with a total net book value of \$0.

- There are 4 Vehicles that have reached the end of their useful life and exceed the mileage FTA requirements.

LYNX ard Agenda

Furniture, Fixtures, Equipment:

Surplus and obsolete furniture, fixtures, equipment, and shop equipment with a total net book value of \$0

Category Totals

Category	Acquisition Value	Net Book Value
Revenue Vehicles	\$1,548,043	\$0
Other Vehicles	\$118,716	\$0
Surplus Equipment	\$170,125	\$0
TOTAL	\$1,836,884	\$0

Obsolete Parts:

Includes obsolete parts from the revenue vehicle fleet, total acquisition value of \$ 395,377.

Surplus Capital Items Detail:

System Number	Asset ID	Acquisition Date	Class	Description	Useful life	Acquired Value*	NBV*
1206221	150448	12/31/2015	RV	Turtle Top Paratransit	04 Yrs 00 mos	\$73,515	\$0
1206359	150461	03/17/2016	RV	2015 Turtle top Odyssey	04 Yrs 00 mos	\$73,515	\$0
1206360	150465	03/17/2016	RV	2015 Turtle top Odyssey	04 Yrs 00 mos	\$73,515	\$0
1206766	160409	12/01/2016	RV	2016 Turtle Top Paratransit Bus	04 Yrs 00 mos	\$75,290	\$0
1206767	160411	12/01/2016	RV	2016 Turtle Top Paratransit Bus	04 Yrs 00 mos	\$75,290	\$0
1207843	171120	06/30/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1207840	171116	06/30/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1207844	171118	06/30/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1207841	171119	06/30/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1207846	171134	06/30/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1207854	171128	07/01/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1207860	171135	07/05/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1207857	171127	07/01/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1206729	48582	11/03/2016	RV	2017 Ford Transit T150	04 Yrs 00 mos	\$24,708	\$0
1208121	181092	01/31/2019	RV	2019 Turtle Top Odyssey	04 Yrs 00 mos	\$77,196	\$0
1206358	150456	03/17/2016	RV	2015 Turtle top Odyssey	04 Yrs 00 mos	\$73,515	\$0
1206765	160414	12/01/2016	RV	2016 Turtle Top Paratransit Bus	04 Yrs 00 mos	\$75,290	\$0
1207845	171122	06/30/2018	RV	2018 Ford Turtle Top Paratransit Bus	04 Yrs 00 mos	\$78,407	\$0
1205857	150446	09/15/2015	RV	2015 Turtle Top Odyseeey Bus	04 Yrs 00 mos	\$73,515	\$0
1205856	150443	09/15/2015	RV	2015 Turtle Top Odyseeey Bus	04 Yrs 00 mos	\$73,515	\$0
1206222	150450	12/31/2015	RV	Turtle Top Paratransit	04 Yrs 00 mos	\$73,515	\$0
Total						\$1,548,042	\$0

LYNX Board Agenda

System Number	Asset ID	Acquisition Date	Class	Description	Useful life	Acquired Value*	NBV*
1203917	36257	06/07/2013	OV	2013 Ford E-350 XLT	04 Yrs 00 mos	\$32,140	\$0
1203129	35752	09/30/2012	OV	2012 Ford E-350 XLT	05 Yrs 00 mos	\$32,212	\$0
1204520	38151	12/31/2013	OV	2014 Ford E-350	04 Yrs 00 mos	\$29,968	\$0
1203923	37408	06/07/2013	OV	2013 Chevy Traverse	04 Yrs 00 mos	\$24,396	\$0
Total						\$118,716	\$0

System Number	Asset ID	Acquisition Date	Class	Description	Useful life	Acquired Value*	NBV*
1207021	14892	02/07/2017	FE	Avaya Circuit Boards - Mobility Center LOC B	05 Yrs 00 mos	\$6,160	\$0
1207078	14937	04/01/2017	FE	Avaya CMS Supervisor Software	05 Yrs 00 mos	\$2,502	\$0
1201201	5881A	11/08/2004	FE	Avaya MMF 1000Base-SX 550 MSFP LC Conn-Voice Infrastructure	05 Yrs 00 mos	\$495	\$0
1206818	14897	12/23/2016	FE	Avaya Phone System 911 Emergency Calling - ASBCE	05 Yrs 00 mos	\$47,194	\$0
1201251	6825	11/08/2004	FE	Avaya S8300 CD Rom External Drive	05 Yrs 00 mos	\$350	\$0
1201245	6822A	11/08/2004	FE	Avaya X330W-2DS1 Voice Infrastructure	05 Yrs 00 mos	\$2,395	\$0
1201230	6053B	11/08/2004	FE	Avaya Media Server S8300B S8500Sys	05 Yrs 00 mos	\$2,000	\$0
1201231	6053C	11/08/2004	FE	Avaya MM711 ANLG MMOD Gray S8500 Sys	05 Yrs 00 mos	\$1,600	\$0
1201232	6053D	11/08/2004	FE	Avaya MM711 AnLG MMOD Gray S8500 Sys	05 Yrs 00 mos	\$1,600	\$0
1201247	6822C	11/08/2004	FE	Avaya MM711 ANLG MMOD Gray S8500 Sys	05 Yrs 00 mos	\$1,600	\$0
1201248	6822D	11/08/2004	FE	Avaya MM711 ANLG MMOD Gray S8500 Sys	05 Yrs 00 mos	\$1,600	\$0
Multiple	Multiple	02/17/2010	FE	Avaya Speaker Phone 1692 - Qty 4	05 Yrs 00 mos	\$3,701	\$0
Multiple	Multiple	05/31/2014	FE	Avaya 9608 IP Telephone - Qty 15	05 Yrs 00 mos	\$3,320	\$0
Multiple	Multiple	05/31/2014	FE	Avaya 9611 IP Telephone - Qty 202	05 Yrs 00 mos	\$66,738	\$0
Multiple	Multiple	05/31/2014	FE	Avaya 9621 Telephone - Qty 49	05 Yrs 00 mos	\$22,222	\$0
Multiple	Multiple	05/31/2014	FE	Avaya 9641G Telephone - Qty 9	05 Yrs 00 mos	\$4,289	\$0
1207644	15189	02/09/2018	FE	Avaya Conf phone B179	05 Yrs 00 mos	\$595	\$0
1207645	15190	02/09/2018	FE	Avaya Conf phone B179	05 Yrs 00 mos	\$595	\$0
1203134	10572	09/30/2012	FE	Avaya Conference Teleconference unit -EOC room	05 Yrs 00 mos	\$1,169	\$0
Total						\$170,125	\$0

LYNX Board Agenda

FISCAL IMPACT:

The total net book value of the fixed asset surplus items is \$0. Given that the assets are inoperable and/or unrepairable, and that their fair market value is less than \$5,000, there is no FTA obligation. The disposal of the obsolete parts will be a maximum fiscal impact of \$395,377 reduced by any amounts received from sale or auction.

LYNX Board Agenda

Consent Agenda Item #6.D. ix

To: LYNX Board of Directors

From: Michelle Daley
DIRECTOR OF FINANCE
Holly Zeszutko
Technical Contact

Phone: 407.841.2279 ext: 6014

Item Name: Authorization to Transfer Fifteen (15) Computers to The Christian Tech Center Ministries, Inc.

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to transfer fifteen (15) computers to The Christian Tech Center Ministries, Inc.

BACKGROUND:

LYNX staff has identified fifteen (15) Computers for retirement. The Christian Tech Center Ministries, Inc. has expressed an interest in receiving LYNX retired Computers to provide free technology services to out of work individuals, under privileged families, and socially disadvantaged communities. The Christian Tech Center Ministries, Inc. has provided the IRS for showing their designation as an exempt organization under IRC Section 501(c)(3).

Prior to being transferred, auctioned or disposed, all computer equipment is erased of any data.

LYNX staff does not need to prepare a submission to the Federal Transit Administration (FTA) for approval in order to waive or transfer any outstanding obligation associated with the computers as they are currently valued at \$0. Upon Board of Directors approval, LYNX staff will continue to work with The Christian Tech Center Ministry. If the transfer of the computers is not successful, LYNX staff will then include them in the upcoming public auction.

LYNX ard Agenda

Asset Profile

System Number	Asset Id	Class	Description	Acquisition Date	Acquisition Value	Net Book Value
1205728	12937	FE	Dell Latitude E6540	03/20/2015	\$2,308	\$0
1204801	12061	CE	DELL LATITUDE E6540 LAPTOP	03/31/2014	\$1,981	\$0
1208983	16178	FE	Dell 7424 Rugged Laptop	02/18/2020	\$4,060	\$0
1208988	16183	FE	Dell 7424 Rugged Laptop	02/18/2020	\$4,060	\$0
1208986	16181	FE	Dell 7424 Rugged Laptop	02/18/2020	\$4,060	\$0
1208984	16179	FE	Dell 7424 Rugged Laptop	02/18/2020	\$4,060	\$0
1207049	14845	FE	DELL 7040 Computer	03/04/2017	\$1,576	\$0
1207007	14804	FE	Dell 7040 Computer	02/08/2017	\$1,576	\$0
1207046	14842	FE	DELL 7040 Computer	03/04/2017	\$1,576	\$0
1207055	14851	FE	DELL 7040 Computer	03/04/2017	\$1,576	\$0
1207014	14792	FE	Dell 7040 Computer	02/08/2017	\$1,576	\$0
1207010	14800	FE	Dell 7040 Computer	02/08/2017	\$1,576	\$0
1206808	13980	FE	Dell 7040 Computer	12/20/2016	\$1,474	\$0
1206803	13975	FE	Dell 7040 Computer	12/20/2016	\$1,474	\$0
1205725	12932	FE	Dell Computer 9020	03/17/2015	\$1,398	\$0
				Total	\$34,331	\$0

FISCAL IMPACT:

The net book value of the fifteen (15) computers is \$0.

LYNX Board Agenda

Consent Agenda Item #6.D. x

To: LYNX Board of Directors

From: Kimberly Frye
DIRECTOR OF MOBILITY SERVICES
Benjamin Gonzalez
Technical Contact

Phone: 407.841.2279 ext: 6169

Item Name: Authorization to Purchase up to Forty-Seven (47) Replacement and Expansion Vehicles for ACCESS LYNX Paratransit Services with a Not to Exceed (NTE) Amount of \$7,500,000

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to purchase up to a total of forty-seven (47) paratransit vehicles to replace similar vehicles that are ready for surplus for a not to exceed amount of \$7,500,000.

BACKGROUND:

This procurement initiative aims to replace vehicles in the ACCESS LYNX fleet that have exceeded their useful lifespan in terms of age or mileage. We will also increase the fleet size to 200 vehicles due to increased trip volume. These vehicles will be acquired through the Florida Department of Transportation's Transit Research Inspection Procurement Services (TRIPS) program. Additionally, all vehicles will be outfitted with appropriate lifts, seating arrangements, and securement mechanisms for mobility devices to ensure compliance with the Americans with Disabilities Act (ADA).

Paratransit Vehicles	Quantity	Cost/Vehicle	Total
Replacement/Expansion	47	\$159,410	\$7,492,270

LYNX Board Agenda

FISCAL IMPACT:

The FY2026 Approved Capital Budget includes \$7,500,000 for the purchase of replacement vehicles for ACCESS LYNX Paratransit Services. This project is funded with Federal, State and local contributions.

LYNX Board Agenda

Consent Agenda Item #6.D. xi

To: LYNX Board of Directors

From: Aubrey Moses
DIRECTOR OF MAINTENANCE
Aubrey Moses
Technical Contact

Phone: 407.841.2279 ext: 6105

Item Name: Authorization to Purchase up to Forty (40) Compressed Natural Gas (CNG) Replacement Buses for a Not to Exceed (NTE) Amount of \$35,428,960

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to purchase up to forty (40) fixed route CNG replacement buses for a Not to Exceed (NTE) amount of \$35,428,960.

BACKGROUND:

LYNX has an active fleet of two hundred sixty-eight (268) buses, sixty-eight (68) of which have met their useful life with an average of 643,086 miles per vehicle. This bus purchase is part of the LYNX Transit Development Plan (TDP). Upon arrival, some or all of the buses identified for replacement will be retired by LYNX. The disposition of the buses will be based on service-related fleet requirements and in accordance with Federal Transit Administration (FTA) guidelines. This purchase is Grant funded and is part of the fixed route bus replacement plan. These replacement buses will be purchased from Gillig, LLC through the State of Florida Heavy Duty Buses Contract, P-23-030.

LYNX Board Agenda

Fixed Route Revenue Vehicles From the State of Florida Heavy Duty Buses Contract	Quantity	Cost	Total
Fixed Route Buses with CNG Package	40	\$885,724.00	\$35,428,960
Major Options Include: Voith Transmission, Amerex Fire Suppression System, Trapeze Mentor (Ranger) ITS System, Driver Protection Shields, Fast Fare Fareboxes and bus disinfecting systems.			
Fixed Route Revenue Vehicle Cost			\$35,428,960

*Bus cost includes an eight percent (8%) built-in contingency over the quoted cost due to projected PPI adjustments and unexpected component cost increases not controllable by Gillig, LLC.

During the LYNX March 2025 Oversight meeting, staff reviewed the fleet's future and discussed the various fuel options available. Battery-electric vehicles were identified as having higher upfront purchase costs along with greater maintenance expenses and more frequent downtime. In contrast, compressed natural gas (CNG) vehicles have demonstrated reliability, lower fuel costs compared to diesel, and longer engine life. To facilitate CNG operations, LYNX has partnered with NoPetro to build and maintain fueling depots, whereas diesel fueling infrastructure would require LYNX to handle maintenance internally. The Oversight Committee agreed that LYNX should continue moving forward with CNG buses for its fixed-route service.

FISCAL IMPACT:

The FY2026 Capital Budget includes \$20,551,650 for the purchase of replacement fixed route buses. Upon Board approval, LYNX staff will prepare an amended Capital budget to include the additional vehicles and associated Federal Grant Funding. This project is 100% funded by Federal 5307 and the Federal Lo No grants.

LYNX Board Agenda

Consent Agenda Item #6.D. xii

To: LYNX Board of Directors

From: Matthew Friedman
DIRECTOR OF MARKETING COMMUNICATIONS
Janet Vidal
Technical Contact

Phone: 407.841.2279 ext: 6206

Item Name: Authorization to Purchase Vanpool Vehicles for a Not to Exceed (NTE)
Amount of \$2,460,000

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to purchase up to five (5) Ford Transit Passenger Vans XLT (or equivalent) and forty-four (44) Ford Explorer Active 100A (or equivalent) vehicles for replacement or expansion of the vanpool program, in the not to exceed (NTE) amount of \$2,460,000.

BACKGROUND:

The LYNX Vanpool program was developed more than 30 years ago to provide additional commuter options for the Central Florida community to get to work. The Program offers individuals who live and work in the same area reliable and affordable rideshare transportation.

The current fleet has one hundred thirty-seven (137) vehicles in the program. This order should complete the replacement of vehicles due for retirement based on age and mileage. It will also allow for the program to continue expanding the number of vehicles and participants in the vanpool program.

All vehicles requested will be purchased through the State of Florida Department of Management Services (DMS) Cooperative Agreement (25100000-23-STC).

Enterprise Leasing Company of Orlando LLC dba Commute with Enterprise is the contractor who provides vanpool management services for the program. They are currently in year one (1) of a three (3) year contract with the option to extend for two (2) one (1) year periods.

LYNX Board Agenda

FISCAL IMPACT:

The FY2026 Approved Capital Budget includes \$2,460,000 for the purchase of replacement or expansion vehicles for the Vanpool program. This project is funded 100% with Federal Grants.

LYNX Board Agenda

Consent Agenda Item #6.D. xiii

To: LYNX Board of Directors

From: Aubrey Moses
DIRECTOR OF MAINTENANCE
Ricky Gonzalez
Technical Contact

Phone: 407.841.2279 ext: 6105

Item Name: Authorization to Increase the Total Not to Exceed (NTE) Amount of Contract 20-C74 with Vestis Services, LLC for Uniform Rental and Laundering Services to \$481,000

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to increase the total Not to Exceed (NTE) amount of contract 20-C74 with Vestis Services, LLC for Uniform Rental and Laundering Services to \$481,000.

BACKGROUND:

On August 24, 2023, the LYNX Board of Directors approved exercising the first option year of Contract 20-C74 for Uniform Rental and Laundering Services with Vestis Services, LLC, previously named Aramark Uniform & Career Apparel, LLC, and increasing the total Not to Exceed (NTE) amount to \$276,000.

On September 26, 2024, the LYNX Board of Directors approved exercising the second option year of Contract 20-C74 with Vestis Services, LLC, previously named Aramark Uniform & Career Apparel, LLC, with no increase to the Not to Exceed (NTE) amount. Staff is requesting to increase the NTE by \$205,000.

Laundered uniforms must be supplied to Maintenance Bargaining Unit Employees as per the Labor Agreement between LYNX and the Amalgamated Transit Union Local 1596.

LYNX Bard Agenda

FISCAL IMPACT:

The FY2026 Approved Operating Budget includes \$93,200 for uniform rental and laundering.

LYNX Board Agenda

Action Item #7.A

To: LYNX Board of Directors

From: James Boyle
CHIEF DEVELOPMENT OFFICER
Prahallad Vijayvargiya
Technical Contact

Phone: 407.841.2279 ext: 6036

Item Name: Authorization to Ratify Grant Application Submitted to the Florida Department of Transportation (FDOT) and Adoption of Resolution 26-001

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to ratify a grant application submitted to the Florida Department of Transportation (FDOT) on November 14, 2025, and adoption of Resolution 26-001, for the FY2025 Off-Cycle Section 5311 Formula Grants for Rural Areas.

BACKGROUND:

On October 15, 2025, the Florida Department of Transportation (FDOT), under District Five's Modal Development Office announced its funding solicitation and guidance for eligible operating and capital projects for the Federal Fiscal Year (FFY) 2025 Off-Cycle Section 5311 of the Rural Transportation Program.

This solicitation was due for submission on November 21, 2025. Submission was contingent on rural area eligibility based on 2010 Census data.

The funding program is described as follows:

- Formula Grants for Rural Areas Program (49 U.S.C. 5311): The Rural Areas program provides formula funding for the purpose of supporting public transportation in areas with a population of less than 50,000. Funding may be used for capital, operating, planning, job access and reverse commute projects, and administration expenses.

LYNX Board Agenda

LYNX applied for a capital project in the amount of \$1,274,873 under 49 U.S.C. Section 5311 to install eleven (11) bus shelters in rural areas of Orange and Osceola counties. This project will significantly enhance the quality, safety, and accessibility of public transportation in these rural communities, addressing a critical infrastructure gap that disproportionately affects transit-dependent populations.

Under 49 U.S.C. Section 5311, capital projects require a 80% federal share and a 20% non-Department of Transportation match.

FISCAL IMPACT:

LYNX staff will include the award of this program in the appropriate LYNX fiscal year budget upon confirmation of award and securing the local match.

CERTA RESOLUTION NO. 26-001

A RESOLUTION OF THE CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY (d/b/a/ LYNX) AUTHORIZING THE CHIEF EXECUTIVE OFFICER (CEO) TO RATIFY A GRANT APPLICATION SUBMITTED TO THE FLORIDA DEPARTMENT OF TRANSPORTATION (FDOT) FOR THE FISCAL YEAR (FY) 2025 RURAL OFF-CYCLE SECTION 5311 FTA FUNDS FOR A CAPITAL PROJECT, IN THE AMOUNT OF \$1,274,873 DOLLARS.

WHEREAS, LYNX has satisfied the requirement to complete a Transportation Development Plan (TDP) for FY2025-2034 which has been submitted to FDOT in March 2025. LYNX TDP update is consistent with METROPLAN Orlando's 2045 Plan and Five-Year Transportation Improvement Plan (TIP); and

WHEREAS, the LYNX Board of Directors (BOARD) has the authority and believes it is in the best interest of LYNX to authorize the CEO, or designee, to file and execute these grant applications and all supporting documents, agreements and assurances which may be required in connection with the applications as authorized by Chapter 341, Florida Statutes and/or by the Federal Transit Administration Act of 1964, as amended;

NOW, THEREFORE, BE IT RESOLVED THAT:

1. The BOARD has the authority to authorize the submission of grant applications to the Florida Department of Transportation.
2. The BOARD has the authority to authorize the execution of Public Transportation Grant Agreements to be issued by FDOT in FY2025-2027.
3. The BOARD authorizes Tiffany Homler Hawkins, Chief Executive Officer, or designee, to ratify a grant application submitted to the Florida Department of Transportation for the Fiscal Year (FY) 2025 in the amount of \$1,274,873 dollars on behalf of LYNX and the ability for the CEO to execute the grant application, amendments, warranties, certifications, assurances, reimbursement invoices and any other documents in connection with the grant applications.
4. The BOARD authorizes Tiffany Homler Hawkins, Chief Executive Officer, or designee, to sign any and all agreements or contracts, which may be required in connection with the application, and subsequent agreements, with the Florida Department of Transportation.
5. The BOARD authorizes Tiffany Homler Hawkins, Chief Executive Officer, or designee, to make purchases and/or expend funds pursuant to grant awards made by the Florida Department of Transportation authorized by Chapter 341, Florida Statutes and/or by the Federal Transit Administration Act of 1964, as amended.
6. The above authorization shall be continuing in nature until revoked by the Chairman of the Governing Board.

CERTIFICATION OF THE ADOPTION OF THE PROPOSED RESOLUTION OF THE CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY (d/b/a/ LYNX) AUTHORIZING THE CHIEF EXECUTIVE OFFICER (CEO) TO RATIFY A GRANT APPLICATION SUBMITTED TO THE FLORIDA DEPARTMENT OF TRANSPORTATION (FDOT) FOR THE FISCAL YEAR (FY) 2025 RURAL OFF-CYCLE SECTION 5311 FTA FUNDS FOR A CAPITAL PROJECT UNDER THE RURAL TRANSPORTATION PROGRAM, IN THE AMOUNT OF \$1,274,873 DOLLARS.

APPROVED AND ADOPTED this 22nd day of January 2026 by the Governing Board of the Central Florida Regional Transportation Authority.

CENTRAL FLORIDA REGIONAL
TRANSPORTATION AUTHORITY

By: Governing Board

Chairman

ATTEST:

Assistant Secretary

LYNX Board Agenda

Action Item #7.B

To: LYNX Board of Directors

From: James Boyle
CHIEF DEVELOPMENT OFFICER
Prahallad Vijayvargiya
Technical Contact

Phone: 407.841.2279 ext: 6036

Item Name: Authorization to Ratify Grant Applications Submitted to the Florida Department of Transportation (FDOT) in the Total Amount of \$6,850,618 and Adoption of Resolution 26-002

Date: 01/22/2026

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to ratify the grant applications submitted to the Florida Department of Transportation (FDOT) on January 8, 2026, and adoption of Resolution 26-002 for the FY2026 Enhanced Mobility of Seniors and Individuals with Disabilities Section 5310 Program, the Formula Grants for Rural Areas 5311 Program, and the Bus and Bus Facilities Section 5339 Program in the Total Amount of \$6,850,618.

BACKGROUND:

On October 22, 2025, the Florida Department of Transportation conducted an open house to announce its funding solicitation and guidance for FTA's Section 5310-Enhanced Mobility of Seniors and Individuals with Disabilities Program, Section 5311-Formula Grants for Rural Areas Program, and Section 5339-Bus and Bus Facilities Program. These solicitations were due for submission on January 9, 2026. The submission was contingent on rural area eligibility based on the 2020 Census data.

The funding programs are described as follows:

- **Enhanced Mobility of Seniors and Individuals with Disabilities Program (49 U.S.C. 5310):** Provides formula funding to improve mobility for seniors and individuals with disabilities. The Fixing America's Surface Transportation (*FAST Act* - *continues under*

LYNX Board Agenda

the Infrastructure Investment and Jobs Act aka “IIJ” Act), expanded the eligibility of the 49 U.S.C. 5310 program funds to be used for operating expenses, in addition to capital expenses, for transportation services addressing the needs of seniors and individuals with disabilities.

LYNX applied for both capital and operating projects; for a total amount of \$1,517,970 for paratransit vehicles and \$503,304 for the above and beyond paratransit service operations within rural areas. The matching requirements for this program remained the same: capital assistance is provided on an 80% Federal share, 10% state share and 10% local share, with operating assistance requiring a 50% match. These operating projects are part of our continuing mobility initiatives to address paratransit mobility needs with Neighbor Link routes.

- ***Formula Grants for Rural Areas Program (49 U.S.C. 5311):*** The Rural Areas program provides formula funding for the purpose of supporting public transportation in areas with a population of less than 50,000. Funding will be used for operating expenses.

LYNX applied for operating funds; for a total amount of \$2,611,452 of 49 U.S.C. 5311 to maintain provision of services in the rural areas. 49 U.S.C. Section 5311 operating funds are 50% federal and 50% non-Department of Transportation match.

- ***Bus and Bus Facilities (49 U.S.C. 5339):*** The Bus and Bus Facilities Program provides capital funding to replace, rehabilitate and purchase buses and related equipment and to construct bus-related facilities for services in the rural areas.

LYNX applied for a capital project; for a total amount of \$2,217,892 under the 49 U.S.C. 5339 program for buses with the necessary technologies and equipment. These capital purchases will support the provision of both fixed-route services that operate either entirely or predominately in rural areas. Bus and Bus Facilities capital funds are 80% federal and 20% non-federal share (FDOT will provide the required 20% match).

FISCAL IMPACT:

LYNX staff will include the award of this program in the appropriate LYNX fiscal year budget upon confirmation of award and securing the local match.

CERTA RESOLUTION NO. 26-002

A RESOLUTION OF THE CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY (d/b/a/ LYNX) AUTHORIZING THE CHIEF EXECUTIVE OFFICER (CEO) TO RATIFY THE GRANT APPLICATIONS SUBMITTED TO THE FLORIDA DEPARTMENT OF TRANSPORTATION (FDOT) FOR THE FISCAL YEAR (FY) 2026-2027 SECTION 5310 ENHANCED MOBILITY OF SENIORS AND INDIVIDUALS WITH DISABILITIES PROGRAM, SECTION 5311 FORMULA GRANTS FOR RURAL AREAS PROGRAM, AND SECTION 5339 FUNDS FOR RURAL AREA BUSES AND BUS FACILITIES PROGRAM, IN THE AMOUNT OF \$6,850,618 DOLLARS.

WHEREAS, LYNX has satisfied the requirement to complete a Transportation Development Plan (TDP) for FY2025-2034 which has been submitted to FDOT in March 2025. LYNX TDP update is consistent with METROPLAN Orlando's 2045 Plan and Five-Year Transportation Improvement Plan (TIP); and

WHEREAS, the LYNX Board of Directors (BOARD) has the authority and believes it is in the best interest of LYNX to authorize the CEO, or designee, to file and execute these grant applications and all supporting documents, agreements and assurances which may be required in connection with the applications as authorized by Chapter 341, Florida Statutes and/or by the Federal Transit Administration Act of 1964, as amended;

NOW, THEREFORE, BE IT RESOLVED THAT:

1. The BOARD has the authority to authorize the submission of grant applications to the Florida Department of Transportation.
2. The BOARD has the authority to authorize the execution of Public Transportation Grant Agreements to be issued by FDOT in FY2026-2027.
3. The BOARD authorizes Tiffany Homler Hawkins, Chief Executive Officer, or designee, to ratify the grant applications submitted to the Florida Department of Transportation for the Fiscal Year (FY) 2026 in the amount of \$6,850,618 dollars on behalf of LYNX and the ability for the CEO to execute the grant application, amendments, warranties, certifications, assurances, reimbursement invoices and any other documents in connection with the grant applications.
4. The BOARD authorizes Tiffany Homler Hawkins, Chief Executive Officer, or designee, to sign any and all agreements or contracts, which may be required in connection with the application, and subsequent agreements, with the Florida Department of Transportation.
5. The BOARD authorizes Tiffany Homler Hawkins, Chief Executive Officer, or designee, to make purchases and/or expend funds pursuant to grant awards made by the Florida Department of Transportation authorized by Chapter 341, Florida Statutes and/or by the Federal Transit Administration Act of 1964, as amended.

6. The above authorization shall be continuing in nature until revoked by the Chairman of the Governing Board.

CERTIFICATION OF THE ADOPTION OF THE PROPOSED RESOLUTION OF THE CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY (d/b/a/ LYNX) AUTHORIZING THE CHIEF EXECUTIVE OFFICER (CEO) TO RATIFY THE GRANT APPLICATIONS SUBMITTED TO THE FLORIDA DEPARTMENT OF TRANSPORTATION (FDOT) FOR THE FISCAL YEAR (FY) 2026-2027 SECTION 5310 ENHANCED MOBILITY OF SENIORS AND INDIVIDUALS WITH DISABILITIES PROGRAM, SECTION 5311 FORMULA GRANTS FOR RURAL AREAS PROGRAM, AND SECTION 5339 FUNDS FOR RURAL AREA BUSES AND BUS FACILITIES PROGRAM, IN THE AMOUNT OF \$6,850,618 DOLLARS.

APPROVED AND ADOPTED this 22nd day of January 2026 by the Governing Board of the Central Florida Regional Transportation Authority.

CENTRAL FLORIDA REGIONAL
TRANSPORTATION AUTHORITY

By: Governing Board

Chairman

ATTEST:

Assistant Secretary

LYNX Board Agenda

Action Item #7.C

To: LYNX Board of Directors

From: Tiffany Homler Hawkins
CHIEF EXECUTIVE OFFICER
Tiffany Homler Hawkins
Technical Contact

Phone: 407.841.2279 ext: 6064

Item Name: Election of LYNX Board of Directors Officers

Date: 01/22/2026

ACTION REQUESTED:

Per Administrative Rule 2.3.4, the Governing Board shall annually elect from its members a Chairman, Vice Chairman and Secretary.

General Counsel will guide the Board of Directors in the election of officers for the upcoming year.

LYNX Board Agenda

Work Item #8.A

To: LYNX Board of Directors

From: Carl Weckenmann
DIRECTOR OF PLANNING and DEVELOPMENT
Myles O'Keefe
Technical Contact

Phone: 407.841.2279 ext: 6075

Item Name: Fare Study Presentation and Discussion

Date: 01/22/2026

The Fare Study project team will provide an update to the LYNX Board of Directors on the study efforts thus far and present topics for more detailed analysis for the Board's consideration.

BACKGROUND:

At the direction of the LYNX Board of Directors, staff initiated a Fare Study and Title VI Analysis in 2025 to comprehensively evaluate its fare policy, including technology and customer experience elements, as well as pricing and fare products. Once complete, the study will provide an understanding of the likely cost, revenue, and ridership impacts of fare changes the board may choose to consider or implement in the future.

LYNX last increased fares in 2009. Since 2009, LYNX has modernized its fare collection system by implementing the Paw Pass mobile app (2017) and open-loop payment (tap to pay) (2024). LYNX's current single ride base fare is \$2 for fixed-route bus service and NeighborLink. Riders can choose from several pass options, including an All-Day Pass for \$4.50, a 7-Day Pass for \$16 or a 30-Day Pass for \$50. Half-price fares are available across all the fare and pass options for youth, seniors, and riders with disabilities. For ACCESS LYNX paratransit, fares are \$4 for trips within a ¾-mile radius of bus routes and \$7 for trips outside the radius. Transportation Disadvantaged fares for ACCESS are set at \$2.50 for trips under five miles, \$3.50 for trips between five and 10 miles, and \$4.50 for trips over 10 miles.

LYNX Board Agenda

The study team began by conducting a comparison of LYNX to 18 peer agencies as well as research on industry trends. Key findings from the peer comparison included:

- LYNX's base fare is in line with that peer agencies.
- The average peer agency monthly pass price is about 50 percent higher than LYNX's.
- Many agencies, including five of six Florida peer agencies, have implemented fare capping, which allows passengers to earn an unlimited-ride pass by paying single-ride fares.

Key findings from the industry trends research included:

- Consistent with the findings from the peer comparison, many agencies around the U.S. have implemented, or are in the process of implementing, fare capping.
- A third of the 50 largest transit agencies in the US have low-income reduced-fare programs, which induce ridership but usually have low participation.
- A third of the population nationally is "unbanked" or "underbanked" and about 10 percent do not have a smartphone, indicating electronic payment will not work for everyone.
- Instead of eliminating cash, many agencies have turned their attention to reducing its use, and many have had notable success in these efforts.

In fall 2025, the consultant team held interviews and a workshop with staff to understand existing conditions, challenges, and opportunities with respect to fare policy. Key findings included:

- Staff find the payment and collection of cash and paper products burdensome administratively and operationally while recognizing cash is important for some customers.
- There was interest in studying the likely impacts of fare capping and a pass price increase.
- Staff would like to see a fare structure that maintains simplicity.
- Staff support implementing fares on LYMMO routes.
- The implications of any fare policy changes for ACCESS LYNX must be carefully considered.
- The transfer window is currently too short for some riders, and transfers can be simplified.

The study team presented to the Finance & Audit and Oversight Committees in October 2025. Committee members emphasized that affordability for low-income riders is a key priority. They also expressed interest in understanding the revenue and ridership impacts of fare capping and modest increases to pass prices. Committee members mentioned a desire to implement fares on LYMMO and showed significant interest in expanding LYNX's employer partnerships. There was little support for increasing LYNX's base fare, so this option is not proposed for further study.

LYNX ard Agenda

The study team proposes two scenarios for further analysis. Both include daily and monthly fare capping, an updated transfer policy, and the introduction of reloadable cards. The team will evaluate scenarios against a baseline scenario to identify cost, revenue, and ridership impacts.

Scenario 1 emphasizes accelerated deployment of new media. Bus tickets and booklets would be phased out within six months and fareboxes would be installed on ACCESS vehicles within the same timeframe. Scenario 1 would not change fare prices for fixed-route bus or NeighborLink service but would introduce a \$1.00 fare for LYMMO.

Scenario 2 takes a more comprehensive but phased approach. It includes increases to daily, weekly, and monthly pass prices, a \$2.00 base fare for LYMMO, and a new discount program for city and county employees. Under this scenario, bus tickets and booklets would be phased out over two years, and fareboxes would be installed on ACCESS vehicles over five years.

With this presentation, the project team is looking for concurrence on the direction of the proposed scenarios and is open to further suggestions for a third scenario to evaluate.

LYNX Board Agenda

Information Item A

To: LYNX Board of Directors

From: Tiffany Homler Hawkins
CHIEF EXECUTIVE OFFICER
Tiffany Homler Hawkins
Technical Contact

Phone: 407.841.2279 ext: 6064

Item Name: Certification of Administrative Costs as Defined by Florida Statute Section 341.071

Date: 01/22/2026

The Florida Legislature enacted House Bill (HB) 1301, which amended Florida Statute 341.071. The change states, in part, that beginning November 1, 2024, each public transit provider must annually certify that its budgeted and actual general administrative costs are no greater than 20 percent (20%) above the state average administrative costs for its respective tier. LYNX is a Tier 1 agency as defined by 49 C.F.R. part 625, meaning that LYNX operates more than 100 vehicles in revenue service during peak service periods across all modes.

LYNX certifies that our ratio of administrative costs to operating costs for FY2024 is 20.2% and is below the Tier 1 average of 22.56%. This data is calculated by the Florida Department of Transportation (FDOT) based on audited information in the LYNX report for the National Transit Database (NTD). FDOT has administrative oversight of this function.

This certification, along with other requirements, will be posted on the LYNX website.

LYNX Board Agenda

Information Item B

To: LYNX Board of Directors

From: Orlando Rolon
DIRECTOR OF RISK MANAGEMENT AND SAFETY
Brenda Atkinson
Technical Contact

Phone: 407.841.2279 ext: 6167

Item Name: Notification of Settlement Agreements Pursuant to Administrative Rule 6 -
December 2025

Date: 01/22/2026

LYNX Liability Claims Settlements December 1 – 31, 2025

Claimant Name	Accident Date	Accident Type	Settlement Amount	Date of Check
Morgan & Morgan Trust Account f/b/o Joel Peisner	6/18/2023	BI	\$30,000.00	12/5/2025
Angela Levy	5/9/2025	BI	\$4,300.00	12/5/2025
Michael Gibson fbo Tamara Stewart	10/5/2024	BI	\$4,800.00	12/19/2025
Westlake Financial Services, LLC (Yariel Rabelo)	8/18/2025	PD	\$7,245.11	12/5/2025
Robert Scott	10/27/2025	PD	\$2,366.90	12/5/2025
Peak Property (Jonathan Jones)	9/14/2025	PD	\$2,761.26	12/19/2025
Elisa Medina	8/15/2025	PD	\$2,301.96	12/19/2025
Sammy Naser Yousif	10/11/2025	PD	\$1,409.26	12/19/2025
Winette Zette Rosier	10/24/2025	PD	\$1,395.10	12/19/2025
Amano Mcgann (Rosen Shingle Creek)	9/22/2025	PD	\$489.00	12/19/2025
Enterprise RAC (Roycela Majia)	7/9/2025	PD	\$3,181.13	12/26/2025
State Farm Mutual Ins Co (Simon Antonio Moran Finol)	7/20/2025	PD	\$2,372.13	12/26/2025
Copart (Roycela Majia)	7/9/2025	PD	\$1,070.02	12/26/2025
The Schiller Kessler Group, PLC FBO Adil Elazzouzi	6/2/2025	WC	\$3,000.00	12/19/2025
The Law Office of Richard J. Manno, PA	7/28/2025	WC	\$5,000.00	12/26/2025

LYNX Board Agenda

Information Item C

To: LYNX Board of Directors

From: Orlando Rolon
DIRECTOR OF RISK MANAGEMENT AND SAFETY
Brenda Atkinson
Technical Contact

Phone: 407.841.2279 ext: 6167

Item Name: Notification of Settlement Agreements Pursuant to Administrative Rule 6 - November 2025

Date: 01/22/2026

LYNX Liability Claims Settlements November 1 – 30, 2025

Claimant Name	Accident Date	Accident Type	Settlement Amount	Date of Check
Morgan & Morgan Trust Account f/b/o Armando Sein	1/6/2022	BI	\$75,000.00	11/21/2025
Perez Law PA f/b/o Tracy Bush	8/8/2000	BI	\$70,000.00	11/14/2025
Quattrochi and Torres, PA. Trust Account F/B/O Nancy Lundy Saint Previl	10/26/2024	BI	\$30,000.00	11/21/2025
Norden Leacox Accident & Injury Law F/B/O Naryha Williams-Lewis	2/15/2025	BI	\$15,000.00	11/21/2025
The Jaspon Firm, PA trust account f/b/o Niikotey Ashie	8/30/2024	BI	\$14,500.00	11/14/2025
Perry Dunham	4/4/2025	BI	\$3,800.00	11/21/2025
Luc Nord	1/24/2025	BI	\$3,500.00	11/14/2025
Yariel Rabelo	8/18/2025	PD	\$2,926.37	11/21/2025
Kimberly Dal Santo	9/4/2025	PD	\$2,085.86	11/21/2025
Kollin Andrew Jakubczak	10/18/2025	PD	\$936.47	11/21/2025
Enterprise (Jonas Wheeler)	8/12/2025	PD	\$237.65	11/14/2025

LYNX Board Agenda

Information Item D

To: LYNX Board of Directors

From: Orlando Rolon
DIRECTOR OF RISK MANAGEMENT AND SAFETY
Brenda Atkinson
Technical Contact

Phone: 407.841.2279 ext: 6167

Item Name: Notification of Settlement Agreements Pursuant to Administrative Rule 6 - October 2025

Date: 01/22/2026

LYNX Liability Claims Settlements October 1 – 31, 2025

Claimant Name	Accident Date	Accident Type	Settlement Amount	Date of Check
Shapiro Injury Group f/b/o Brianna Pate	12/25/2023	BI	\$95,000.00	10/10/2025
Sigman, Sigman, Notari & Sigman, f/b/o Ricardo Blas	3/23/2020	BI	\$79,999.99	10/10/2025
Morgan & Morgan, PA Trust Account, f/b/o Ronnis Haro	10/19/2021	BI	\$55,000.00	10/10/2025
Morgan & Morgan, P.A. Trust Account f/b/o Derrick Akridge	6/23/2022	BI	\$50,000.00	10/17/2025
Monts Law, P.L. Trust Account f/b/o Kirk Woods	12/27/2019	BI	\$50,000.00	10/10/2025
Dan Newlin Injury Attorneys Trust Account, f/b/o Juana Vega	12/2/2020	BI	\$40,000.00	10/10/2025
Rafaela Luces	3/2/2025	BI	\$32,268.06	10/24/2025
Morgan & Morgan Trust Account f/b/o Allen Davis	12/31/2024	BI	\$24,000.00	10/24/2025
Morgan & Morgan, PA Trust Account, f/b/o Anna Hedgeman	5/21/2022	BI	\$23,000.00	10/10/2025
Morgan & Morgan Trust Account f/b/o Z'leah Scaffold	10/14/2023	BI	\$14,000.00	10/17/2025
Reyes Law Center LLC Trust Account f/b/o Yasmani Garcia Perez	7/16/2024	BI	\$12,500.00	10/24/2025
Rawlings Company (Rafaela Luces)	3/2/2025	BI	\$8,166.20	10/24/2025
Orlando Health (Luc Nord)	1/24/2025	BI	\$5,000.00	10/24/2025

LYNX Board Agenda

Luc Nord	1/24/2025	BI	\$3,500.00	10/24/2025
Progressive subrogee of Steven Laska	4/15/2025	PD	\$21,123.10	10/10/2025
Liberty Mutual (Boston Cook Co)	12/31/2024	PD	\$17,881.07	10/10/2025
CSM in trust for USAA (Christopher Resendiz)	5/18/2025	PD	\$7,361.64	10/10/2025
City of Orlando	7/9/2025	PD	\$5,609.09	10/10/2025
Linzie Lawton	7/9/2025	PD	\$5,289.00	10/24/2025
Future Leaders Christian Academy Inc, Bridgett Chanel Franklin-Tall	8/22/2025	PD	\$2,779.44	10/10/2025
Enterprise RAC (ebony stewart)	6/11/2025	PD	\$2,742.17	10/31/2025
Karen Larson	8/14/2025	PD	\$1,674.70	10/10/2025
Jennifer Ellen Micheli	7/10/2025	PD	\$1,587.71	10/10/2025
Truck movers.com	6/2/2025	PD	\$1,099.18	10/10/2025
Steven Laska	4/15/2025	PD	\$926.55	10/10/2025
Enterprise RAC (justin braun)	7/14/2025	PD	\$883.07	10/24/2025
Autonation Collision Center (Justin Braun)	7/14/2025	PD	\$285.31	10/10/2025
National General (Harry Gervin)	2/13/2025	PD	\$179.88	10/10/2025

LYNX Board Agenda

Information Item E

To: LYNX Board of Directors

From: Maurice Jones
DIRECTOR OF PROCUREMENT
Wanda Gonzalez
Technical Contact

Phone: 407.841.2279 ext: 6057

Item Name: Notification of Sole Source Procurements Pursuant to Administrative Rule 4

Date: 01/22/2026

Pursuant to LYNX Administrative Rule 4, information is attached for the following Sole Source Procurements:

1. AVI-SPL
2. Cummins – Allison
3. Environmental Systems Research Institute, Inc.
4. ServiceEdge Solutions, Inc.
5. Time Management Solutions
6. Trapeze Group, Inc.
7. VUEWorks Asset Management



Sole Source Justification

DATE: October 1, 2025

REQUESTED BY: Craig Bayard, Director of Information Technology

SUBJECT: AVI-SPL for maintenance and support for LYNX's Boardroom and Open Space meeting areas

BACKGROUND:

Lynx upgraded both of our two main meeting rooms in our downtown building. The reference name for both rooms is "Open Space", and "Board Room". AVISPL was the company tasked to do the design, integration, configuration and installation for both rooms. Descriptions of the jobs performed are as follows per room. These two rooms were updated and integrated from the original design and equipment to enhance their capabilities and bring more current capabilities, that will support a wide variety of events for both rooms. Before this upgrade, both rooms were confined to in-person meetings and there were no capabilities in either of these rooms to support virtual meetings or newer telecommunication capabilities.

Open Space has the following:

1. Digital cameras that supports the use of new telecommunication and virtual meetings likes "Zoom", "Teams", etc. They added 3 cameras with the capabilities of following the voice location of the individual speaking.
2. Ceiling mounted speakers that cover the entire room to support larger events.
3. Digital wireless microphones with better audio quality, battery life and better range.
4. Digital audio recorder that can be controlled via a web interface "Web Page" and the addition of a separate button so users can start and stop the recording.
5. Digital projector with a bright and clean picture.
6. Two large monitors that integrate with the system that allow larger crowds of people to see what its being presented.
7. Video "combiner" computer that allows the combination of the audio and video feed to support video conferencing capabilities with a multi-platform option like "Zoom", "Teams", etc.
8. Ceiling microphone array. This detects the voice location and in turn is feeds to the system for the auto tracking function of the cameras.

Boardroom includes the following:

1. Digital projector to display better and clear picture.
2. Digital desktop microphones with better audio reception.
3. Wireless digital microphones with better coverage within the room.
4. High-definition cameras with auto tracking that covers not only each board member but a better view of the presenter of the podium.
5. Video "combiner" computer that allows the combination of the audio and video feed to support video conferencing capabilities with a multi-platform option like "Zoom", "Teams", etc.
6. Digital recorder that has remote control capabilities.

SOLE SOURCE JUSTIFICATION:

AVI-SPL was the original installer of the LYNX Boardroom and Open Space A/V systems. Their deep understanding of the system's proprietary configurations, design, and integration uniquely positions them to provide efficient and effective maintenance and repair services. No other vendor possesses this level of intimate knowledge regarding our specific A/V setup.

1. Manufacturer Authorization:

AVI-SPL is an authorized service provider for the brands and equipment installed in our facility. Their certifications ensure that any work performed complies with the manufacturers' standards, preserving warranties and preventing the use of non-compliant components.

2. Continuity of Service and Risk Mitigation:

Changing vendors for maintenance and repairs could jeopardize the reliability of critical A/V systems, introduce compatibility issues, and result in extended downtime due to the learning curve a new vendor would face. AVI-SPL's history with the system ensures minimal disruption to our operations.

3. Technical Expertise and Proven Track Record:

AVI-SPL technicians possess the specific training, certifications, and experience necessary for managing and maintaining our advanced A/V systems. Their track record of delivering high-quality service has been proven through the successful installation and any subsequent support.

COST/PRICE ANALYSIS:

The annual cost for this vendor is \$5,346.62 and is included in the FY2026 operating budget.

CRAIG BAYARD

Craig Bayard
Director of Information Technology

10-1-2025

Date:

Lenny Antmann

Lenny Antmann
Chief Financial Officer

10/13/25

Date:

Carrie L. Sarver Esq.
Carrie L. Sarver, ESQ., B.C.S
Senior In-House Counsel

10/15/25

Date:

Maurice A. Jones
Maurice A. Jones
Director of Procurement/DBE Liaison Officer

10/14/2025

Date

Tiffany Homler Hawkins
Tiffany Homler Hawkins
Chief Executive Officer

10/16/25

Date



Sole Source Justification

DATE: October 9, 2025

REQUESTED BY: Patricia Dolan, Supervisor of Revenue Control

SUBJECT: Maintenance contract for coin and currency machines

BACKGROUND: Cummins-Allison provides the annual services and maintenance for the currency and coin machines. No other manufacturer or dealer is authorized to service Cummins-Allison equipment in the United States.

SOLE SOURCE JUSTIFICATION: Cummins-Allison is the sole source provider and can provide machine servicing.

COST/PRICE ANALYSIS: \$4,547.88

Patricia Dolan

Patricia Dolan
Supervisor of Revenue Control

10/9/2025

Date: _____

Maurice A. Jones
Director of Procurement

10/14/2025
Date: _____

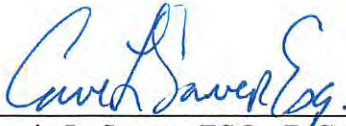
Michelle Daley
Michelle Daley
Director of Finance

10/13/2025

Date: _____

Leonard Antmann
Leonard Antmann
Chief Financial Officer

Date



Carrie L. Sarver, ESQ., B.C.S
Senior In-House Counsel

Date:



Tiffany Homler Hawkins
Chief Executive Officer

Date





Sole Source Justification

DATE: October 24, 2025

REQUESTED BY: Francis Franco, GIS Supervisor

SUBJECT: Environmental Systems Research Institute, Inc. (ESRI) Products Maintenance and Software

BACKGROUND: LYNX uses ESRI products including the Arc Geographical Information System (ArcGIS) Platform to provide jurisdictional and municipal mapping services of transit stops, urban and rural boundaries. The ESRI Insights module is software used to perform analytics and business workflows. ESRI products are used to produce the spatial information presented via interactive maps on LYNX's website, www.golynx.com. The web-based interactive maps support local partner agencies, stakeholders and their staff activities associated with planning and construction projects.

SOLE SOURCE JUSTIFICATION: An attached sole source justification letter has been provided by the vendor, ESRI, Inc. ESRI, Inc. is the sole provider for software maintenance (technical support plus ESRI software updates/upgrades) for ESRI products, including ArcGIS in the United States commercial, state, and local government marketplace. The ESRI products are unique and not available from another source. Due to the reliance on the maintenance and software products, the procurement process to identify and acquire comparable products would result in an unacceptable delay to LYNX. No other suppliers or services will satisfy the required support and continued maintenance of the ESRI software products.

COST/PRICE ANALYSIS:

The cost impact of extending the license and maintenance is \$25,357.53 for the period of November 1, 2025 – October 31, 2026; for the full 12-months of licensing and maintenance.

Francis Franco

Francis Franco
Project Manager/GIS Supervisor

10/27/2025

Date:

Carl Weckenmann

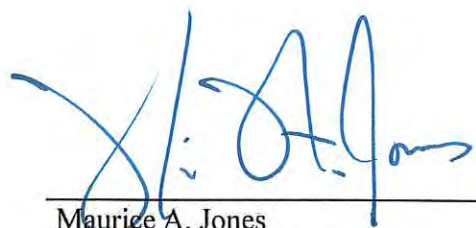
Carl Weckenmann
Director of Planning and Development

11/18/2025

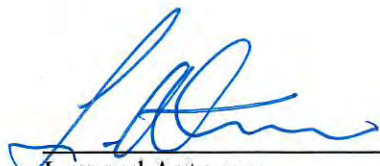
Date:


James Boyle
Chief Development Officer

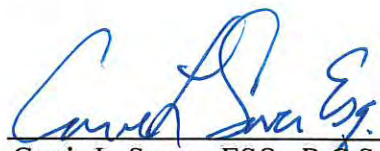
11-18-25
Date:


Maurice A. Jones
Director of Procurement

11/18/2025
Date:


Leonard Antmann
Chief Financial Officer

11/19/25
Date:


Carrie L. Sarver, ESQ., B.C.S.
Senior In-House Counsel

11/26/25
Date:


Tiffany Homler Hawkins
Chief Executive Officer

11/26/25
Date:



Sole Source Justification

DATE: November 11, 2025

REQUESTED BY: Francis Franco, GIS Supervisor

SUBJECT: ServiceEdge Solutions, Inc. -TBEST (Transit Boarding Estimation and Validation Tool) – Annual Support Services

BACKGROUND: LYNX implemented the TBEST software into the planning processes in FY 2010 to support the major Transportation Development Plan (TDP) update. The utilization of this software in the TDP update is required by the Florida Department of Transportation (FDOT) for all Florida transit agencies. The TBEST software provides staff with tools to support regular updates to the transit system in the ridership model, by utilizing GTFS data exports. LYNX utilizes outputs of this modeling software for other planning tasks such as the federally required Title VI evaluation reporting of the impact of proposed service and fare changes that are undertaken each time there are changes in service and fares.

Currently, LYNX is using TBEST to develop socio-economic data for evaluation of current service and to inform predictions on the potential ridership impacts of proposed changes in the transit system. TBEST tools are also employed to proactively support the agency's General Transit Feed Specification (GTFS) file. The tool also supports Service Planning staff with consolidating bus stops, proofing bus stop naming standards, economizing bus stop amenities and staff time to maintain each stop.

SOLE SOURCE JUSTIFICATION:

ServiceEdge Solutions personnel developed the T-BEST software in 2003, and has been granted permission by FDOT to modify the software for use in the public domain. No other vendors have been granted permission by FDOT to modify the TBEST software. ServiceEdge solutions is the authorized firm and has unique knowledge of the TBEST data model and can extend the model or write custom scripts to support additional TBEST data processing required by transit agencies.

COST/PRICE ANALYSIS:

The cost for support for October 1, 2025 – September 30, 2026 will not exceed \$14,973.7 and will be based on billing provided for support hours related to the aforementioned state and federal requirements.

Francis Franco

Francis Franco
Project Manager/GIS Supervisor

11/11/2025

Date:

Carl Weckenmann

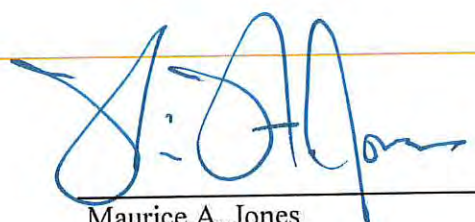
Carl Weckenmann
Director of Planning and Development

11/18/2025

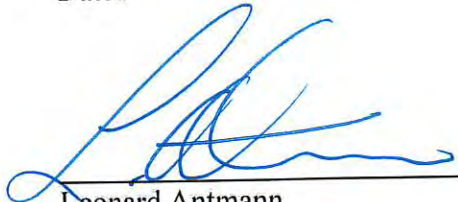
Date:


James Boyle
Chief Development Officer

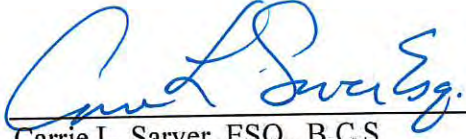
11-18-25
Date:


Maurice A. Jones
Director of Procurement

12/17/2025
Date:


Leonard Antmann
Chief Financial Officer

12/18/25
Date:


Carrie L. Sarver, ESQ., B.C.S.
Senior In-House Counsel

12/17/25
Date:


Tiffany Homler Hawkins
Chief Executive Officer

12/23/25
Date:



Sole Source Justification

DATE: October 1, 2025

REQUESTED BY: Craig Bayard, Director of Information Technology

SUBJECT: Time Management Solutions for AttendancePro transition to a hosted service

BACKGROUND:

For over 10 years, Time Management Solutions has been the provider of Attendance Pro software to track and report employee time and attendance activities for payroll.


SOLE SOURCE JUSTIFICATION:

The following justifications below support this procurement as a sole source procurement.

- **Vendor Support Limitation:** TMS, the sole provider and proprietary owner of the Attendance Pro software, has officially announced the end of support for all on-premises instances of the software as of January 1, 2026. After this date, no technical assistance, security patches, repair services, or replacement licenses will be available for on-premises deployments.
- **Impending System Processing Failure:** Without vendor support, the current on-premises installation is projected to experience known processing and operational failures beginning January 1, 2026, due to outdated architecture and unsupported dependencies.
- **Proprietary Software & Hosted Services:** Attendance Pro is a proprietary system developed and maintained solely by TMS. The cloud-hosted version is available exclusively through TMS and includes essential performance enhancements, ongoing support, and security updates unavailable through third-party vendors.
- **Continuity of Operations:** Migrating to the TMS-hosted cloud solution ensures continuity of operations for employee time and attendance tracking, payroll integration, and compliance reporting. A transition to a different vendor would require extensive reconfiguration, retraining, and data migration—posing significant risks to service delivery and compliance.

COST/PRICE ANALYSIS:

The six (6) month cost for this vendor is \$2,725.00 and is included in the FY2026 operating budget.



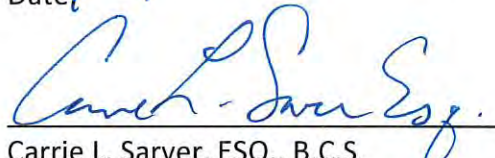
Craig Bayard
Director of Information Technology

10-21-25
Date:



Leonard Antmann
Chief Financial Officer

10/22/25
Date:




Carrie L. Sarver, ESQ., B.C.S
Senior In-House Counsel

10/27/25
Date:



Maurice A. Jones
Director of Procurement and DBE Liaison Officer

10/22/2025
Date



Tiffany Homler Hawkins
Chief Executive Officer

10/27/25
Date



Sole Source Justification

DATE: September 26, 2025
REQUESTED BY: Kim Frye/Selita Stubbs
SUBJECT: Sole Source Software as a Service (SaaS) Agreement with Trapeze Group, Inc. for the OneMobility Platform

BACKGROUND: The current Trapeze PASS and supporting software modules along with the hosted cloud subscription is set to expire on October 31, 2025. Trapeze Software Group, Inc., is the sole provider of the OneMobility platform, which is the rebranded, updated and cloud centric version of the product currently used by ACCESS LYNX under the name Trapeze PASS. In addition to the name change, the delivery model will shift from a traditional perpetual licensing model to a Software as a Service (SaaS) model. This new structure will consolidate all features, including software functions and cloud services, into a single model. This will streamline billing and simplify financial management.

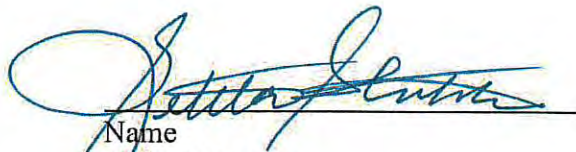
Because the provider and platform remain the same, there will be no need for a new deployment process. The transition to OneMobility will ensure continuity of service while enhancing integration and support.

SOLE SOURCE JUSTIFICATION: Trapeze is the original developer and exclusive provider of this system, which has been fully integrated into our scheduling workflows, rider interfaces, and reporting infrastructure. Transitioning to another vendor would require a complete system overhaul, retraining of staff, data migration, and substantial risk to service continuity.

Maintaining continuity with Trapeze ensures operational stability, preserves prior investments in customization and training, and avoids unnecessary procurement costs and disruption. No other vendor can provide access, support, or licensing rights for this specific system.

For these reasons, we recommend approving Trapeze as a sole source provider under our procurement policy.

COST/PRICE ANALYSIS: The OneMobility SaaS costs rise from \$448,367 in year 1 to \$644,139 in year 3 compared to the legacy peak cost of \$445,393. This represents cost increase of 0.7% in year 1, 25.8% in year 2 and %44.6 in year 3, with an overall 3-year increase of 23.7%. while costs escalate each year, the higher pricing includes modernization, reduced IT burden, and operational risk mitigation.


Name
Project Manager

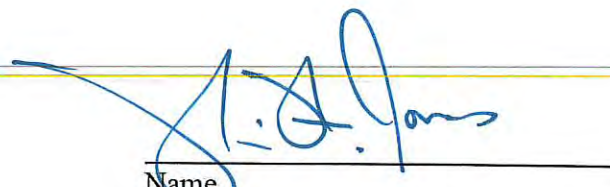
9/26/2025
Date:


Name
Department Director

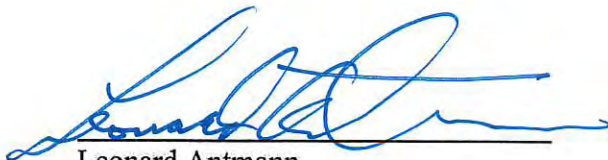
9/26/2025
Date


Name
Department Chief


9/26/2025
Date:


Name
Director of Procurement

10/6/2025
Date


Leonard Antmann
Chief Financial Officer

10/9/25
Date:


Carrie L. Sarver, ESQ., B.C.S.
Senior In-House Counsel

10/15/25
Date


Tiffany Homler Hawkins
Chief Executive Officer

10/15/25
Date:



Sole Source Justification

DATE: December 1, 2025

REQUESTED BY: Francis Franco, GIS Supervisor

SUBJECT: Data Transfer Solutions, LLC – VUEWorks Asset Management System, Annual Software Maintenance

BACKGROUND: In 2013 LYNX purchased VUEWorks Asset Management System and made the capital investment for hardware and software as part of the Bus Stop Facility Database and Accessibility project. The project involved stop location and asset field data collection and the implementation of the VUEWorks system for continuous maintenance of the asset data and record keeping. The cost of the project was approximately \$250,000. The software requires annual maintenance support and updates to function properly. The software maintenance payments were scheduled to start one year after the year of the software implementation (2013). Since its original implementation, LYNX has added modules for bus stop and building facilities asset management. VUEWorks is one of several systems of record for LYNX's asset management and is essential to maintaining the Federal Transit Administration's (FTA) required Transit Asset Management (TAM) Plan.

SOLE SOURCE JUSTIFICATION: In addition to the attached sole source justification document provided by the vendor advising that Data Transfer Solutions, LLC, (DTS) is the owner, manufacturer, and sole source provider of VUEWorks, LYNX's asset management system of record. If the agency were to pursue another vendor and software package to provide asset management support, the procurement would result in a substantial duplication of costs. The critical nature of the asset information supported by the VUEWorks system and the procurement process required to identify and acquire support from a comparable asset management system would result in an unacceptable delay and a duplication of costs for LYNX and its jurisdictional funding partners. The unacceptable delay and duplication of costs would arise from paying for the new asset management software and interruptions of LYNX facility (bus stops and buildings) work order requests which would impact maintenance and customer service needs. Moreover, the transition to a new asset management software would require staff training on a new system and integration of the asset management system into other existing LYNX software and hardware systems. The aforementioned cost implications will not allow LYNX to properly maintain a current TAM Plan.

COST/PRICE ANALYSIS:

The cost for the VUEWorks modules, maintenance and support, for January 1, 2026 – December 31, 2026 is \$12,870; to be paid in full with a one-time payment. The cost of procuring a new asset management system, training staff and integrating it into the LYNX network would be significantly more than the original cost of the initial DTS system purchased in 2013.

Francis Franco

Francis Franco
Project Manager/GIS Supervisor

12/01/2025

Date:

Carl Weckenmann

Carl Weckenmann
Director of Planning and Development

12-2-2025

Date:

James Boyle

James Boyle
Chief Development Officer

12-2-25

Date:

Maurice A. Jones

Maurice A. Jones
Director of Procurement

12/11/2025

Date:

Leonard Antmann

Leonard Antmann
Chief Financial Officer

12/15/25

Date:

Carrie L. Sarver

Carrie L. Sarver, ESQ., B.C.S
Senior In-House Counsel

12/15/25

Date:

Tiffany Homler Hawkins

Tiffany Homler Hawkins
Chief Executive Officer

12/23/25

Date:

LYNX Board Agenda

Information Item F

To: LYNX Board of Directors

From: Terri Setterington
DIRECTOR OF HUMAN RESOURCES
Sara Holtzman
Technical Contact

Phone: 407.841.2279 ext: 6106

Item Name: Quarterly Service Recognition

Date: 01/22/2026

The Human Resources Department along with the Chief Executive Officer would like to recognize the employees that have reached a milestone in their service to the agency this quarter and offer sincere gratitude for the talent, energy, and commitment to public service they have shown during their time at LYNX.

5 Years of Service

Alvaro Angulo Jimenez – Bus Operator, Transportation
Brenda Atkinson – Manager, Risk & Claims
Wanda Gonzalez – Procurement Assistant, Procurement
Leon Maravent – Bus Operator, Transportation
Tomeka Mizell – Bus Operator, Transportation
Eduardo Quinones – Customer Relations Coordinator, Mobility Services
Gary Rickbarran – Technician, Vehicle Maintenance
Kathleen Rizzo – Creative Designer, Marketing
Marcel Rodriguez Ramirez – Bus Operator, Transportation

10 Years of Service

Felomino Apolonio – Technician, Vehicle Maintenance
Charles Ismith – Bus Operator, Transportation
Mario Colon – Bus Operator, Transportation
Garry Dorleans – Bus Operator, Transportation
Kathlene Gauger – Bus Operator, Transportation
Dennis Hines – Bus Operator, Transportation
Alton Hughley – Bus Operator, Transportation
Hannah Mason – Bus Operator, Transportation
Emmanuelli Morales – Technician, Vehicle Maintenance
Darren Winslow – Bus Operator, Transportation

LYNX ard Agenda

15 Years of Service

Rey Reyes Cruz – Bus Operator, Transportation

Misael Rosalez – Bus Operator, Transportation

20 Years of Service

Tomas Colon – Bus Operator, Transportation

Albin Philgence – Technician, Vehicle Maintenance

Jim Smith – Bus Operator, Transportation

25 Years of Service

Antonio Medranda – Bus Operator, Transportation

William Toter – Technician, Vehicle Maintenance

Ronald Williams – Bus Operator, Transportation

30 Years of Service

John Dobles – Bus Operator, Transportation

Kenneth Jamison – Program Administrator, Innovation & Sustainability

Fernando Rosario – Bus Operator, Transportation

LYNX Board Agenda

Monthly Report A

To: LYNX Board of Directors

From: Matthew Friedman
DIRECTOR OF MARKETING COMMUNICATIONS
Janet Vidal
Technical Contact

Phone: 407.841.2279 ext: 6206

Item Name: Communications Report - December 2025

Date: 01/22/2026

LYNX Press Releases | Media Notes: December 2025

December 11	LYNX Christmas Day and New Year's Day Holiday Schedule
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LYNX News Articles – December 2025

December 5	Central Florida counties, Orlando eye Lynx to operate SunRail after state handoff Orlando Business Journal
December 10	Ridership increases at new Pine Hills LYNX Transfer Station Spectrum News 13

LYNX Social Media – December 2025

December 1	Santa and the holiday bus are back. Santa in the Terminal event.
December 2	Pine Hills Transfer Center. Service detour for the College Park Holiday on the Drive.
December 3	International Day of Persons with Disabilities. Service detour for the OUC half marathon.

LYNX ard Agenda

December 4	Service detour for the College Park Holiday on the Drive. Holiday bus. Finance Audit Committee, Board of Directors and Oversight Committee meetings canceled. Service detour on Church Street due to construction. Service detour at Buenaventura Boulevard due to construction.
December 5	Baking Spirits Bright – Santa in the Terminal. Service detour for the OUC half marathon.
December 6	Pine Hills Holiday Parade. Service detour at Buenaventura Boulevard due to construction. Service detour on Church Street due to construction.
December 7	January service change.
December 8	Santa driving the holiday bus. 10% ridership increase.
December 9	Baking Spirits Bright event.
December 10	Board of Directors and Oversight Committee meetings canceled.
December 11	Baking Spirits Bright – Santa in the Terminal. Holiday schedule. Santa and friends in the terminal.
December 12	A little sparkle for your day. Santa and friends in the terminal photo album. Detour for the Kissimmee Festival of Lights.
December 13	Service detour for the Cure Bowl.
December 14	Happy Hanukkah.
December 15	Happy Monday from your friendly operator. Service detour for the Cure Bowl.
December 16	Link 701 holiday break.
December 17	Service detour for the Cure Bowl. Holiday schedule.
December 18	January service change. Service detour on Bumby Avenue for the Milk Mart event.
December 19	Festive vibes at Lake Eola Park. Link 10 bus stop relocation.
December 20	Reduced fare program. Happy Saturday from Santa and friends. Service detour on Bumby Avenue for the Milk Mart event.
December 21	Link 701 holiday break.
December 22	Traveling to the airport during the holidays.
December 23	Holiday bus. Holiday schedule.
December 24	Happy Christmas Eve. Santa's last day driving the holiday bus.
December 25	Christmas Day schedule. Merry Christmas.
December 26	Happy Kwanzaa.
December 27	New Year's Day schedule.

LYNX ard Agenda

December 28	January 11 service change. Service detour for the Cheez-It Bowl.
December 29	New Year's Day schedule.
December 30	A look back on a year of progress.
December 31	Service detour for the Cheez-It Citrus Bowl. Happy New Year's Eve. New Year's Day holiday schedule.

Social Media Usage	December 2025
Total Facebook Posts:	59
Facebook Engagement: The sum of interactions received for the tweets published in the selected timeframe: retweets, replies and likes.	1.2K Reactions, 117 Comments, 90 Shares
Facebook Post Impressions: The number of times posts appeared on someone's screen.	88.5 K
Total Tweets	61
Twitter X Engagement: The sum of interactions received for the tweets published in the selected timeframe: retweets, replies and likes	59 Likes, 45 Retweets, 2 Replies
Twitter X Post Impressions: The number of times posts appeared on someone's screen.	8.5 K
Website Usage	December 2025
Total Pageviews	294 K
Total User Visits	186 K

LYNX Board Agenda

Commuter Vanpool Program – December 2025

Vanpool	December 2025
Vanpool Participants	536*
Total Revenue Miles	218,000*
New Vanpool	3
Returned Vanpools	1
Current Vans at Service	137
Pending Interests	BOP, Bureau of Prisons VA, Veterans Affairs for VA Hospital
Events	None
*These are estimates. Data is not available until the 21 st day of the following month.	

Advertising Sales – December 2025

Advertising Sales Revenue	December	LYNX %	FY to Date Sales	FY to Date LYNX %
Sales Revenue	\$322,988.85	\$193,793.31	\$1,129,701.00	\$677,820.60

LYNX Board Agenda

Monthly Report B

To: LYNX Board of Directors

From: Matthew Friedman
DIRECTOR OF MARKETING COMMUNICATIONS
Janet Vidal
Technical Contact

Phone: 407.841.2279 ext: 6206

Item Name: Communications Report - November 2025

Date: 01/22/2026

LYNX Press Releases | Media Notes: November 2025

November 13	LYNX Thanksgiving Holiday Schedule
November 21	Retired Employee with Perfect Driving and Attendance Record Rehired for 29th Time

LYNX News Articles – November 2025

November 24	FHP: Mustang hits Lynx van near Apopka, two elderly riders dead WFTV 2 killed, 2 injured in Apopka crash involving LYNX van FOX 35 Orlando 2 killed, 2 teens seriously hurt in Apopka crash, troopers say WESH 2 dead, 2 hospitalized after speeding Mustang strikes van in Orange County, FHP says Orlando Sentinel
November 25	94-year-old returning from daughter's house killed in Apopka bus crash WFTV Family mourns 94-year-old grandmother killed in Apopka crash FOX 35 Orlando

LYNX Board Agenda

LYNX Social Media – November 2025

November 1	End of Daylight Saving Time.
November 2	Customer satisfaction survey.
November 3	SunRail connections.
November 4	Bus safety tip.
November 5	January service change. Metropolitan Orlando annual Transportation Disadvantaged public meeting. Service detour for the Electric Daisy Carnival.
November 6	Customer satisfaction survey.
November 7	Employee anniversary celebration.
November 8	Bus lane traffic signals.
November 9	Purchasing an All-Day pass on the bus.
November 10	Saint Cloud Walmart bus stop.
November 11	Veterans Day. Metropolitan Orlando annual Transportation Disadvantaged public meeting. Service detour for the Vans Warped Tour event.
November 12	Take the bus, beat the traffic and keep our city moving.
November 13	January service change. Thanksgiving day schedule.
November 14	Kissimmee Intermodal Station.
November 15	Youth and AdvantAge reduced fare program.
November 16	Vanpool program.
November 17	Employee anniversary celebration.
November 18	January service change. Detour around Camping World Stadium for the Florida Classic.
November 19	LYNX Central Station's 21st anniversary. Detour around Florida Fairgrounds for the Riding Big Car Show.
November 20	Thanksgiving Day schedule. Detour around Camping World Stadium for the Florida Classic. Detour on Orange Avenue for the installation of the holiday star.
November 21	Detour around Camping World Stadium for the Florida Classic. Customer satisfaction survey. Santa and the holiday bus.
November 22	Service detour at Valencia College West Campus due to construction. Detour around Florida Fairgrounds for the Riding Big Car Show. Go for a ride day. Detour on Orange Avenue for the installation of the holiday star.
November 23	Service detour at Valencia College West Campus due to construction. January service change.
November 24	Service to Orlando International Airport.
November 25	Holiday bus design sneak peek. Service detour for the Seniors First Turkey Trot 5k.
November 26	Thanksgiving Day holiday schedule.

LYNX ard Agenda

November 27	Happy Thanksgiving.
November 28	Back to regular service.
November 29	Holiday bus decoration.
November 30	Administration building holiday decoration.

Social Media Usage	November 2025
Total Facebook Posts	47
Facebook Engagement: The sum of interactions received for the tweets published in the selected timeframe: retweets, replies and likes.	1.2K Reactions, 207 Comments, 77 Shares
Facebook Post Impressions: The number of times posts appeared on someone's screen.	58.5 K
Total Tweets	45
Twitter X Engagement: The sum of interactions received for the tweets published in the selected timeframe: retweets, replies and likes	24 Likes, 18 Retweets, 6 Replies
Twitter X Post Impressions: The number of times posts appeared on someone's screen.	7 K
Website Usage	November 2025
Total Pageviews	323 K
Total User Visits	215 K

LYNX Board Agenda

Commuter Vanpool Program – November 2025

Vanpool	November 2025
Vanpool Participants	523*
Total Revenue Miles	215,000*
New Vanpool	4
Returned Vanpools	2
Current Vans at Service	135
Pending Interests	BOP, Bureau of Prisons VA, Veterans Affairs for VA Hospital
Events	None

Advertising Sales – November 2025

Advertising Sales Revenue	November	LYNX %	FY to Date Sales	FY to Date LYNX %
Sales Revenue	\$424,084.72	\$254,450.83	\$806,712.15	\$484,027.29

LYNX Board Agenda

Monthly Report C

To: LYNX Board of Directors

From: Matthew Friedman
DIRECTOR OF MARKETING COMMUNICATIONS
Janet Vidal
Technical Contact

Phone: 407.841.2279 ext: 6206

Item Name: Communications Report - October 2025

Date: 01/22/2026

LYNX Press Releases | Media Notes: October 2025

October 17	LYNX October Board of Directors and Oversight Committee Meeting Information
October 23	LYNX Announces January 2026 Service Changes
October 29	LYNX December Board of Directors, Oversight Committee and Finance & Audit Committee Meetings Canceled

LYNX News Articles – October 2025

October 20	Pine Hills on the Move: New LYNX Transfer Center Drives Community Growth OCFL Newsroom - Orange County Government
October 23	LYNX considers creating new app after years without an official bus tracker ClickOrlando.com
October 29	UCF students concerned over elimination of LYNX bus route Spectrum News 13 UCF students to lose free transportation after LYNX Route 434 closure The Charge - UCF Nicholson Student Media

LYNX Board Agenda

LYNX Social Media – October 2025

October 1	Information session for January service change. Service detour for the Walk to End Alzheimer's event.
October 2	Information session for the January service change. Lennox the lynx mascot. Service detour for the Milk Mart event.
October 3	World Smile Day! Service detour for the Walk to End Alzheimer's event.
October 4	Tips for riding safely in the dark. Service detour on Bumby Avenue or the Milk Mart event.
October 5	LYNX® Paw Pass application.
October 6	Information session for the January service change.
October 7	Public Workshop/Hearing for the January service change.
October 8	Hybrid public workshop/hearing for the January service change. Customer satisfaction survey.
October 9	We're hiring bus operators.
October 10	World Mental Health Day.
October 11	Service island crew.
October 12	Sun's out, wheels out. Let's roll!
October 13	Indigenous People's Day. Note about the Paw Pass application.
October 14	Customer satisfaction survey. Note about using Apple Pay on the Paw Pass application. Shared Post: Simple tips to staying safe in the dark.
October 15	Bringing color to your commute, one ride at time! Service detour for the Come Out with Pride Orlando event. Service detour for the Edgewater High School Homecoming Parade.
October 16	January service proposal. Note about using Apple Pay and Google Pay on the Paw Pass application. Service detour for the Come Out with Pride Orlando event.
October 17	Employees anniversary celebration. Oversight Committee and Board of Directors meetings.
October 18	Reduced fare program.
October 19	Grandmother's Legacy of Love Butterfly Garden at Lake Eola Park!
October 20	Ready to roll into a new week!
October 21	Customer satisfaction survey. The Pine Hills Transfer Center is driving community growth.
October 22	Vibrant murals bring color and character to our community. Service detour for the Boo on Broadway event. We're hiring a Camera Security and Access Control Specialist.
October 23	Oversight Committee and Board of Directors meetings. The Board approves the January service changes. Several weekend detours.
October 24	We're here to keep you moving day or night. Weekend detours.

LYNX ard Agenda

October 25	Weekend detours. Happy Caturday from Lennox the lynx.
October 26	January service change.
October 27	One bus. Two departures. Transportation Disadvantaged public meeting. Detour around Camping World Stadium for the Electric Daisy Carnival.
October 28	Daylight saving time.
October 29	We're hiring a Camera Security and Access Control Specialist. Detour around Camping World Stadium for the Electric Daisy Carnival. Oversight Committee and Board of Directors meetings.
October 30	Customer satisfaction survey. Detour around Lake Eola Park for the Fall Fiesta in the Park event.
October 31	Happy Halloween. Detour around Lake Eola Park for the Fall Fiesta in the Park event.

Social Media Usage	October 2025
Total Facebook Posts	60
Facebook Engagement: The sum of interactions received for the tweets published in the selected timeframe: retweets, replies and likes.	1K Reactions, 265 Comments, 111 Shares
Facebook Post Impressions: The number of times posts appeared on someone's screen.	58 K
Total Tweets	65
Twitter X Engagement: The sum of interactions received for the tweets published in the selected timeframe: retweets, replies and likes	27 Likes, 22 Retweets, 10 Replies
Twitter X Post Impressions: The number of times posts appeared on someone's screen.	7 K
Website Usage	October 2025
Total Pageviews	320 K
Total User Visits	211 K

LYNX Board Agenda

Commuter Vanpool Program – October 2025

Vanpool	October 2025
Vanpool Participants	515*
Total Revenue Miles	210,000*
New Vanpool	8
Returned Vanpools	4
Current Vans at Service	133
Pending Interests	BOP, Bureau of Prisons VA, Veterans Affairs for VA Hospital
Events	None

Advertising Sales – October 2025

Advertising Sales Revenue	October	LYNX %	FY to Date Sales	FY to Date LYNX %
Sales Revenue	\$382,627.43	\$229,576.46	\$382,627.43	\$229,576.46

LYNX Board Agenda

Monthly Report D

To: LYNX Board of Directors

From: Leonard Antmann
CHIEF FINANCIAL OFFICER
Michelle Daley
Technical Contact

Phone: 407.841.2279 ext: 6125

Item Name: Monthly Financial Report - July and August 2025

Date: 01/22/2026

Please find attached the preliminary monthly financial reports for the Tenth - and Eleventh - months ending August 31, 2025.

Central Florida Regional Transportation Authority dba LYNX
Statement of Operating Revenue and Expenses
For the eleven months ending August 31, 2025

	As of August 31, 2025		Actual
	Budget	Actual	Compare
REVENUES:			
Customer fares	\$ 20,292,343	\$ 18,593,158	92%
Contract services	3,329,219	3,283,312	99%
Advertising	2,477,500	2,890,503	117%
Interest and Other Income	3,006,843	4,778,693	159%
Federal Revenue	12,850,453	12,436,388	97%
State Revenue	13,815,734	13,242,763	96%
Local Revenue	16,734,346	15,683,061	94%
Local Revenue Funding Partner	98,456,858	98,611,150	100%
TOTAL REVENUE	<u>170,963,296</u>	<u>169,519,028</u>	<u>99%</u>
EXPENSE			
Salaries, Wages & Fringe Benefits	113,366,028	114,594,069	101%
Other services	12,138,503	9,288,931	77%
Fuel Expense	12,455,124	12,660,485	102%
Materials and supplies	9,661,537	8,928,645	92%
Utilities	2,044,158	1,243,159	61%
Casualty & Liability	4,517,510	5,607,785	124%
Taxes and licenses	591,678	587,448	99%
Purchased transportation services	35,425,964	35,805,075	101%
Leases & Miscellaneous	1,721,718	1,497,124	87%
Interest Expense	56,514	62,327	110%
TOTAL EXPENSE	<u>191,978,734</u>	<u>190,275,048</u>	<u>99%</u>
CHANGE IN NET POSITION	<u>\$ (21,015,438)</u>	<u>\$ (20,756,020)</u>	<u>99%</u>

Central Florida Regional Transportation Authority dba LYNX
Statement of Operating Revenue and Expenses
For the ten months ending July 31, 2025

	As of July 31, 2025		Actual
	Budget	Actual	Compare
REVENUES:			
Customer fares	\$ 18,464,409	\$ 17,076,793	92%
Contract services	3,029,416	3,005,069	99%
Advertising	2,250,000	2,656,374	118%
Interest and Other Income	2,733,687	4,417,486	162%
Federal Revenue	11,682,230	11,332,679	97%
State Revenue	12,155,725	11,754,448	97%
Local Revenue	15,182,061	14,416,762	95%
Local Revenue Funding Partner	89,506,235	89,506,235	100%
TOTAL REVENUE	<u>155,003,763</u>	<u>154,165,846</u>	<u>99%</u>
EXPENSE			
Salaries, Wages & Fringe Benefits	103,903,306	104,569,507	101%
Other services	11,217,790	8,217,847	73%
Fuel Expense	11,322,840	11,288,792	100%
Materials and supplies	8,787,996	8,241,673	94%
Utilities	1,858,682	1,155,106	62%
Casualty & Liability	4,107,737	5,041,388	123%
Taxes and licenses	541,270	602,377	111%
Purchased transportation services	32,064,927	32,570,172	102%
Leases & Miscellaneous	1,601,675	1,261,817	79%
Interest Expense	56,514	62,327	110%
TOTAL EXPENSE	<u>175,462,737</u>	<u>173,011,006</u>	<u>99%</u>
CHANGE IN NET POSITION	<u>\$ (20,458,974)</u>	<u>\$ (18,845,160)</u>	<u>92%</u>

LYNX Board Agenda

Monthly Report E

To: LYNX Board of Directors

From: Kimberly Frye
DIRECTOR OF MOBILITY SERVICES
Selita Stubbs
Technical Contact

Phone: 407.841.2279 ext: 6169

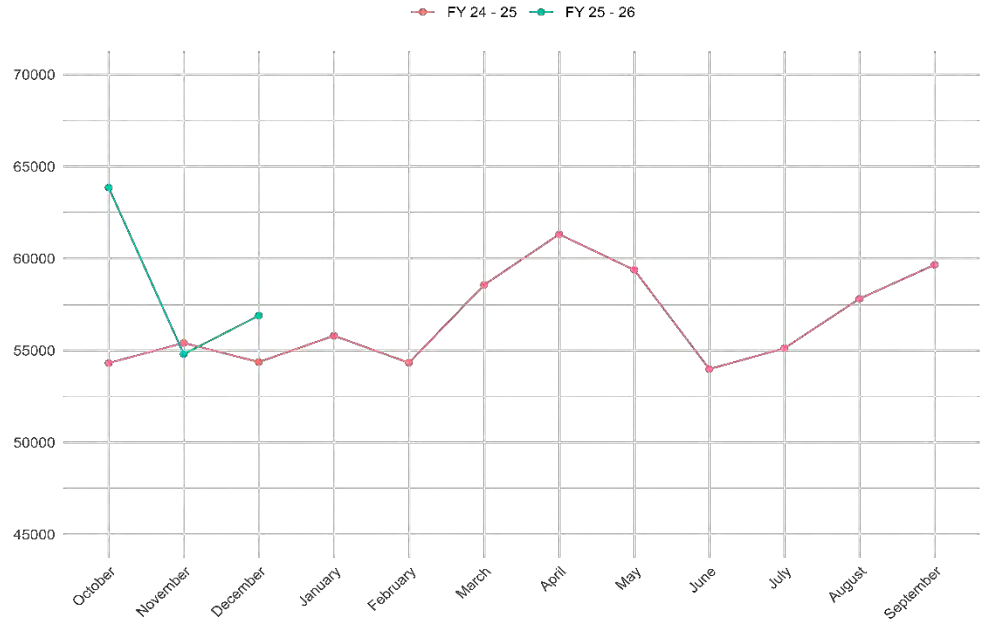
Item Name: Paratransit Monthly Report - December 2025

Date: 01/22/2026

Please find attached the monthly report for Paratransit Services – December 2025.

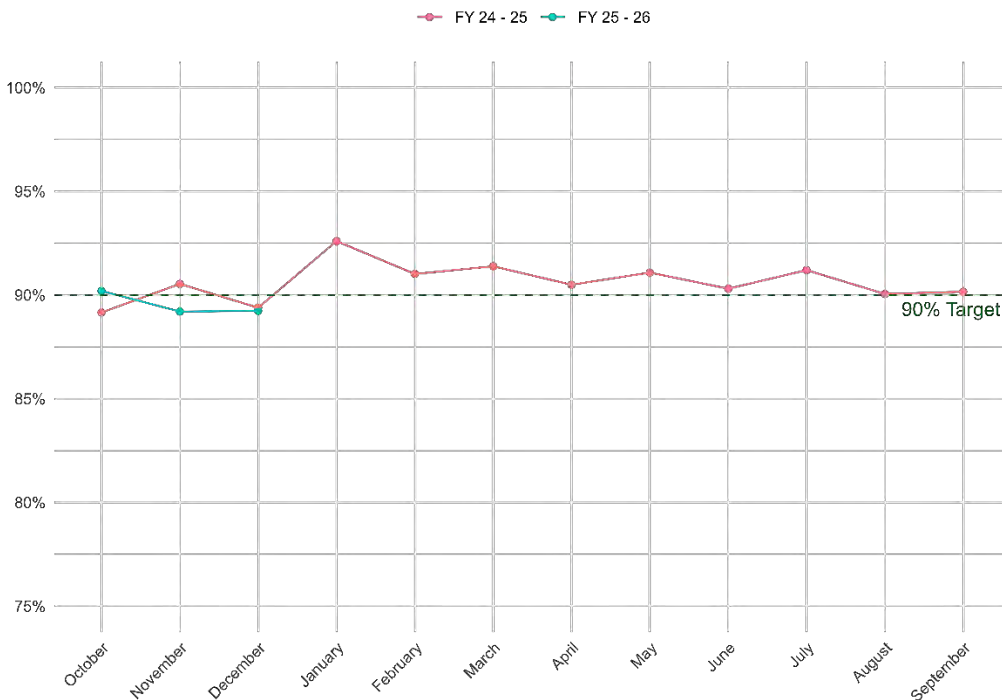
December 2025- Mobility Services – Access LYNX

Monthly Trips by Fiscal Year



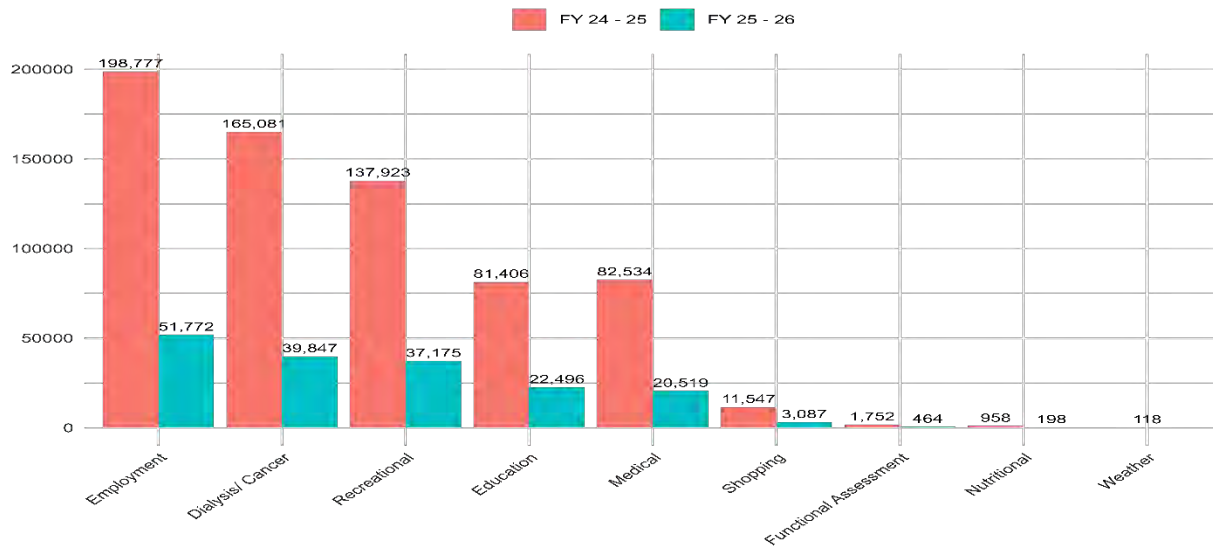
- December 2025 recorded 56,897 trips, a 4.6% increase compared to December 2024.
- Despite the dip in November, overall FY 2025 trip volume is up by approximately 7%.

Monthly OTP by Fiscal Year



- December 2025 OTP reached 89.7 %, which is 0.7% percentage points lower than December 2024.
- The current fiscal year is averaging 89.8% OTP, compared to 90.7% in the previous fiscal year

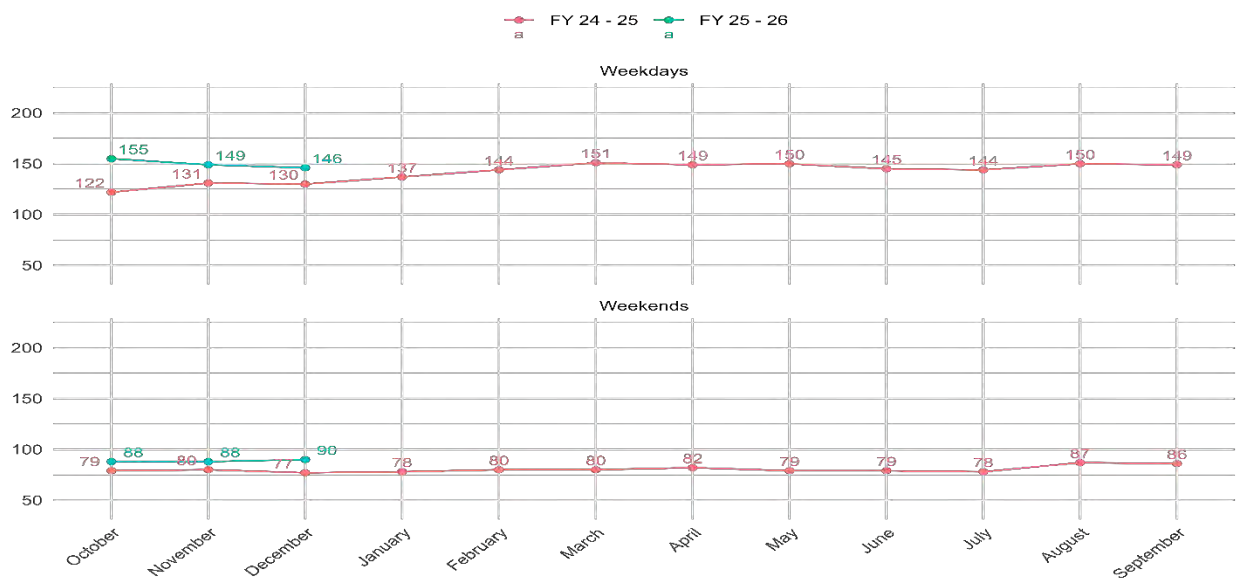
Trips by Purpose and Fiscal Year



- FY 25-26 is tracking the same distribution of trip purposes as FY 24-25, with Employment, Dialysis/Cancer, and Recreational trips remaining the top categories.
- Early FY 25-26 counts align with last year's proportional trends, even though the fiscal year has only just begun and total volumes are still low

Average Daily Vehicles by Month

Weekdays vs Weekends



- FY 25-26 weekday and weekend vehicle averages are beginning to mirror last year's monthly trends, with higher weekday volumes and relatively stable weekend usage.
- October, November and December of 2025 data suggest a continuation of seasonal patterns, aligning with FY 24-25's trajectory despite limited months available so far.
- The uptick in average daily vehicle usage may also reflect the impact of fleet renewal, as newer vehicles replace older ones and support more consistent service delivery.

*December data has not yet been fully reconciled as of 01/15/2026.

LYNX Board Agenda

Monthly Report F

To: LYNX Board of Directors

From: Carl Weckenmann
DIRECTOR OF PLANNING and DEVELOPMENT
Bruce Detweiler
Technical Contact
Jake Russell
Technical Contact

Phone: 407.841.2279 ext: 6075

Item Name: Ridership Report for October and November 2025

Date: 01/22/2026

OCTOBER 2025

The attached October Performance Report includes October 2025 Year-To-Date figures for ridership and other performance indicators. Total ridership for October 2025 was 1,954,076. This is an 18.4% increase from October 2024. On-Time Performance for Fiscal Year-To-Date 2026 is 66%.

- LYNX overall ridership increased by 304.4K, or 18.4%, compared to October 2024. Year-to-date ridership for FY-26 (1,954,076) increased 18.4% compared to FY-25 (1,649,721).
- LYMMO ridership decreased by 3.6K, or 7.3%, compared to October 2024. Year-to-date ridership for FY-26 (45,729) decreased 7.3% compared to FY-25 (49,349).
- Fixed Route ridership increased by 292.3K, or 19.4%, compared to October 2024. Year-to-date ridership for FY-26 (1,798,377) increased by 19.4% compared to FY-25 (1,506,073).
- NeighborLink ridership increased by 1.7K, or 17.3%, compared to October 2024. Year-to-date ridership for FY-26 (11,652) increased 17.3% compared to FY-25 (9,935).
- ACCESS LYNX ridership increased by 10.4K, or 17.1%, compared to October 2024. Year-to-date ridership for FY-26 (70,828) increased 17.1% compared to FY-25 (60,477).

LYNX Board Agenda

- Vanpool ridership increased by 3.6K, or 15.1%, compared to October 2024. Year-to-date ridership for FY-26 (27,490) increased by 15.1% compared to FY-25 (23,887).

There was no special event ridership for October 2025.

NOVEMBER 2025

The attached November Performance Report includes November 2025 Year-To-Date figures for ridership and other performance indicators. Total ridership for November 2025 was 1,773,672. This is a 11.0% increase from November 2024. On-Time Performance for Fiscal Year-To-Date 2026 is 67%.

- LYNX overall ridership increased by 175.9K, or 11.0%, compared to November 2024. Year-to-date ridership for FY-26 (3,727,748) increased 14.8% compared to FY-25 (3,247,496).
- LYMMO ridership decreased by 3.2K, or 7.0%, compared to November 2024. Year-to-date ridership for FY-26 (88,959) decreased 7.2% compared to FY-25 (95,828).
- Fixed Route ridership increased by 175.5K, or 12.1%, compared to November 2024. Year-to-date ridership for FY-26 (3,430,503) increased by 15.8% compared to FY-25 (2,962,668).
- NeighborLink ridership increased by 0.2K, or 1.9%, compared to November 2024. Year-to-date ridership for FY-26 (21,524) increased 9.7% compared to FY-25 (19,623).
- ACCESS LYNX ridership decreased by 0.7K, or 1.1%, compared to November 2024. Year-to-date ridership for FY-26 (132,077) increased 7.9% compared to FY-25 (122,428).
- Vanpool ridership increased by 4.1K, or 17.9%, compared to November 2024. Year-to-date ridership for FY-26 (54,685) increased by 16.5% compared to FY-25 (46,949).

There was no special event ridership for November 2025.



November 2025 Service Performance Report

RIDERSHIP

Total Ridership by Mode						
	Nov-24	Nov-25	% Δ	YTD-25	YTD-26	% Δ
LYMMO	46,479	43,230	-7.0%	95,828	88,959	-7.2%
Fixed Route	1,456,595	1,632,126	12.1%	2,962,668	3,430,503	15.8%
NeighborLink	9,688	9,872	1.9%	19,623	21,524	9.7%
ACCESS LYNX	61,951	61,249	-1.1%	122,428	132,077	7.9%
Vanpool	23,062	27,195	17.9%	46,949	54,685	16.5%
Special Events	0	0	-	0	0	0.0%
SYSTEM TOTAL	1,597,775	1,773,672	11.0%	3,247,496	3,727,748	14.8%

November-24	20 Weekdays	5 Saturdays	5 Sundays
November-25	19 Weekdays	5 Saturdays	6 Sundays

Average Daily Ridership by Mode									
Mode	Weekday			Saturday			Sunday		
	Nov-24	Nov-25	% Δ	Nov-24	Nov-25	% Δ	Nov-24	Nov-25	% Δ
LYMMO	2,006	1,671	-16.7%	592	980	65.5%	680	1,153	69.6%
Fixed Route	55,797	63,449	13.7%	40,502	46,080	13.8%	27,626	34,413	24.6%
NeighborLink	423	452	6.9%	246	256	4.1%	-	-	-
ACCESS LYNX	2,428	2,466	1.6%	1,339	1,360	1.6%	1,068	1,026	-3.9%
Vanpool	914	1,304	42.7%	325	308	-5.2%	182	146	-19.8%
SYSTEM TOTAL	61,568	69,342	12.6%	43,004	48,984	13.9%	29,556	36,738	24.3%

LYNX ridership increased by about 175.9K, or 11.0%, compared to November 2024.

LYMMO ridership decreased by about 3.2K, or 7.0%, compared to November 2024. Compared to November 2024, average weekday ridership decreased by 16.7% while average Saturday and Sunday ridership increased by 65.5% and 69.6% respectively. With the December 2024 service change, LYMMO Lime was discontinued on Saturday and Sunday as well as frequency reductions made on all LYMMO routes.

Fixed Route ridership increased by about 175.5K, or 12.1%, compared to November 2024. Average weekday, Saturday, and Sunday ridership increased by 13.7%, 13.8%, and 24.6% respectively. Overall fixed route ridership continues to steadily increase compared to the same time last year.

NeighborLink ridership increased by about 0.2K, or 1.9%, compared to November 2024. NeighborLink ridership saw a 6.9% increase in average weekday ridership and a 4.1% increase in average Saturday ridership.

ACCESS LYNX ridership decreased by about 0.7K, or 1.1%, compared to November 2024. Ridership showed a 1.6% increase to average weekday ridership as well as a 1.6% increase to average Saturday. However, it saw a decrease of 3.9% in Sunday ridership.

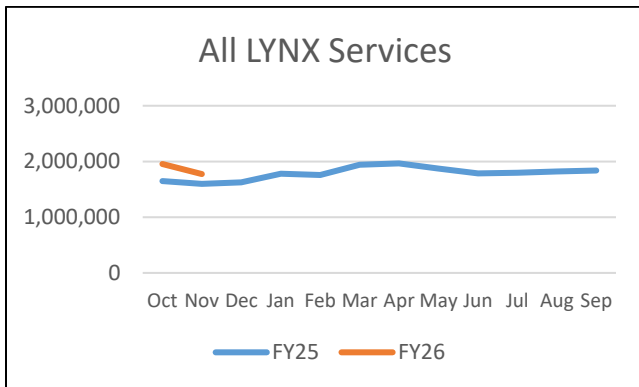
Vanpool ridership increased by about 4.1K, or 17.9%, compared to November 2024. Vanpool ridership saw an increase of 42.7% to average weekday however it saw decreases of 5.2%, and 19.8% on average Saturday and Sunday ridership respectively.

*According to the U.S. Energy Information Administration, the average price of gasoline in the U.S. was \$3.18/gallon in November 2024 and \$3.18/gallon in November 2025. Historically, high gas prices can result in increased public transit ridership.

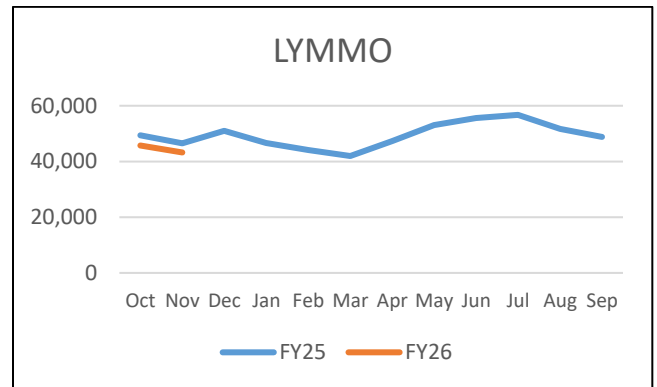


November 2025 Service Performance Report

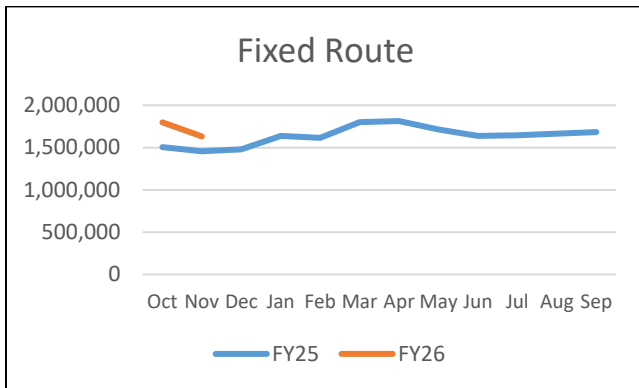
MONTHLY RIDERSHIP TRENDS BY MODE



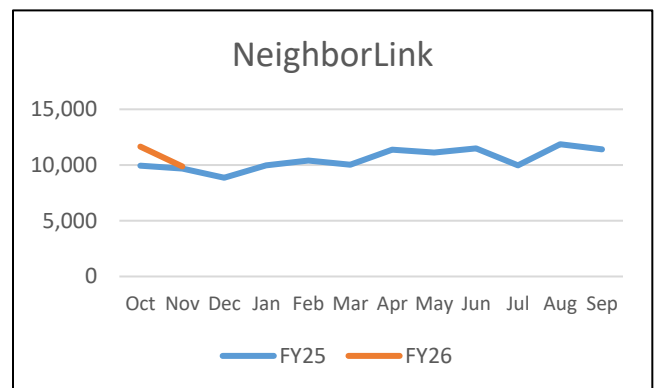
Year-to-Date Fiscal Year 2026 LYNX system-wide ridership has increased by 14.8% compared to Fiscal Year 2025.



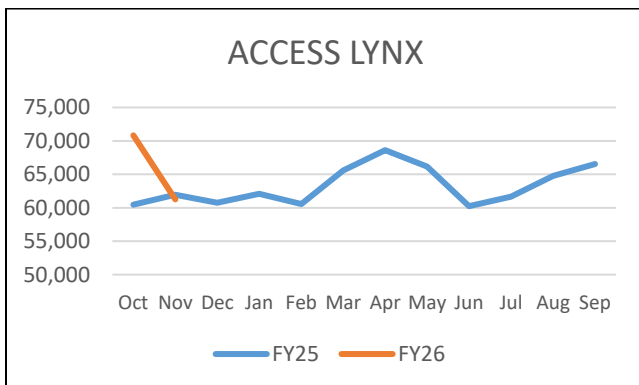
Year-to-Date Fiscal Year 2026 LYMMO ridership has decreased by 7.2% compared to Fiscal Year 2025.



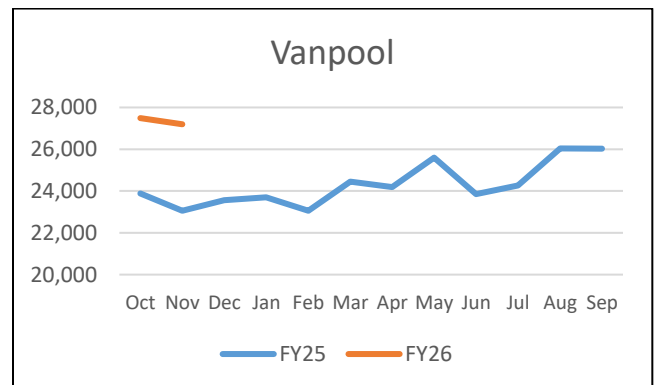
Year-to-Date Fiscal Year 2026 Fixed Route ridership has increased by 15.8% compared to Fiscal Year 2025.



Year-to-Date Fiscal Year 2026 NeighborLink ridership has increased by 9.7% compared to Fiscal Year 2025.



Year-to-Date Fiscal Year 2026 ACCESS LYNX ridership has increased by 7.9% compared to Fiscal Year 2025.



Year-to-Date Fiscal Year 2026 Vanpool ridership has increased by 16.5% compared to Fiscal Year 2025.



November 2025 Service Performance Report

FIXED ROUTE AND LYMMO MONTHLY PERFORMANCE DATA

Fixed Route - Modal Performance Data - Fiscal Year 2026

Month	Ridership	Passengers per Trip	On-Time Performance	NTD Reportable Accidents	Total Trips Scheduled	% of Trips Operated	Fleet Availability	On-Time Preventative Maintenance
Oct	1,798,377	19	66%	11	94,441	99%		
Nov	1,632,126	19	67%	1	87,865	99%		96%
Dec								
Jan								
Feb								
Mar								
Apr								
May								
Jun								
Jul								
Aug								
Sep								
YTD	3,430,503	19	67%	12	182,306	99%		96%

Fleet availability and preventative maintenance data will be updated when available.

LYMMO - Modal Performance Data - Fiscal Year 2026

Month	Ridership	Passengers per Trip	On-Time Performance	NTD Reportable Accidents	Total Trips Scheduled	% of Trips Operated	Fleet Availability	On-Time Preventative Maintenance
Oct	45,729	9	73%	1	4,919	98%		
Nov	43,230	10	70%	0	4,529	95%		100%
Dec								
Jan								
Feb								
Mar								
Apr								
May								
Jun								
Jul								
Aug								
Sep								
YTD	88,959	10	72%	1	9,448	96%		100%

Fleet availability and preventative maintenance data will be updated when available.



November 2025 Service Performance Report

NEIGHBORLINK AND ACCESS LYNX MONTHLY PERFORMANCE DATA

NeighborLink - Modal Performance Data - Fiscal Year 2026						
Month	Ridership	On-Time Performance	Collected Fares	NTD Reportable Accidents	Fleet Availability	On-Time Preventative Maintenance
Oct	11,652	98%	100%	0		
Nov	9,872	97%	100%	0		88%
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Jul						
Aug						
Sep						
YTD	21,524	98%	100%	0		88%

Fleet availability and preventative maintenance data will be updated when available.

ACCESS LYNX - Modal Performance Data - Fiscal Year 2026						
Month	Ridership	On-Time Performance	Collected Fares	NTD Reportable Accidents	Fleet Availability	On-Time Preventative Maintenance
Oct	70,828	90%	100%	0	165	62%
Nov	61,249	89%	100%	0	152	47%
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Jul						
Aug						
Sep						
YTD	132,077	90%	100%	0	159	55%



November 2025 Service Performance Report

GLOSSARY

Definitions of Metrics Used on the Monthly Performance Data Sheets

Ridership – The number of trips taken by people using a public transportation system in a given time period.

Passengers per Trip – The average number of passengers who ride on a revenue trip.

On-Time Performance – Refers to the level of success of the service operating according to the published schedule (LYNX defines a bus as on-time if it falls within 0 minutes early to five (5) minutes late of the published schedule).

Farebox Recovery – The percent of a trip's operating costs recovered through passenger fares.

National Transit Database (NTD) Reportable Accidents – A safety or security event occurring on transit right-of-way or infrastructure, at a transit revenue facility, at a transit maintenance facility or rail yard, during a transit related maintenance activity or involving a transit revenue vehicle that results in one or more of the following conditions:

- A fatality confirmed within 30 days of the event
- An injury requiring immediate medical attention away from the scene for one or more person
- Property damage equal to or exceeding \$25,000
- Collisions involving transit revenue vehicles that require towing away from the scene for a transit roadway vehicle or other non-transit roadway vehicle
- An evacuation for life safety reasons

Complaints per 100,000 Miles – Total number of complaints received based off of every 100,000 vehicle miles.

Total Trips Scheduled – Number of vehicle revenue trips scheduled to operate for the month.

Percentage of Scheduled Trips Operated – Percentage of the total of the revenue trips that were actually operated for the month compared to the number that were scheduled to operate.

Fleet Availability – Shows the extent to which the bus vehicle fleet is available for revenue-earning work.

Preventative Maintenance Completed On Time – Percentage of the total number of scheduled preventive maintenance inspections that were completed on time.

Collected Fares – Percentage of fares collected from passengers to use the service.



October 2025 Service Performance Report

RIDERSHIP

Total Ridership by Mode						
	Oct-24	Oct-25	% Δ	YTD-25	YTD-26	% Δ
LYMMO	49,349	45,729	-7.3%	49,349	45,729	-7.3%
Fixed Route	1,506,073	1,798,377	19.4%	1,506,073	1,798,377	19.4%
NeighborLink	9,935	11,652	17.3%	9,935	11,652	17.3%
ACCESS LYNX	60,477	70,828	17.1%	60,477	70,828	17.1%
Vanpool	23,887	27,490	15.1%	23,887	27,490	15.1%
Special Events	0	0	-	0	0	0.0%
SYSTEM TOTAL	1,649,721	1,954,076	18.4%	1,649,721	1,954,076	18.4%

October-24	23 Weekdays	4 Saturdays	4 Sundays
October-25	23 Weekdays	4 Saturdays	4 Sundays

Average Daily Ridership by Mode									
Mode	Weekday			Saturday			Sunday		
	Oct-24	Oct-25	% Δ	Oct-24	Oct-25	% Δ	Oct-24	Oct-25	% Δ
LYMMO	1,932	1,667	-13.7%	570	779	36.7%	658	1,068	62.3%
Fixed Route	53,631	64,700	20.6%	40,299	44,354	10.1%	27,844	33,218	19.3%
NeighborLink	388	462	19.1%	251	271	8.0%	-	-	-
ACCESS LYNX	2,227	2,664	19.6%	1,370	1,393	1.7%	946	998	5.5%
Vanpool	947	1,110	17.2%	337	327	-3.0%	188	164	-12.8%
SYSTEM TOTAL	59,125	70,603	19.4%	42,827	47,124	10.0%	29,636	35,448	19.6%

LYNX ridership increased by about 304.4K, or 18.4%, compared to October 2024.

LYMMO ridership decreased by about 3.6K, or 7.3%, compared to October 2024. Compared to October 2024, average weekday ridership decreased by 13.7% while average Saturday and Sunday ridership increased by 36.7% and 62.3% respectively. With the December 2024 service change, LYMMO Lime was discontinued on Saturday and Sunday as well as frequency reductions made on all LYMMO routes.

Fixed Route ridership increased by about 292.3K, or 19.4%, compared to October 2024. Average weekday, Saturday, and Sunday ridership increased by 20.6%, 10.1%, and 19.3% respectively. Overall fixed route ridership continues to steadily increase compared to the same time last year.

NeighborLink ridership increased by about 1.7K, or 17.3%, compared to October 2024. NeighborLink ridership saw a 19.1% increase in average weekday ridership and an 8.0% increase in average Saturday ridership.

ACCESS LYNX ridership increased by about 10.4K, or 17.1%, compared to October 2024. Ridership showed a 19.6% increase to average weekday ridership as well as increases to average Saturday and Sunday ridership by 1.7% and 5.5% respectively.

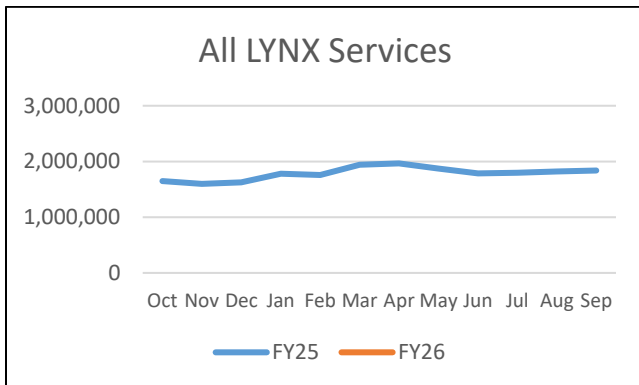
Vanpool ridership increased by about 3.6K, or 15.1%, compared to October 2024. Vanpool ridership saw an increase of 17.2% to average weekday however it saw decreases of 3.0%, and 12.8% on average Saturday and Sunday ridership respectively.

*According to the U.S. Energy Information Administration, the average price of gasoline in the U.S. was \$3.26/gallon in October 2024 and \$3.19/gallon in October 2025. Historically, high gas prices can result in increased public transit ridership.

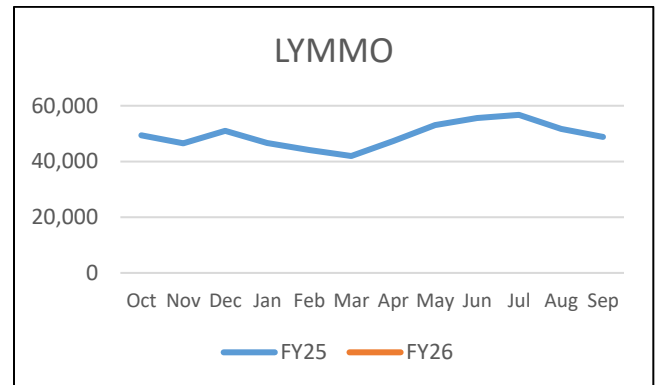


October 2025 Service Performance Report

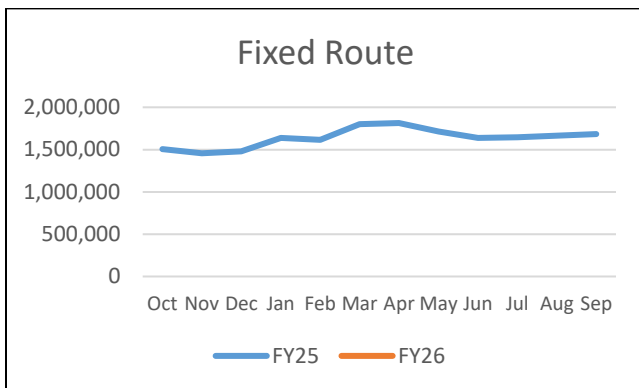
MONTHLY RIDERSHIP TRENDS BY MODE



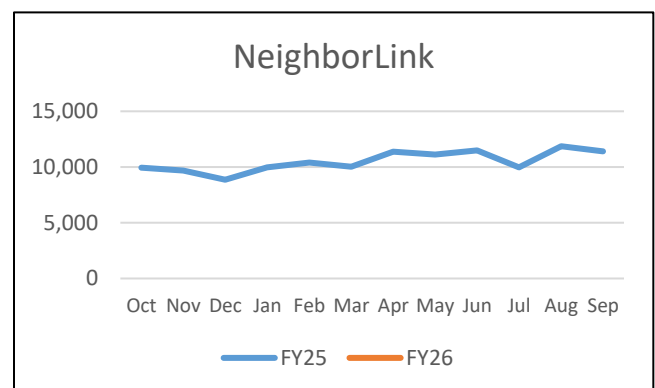
Year-to-Date Fiscal Year 2026 LYNX system-wide ridership has increased by 18.4% compared to Fiscal Year 2025.



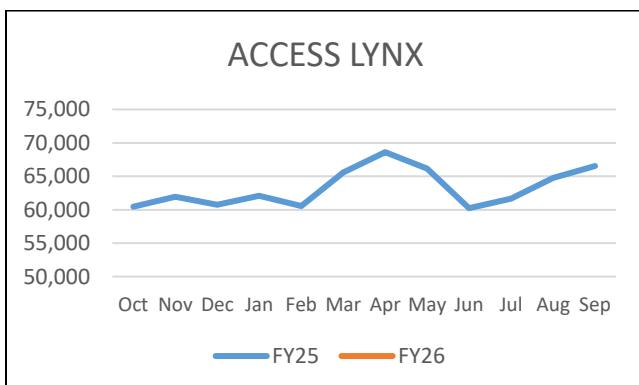
Year-to-Date Fiscal Year 2026 LYMMO ridership has decreased by 7.3% compared to Fiscal Year 2025.



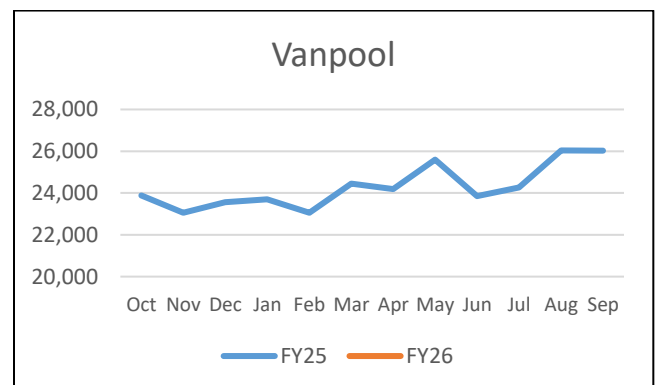
Year-to-Date Fiscal Year 2026 Fixed Route ridership has increased by 19.4% compared to Fiscal Year 2025.



Year-to-Date Fiscal Year 2026 NeighborLink ridership has increased by 17.3% compared to Fiscal Year 2025.



Year-to-Date Fiscal Year 2026 ACCESS LYNX ridership has increased by 17.1% compared to Fiscal Year 2025.



Year-to-Date Fiscal Year 2026 Vanpool ridership has increased by 15.1% compared to Fiscal Year 2025.



October 2025 Service Performance Report

FIXED ROUTE AND LYMMO MONTHLY PERFORMANCE DATA

Fixed Route - Modal Performance Data - Fiscal Year 2026								
Month	Ridership	Passengers per Trip	On-Time Performance	NTD Reportable Accidents	Total Trips Scheduled	% of Trips Operated	Fleet Availability	On-Time Preventative Maintenance
Oct	1,798,377	19	66%	11	94,441	99%		
Nov								
Dec								
Jan								
Feb								
Mar								
Apr								
May								
Jun								
Jul								
Aug								
Sep								
YTD	1,798,377	19	66%	11	94,441	99%		

Fleet availability and preventative maintenance data will be updated when available.

LYMMO - Modal Performance Data - Fiscal Year 2026								
Month	Ridership	Passengers per Trip	On-Time Performance	NTD Reportable Accidents	Total Trips Scheduled	% of Trips Operated	Fleet Availability	On-Time Preventative Maintenance
Oct	45,729	9	73%	1	4,919	98%		
Nov								
Dec								
Jan								
Feb								
Mar								
Apr								
May								
Jun								
Jul								
Aug								
Sep								
YTD	45,729	9	73%	1	4,919	98%		

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October 2025 Service Performance Report

NEIGHBORLINK AND ACCESS LYNX MONTHLY PERFORMANCE DATA

NeighborLink - Modal Performance Data - Fiscal Year 2026

Month	Ridership	On-Time Performance	Collected Fares	NTD Reportable Accidents	Fleet Availability	On-Time Preventative Maintenance
Oct	11,652	98%	100%	0		
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Jul						
Aug						
Sep						
YTD	11,652	98%	100%	0		

Fleet availability and preventative maintenance data will be updated when available.

ACCESS LYNX - Modal Performance Data - Fiscal Year 2026

Month	Ridership	On-Time Performance	Collected Fares	NTD Reportable Accidents	Fleet Availability	On-Time Preventative Maintenance
Oct	70,828	90%	100%	0	165	62%
Nov						
Dec						
Jan						
Feb						
Mar						
Apr						
May						
Jun						
Jul						
Aug						
Sep						
YTD	70,828	90%	100%	0	165	62%



October 2025 Service Performance Report

GLOSSARY

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