

2015 LYNX RIDERSHIP YEAR END REVIEW

In the last five years, LYNX ridership has grown by more than 22%. Annual system-wide ridership in 2009 was 24,616,414. By 2014 the ridership had grown by over five million, to 30,141,247 rides per year.

SunRail, Central Florida's commuter rail system, started service on May 1, 2014 and its ridership has continued to grow. When the system total ridership of SunRail is combined with the system total ridership of LYNX to examine **transit ridership for the region**, we can see that regional transit ridership has been relatively consistent between FY 2014 and FY 2015. One influencing factor is that a number of LYNX riders have switched over to SunRail for at least a portion of their daily commute.

Over the last 18 months, there have been significant changes in the travel patterns of LYNX customers due to the introduction of SunRail, the improved economy and reduced gas prices. According to the American Public Transit Association, high gasoline prices in recent years helped give public-transit agencies across the U.S. their best ridership numbers in half a century. The recent drop in gas prices, to less than \$2 a gallon in much of the nation, already appears to be encouraging our customers to drive more. According to the Energy Information Administration, the average price per gallon of regular unleaded gasoline has dropped 92 cents over the past year.

Total LYNX system-wide ridership for period of October 2014 through September 2015 is 29,377,735. This reduction in ridership was expected both due to the transition of many LYNX customers on Links 102, 103, 17/92, and 18 to SunRail, and the other economic factors described above. While LYNX experienced ridership growth this year in the service it provides through LYMMO, Vanpool, NeighborLink, and Commuter Bus, Fixed route and AccessLYNX experienced a decline in ridership this fiscal year.

Finally, special shuttle ridership has increased significantly this fiscal year in large part to the partnership between LYNX and the Orlando City Soccer Club by servicing fans going to the newly renovated Citrus Bowl. LYNX staff continues to work with the Orlando City Soccer Club as their new stadium is constructed between Church Street and Central Boulevard at Parramore Avenue.

As LYNX begins a new fiscal year, the October 2015 ridership numbers show the continued influence of reduced gas prices and the improving economy on customer retention.

YEAR TO DATE (OCTOBER 2014 to SEPTEMBER 2015)

<i>Service Mode</i>	<i>Oct-Sep(FY2014)</i>	<i>Oct-Sep(FY2015)</i>	<i>% Change</i>
LYMMO (ORANGE LINE)	881,583	899,862	2.07%
LYMMO (GRAPEFRUIT LINE)	161,765	498,107	N/A
REGULAR FIXED-ROUTE	27,798,711	26,753,876	-3.76%
NEIGHBORLINK	165,401	181,442	9.70%
SUBTOTAL - FIXED ROUTE	29,007,460	28,333,287	-2.32%
SPECIAL SHUTTLE	23,391	164,885	N/A
EXPRESS LINK 208	2,968	11,883	N/A
ACCESSLYNX	774,015	518,588	-33.00%
VANPOOL	333,413	349,092	4.70%
SUBTOTAL - OTHER SERVICES	1,133,787	1,044,448	-7.88%
TOTAL ALL SERVICES	30,141,247	29,377,735	-2.53%

LYNX readjusted the running times over the last two service changes on most of its routes to improve on-time performance and make better connections for our customers. As part of the regular service change process, LYNX uses Board-approved documents such as the Transit Development Plan and the Comprehensive Operational Analysis to determine the service improvements needed and the timing for implementing them. For the August 2015 service change, LYNX initiated two limited stop routes to Medical City, one from Downtown Orlando and the other from Downtown Kissimmee.

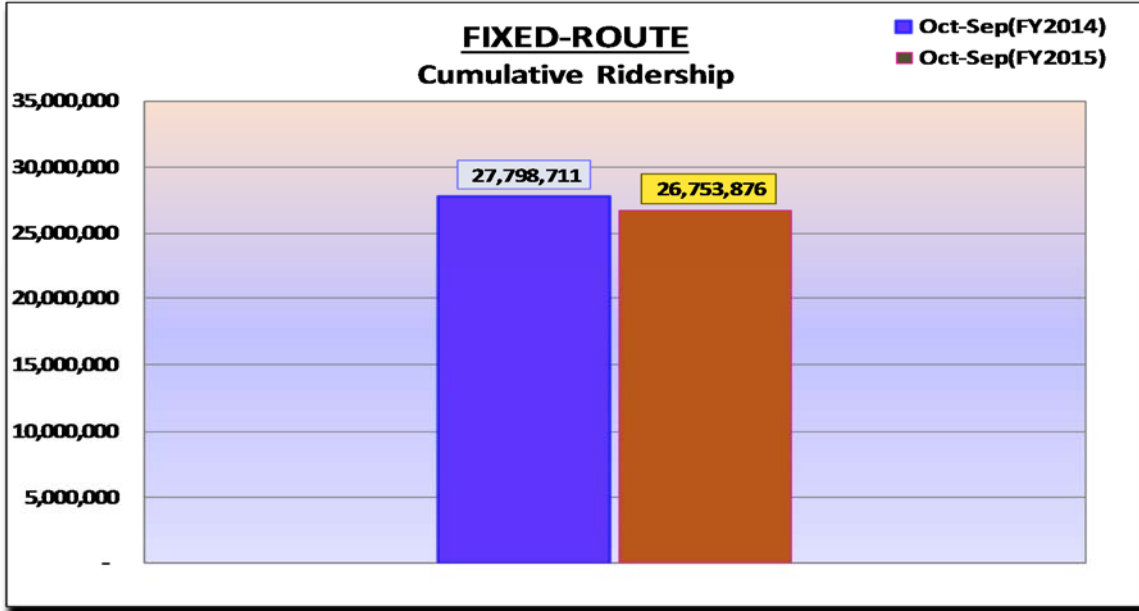
LYMMO: The introduction of the Grapefruit Line in 2014 and the extension of the Orange Line this year has LYMMO ridership surpassing the one million mark already this year.

NeighborLink: A new route servicing Maitland is just one reason that NeighborLink ridership has grown by nearly 10% so far this fiscal year. Communities such as Goldsboro in Seminole County have embraced this flexible and convenient mobility option.

VanPool: The number of vanpools in service have increased by 40 over the last fiscal year giving LYNX a 5% increase in ridership so far this year.

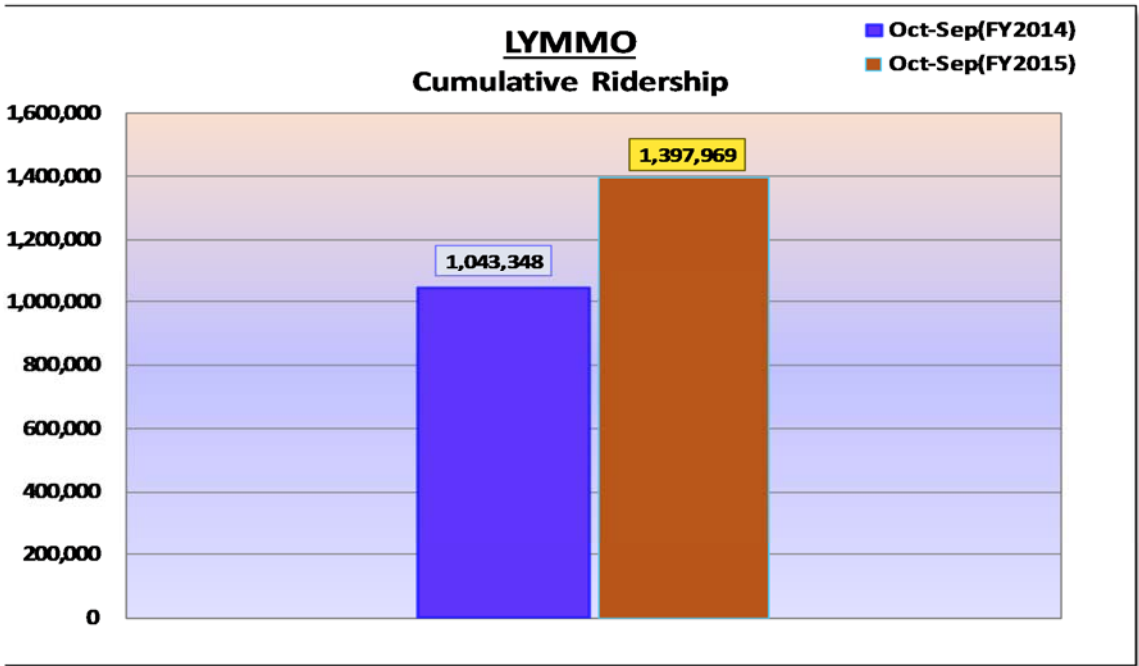
Fixed-Route: Fixed route ridership was affected by elimination of Links 200 and 204. Link 200 provided express service from Volusia County. Most of its passengers are now using SunRail. Link 204 provided express service from Lake County. Other routes such as Link 103 and FastLink 17-92 have experienced a decline in ridership as passengers on those routes have moved over to SunRail. Ridership losses from these four routes alone are projected to be on the order of 200,000 customers annually. However, when transit ridership for the region is viewed as a whole (LYNX and SunRail combined) it becomes clear that many of these customers were not “lost” – they simply transitioned to a new mode.

AccessLYNX: Due to a change in Medicaid policies which occurred in 2014, LYNX has experienced a significant, but not unexpected, decline in ridership. This decline is on the order of 33%.

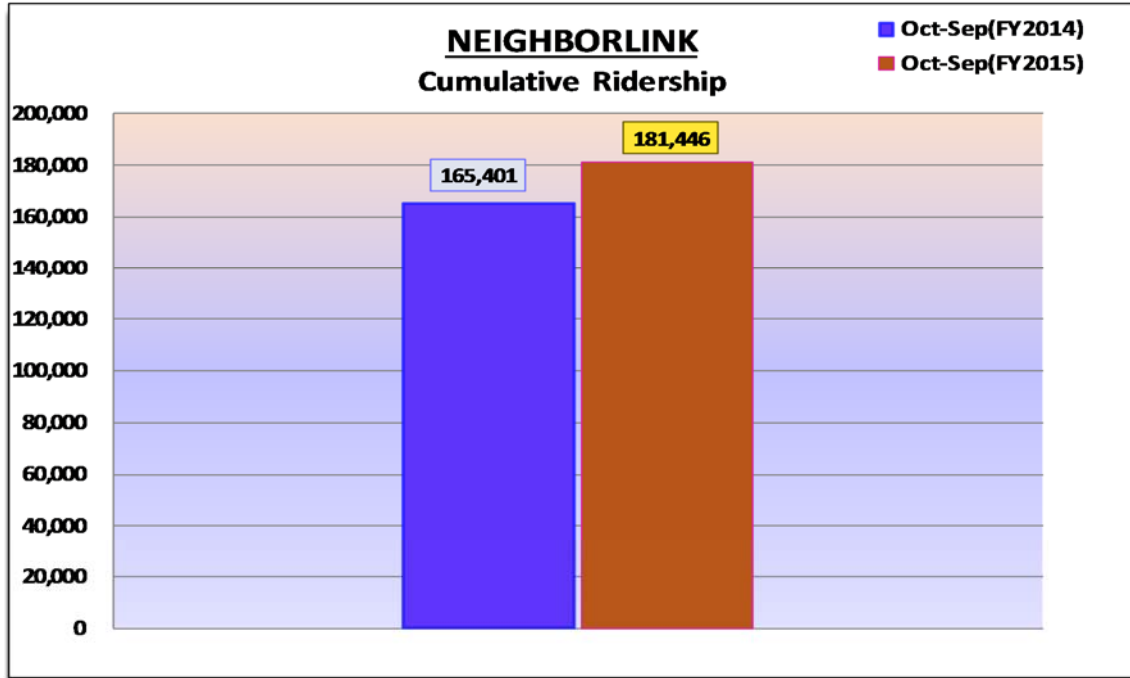


	<i>Fy TOTAL</i>	
Oct-Sep(FY2014)	27,798,711	Significant decrease in gasoline costs may account for the slight decrease in fixed-route ridership
Oct-Sep(FY2015)	26,753,876	
Change (%)	-3.76%	

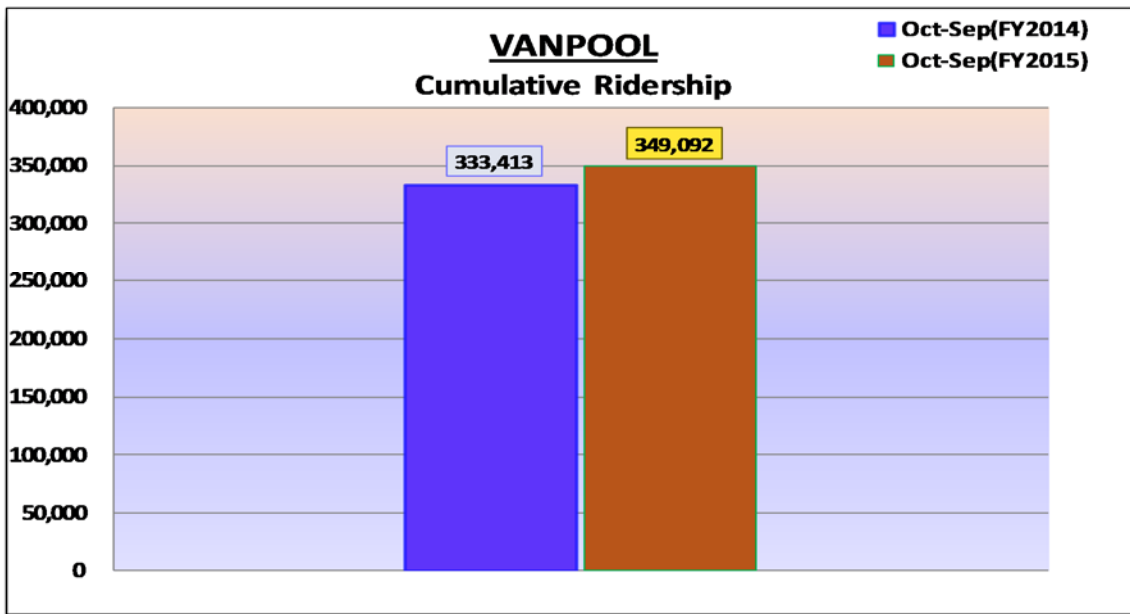
<i>Retail Gasoline Prices in Florida</i>	<i>Sep-14</i>	<i>Sep-15</i>
Source: U.S. Energy Info Administration	\$3.26	\$2.13



	<i>Fy TOTAL</i>	
Oct-Sep(FY2014)	1,043,348	Significant increase in ridership is due to the new Lymmo Grapefruit Line and an increase in riders from SunRail into LYNX central station
Oct-Sep(FY2015)	1,397,969	
Change (%)	33.99%	

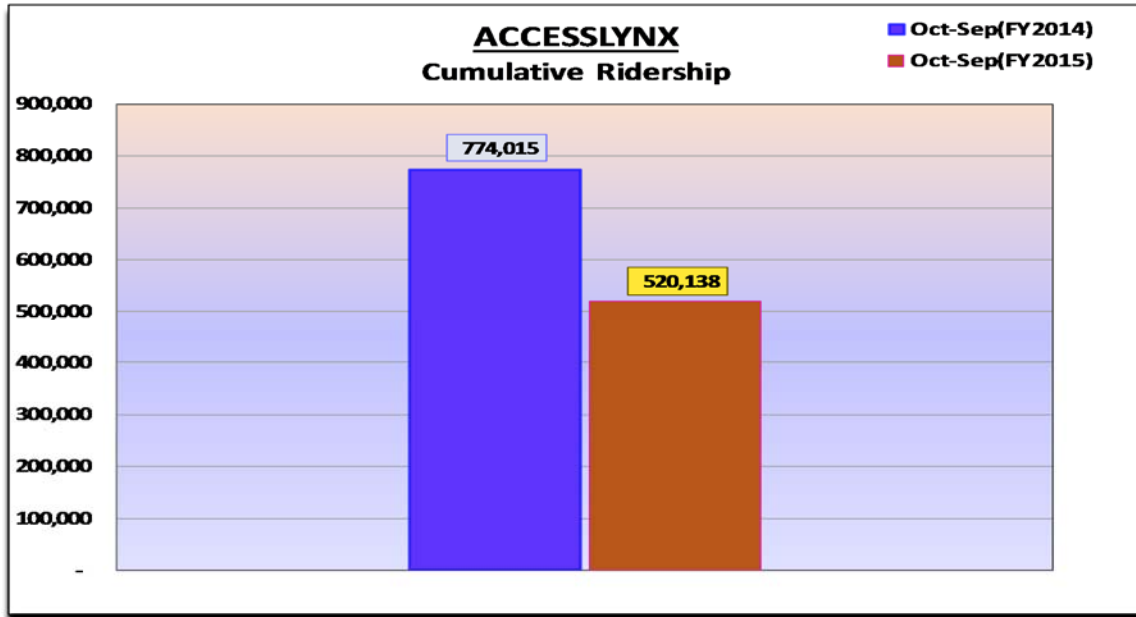


	<i>Fy TOTAL</i>	
Oct-Sep(FY2014)	165,401	Ridership increase is due to expansion of NL to other service areas including Goldsboro, Kissimmee and Maitland.
Oct-Sep(FY2015)	181,446	
Change (%)	9.70%	



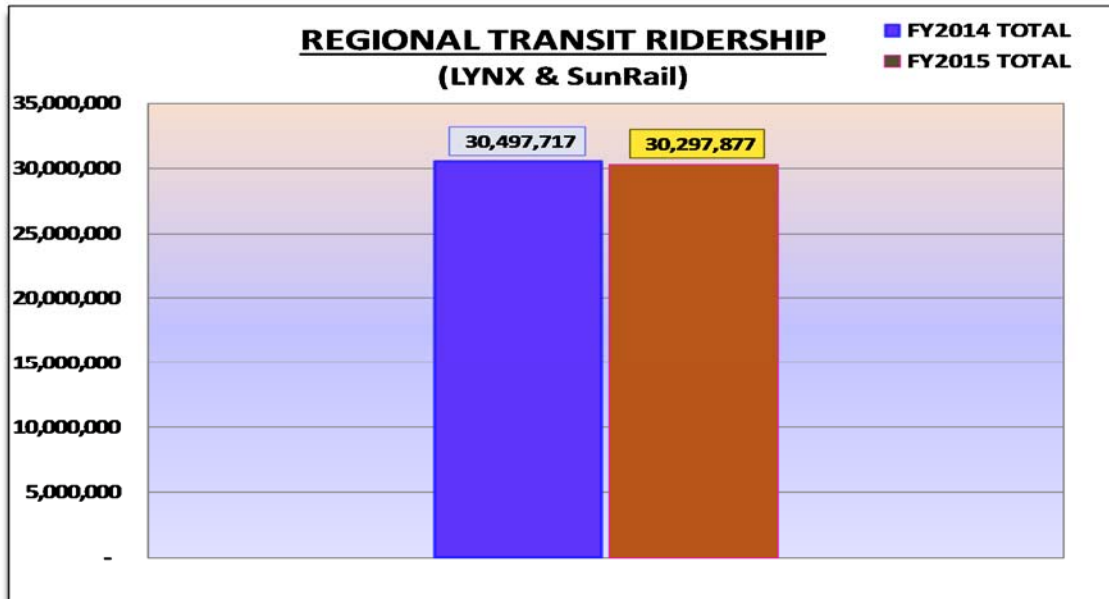
	<i>Fy TOTAL</i>	
Oct-Sep(FY2014)	333,413	Ridership increase is due to partnership with other organizations resulting in an increased number of vans and an expanded opportunities to commuters
Oct-Sep(FY2015)	349,092	
Change (%)	4.70%	

<i>Vehicles Operated in Maximum Service</i>	<i>Sep-14</i>	<i>Sep-15</i>	<i>Change</i>
Vehicles Operated	126	131	4%



	<i>Fy TOTAL</i>	Significant drop in ridership occurred as a result of change to Medicaid policy
Oct-Sep(FY2014)	774,015	
Oct-Sep(FY2015)	520,138	
Change (%)	-32.80%	

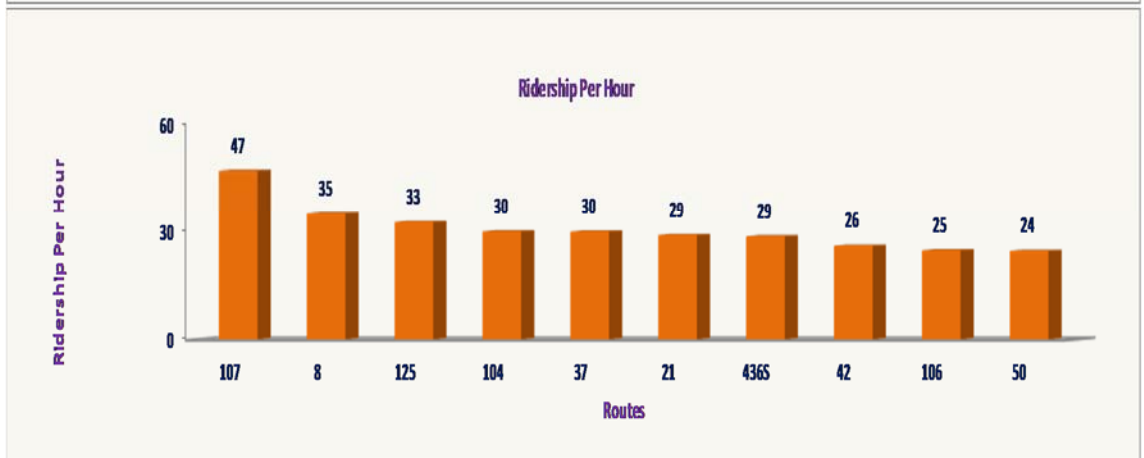
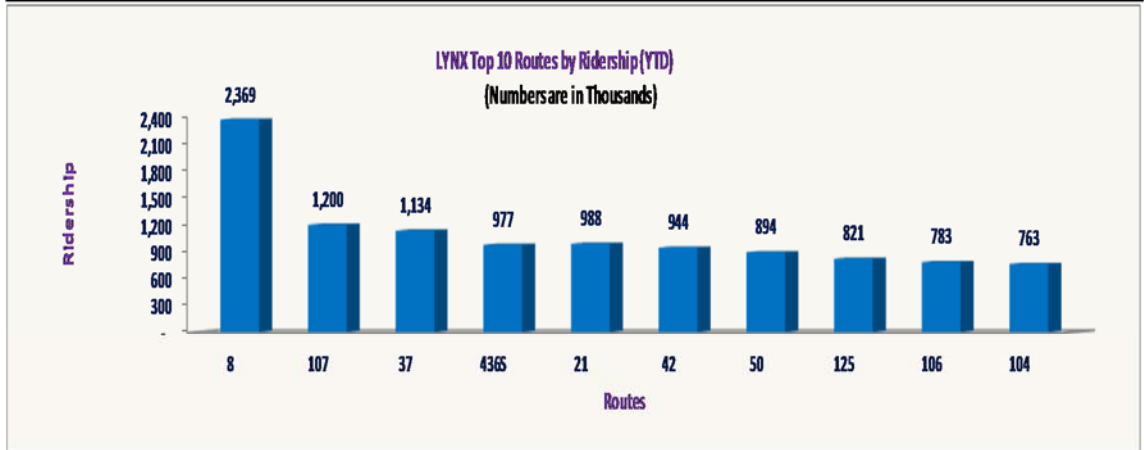
Dates	Medicaid Policy Changes
August 1, 2014	Medicaid clients living in nursing homes were no longer eligible
October 1, 2014	All Medicaid recipients were switched to HMO.
March 1, 2015	Only transports Medicaid recipients who are eligible either through the American with Disabilities Act (ADA), Transportation Disadvantage (TD), or are 80 years and older.



	<i>Fy TOTAL</i>	Even with the addition of SunRail service, regional transit ridership has remained constant for the fiscal year. A number of LYNX riders have migrated to SunRail.
FY2014 TOTAL (LYNX & SunRail)	30,497,717	
FY2015 TOTAL (LYNX & SunRail)	30,297,877	
Change (%)	-0.66%	

TRENDS: Who is traveling where?

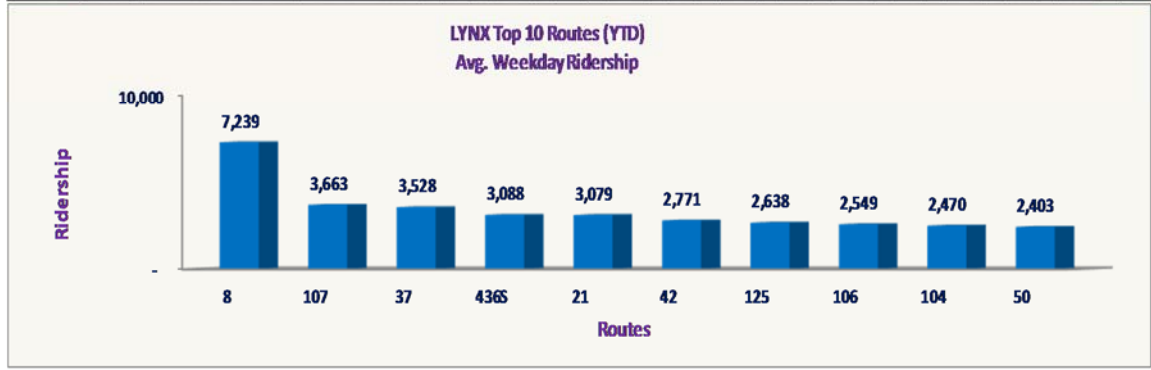
FY 2015 LYNX																
TOP 10 FIXED-ROUTES BY RIDERSHIP (OCT 14 - SEP 15)																
Rank	Link No	Route Name	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	YTD	% of Total Ridership
1	8	W OAK RIDGE RD/INTL DR	224,019	191,706	203,247	201,751	183,857	200,211	203,075	203,784	180,399	196,301	194,139	186,337	2,368,826	8.85%
2	107	SOUTH US 441/FIA MALL	110,155	101,409	106,024	105,138	95,648	103,166	101,222	98,702	93,192	94,718	97,830	92,343	1,199,547	4.48%
3	37	PARK PROMENADE/FLORIDA MALL	107,827	91,547	98,253	98,297	90,569	98,373	98,698	95,672	89,006	89,622	89,469	86,446	1,133,779	4.24%
4	436S	436S - SOUTH S R 436	104,763	90,957	85,758	86,313	80,070	87,270	88,478	72,293	67,586	65,940	71,314	75,859	976,601	3.65%
5	21	CARVER SHORES	92,351	79,746	84,730	84,524	77,194	81,910	85,339	84,179	76,229	82,172	80,129	79,333	987,836	3.69%
6	42	INTL DR/ORLANDO INTL AIRPORT	84,137	79,255	82,290	80,670	69,965	81,933	80,743	79,300	73,719	79,859	76,444	75,879	944,194	3.53%
7	50	DOWNTOWN ORLANDO/MAGIC KIN	85,872	73,644	75,626	70,369	59,936	73,142	76,946	80,257	70,147	80,846	78,573	68,943	894,301	3.34%
8	125	SILVER STAR RD CROSSTOWN	81,891	67,308	69,823	69,605	64,764	68,781	72,176	69,321	62,720	60,310	65,574	68,411	820,684	3.07%
9	106	NORTH US 441/AOPKA	75,654	65,196	69,819	71,243	61,866	62,067	66,641	69,302	58,350	61,600	60,551	61,132	783,421	2.93%
10	104	EAST COLONIAL DR/UCF	80,375	67,046	67,860	70,967	62,927	65,542	65,959	59,394	54,573	54,346	54,258	59,503	762,750	2.85%
CUMULATIVE RIDERSHIP (ALL FIXED ROUTES)			26,753,214												41%	



**TOP 10 ROUTES REPRESENTS
41% OF LYNX ENTIRE FIXED-ROUTE RIDERSHIP**

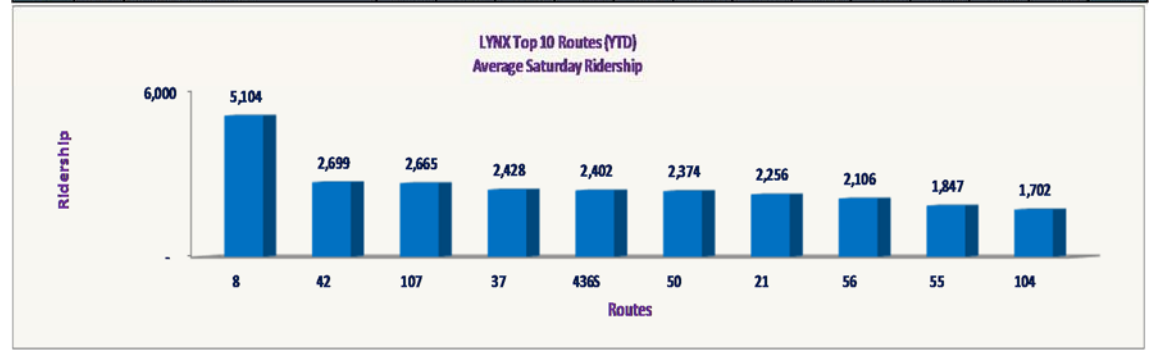
**FY 2015 LYNX TOP 10 FIXED-ROUTES
AVERAGE WEEKDAY RIDERSHIP (OCT 14 - SEP 15)**

Rank	Link No	Route Name	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	AVG
1	8	W OAK RIDGE RD/INTL DR	8,099	7,275	7,338	7,233	7,387	7,206	7,466	7,441	6,553	6,928	7,023	6,914	7,239
2	107	SOUTH US 441/FLA MALL	3,882	3,824	3,842	3,747	3,825	3,763	3,793	3,608	3,368	3,336	3,605	3,359	3,663
3	37	PARK PROMENADE/FLORIDA MALL	3,963	3,555	3,611	3,564	3,681	3,595	3,720	3,539	3,320	3,236	3,285	3,264	3,528
4	436S	436S - SOUTH S R 436	3,850	3,543	3,192	3,139	3,322	3,287	3,378	2,773	2,515	2,483	2,613	2,856	3,079
5	21	CARVER SHORES	3,332	3,135	3,148	3,072	3,161	3,073	3,223	3,113	2,841	2,964	2,983	3,014	3,088
6	42	INTL DR/ORLANDO INTL AIRPORT	2,869	2,805	2,870	2,740	2,690	2,859	2,850	2,747	2,653	2,760	2,674	2,736	2,771
7	125	SILVER STAR RD CROSSTOWN	3,058	2,689	2,657	2,579	2,719	2,616	2,829	2,730	2,371	2,235	2,525	2,650	2,638
8	106	NORTH US 441/APOPKA	2,823	2,619	2,636	2,633	2,498	2,307	2,536	2,557	2,218	2,172	2,294	2,354	2,470
9	104	EAST COLONIAL DR/UCF	2,944	2,641	2,502	2,603	2,594	2,445	2,516	2,207	2,091	1,970	2,048	2,281	2,403
10	50	DOWNTOWN ORLANDO/MAGIC KINGDOM	2,867	2,578	2,526	2,347	2,245	2,447	2,629	2,719	2,469	2,746	2,657	2,362	2,549



**FY 2015 LYNX TOP 10 FIXED-ROUTES
AVERAGE SATURDAY RIDERSHIP (OCT 14 - SEP 15)**

Rank	Link No	Route Name	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Sep-15
1	8	W OAK RIDGE RD/INTL DR	5,117	5,215	5,322	5,169	4,842	5,275	5,348	5,202	4,774	5,113	5,162	4,711	5,104
2	42	INTL DR/ORLANDO INTL AIRPORT	2,875	2,712	2,903	2,701	2,692	2,814	2,903	2,870	2,349	2,623	2,518	2,428	2,699
3	107	SOUTH US 441/FLA MALL	2,912	2,832	2,731	2,770	2,511	2,569	2,588	2,726	2,743	2,494	2,497	2,612	2,665
4	436S	436S - SOUTH S R 436	2,741	2,526	2,661	2,645	2,534	2,371	2,548	2,401	2,129	1,741	2,137	2,057	2,374
5	50	DOWNTOWN ORLANDO/MAGIC KINGDOM	2,683	2,500	2,453	2,506	2,293	2,365	2,592	2,418	2,098	2,435	2,441	2,350	2,428
6	37	PARK PROMENADE/FLORIDA MALL	2,513	2,361	2,489	2,195	1,975	2,633	2,610	2,561	2,553	2,296	2,412	2,223	2,402
7	21	CARVER SHORES	2,468	2,126	2,386	2,307	2,282	2,157	2,371	2,419	2,100	2,136	2,257	2,060	2,256
8	56	WEST US 192/MAGIC KINGDOM	2,217	2,129	2,321	2,118	2,079	1,996	2,120	2,082	2,062	2,122	2,039	1,993	2,106
9	55	WEST US 192/FOUR CORNERS	1,914	1,854	1,971	1,901	1,805	1,820	1,814	1,809	1,837	1,784	1,846	1,815	1,847
10	104	EAST COLONIAL DR/UCF	2,053	1,864	2,027	1,906	1,679	1,749	1,739	1,709	1,367	1,338	1,426	1,570	1,702



LYNX Monthly Ridership by Mode

Fiscal Year 2015													
<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>YEAR TO DATE</i>
LYMMO (ORANGE LINE)	85,372	71,119	79,455	71,918	79,636	75,360	73,554	68,556	72,331	77,788	73,568	71,205	899,862
LYMMO (GRAPEFRUIT LINE)	41,606	35,770	39,556	39,699	31,019	41,345	42,204	42,747	38,740	50,291	46,688	48,442	498,107
REGULAR FIXED-ROUTE	2,561,055	2,184,762	2,305,092	2,293,176	2,083,558	2,270,238	2,246,055	2,193,675	2,110,737	2,172,036	2,160,705	2,172,787	26,753,876
NEIGHBORLINK	16,840	13,633	15,320	15,572	14,136	15,287	15,682	14,118	13,812	14,742	16,101	16,199	181,442
<i>SUBTOTAL - FIXED ROUTE</i>	2,704,873	2,305,284	2,439,423	2,420,365	2,208,349	2,402,230	2,377,495	2,319,096	2,235,620	2,314,857	2,297,062	2,308,633	28,333,287
SPECIAL SHUTTLES	420	9,463	-	12,168	513	26,763	12,782	27,357	29,748	23,451	18,484	3,736	164,885
EXPRESS LINK 208	1,141	1,007	1,023	912	937	1,091	882	960	1,012	963	969	986	11,883
ACCESS LYNX	49,444	43,095	44,753	43,944	42,329	41,542	42,400	40,884	40,711	43,509	42,020	43,957	518,588
VANPOOL	29,548	26,178	27,944	27,635	28,651	31,353	32,493	29,870	29,264	30,732	27,469	27,955	349,092
<i>SUBTOTAL - OTHER SERVICES</i>	80,553	79,743	73,720	84,659	72,430	100,749	88,557	99,071	100,735	98,655	88,942	76,634	1,044,448
TOTAL ALL SERVICES	2,785,426	2,385,027	2,513,143	2,505,024	2,280,779	2,502,979	2,466,052	2,418,167	2,336,355	2,413,512	2,386,004	2,385,267	29,377,735
% Change From Fiscal Year 2014 To Fiscal Year 2015													
<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>YEAR TO DATE</i>
LYMMO (ORANGE LINE)	21.25%	10.83%	23.13%	10.24%	20.11%	10.75%	-3.07%	-14.35%	-11.67%	-5.43%	-8.17%	-13.91%	2.07%
LYMMO (GRAPEFRUIT LINE)	N/A	N/A	N/A	N/A	N/A	N/A	268.85%	73.29%	51.75%	73.66%	42.62%	26.05%	N/A
REGULAR FIXED-ROUTE	-0.13%	-5.19%	-1.08%	-0.77%	-6.64%	-0.69%	0.18%	-5.90%	-4.14%	-5.10%	-8.55%	-7.32%	-3.76%
NEIGHBORLINK	18.15%	9.27%	23.91%	18.36%	7.75%	21.35%	11.86%	1.28%	3.60%	-1.65%	3.03%	4.32%	9.70%
<i>SUBTOTAL - FIXED ROUTE</i>	2.10%	-3.18%	1.34%	1.29%	-4.45%	1.50%	1.46%	-5.34%	-3.74%	-4.14%	-7.79%	-6.95%	-2.32%
SPECIAL SHUTTLES	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
EXPRESS LINK 208	N/A	N/A	N/A	N/A	N/A	N/A	N/A	125.88%	91.67%	49.77%	58.08%	29.91%	N/A
ACCESS LYNX	-31.36%	-31.80%	-29.12%	-33.38%	-32.49%	-37.42%	-37.96%	-39.54%	-37.94%	-37.27%	-25.88%	-17.04%	-33.00%
VANPOOL	11.93%	12.09%	21.15%	4.24%	8.96%	12.95%	6.42%	-4.45%	0.53%	3.26%	-5.43%	-7.80%	4.70%
<i>SUBTOTAL - OTHER SERVICES</i>	-18.35%	-9.05%	-22.82%	-15.09%	-19.51%	6.74%	-11.54%	-1.58%	5.36%	-2.29%	2.97%	-8.89%	-7.88%
TOTAL ALL SERVICES	1.37%	-3.38%	0.42%	0.64%	-5.02%	1.70%	0.93%	-5.19%	-3.38%	-4.07%	-7.43%	-7.01%	-2.53%
Fiscal Year 2014													
<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>YEAR TO DATE</i>
LYMMO (ORANGE LINE)	70,411	64,168	64,529	65,237	66,305	68,043	75,886	80,039	81,889	82,252	80,116	82,708	881,583
LYMMO (GRAPEFRUIT LINE)	-	-	-	-	-	-	11,442.00	24,668.00	25,529.00	28,959.00	32,737.00	38,430.00	161,765.00
REGULAR FIXED-ROUTE	2,564,514	2,304,241	2,330,309	2,311,069	2,231,834	2,286,001	2,241,944	2,331,162	2,201,845	2,288,736	2,362,742	2,344,314	27,798,711
NEIGHBORLINK	14,253	12,476	12,364	13,157	13,119	12,597	14,019	13,939	13,332	14,990	15,627	15,528	165,401
<i>SUBTOTAL - FIXED ROUTE</i>	2,649,178	2,380,885	2,407,202	2,389,463	2,311,258	2,366,641	2,343,291	2,449,808	2,322,595	2,414,937	2,491,222	2,480,980	29,007,460
SPECIAL SHUTTLES	223	1,139	9,318	7,238	990	242	1,234	1,359	377	1,204	20	47	23,391
EXPRESS LINK 208	-	-	-	-	-	-	-	425.00	528.00	643.00	613.00	759.00	2,968.00
ACCESS LYNX	72,038	63,188	63,137	65,960	62,704	66,386	68,343	67,622	65,597	69,361	56,695	52,984	774,015
VANPOOL	26,399	23,354	23,066	26,510	26,295	27,758	30,534	31,260	29,110	29,761	29,047	30,319	333,413
<i>SUBTOTAL - OTHER SERVICES</i>	98,660	87,681	95,521	99,708	89,989	94,386	100,111	100,666	95,612	100,969	86,375	84,109	1,133,787
TOTAL ALL SERVICES	2,747,838	2,468,566	2,502,723	2,489,171	2,401,247	2,461,027	2,443,402	2,550,474	2,418,207	2,515,906	2,577,597	2,565,089	30,141,247

SEPTEMBER 2015 RIDERSHIP HIGHLIGHTS

Total system-wide ridership in September 2015 was 2,385,267. This represents a decrease of 7.01% over the previous year (September 2014).

September Average Daily Ridership by Mode

<i>Service Mode</i>	<i>Day</i>	<i>September-14</i>	<i>September-15</i>	<i>% Change</i>
LYMMO (ORANGE LINE)	Weekday	3,392	2,747	-19.02%
	Saturday	1,299	1,281	-1.42%
	Sunday	1,257	1,415	12.53%
LYMMO (GRAPEFRUIT LINE)	Weekday	1,433	1,803	25.79%
	Saturday	864	977	13.05%
	Sunday	976	1,220	24.92%
REGULAR FIXED-ROUTE (72 LINKS)	Weekday (72 Links)	90,892	84,110	-7.46%
	Saturday (70 Links)	60,747	57,105	-5.99%
	Sunday (49 Links)	38,520	35,613	-7.55%
EXPRESS LINK 208	Weekday	36	46	26.46%
	Saturday	-	-	N/A
	Sunday	-	-	N/A
ACCESSLYNX	Weekday	2,148	1,723	-19.79%
	Saturday	938	948	1.04%
	Sunday	512	566	10.49%
NEIGHBORLINK	Weekday	571	633	10.69%
	Saturday	408	376	-7.78%
VANPOOL	Weekday	1,277	1,168	-8.54%
	Saturday	298	261	-12.58%
	Sunday	259	239	-7.72%
TOTAL <i>LYNX</i> <i>SERVICES</i>	Weekday	99,749	92,227	-7.54%
	Saturday	64,554	60,947	-5.59%
	Sunday	41,525	39,053	-5.95%