




As a courtesy to others, please silence all electronic devices during the meeting.

1. Call to Order

2. Approval of Minutes

-  Minutes from the November 13, 2014 Board of Directors' Meeting Pg 4

3. Recognition

- Service Awards 20 Years: Maryann Taylor, Bus Operator; Antonio Pimpinella, Senior Scheduler; Fredrick Meusel, Technician B. Service Awards 25 Years: Matthew Kaminski, Bus Operator; Reinaldo Quinones, Manager of Transportation



4. Public Comments

- Citizens who would like to speak under Public Comments shall submit a request form to the Assistant Secretary prior to the meeting. Forms are available at the door.


5. Chief Executive Officer's Report

6. Consent Agenda




A. Invitation for Bid (IFB)

-  Authorization to Issue an Invitation for Bid (IFB) to Purchase Bulk Fluids for the Maintenance Shop Pg 13
-  Authorization to Issue an Invitation for Bid (IFB) for Solar Powered Bus Stop Lights Pg 15




B. Award Contracts




-  Authorization to Award Contract #15-C06 to Bank of America for Leasing Ten (10) Compressed Natural Gas (CNG) Buses and Amend the FY2015 Adopted Capital Budget Pg 17

C. Extension of Contracts

-  Authorization to Award an Extension of Contract 10-C21 with MV Transportation, Inc., for NeighborLink Services Pg 19
-  Authorization to Exercise the Second Option Year of Contract #11-C16 with Akerman LLP for Federal Lobbying Services Pg 20
-  Authorization to Exercise the First Option Year of Contract #12-C16 with Goodyear Tire and Rubber Company for Bus Tire Leasing Pg 21







D. Miscellaneous

-  Authorization to Enter into a Memorandum of Understanding with the City of Orlando for a Bike Share Program Pg 22
-  Confirmation of Appointment of Charles Baldwin as Director of Procurement Pg 24
-  Authorization to Settle Case #13-CA-2657 Rodriguez vs. LYNX Pg 25
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 Authorization to Issue a Purchase Order to Alliance Bus Group d/b/a First Class Coach Sales Under the Florida Department of Transportation's (FDOT) Florida Vehicle Procurement Program's (TRIPS) State Contract #TRIPS-11-CAFCCSC for Thirty-one (31) Paratransit Replacement Vehicles Pg 26
- v.
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 Authorization to Execute Amendments No. 7 and No. 8 of the Medicaid Non-Emergency Transportation Agreement (NET) with the Florida Commission for the Transportation Disadvantaged and Extend the Agreement to February 28, 2015 Pg 29
 - vi.
 - 
 Authorization to Amend Article 31 of the Labor Agreement with the Amalgamated Transit Union (ATU) 1596 Pg 31

-Attachments 

7. Action Agenda










- A.
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 Authorization to Adopt Resolution #15-001 Recommending the Locally Preferred Alternative in the State Road 50/UCF Connector Alternatives Analysis Study Pg 35
 - Attachments   
- B.
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 Approval of the Chief Executive Officer's Annual Review Pg 58
- C.
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 Election of the 2015 Board of Directors' Officers Pg 59




8. Information Items

- A.
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 Notification of Settlement Agreements in Excess of \$50,000 Pg 60

9. Other Business

10. Monthly Reports

- A.
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 Monthly Financial Reports - December 31, 2014 Pg 61
 - Attachments 
- B.
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 Monthly Financial Reports - November 30, 2014 Pg 66
 - Attachments 
- C.
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 Monthly Financial Reports - October 31, 2014 Pg 71
 - Attachments 
- D.
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 LYNX American Recovery and Reinvestment Act Project Status Report Pg 76
- E.
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 Ridership Report October and November, 2014 (Final) Pg 77
- F.
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 Planning and Development Report Pg 91
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 Communications Report Pg 94

H.	 Business Development Report	Pg 105
I.	 Monthly Employee Travel - January 2015	Pg 107
J.	 Monthly Employee Travel - December 2014	Pg 108

Section 286.0105, Florida Statutes states that if a person decides to appeal any decision made by a board, agency, or commission with respect to any matter considered at a meeting or hearing, he will need a record of the proceedings, and that, for such purposes, he may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans With Disabilities Act of 1990, persons needing a special accommodation at this meeting because of a disability or physical impairment should contact Benjamin Gonzalez at 455 N. Garland Ave, Orlando, FL 32801 (407) 254-6038, not later than three business days prior to the meeting. If hearing impaired, contact LYNX at (407) 423-0787(TDD).

LYNX
Central Florida Regional Transportation Authority
Monthly Board Meeting Minutes

PLACE: LYNX Central Station
455 N. Garland Avenue
Board Room, 2nd Floor
Orlando, FL 32801

DATE: November 13, 2014

TIME: 2:05 p.m.

Members in Attendance:

City of Orlando, Mayor Buddy Dyer, Chairman
Orange County, Mayor Teresa Jacobs, Secretary
Seminole County Commissioner, Carlton Henley

Members Absent:

Osceola County Commissioner, Frank Attkisson, Vice Chairman
FDOT District 5 Secretary, Noranne Downs

1. Call to Order and Pledge of Allegiance

The Chairman, Mayor Buddy Dyer, called the meeting to order at 2:05 p.m. Chairman Dyer asked Mayor Teresa Jacobs to lead the Pledge of Allegiance.

2. Approval of Minutes

Motion was made and seconded to approve the Minutes of the September 25, 2014 Board of Directors. The Motion passed unanimously.

3. Recognition

The Chairman recognized Donna Tefertiller, Director of Human Resources, to present LYNX' employee recognitions.

20 Years of Service:

Remond Harris, Bus Operator
Jeffrey Visco, Bus Operator
Raymond Mieles, Bus Operator
Brian Ruppert, Maintenance Training & Development Instructor
Raul Adams, Transportation Supervisor

The Chairman recognized Tangee Mobley, Director of Operations and Maintenance, to recognize Alvin Randall, Bus Operator, Florida Public Transportation Association, Operator of the Year.

4. Public Comments

Diana Mendez addressed the Board representing Trillium CNG. Ms. Mendez requested the Board's rejection of its Agenda Item 8.A seeking authorization to finalize negotiations with NoPetro and instead request the staff to issue a request for proposal. She stated that the procurement process did not comply with Florida and FTA requirements for unsolicited proposals which jeopardizes FTA funding. FTA requires agencies to engage in competition when they receive an unsolicited proposal by providing interested parties within an adequate opportunity to compete. Florida law specifically requires publication in a newspaper of general circulation and the opportunity to be published in the Florida Administrative Registry. Based on the time limit provided in the agenda, it appears that LYNX published the announcement in a regional newspaper; however, it does not appear that it was published in the Florida Administrative Registry. It was only published for 30 days. Because of the short notice period and the limited reach of the selected newspaper, non-Florida parties like Trillium were unable to learn about the opportunity and submit competing proposals. Similar opportunities in other transit agencies such as Miami Dade Transit have received at least three proposals for CNG services. Second, we believe that by opening this process to competition, LYNX would be able to obtain the best value proposal. Trillium is best positioned to support LYNX CNG proposal. It has managed 32 CNG programs in the US largest transit agencies. It comes with the financial support of Integrys Energy Group an \$11.2 billion fortune 500 company. Trillium does not conduct business through special purpose entities; therefore, LYNX could rest assured that it is dealing with a corporate entity that has the experience and the financial capability to guarantee the proposal. By failing to submit this process to a competitive procurement, we strongly believe that LYNX is limiting its ability to obtain proposals from compelling candidates such as Trillium. For this reason, we would like to request this board to consider issuing a request for proposal and cancel the current negotiations with NoPetro. At least, postpone a decision on the Agenda item today until it is fully vetted with the FTA.

Norm Audet addressed the Board regarding the Local Union's wage re-opener. He stated there are 300 operators that have been employed at LYNX for at least five or six years and considered as senior operators. Of the 300 operators, many have been employed 20 to 30 years. There are 400 to 500 employees that are not at the top rate but at the lower rate of wages. Wage negotiations re-opener for the last year has just begun before the whole contract is reopened. We saw that this Board had approved \$4.5 million for wages, salaries and fringe benefits yet this Local has only asked for less than \$2.0 million and was slapped in the face with less than a 1% raise offer. The employees insurance rates keep going up, deductibles keep going up, and wages do not go up to keep pace. All we ask is for a fair share at the table. This Union does not know if they are at impasse or not. That is up to this Board of Directors. We ask that you send the negotiation teams back to the table to bargain. We ask that you do not impose impasse at this point. We ask that another proposal be put on the table by the Authority. We saw that the supervisors got a 3% raise. We started negotiations with a request of 5% and dropped it. We ask for fairness in your decision.

The Chairman stated that the issue will be addressed in Executive Session.

Jeff Rushing addressed the Board to request to utilize the remainder of his three minutes in a moment of silence for men and women who operate the buses, maintain the buses and the LYNX facilities, and the ones we have lost.

The Chairman stated that the Board would not recognize his request. He stated that Mr. Rushing had come before the Board at a past meeting and as Chairman; I provided you that one time opportunity but that it would not be granted again.

5. Chief Executive Officer's Report

The Chairman recognized John Lewis, Chief Executive Officer.

Mr. Lewis took a moment to recognize employee who went above and beyond the call of duty in providing the customer service that Board would appreciate staff exemplifying. He recognized Shuan Reid. Mr. Reid is a Transportation Supervisor assigned downtown to monitor LYNX Central Station and LYMMO service. His duties include monitoring the service and making necessary adjustments to keep service as close to the schedule as possible. During the recent ground-breaking for the Orlando City Lions Stadium, traffic downtown was congested beyond normal levels. Mr. Reid was at the LYMMO stop at Summerlin and Central Avenues when a customer approached and asked if the bus would be on time as she needed to make the connection to a SunRail train. Realizing the uncertainty, Mr. Reid gave the passenger a ride to LYNX in order for her to get to the train. Mr. Lewis stated that he had received a personal email from the customer the next morning and it stated "Just when I thought there were no more nice people and chivalry was dead, I met Shaun Reid. He proved me wrong. I know I can depend on LYNX."

Mr. Lewis announced that LYNX received a Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association. The Certificate is the highest form of recognition in the area of government accounting and financial reporting. It represents a significant accomplishment by Blanche Sherman and the finance department.

Mr. Lewis announced that LYNX' marketing team received two national awards by the American Public Transportation Association for their marketing programs for LYNX' Public Service Bus and the Holiday Appreciation Day. The team also won two first place awards for the marketing campaigns for social media from the Florida Public Transportation Association. He recognized Matt Friedman and the marketing and communications team.

Mr. Lewis noted that LYNX' year-end financials for 2014 indicate that revenue continues to out-perform expenses. Advertising revenue continues to exceed our expectations bringing in more than \$1.6 million. In the past three years, advertising revenues have more than doubled. LYNX' fuel hedge continues to out-perform the market paying an average of \$2.87 compared to the budgeted price of \$3.17. LYNX will realize a net profit at the end of 2014.

He stated that ridership continues to increase and LYNX surpassed the 30 million rider mark for the first time in its history. Just three years ago, ridership was just over 26 million. There was an additional spike in the September ridership of 4% over last year's record ridership. While increases are good, close attention must be paid to our priority corridors so as not to experience bus overcrowding and customer services issues that occurred in the summer of 2012. To that

end, LYNX took delivery of three articulated buses which will be deployed on the high performing routes. An item on the Agenda will request the release of a request for proposal to procure new articulated buses rather than search for open contracts to join. LYMMO continues to experience increased ridership. The Orange Line saw a 24% increase in ridership during the month of September and moved over 3,400 customers per day. The Grapefruit Line continues to grow with over 1,400 customers per day. Access LYNX ridership continues to decrease as Medicaid customers continue transitioning to Managed Care transportation services. Staff is diligently monitoring eligibility to ensure that service is provided to customers eligible for paratransit service.

LYNX' paratransit provider will complete the move from the South Street facility to a facility on LB McLeod. The sale of the South Street facility to the City of Orlando will close on Monday, November 17th.

The Chairman asked if staff is requesting to move Consent Agenda Item 7.A.i. moved to the Action Agenda. Mr. Lewis requested the Board's approval to move the Authorization to Release a Request for Proposal (RFP) for the Procurement of Ten (10) 60-ft Low Floor, BRT, Articulated, Heavy Duty, CNG Transit Buses to the end of the Action Agenda.

The Chairman recognized Representative Torres in the audience and thanked him for his representation in Tallahassee.

6. Executive Session

The Chairman announced that the Board will go into an Executive Session regarding strategies related to Collective Bargaining Negotiations with Amalgamated Transit Union Local 1596 and 1749.

The Chairman called on Pat Christiansen, LYNX' General Counsel to read a statement on how the session will be conducted.

Mr. Christiansen read a statement into the record on the notice, subject matter, and conduct of the LYNX Board of Directors Executive Session.

Prior to adjourning, the Chairman stated the duration of the Executive Session should not exceed 30 minutes and asked if any member of the Board or the public had questions concerning the meeting.

Hearing none, the meeting was temporarily adjourned at 2:35 pm.

The Chairman called the meeting to order at 2:56 pm.

7. Consent Agenda

B. Extension of Contracts

- i.** Authorization to Exercise the First Option Year of Contract #12-C08 with Direct Media for Advertising Sales

- ii. Authorization to Exercise the Second Option Year of Contract #11-C12 with AECOM Technical Services for Architecture and Engineering Services for Facilities Projects

C. Miscellaneous

- i. Authorization for Chief Executive Officer to Sign on Behalf of LYNX the Amendment to the Interlocal Agreement for Creation of the Orlando Urban Area Metropolitan Planning Organization d/b/a METROPLAN ORLANDO
- ii. Authorization to Submit Grant Application to the Federal Transit Administration (FTA) for the Innovative Workforce Development Program Ladders of Opportunity Initiative
- iii. Authorization to Transfer Nine Retired Buses to the Gainesville Regional Transit System
- iv. Authorization to Issue a Purchase Order in the Amount of \$179,872 to Tribridge for LYNX' Fare Collection Program Continued Support and Implementation Planning Assistance
- v. Authorization to Purchase Twenty-five (25) CNG or Diesel Replacement Buses under LYNX Contract #14-C09 with Gillig, LLC
- vi. Authorization to Submit FY2015 Service Development Grant Proposal to the Florida Department of Transportation (FDOT) for New Maitland NeighborLink Service
- vii. Authorization to Submit Grant Applications to Florida Department of Transportation (FDOT) for the Enhanced Mobility of Seniors and Individuals with Disabilities Section 5310 Program, the Formula Grants for Rural Areas 5311 Program and the Bus and Bus Facilities Section 5339 Program

Motion was made and seconded to approve the Consent Agenda Items 7.B.i through 7.C.vii. Consent Agenda Item 7.A.i was excluded and moved to the Action Agenda. The Motion passed unanimously.

8. Action Agenda

A. Authorization to Finalize Negotiations with the Proposer, NoPetro, of the Compressed Natural Gas (CNG) Unsolicited Proposal

The Chairman recognized Blanche Sherman, Director of Finance, to make the presentation.

Ms. Sherman noted that a detailed discussion was held at the Oversight Committee.

The Chairman recognized Commissioner Henley, Chairman of the Oversight Committee.

Commissioner Henley stated that the Oversight Committee thoroughly discussed the request and the Committee's recommendation to the Board, subject to LYNX' legal counsel's review that the procurement process was followed, to authorize the Chief Executive Officer (CEO) or designee to complete the negotiations and execute the Agreement. If there is a material difference in the terms, for staff to return and discuss material changes with the Board Chairman for final approval.

Motion was made and seconded that subject to LYNX' legal counsel's review that the procurement process was followed, to authorize the Chief Executive Officer (CEO) or designee to complete the negotiations and execute the Agreement. If there is a material difference in the terms, for staff to return and discuss material changes with the Board Chairman for final approval.

Under discussion, Mayor Jacobs stated that she had just received correspondence from a South Florida law firm on behalf of Trillium CNG. The Mayor stated she had questions and concerns as to whether LYNX would save money by ensuring that there was a competitive process. Knowing that LYNX' legal counsel will review the matter and determine if the advertising requirements were met; however, also knowing that there are other bidders available, she questioned whether it would more prudent financially to postpone the decision and reconsider if there is merit in re-advertising and holding a special meeting if necessary to move on the matter more timely.

The Chairman stated that it was his understanding that the Proposer has a deadline near the end of the year on the location.

Mr. Lewis noted that the Proposer has an option on the property adjacent to LYNX Operations Center which adds to the credibility and attractiveness of the offer.

The Chairman recognized LYNX' General Counsel, Pat Christiansen.

Mr. Christiansen offered clarification on the points outlined in the letter. First, as to the FTA guidelines, at present there is no FTA funding associated with the project. The agreement will be structured in a manner which would allow for FTA funding at a later date. LYNX is not violating FTA guidelines because there is no funding. LYNX is not building a facility it is purchasing fuel. He noted he has just received the correspondence; however, preliminary indications are that LYNX is not in violation of State guidelines but it will be reviewed more thoroughly.

Mayor Jacobs noted that the concern is less a legal concern but a concern that when a similar proposal was released in Miami, there were multiple bidders and that LYNX has only one bidder and do we know we are getting the best contract. The concern is more financial and the prospect of the Board holding a special meeting after going through the advertising process again to entertain more bids.

Mr. Lewis provided that the Miami-Dade proposal is materially different. Miami-Dade was seeking a company to construct and operate a facility that they would have longer term and perhaps potential ownership. LYNX' proposal provides more flexibility. LYNX would not own the facility and only tied to a five year period. He stated that a request for proposal could not be done quickly. The development of a request for proposal that incorporates LYNX' requirements would require significant time. The benefit of going with an unsolicited proposal is the work that is done by the proposer. LYNX does not have the capability to develop the request for proposal and would require a consultant which would add to the cost and time.

Mayor Jacobs noted that the agreement is for 20 years and there are no competitive bidders. Could the Board postpone the decision for one month until there is a full Board seated to evaluate if there could be a greater financial savings to the agency through a competitive process that the members

value. The Mayor stated that she will not vote in favor and asked the Board to consider postponing the vote.

The Chairman called for the vote. Mayor Buddy Dyer and Commissioner Carlton Henley voted in favor of the Motion with Mayor Teresa Jacobs voting against. The Motion passed.

Mr. Lewis recognized Representative Torres' work on the state programs that provide incentives for agencies to migrate toward CNG. He stated the Representative has been a stalwart advocate.

The Chairman stated that he and Mayor Jacobs have sustainability measures with the goal of the area being the most green and sustainable in the south east United States. He stated they are close to the goal but couldn't attain it without partnerships and that natural gas is a benefit for their green works.

Mayor Jacobs noted that since taking Office, she has advocated and worked to find a CNG proposal. She asked to be on the record that her concerns were not about CNG just the procurement process.

B. Approval of Labor Agreement between LYNX and Amalgamated Transit Union (ATU) AFL-CIO Local Chapter 1749, Maintenance and Transportation Supervisors, from October 1, 2014 through September 30, 2017

The Chairman recognized Susan Black, LYNX' General Manager, to make the presentation.

Ms. Black stated that staff is requesting the Board of Directors' approval of the Union ratified Labor Agreement between LYNX and the Supervisors Union, ATU Local Chapter 1749. She provided that on October 1, 2014 and pursuant to the terms of the then existing Labor Agreement, LYNX and Local 1749 began negotiating a new Labor Agreement to cover the period beginning October 1, 2014 through September, 2017. Several contract items were actively negotiated and appear in the attachment to the Agenda item. Two contract terms may be considered a higher order of magnitude: the first being determining what the on-going process will be for bidding shifts and how work is assigned over the next three years; and second, a wage increase that was within the authority granted by the Board. After several proposals were exchanged, a tentative agreement was reached on October 2nd and on October 7th, was presented to the members of Local 1749 for a vote. The tentative agreement passed unanimously.

Motion was made and seconded to approve the Labor Agreement between LYNX and Amalgamated Transit Union (ATU) AFL-CIO Local Chapter 1749, Maintenance and Transportation Supervisors from October 1, 2014 through September 30, 2017. The Motion passed unanimously.

C. Authorization to Implement the December 14, 2014 Proposed Service Changes

The Chairman recognized Andrea Ostrodka, Director of Planning and Development, to make the presentation.

Ms. Ostrodka noted that staff is requesting the Board of Directors' authorization to implement the December 14, 2014 proposed service changes. These service changes include efficiency adjustments in the schedule and the elimination of two under-performing routes, LINK 204 connecting from Clermont to downtown Orlando and LINK 505 which was a SunRail feeder route. LINK 434 will serve the section that LINK 505 currently serves. The proposed changes also include adding a new NeighborLink service connecting Maitland Center with Maitland SunRail.

Motion was made and seconded to approve the implementation of the December 14, 2014 proposed service changes. The Motion passed unanimously.

D. Approval of the Board of Directors' 2015 Meeting Dates

The Chairman recognized John Lewis, Chief Executive Officer, to make the presentation.

Mr. Lewis stated that staff is requesting the Board of Directors' approval of the proposed meeting dates for the 2015 Board of Directors.

Motion was made and seconded to approve the Board of Directors' 2015 meeting dates. The Motion passed unanimously.

E. Authorization to Release a Request for Proposal (RFP) for the Procurement of Ten (10) 60-ft Low Floor, BRT, Articulated, Heavy Duty, CNG Transit Buses

The Chairman recognized Tangee Mobley, Director of Transportation and Maintenance, to make the presentation.

Ms. Mobley stated that staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to release a request for proposal (RFP) for the procurement of ten (10) 60-ft. low floor, BRT, Articulated, Heavy Duty, CNG transit buses. The purchase of the buses is a result of the Ladders of Opportunity Grant which LYNX was awarded \$9.3million dollars and will allow for the replacement of four articulated buses and six diesel buses.

Motion was made and seconded to authorize the release of a Request for Proposal (RFP) for the procurement of ten (10) 60-ft low floor, BRT, Articulated, Heavy Duty, CNG Transit Buses. The Motion passed unanimously.

9. Other Business

The Chairman recognized John Lewis as an Orlando Business Journal (OBJ) Outstanding CEO of the Year.

10. Monthly Reports

The Chairman noted that Monthly Reports are for review purposes only. No action is required.

Meeting adjourned at 3:12 p.m.

Consent Agenda Item #6.A. i

To: LYNX Board of Directors

From: Tangee Mobley
DIR OF TRANSPORTATION & MAINT
David Rodriguez
(Technical Contact)
Stephen Wachtler
(Technical Contact)

Phone: 407.841.2279 ext: 6036

Item Name: Invitation for Bid (IFB)
Authorization to Issue an Invitation for Bid (IFB) to Purchase Bulk Fluids
for the Maintenance Shop

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to issue an Invitation for Bid (IFB) for the purchase of bulk fluids (antifreeze, Blue DEF diesel exhaust fluid), for the Maintenance Shop.

BACKGROUND:

The fluids requested under this contract are antifreeze/engine coolant, and Diesel Exhaust Fluid (DEF). These fluids are required to maintain the buses in a serviceable and working condition, and ensure we are in compliance with federally mandated emission standards. The buses cannot be operated without properly maintained levels of these fluids. Any attempt to do so could result in catastrophic failure of major components. The quantity of each fluid requested is based on historic usage data. Currently, the purchase of bulk fluids is under a blanket purchase order.

Scope of Work for the purchase of bulk fluids is as follows:

Bulk delivery of antifreeze and diesel exhaust fluids by the vendor to LYNX Operations Center (LOC) located at 2500 Lynx Lane, Orlando, Florida, 32804 on a weekly basis of approximately 600 gallons of diesel exhaust fluids and approximately 300 gallons of antifreeze. Monthly delivery at the Osceola Satellite Facility (OSF), located at 100 N. Alaska Avenue, Kissimmee, Florida, 34743 of approximately 300 gallons of diesel exhaust fluid. Antifreeze will be purchased in 55 gallon drums.

Tank capacity for antifreeze at LOC, Building "A" is 400 gallons and Building "C" is 500 gallons. Capacity for diesel exhaust fluid at Building "C" is three (3) tanks of 330 gallons each, for a total of 990 gallons. Capacity of diesel exhaust fluid at OSF is 330 gallons.

Antifreeze Technical Specifications: Antifreeze supplied under this must meet all of the requirements for Detroit Diesel and Cummins Heavy Duty Engine applications. Antifreeze shall be a low silicate, low dissolved solid (Federal ASTM 209B), no Phosphates, Ethylene Glycol based Heavy Duty Engine coolant with pre-charged Supplemental Coolant Additives (S.C.A.). LYNX is requiring the Power Cool® product only be supplied under this contract. This requirement is intended as a quality standard to prevent the harmful effects of cavitations, scale deposits and silicate buildup in Heavy Duty Engine Cooling Systems. It will be the bidders' responsibility to demonstrate an equal product by means of performance data, SCA package, SCA monitoring methods and product acceptance by Detroit Diesel and Cummins for use in Heavy Duty Engines.

Antifreeze must meet or exceed the following performance requirements:

- A.S.T.M. D-4985 (American Society for Testing and Materials)
- A.S.T.M. 1825M (American Society for Testing and Materials)
- General Motors (GM) 1899M
- S.A.E. J-1941 (Society of Automotive Engineers)
- Cummins 90TB4
- Truck Maintenance Counsel (TMC) 7SE298
- Product to be delivered shall be Pre-Mixed Power Cool® Detroit Diesel Engine Antifreeze/Coolant, part number 23518918, in 55-gallon non-returnable drums, pre-charged with Supplemental Coolant Additives

Specified products or brand names are used in this document to denote minimum quality requirements and are not meant to be restrictive in any manner.

DISADVANTAGED BUSINESS ENTERPRISE (DBE) PARTICIPATION:

LYNX' procurement policies for service contracts require prime contractors to make good faith effort to subcontract a portion of the work to DBE firms. All bidders are encouraged to obtain DBE participation for subcontracting opportunities. The DBE Officer will work with the proposers to achieve participation.

FISCAL IMPACT:

LYNX staff included \$165,000 in the FY2015 Adopted Operating Budget for bulk fluids. The estimated FY2014 expenses are \$120,977 for bulk fluids.

Consent Agenda Item #6.A. ii

To: LYNX Board of Directors

From: Daniel Healey
DIRECTOR OF ENGINEERING
Jeffrey Reine
(Technical Contact)
D'Hasheem Alkebulan
(Technical Contact)

Phone: 407.841.2279 ext: 6023

Item Name: Invitation for Bid (IFB)
Authorization to Issue an Invitation for Bid (IFB) for Solar Powered Bus Stop Lights

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to issue an Invitation for Bid (IFB) for the acquisition of solar powered bus stop lights.

BACKGROUND:

LYNX currently has approximately 4500 bus stops system-wide. A large number of these bus stops are located in areas that have little or no street lighting. This combined with the service span of LYNX' service means that passenger are frequently standing at a stop that may be difficult for the driver to see them without supplemental lighting.

Approximately five (5) years ago, LYNX procured 120 of the solar powered lights and installed them as a demonstration project to determine if they would work in the bus stop application. It has been determined that where installed, they have been well received.

The lights are designed to mount on an existing LYNX bus stop pole. The solar panel powers a battery pack that then provides lighting to a series of LED lights. A demand response push button turns the light on for a prescribed amount of time.

DISADVANTAGE BUSINESS ENTERPRISE (DBE) PARTICIPATION:

The established goal for this project is 1%. LYNX requires the proposer/bidder to identify for participation all DBE and small business sub-contractors/suppliers to subcontract for portions of the work for materials, supplies and services and submit the prescribed documentation. The DBE officer will work with firms to ensure compliance.

FISCAL IMPACT:

LYNX staff included \$125,000 in the FY2015 Adopted Capital Budget for the purchase of solar powered bus stop lights.

Consent Agenda Item #6.B. i

To: LYNX Board of Directors

From: Blanche Sherman
DIRECTOR OF FINANCE
Patricia Bryant
(Technical Contact)

Phone: 407.841.2279 ext: 6100

Item Name: Award Contracts
Authorization to Award Contract #15-C06 to Bank of America for Leasing
Ten (10) Compressed Natural Gas (CNG) Buses and Amend the FY2015
Adopted Capital Budget

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to award Contract #15-C06 to Bank of America for the lease of ten (10) Compressed Natural Gas (CNG) buses for a period of five (5) years and to amend the FY2015 Adopted Capital Budget accordingly.

BACKGROUND:

On September 25, 2014, LYNX staff requested the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to issue an Invitation for Bid (IFB) for the lease of ten (10) Compressed Natural Gas (CNG) buses for a period of four (4) or five (5) years.

The CNG buses will be acquired through the existing Gillig, LLC Contract #14-C09. The Gillig price quote for 40' low floor CNG buses is \$543,087 per bus for a total of \$5,430,870 for ten (10) buses. LYNX will enter into a capital leasing agreement with a leasing agency that will include principal and interest repayments over the next four (4) or five (5) years.

On November 17, 2014, Central Florida Regional Transportation Authority ("LYNX") solicited proposals via an Invitation for Bid ("IFB") from qualifying firms to lease-acquire ten new transit buses at an estimated cost of \$5,430,870 over a 4-year and 5-year term. As outlined in the IFB, LYNX requested for annual lease payments not to exceed \$1 million with a residual/buyout and/or balloon payment due at lease end.

LYNX received responses from PNC Bank, Municipal Services Group, Inc. ("MSG"), and Bank of America. The only two firms to provide a bid in accordance with the terms specified in the IFB were MSG and Bank of America. Based on the two qualifying responses, after careful

LYNX Board Agenda

evaluation of their proposed interest rate(s), total interest, and annual lease payment requirements, LYNX has determined that Bank of America's 5-year proposal best serves the financing needs of LYNX for this project. Bank of America's 5-year financing proposal is based on a quoted interest rate of 2.17% versus MSG's 2.60% resulting in approximately \$194,000 less in interest over the term of the lease. Please see the following schedule for more details:

LYNX Comparison of Bank Responses to Bus Lease RFP					
	PNC Equipment Finance, LLC.	Municipal Services Group, Inc.	Municipal Services Group, Inc.	Banc of America Public Capital Corp	Banc of America Public Capital Corp
Contact	Daniel Wong	Donovan Stevens	Donovan Stevens	Charles T. Maguire	Charles T. Maguire
Project Amount Financed	\$5,430,870	\$5,430,870	\$5,430,870	\$5,430,870	\$5,430,870
Lease Term	7 years	4 Years	5 Years	4 Years	5 Years
Payment Mode / Frequency	Quarterly	Qtly, S/A, or Annual	Qtly, S/A, or Annual	Qtly, S/A, or Annual	Qtly, S/A, or Annual
Stated Base Interest Rate/Yield	1.890%	2.40% True Interest Cost	2.60% True Interest Cost	2.08% (S/A)	2.17% (S/A)
Index	5 Year fed interest rate swap as of 12/11/2014, then adjusted by movement in the swap rate times .65	Final rate based on MMD or Bloomberg Bond Scales	Final rate based on MMD or Bloomberg Bond Scales	Lock in until 1/16/2014, based on average life swap	Lock in until 1/16/2014, based on average life swap
Buyout Amount / Balloon Payment at Lease End	7 year \$1 out lease purchase	\$1,902,049	\$979,772	\$1,740,925	\$785,228
Average Annual Lease Payment (Excluding Final Balloon Payment)	\$818,120	\$999,911	\$999,903	\$1,000,000	\$1,000,000
Total Gross Payments	\$5,810,843	\$5,901,692	\$5,979,288	\$5,740,925	\$5,785,228
Total Interest	\$379,973	\$470,592	\$548,888	\$310,055	\$354,358
PV of Total Payments @ 2.25%	\$5,321,276	\$5,524,480	\$5,555,610	\$5,377,414	\$5,382,005
Prepayment	2nd anniversary of lease; principal balance plus 3%	No Prepayment Penalty or Premium	No Prepayment Penalty or Premium	In Whole on any payment date	In Whole on any payment date
Insurance Requirement	\$2 mill single property damage liability and bodily injury liability	-	-	Requires casualty insurance	Requires casualty insurance
Fees & Expenses	Lessor does not assess any closing costs	\$90,000	\$90,000	Lessee and Lessor Responsible for own expenses	Lessee and Lessor Responsible for own expenses

It should be noted that the final interest rate for any of the proposals will fluctuate and therefore will only be locked upon the execution date and that both LYNX and the Lessor will need to complete and agree upon all required documents prior to execution of the financing.

FISCAL IMPACT:

LYNX staff included \$696,536 in the FY2015 Adopted Capital Budget for leased replacement of 40' CNG buses. Based on the responses to the IFB, LYNX will amend the FY2015 Adopted Capital Budget to \$1,000,000 to cover the lease payment through Bank of America. The local capital contributions of \$2/hour will support the funding of this lease.

Consent Agenda Item #6.C. i

To: LYNX Board of Directors

From: Tangee Mobley
DIR OF TRANSPORTATION & MAINT
Timothy May
(Technical Contact)

Phone: 407.841.2279 ext: 6036

Item Name: Extension of Contracts
Authorization to Award an Extension of Contract 10-C21 with MV
Transportation, Inc., for NeighborLink Services

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to extend Contract #10-C21 with MV Transportation, Inc., for NeighborLink services through September 30, 2015.

BACKGROUND:

MV Transportation has been the provider of NeighborLink service (formerly PickUpLine) for LYNX since its inception as a demonstration project in South Poinciana in 2007. During the demonstration project the service proved to be a successful mode and additional routes were implemented.

At the January 7, 2010 Board of Directors' meeting, staff received authorization to award contract #10-C21 to MV Transportation to continue to provide the services originally marked as "PickUpLine" services (currently marked as "NeighborLink" services). The original term of the contract and second option year is scheduled to expire on March 31, 2015.

With Board's permission, staff requests an extension to the existing contract, and will develop a new scope of work, encompassing options for future expansion to be advertised as a Request for Proposal (RFP).

FISCAL IMPACT:

LYNX staff included \$1,757,316 in the FY2015 Adopted Operating Budget for NeighborLink purchased transportation service. The estimated FY2014 expenses are \$1,533,017 for NeighborLink purchased transportation service.

Consent Agenda Item #6.C. ii

To: LYNX Board of Directors

From: John Lewis
CHIEF EXECUTIVE OFFICER
Deborah Morrow
(Technical Contact)

Phone: 407.841.2279 ext: 6017

Item Name: Extension of Contracts
Authorization to Exercise the Second Option Year of Contract #11-C16 with Akerman LLP for Federal Lobbying Services

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to exercise the second option year of Contract #11-C16 with Akerman LLP (formerly known as Akerman Senterfitt) for federal lobbying services.

BACKGROUND:

At the April 7, 2011 Board of Directors' meeting, staff received authorization to issue contract #11-C16 with Akerman Senterfitt for federal lobbying services for three (3) years with two (2) one (1) year options. The original three (3) year term expired on March 31, 2014.

At the January 29, 2014 Board of Directors' meeting, staff received authorization to exercise the first one (1) year option which extended the agreement through March 31, 2015.

This second one (1) year option will extend the agreement through March 31, 2016.

FISCAL IMPACT:

LYNX staff included funding in the amount of \$100,000 in the FY2015 Adopted Operating Budget to support the fees associated with federal lobbying services. The estimated FY2014 expenses are \$100,000 for federal lobbying services.

Consent Agenda Item #6.C. iii

To: LYNX Board of Directors

From: Tangee Mobley
DIR OF TRANSPORTATION & MAINT
David Rodriguez
(Technical Contact)

Phone: 407.841.2279 ext: 6036

Item Name: Extension of Contracts
Authorization to Exercise the First Option Year of Contract #12-C16 with
Goodyear Tire and Rubber Company for Bus Tire Leasing

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to exercise the initial option year extension on the contract to Goodyear Tire & Rubber Company for bus tire leasing.

BACKGROUND:

On March 22, 2012, the Board approved the issuing of contract 12-C16 to the Goodyear Tire & Rubber Company for 3 years with two (2) one (1) year options. The contract amount for the initial term of the contract began on May 7, 2012 and ends on May 6, 2015 shall not exceed \$2,670,508. LYNX has the right to extend the term of the contract with two (2) one (1) year options.

DISADVANTAGE BUSINESS ENTERPRISE (DBE) PARTICIPATION:

LYNX' procurement policy requires contractors to use a good faith effort to subcontract portions of their work for material, supplies and services to Disadvantaged Business Enterprise (DBE) Firms. LYNX has determined the agency goal of 14% and the vendor will be required to provide the DBE officer with documentation of good faith effort for subcontracting opportunities for compliance.

FISCAL IMPACT:

LYNX staff included \$944,966 in the FY2015 Adopted Operating Budget to support the cost of leased tires and tire maintenance. The estimated FY2014 expenses are \$876,762 for leased tires and tire maintenance.

Consent Agenda Item #6.D. i

To: LYNX Board of Directors

From: Kathy Clary
BUSINESS DEVELOPMENT OFFICER
Kathy Clary
(Technical Contact)
Cindy Zuzunaga
(Technical Contact)

Phone: 407.841.2279 ext: 6180

Item Name: Miscellaneous
Authorization to Enter into a Memorandum of Understanding with the City of Orlando for a Bike Share Program

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to enter into a Memorandum of Understanding with the City of Orlando to provide space for their bike share program on LYNX property.

BACKGROUND:

The City of Orlando has competitively selected CycleHop for their bike share initiative. The City of Orlando through a Request For Proposals (RFP) process executed a five-year contract to implement, operate, maintain and market an automated on-demand bicycle sharing program to start in December 2014. This program utilizes “smart bicycles” that do not require special docking stations, rather, any person wishing to do so can secure their bicycle to the racks with their own equipment. LYNX staff met with CycleHop and indicated that the bike share stand will not be exclusive to their clients and had to be accessible to all bike users. The bike share stands will be located in the LYNX courtyard area designated for bike racks. Everyone has the opportunity to rent a CycleHop “smart bicycle” or utilize the bike share rack to secure their bicycle.

LYNX wishes to build upon its partnership with the City of Orlando to expand mobility options and transit connectivity at LCS and SunRail stations. The placement of additional racks and smart bicycles will be at no cost to LYNX and affords the general public another modal choice while building upon the best use of the bicycle space. LYNX and City of Orlando will not receive program income for the bicycles and racks maintained by CycleHop at LCS.

LYNX Board Agenda

FISCAL IMPACT:

At this time, the use of LYNX space would be a benefit to LYNX customers and has no immediate fiscal impact. LYNX will monitor this program to determine any future financial implications.

Consent Agenda Item #6.D. ii

To: LYNX Board of Directors

From: Susan Black
GENERAL MANAGER
BRENDA HERNANDEZ
(Technical Contact)

Phone: 407.841.2279 ext: 6058

Item Name: Miscellaneous
Confirmation of Appointment of Charles Baldwin as Director of Procurement

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' confirmation of the appointment of Charles Baldwin to the position of Director of Procurement.

BACKGROUND:

Administrative Rules 1 & 2 defines "Executive Officer" positions as: Assistant Executive Directors; each Department Director, the Department Deputy Director, the executive Manager of Government Affairs, and any other officer serving in a position designated by the Board as an Executive Officer position. Individuals appointed to an "Executive Officer" position by the Chief Executive Officer are subject to the approval of the Board.

Consent Agenda Item #6.D. iii

To: LYNX Board of Directors

From: John Lewis
CHIEF EXECUTIVE OFFICER
Susan Black
(Technical Contact)

Phone: 407.841.2279 ext: 6017

Item Name: Miscellaneous
Authorization to Settle Case #13-CA-2657 Rodriguez vs. LYNX

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to settle liability case #13-CA-2657 Rodriguez vs. LYNX for \$175,000 inclusive of fees and costs. Upon the Boards' approval, the settlement check will be issued in one (1) installment of \$175,000 payable to the Claimant and her attorney within thirty (30) days.

BACKGROUND:

Per LYNX Administrative Rule 6.6, "The settlement of any dispute, claim or controversy involving the Authority (other than those addressed by Section 6.5), including those that arise from or that relate to torts and workers' compensation, must be approved by the Governing Board."

This case stems from an incident in which a LYNX bus collided with a school bus in October of 2011. This is a case of absolute liability as LYNX' driver, Mr. Miele rear-ended an Orange County School bus. The Plaintiff in the case was a passenger on the LYNX bus who was thrown forward hitting the fare box, lost consciousness and transported via ambulance to the hospital. The medical expenses total \$43,000 and the plaintiff has a recommendation for a future fusion surgery estimated at a cost of \$100K.

FISCAL IMPACT:

LYNX staff included \$1,200,000 for payout settlements in the FY2015 Adopted Operating Budget. The estimated FY2014 expenses for payout settlements totaled \$1,019,752.

Consent Agenda Item #6.D. iv

To: LYNX Board of Directors

From: Tangee Mobley
DIR OF TRANSPORTATION & MAINT
Timothy May
(Technical Contact)

Phone: 407.841.2279 ext: 6036

Item Name: Miscellaneous
Authorization to Issue a Purchase Order to Alliance Bus Group d/b/a First Class Coach Sales Under the Florida Department of Transportation's (FDOT) Florida Vehicle Procurement Program's (TRIPS) State Contract #TRIPS-11-CAFCCSC for Thirty-one (31) Paratransit Replacement Vehicles

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to issue a Purchase Order in the amount of \$2,418,155 to Alliance Bus Group (dba First Class Coach Sales) under the Florida Department of Transportation's (FDOT) Florida Vehicle Procurement Program's (FVPP) State Contract #TRIPS-11-CA-FCCSC for thirty-one (31) paratransit replacement vehicles.

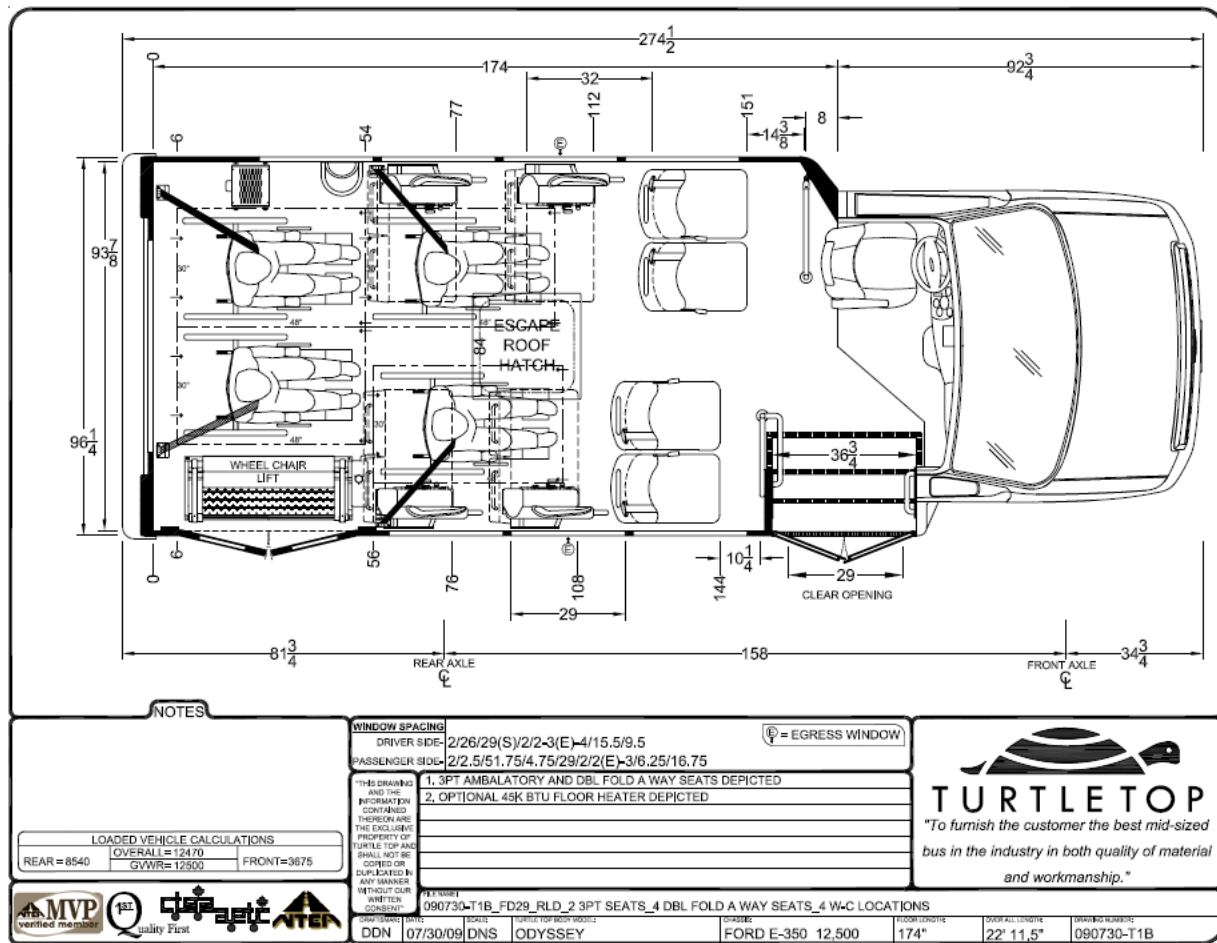
BACKGROUND:

LYNX' goal is to purchase all the paratransit vehicles operated in the future and provide them to our contractor for utilization. This will allow LYNX to use capital grant funds to procure the vehicles, rather than using local operating dollars. Further, LYNX will save the financing costs and taxes that are passed through as an expense built into the provider's capital cost. LYNX has already provided one hundred fifty-six (156) paratransit vehicles to MV Transportation to operate in exchange for a reduction in invoiced expenses. These additional thirty-one (31) replacement vehicles will bring one hundred percent (100%) ownership of the fleet to LYNX.

The Florida Vehicle Procurement Program (FVPP) is a state program that has been in existence since 1995, providing transit agencies with the means of procuring quality vehicles at the lowest possible price. The program is managed by the Florida Department of Transportation (FDOT) in Tallahassee and administered by the Center for Urban Transportation Research (CUTR), located in Tampa.

LYNX Board Agenda

Through a competitive selection process, FVPP awarded a Florida Department of Transportation vehicle procurement contract (#TRIPS-11-CA-FCCSC) for “Small Cutaway Type Vehicles” to First Class Coach Sales, a local Orlando dealer of Turtle Top manufactured vehicles. First Class Coach Sales and Turtle Top meet all pre- and post-award requirements of the Federal Transit Administration (FTA). Additionally, Turtle Top is a manufacturer on the FTA’s approved “Transit Vehicle Manufacturer” list (which ensures Disadvantaged Business Enterprise participation).



The proposed procurement will be for thirty-one (31) Turtle Top “Odyssey” models (pictured) to be built on Ford chassis with three varying seating capacities on each vehicle (using foldaway seating) of:

- 12 ambulatory and 2 wheelchair customers

LYNX Board Agenda

- 8 ambulatory and 3 wheelchair customers
- 4 ambulatory and 4 wheelchair customers

This varying capacity ability will allow for maximizing vehicle usage in scheduling and will thereby allow vehicles to operate at a higher productivity level, which will ultimately allow for additional cost savings to LYNX.

The cost breakdown on a per-vehicle basis is as follows:

Ford E450, 22'10" length, 5.4L Gas	\$62,553
Freedman Standard Seats	\$ 1,040
Freedom Foldaway Seats	\$ 3,320
Q'Straint QRTMAX Securement Systems	\$ 2,822
Ricon Side Wheelchair Lift	\$ 3,200
5.4L Gas V8 Option (credit)	(\$ 600)
Amerex Small Vehicle System (automatic fire suppression)	\$ 15
Romeo Rim HELP Rear Bumper	\$ 680
Mentor Ranger Mobile Data Terminal	\$ 4,975
Total	\$78,005

DISADVANTAGE BUSINESS ENTERPRISE (DBE) PARTICIPATION:

LYNX' DBE program requires that each transit vehicle manufacturer as a condition to bid for or propose on FTA-assisted vehicle procurements must provide certification of compliance with the requirements of the regulations by having an established annual overall percentage goal approved by FTA. DBE requirement is monitored by the Federal Transit Administration (FTA).

FISCAL IMPACT:

LYNX staff included \$2,659,971 in the FY2015 Adopted Capital Budget for the purchase of paratransit vehicles.

Consent Agenda Item #6.D. v

To: LYNX Board of Directors

From: Tangee Mobley
DIR OF TRANSPORTATION & MAINT
Timothy May
(Technical Contact)

Phone: 407.841.2279 ext: 6036

Item Name: Miscellaneous
Authorization to Execute Amendments No. 7 and No. 8 of the Medicaid Non-Emergency Transportation Agreement (NET) with the Florida Commission for the Transportation Disadvantaged and Extend the Agreement to February 28, 2015

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee, to execute Amendments #7 and #8 to contract #BDM88 with the Florida Commission for the Transportation Disadvantaged to provide Medicaid Non-Emergency Transportation (NET) services and extend the Agreement to February 28, 2015.

BACKGROUND:

In December 2008, LYNX entered into contract #BDM88 with the Florida Commission for the Transportation Disadvantaged (CTD) to provide Medicaid Non-Emergency Transportation (NET) services. The initial term expired on June 30, 2011. Prior to the expiration of each term, amendments were executed to extend the contract through the end of the next State Fiscal Year and add funding for that State Fiscal Year. The current term of the contract is through June 30, 2014.

Amendment 7 extends the contract until December 31, 2014, and Amendment 8 extends the contract through February 28, 2015. Funding will continue at the current rate under the current capitated allocation methodology and for the first month of providing limited Medicaid NET services under the new Medicaid Reform Per-Member-Per-Month allocation.

The CTD will enter into a new agreement with the Agency for Health Care Administration to begin on March 1, 2015.

FISCAL IMPACT:

LYNX staff included \$1,373,350 in Medicaid funding in the FY2015 Adopted Operating Budget. The estimated FY2014 expenses are \$6,870,494 for Paratransit Medicaid.

Consent Agenda Item #6.D. vi

To: LYNX Board of Directors

From: Susan Black
GENERAL MANAGER
BRENDA HERNANDEZ
(Technical Contact)

Phone: 407.841.2279 ext: 6058

Item Name: Miscellaneous
Authorization to Amend Article 31 of the Labor Agreement with the Amalgamated Transit Union (ATU) 1596

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' approval of the Union-ratified Year 3 Wage and Progression Reopener Agreement between LYNX and the Amalgamated Transit Union (ATU) AFL-CIO Local Chapter 1596, for the period October 1, 2014 through September 30, 2015.

BACKGROUND:

The ATU AFL-CIO, through its local chapter [Local 1596] represents approximately 850 LYNX employees employed as Bus Operators, Technicians, Building and Grounds, Road Rangers, Service Island Attendants, and Building and Grounds Keepers,. The current Labor Agreement between LYNX and Local 1596 covers the three-year period from October 1, 2012 through September 30, 2015.

Pursuant to Article 31 of the current Labor Agreement, the parties scheduled the Year 3 Wage and Progression Re-opener negotiation process to begin on October 23rd. Multiple proposals were exchanged between the parties during negotiations on October 23rd, however, a tentative agreement was not reached between the parties prior to adjournment.

The October 24th 2014 Negotiating Teams were comprised of the following people:

Management

Susan Black, General Manager
Attorney James Seegers, Labor Relations Counsel for LYNX
Donna Tefertiller, Director of Human Resources
Blanche Sherman, Director of Finance
Tangee Mobley, Director of Operations

Union

Gary Rauen, International Vice-President, ATU
Norm Audet, President, ATU Local 1596
Ismael Rivera, Vice President, ATU Local 1596
Michael Dickens, Vice President, ATU Local 1596
Maria Carrera, Financial Secretary ATU Local 1596
Christine Saint Louis, Recording Secretary ATU Local 1596

On October 24, 2014, LYNX Management was informed by Local 1596 representatives that the Bargaining Unit had voted that day to reject a Management proposal. The vote count was reported as 147 to 37, against ratification.

On November 20, 2014, the parties agreed to reconvene the Year 3 Wage and Progression Re-opener negotiation process on December 4, 2014.

The Negotiating Teams convened as agreed on December 4, 2014 and exchanged multiple proposals throughout the day. A Tentative Agreement was reached prior to adjournment of that negotiation session.

The December 4, 2014 Negotiating Teams were comprised of the following people:

Management

Susan Black, General Manager
Attorney James Seegers, Labor Relations Counsel for LYNX
Donna Tefertiller, Director of Human Resources
Blanche Sherman, Director of Finance
Tangee Mobley, Director of Operations

Union

Norm Audet, President, ATU Local 1596
Ismael Rivera, Vice President, ATU Local 1596
Michael Dickens, Vice President, ATU Local 1596
Maria Carrera, Financial Secretary ATU Local 1596
Christine Saint Louis, Recording Secretary ATU Local 1596

On December 16, 2014, LYNX Management was informed by Local 1596 President, Norm Audet, that the Bargaining Unit membership had ratified the Tentative Agreement by a vote of 415 to 10.

The terms of the Tentative Agreement reached by the parties on December 4, 2014 and subsequently ratified by Local 1596 are set forth below. A copy of the Tentative Agreement is attached.

- A. Effective November 30, 2014 and contingent upon ratification by ATU 1596 and approval by the LYNX Board of Directors:

- 1) All Bargaining Unit members in Progression and currently at Step 1, Step 2, Step 3 and Step 4 shall be moved to the next step in Progression;
 - 2) All Bargaining Unit members currently at Step 5 will move to the current Top Rate and will receive a 1.25% wage increase that shall not increase the Top Rate.
 - 3) All Bargaining Unit members currently at Top Rate will receive a 1.25% wage increase that shall not increase the Top Rate.
- B. Effective the first full pay period of April, 2015 all Bargaining Unit members currently at Top Rate and all Bargaining Unit members who progressed from Step 5 to current Top Rate as a result of Section A(2) above will receive an additional 1.0% wage increase that shall not increase the Top Rate.
- C. On September 30, 2015, the Top Wage rates shall be increased to reflect the additional total of 2.25%, provided for in Section A and B, above. At that time (i.e. September 30, 2015), all employees in pay progression will be adjusted within their then current step based on the new top wage.

This Labor Agreement between LYNX and ATU Local 1596 expires on September 30, 2015.

FISCAL IMPACT:

LYNX staff included funds in the FY2015 Adopted Operating Budget to support the proposed wage increase.

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY dba LYNX
12/04/14

Article 31

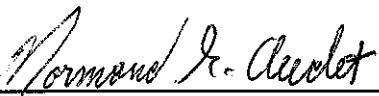
Year 3

- A. Effective November 30, 2014 and contingent upon ratification by ATU 1596 and approval by the LYNX Board of Directors:
- 1) All Bargaining Unit members in Progression and currently at Step 1, Step 2, Step 3 and Step 4 shall be moved to the next step in Progression;
 - 2) All Bargaining Unit members currently at Step 5 will move to the current Top Rate and will receive a 1.25% wage increase that shall not increase the Top Rate.
 - 3) All Bargaining Unit members currently at Top Rate will receive a 1.25% wage increase that shall not increase the Top Rate.
- B. Effective the first full pay period of April, 2015 all Bargaining Unit members currently at Top Rate and all Bargaining Unit members who progressed from Step 5 to current Top Rate as a result of Section A(2) above will receive an additional 1.0% wage increase that shall not increase the Top Rate.
- C. On September 30, 2015, the Top Wage rates shall be increased to reflect the additional total of 2.25%, provided for in Section A and B, above. At that time (i.e. September 30, 2015), all employees in pay progression will be adjusted within their then current step based on the new top wage.

IN WITNESS WHEREOF, the parties hereby tentatively agree to the terms set forth above, subject to ratification by the membership of Amalgamated Transit Union (ATU) Local 1596 and the Board of Directors of Central Florida Regional Transportation Authority dba LYNX this 4th day of December 2014.

**AMALGAMATED TRANSIT
UNION (ATU) LOCAL 1596**

**CENTRAL FLORIDA REGIONAL
TRANSPORTATION AUTHORITY
DBA LYNX**

By: 
Normand Audet
President

By: 
Susan Neiswender Black
General Manager

Action Agenda Item #7.A

To: LYNX Board of Directors

From: **Andrea Ostrodka**
DIRECTOR OF PLAN & DEVELOP
Carleen Flynn
(Technical Contact)
Andrea Ostrodka
(Technical Contact)
JAMES RODRIGUEZ
(Technical Contact)
Presented By: Mary Raulerson, Principal Planner, Kittelson & Associates

Phone: 407.841.2279 ext: 6019

Item Name: **Authorization to Adopt Resolution #15-001 Recommending the Locally Preferred Alternative in the State Road 50/UCF Connector Alternatives Analysis Study**

Date: 1/28/2015

ACTION REQUESTED:

Staff is requesting the Board of Directors' adoption of Resolution #15-001 the recommended locally preferred alternative (LPA) for the SR 50/UCF Connector Alternatives Analysis as outlined in the attached exhibit.

BACKGROUND:

In 2011, LYNX completed its Vision 2030 plan which identified 22 corridors within the three county region to focus transit planning and operations resources. These corridors were chosen due to existing and anticipated ridership, development and connectivity with the region's transportation system. As competitive funding opportunities became available, this plan guided the decision-making process.

In August of 2012 LYNX won a USDOT/FTA discretionary Livability Alternatives Analysis grant for a premium corridor planning study along one of these corridors: State Road 50 from the Lake County Line to SR 434 and SR 434 north to the University of Central Florida campus. Through a competitive bid process, LYNX selected Kittelson & Associates to conduct the study with LYNX staff managing the project. The study kicked off in November 2012 and is expected to conclude with presentations to the LYNX Board of Directors on January 28th and the METROPLAN Orlando Board of Directors on February 11th.

The study considered a wide range of public transportation alternatives to address transportation challenges within the SR 50/UCF Connector Study Area. Congestion and available transportation options are a big issue for many who live, work or travel within the study area. The goals of this Alternatives Analysis were clear and targeted:

- Enhance access to job and educational opportunities by improving east-west transit mobility.
- Encourage development and redevelopment that supports transit consistent with community goals.
- Increase transit ridership.
- Support LYNX Vision 2030 Plan and the Region's transit network.
- Invest in transit improvements that yield substantial and sustainable returns and are fiscally responsible.

As well the project is designed to leverage the existing and on-going transportation infrastructure projects that the region has invested billions of dollars to implement, including SunRail and the I-4 Ultimate project as well as the multi-millions invested in regional sports and entertainment venues. The project has capitalized on local area planning and redevelopment efforts including:

- LYNX Vision 2030 Plan
- METROPLAN Orlando 2040 Long Range Transportation Plan
- County and City adopted local comprehensive plans
- Project DTO & Parramore Community Vision Plan
- Creative Village Orlando
- Fashion Square Mall Redevelopment
- Greater Orlando Aviation Authority Outparcels
- UCF Master Plan 2015

This study was a regionally-collaborative process and included extensive public input, a Community Liaison Group comprised of businesses and community organizations along the corridor, and a Project Advisory Working Group (PAWG) comprised of staff members from LYNX; FDOT; Orange and Lake Counties; Cities of Orlando, Winter Garden, Ocoee, Oakland; the East Central Florida Regional Planning Council; the Lake~Sumter MPO; and Metroplan Orlando.

RECOMMENDATION:

The SR 50/UCF Connector Project Advisory Work Group and LYNX Staff recommend that the LYNX Board adopt by resolution Bus Rapid Transit in Mixed Traffic on SR 50 from Oakland in west Orange County to SR 434/Alafaya Trail, and north on Alafaya Trail to UCF, as defined in Exhibit A (attached) as the "Locally Preferred Alternative" (LPA). The project will be implemented in Phases with Phase 1 providing service between Powers Drive and Goldenrod Road. Phase 1 will operate with 10-minute service during peak hours and 15-minute service during off-peak hours. Features include transit signal priority, queue jumps at selected intersections, enhanced stations, unique bus/system branding, off-board ticketing, and enhanced user amenities such as free Wi-Fi. The alternative will be coupled with an enhanced connection

between the corridor's two largest activity centers - Downtown Orlando and UCF, in the form of an Express Bus Service to be implemented in the next 1-2 years. Phase 2 services will be implemented on other portions of the proposed LPA in later years dependent upon future growth and redevelopment patterns along SR 50.

The original USDOT grant for this study was in the amount of \$1,200,000. LYNX provided a required \$300,000 match. The analysis completed in this study as well as Metroplan Orlando's adoption of this recommended alternative as the LPA are generally considered pre-requisites to the project's entrance into the Federal Transit Administration's "Project Development" phase and eligibility for federal funding for construction.

FISCAL IMPACT:

There is no direct fiscal impact associated with this recommendation.

CFRTA RESOLUTION 15-001

A RESOLUTION OF THE CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY (d/b/a LYNX) ACCEPTING AND ADOPTING THE RECOMMENDED ALTERNATIVE OF THE SR 50/UCF CONNECTOR ALTERNATIVES ANALYSIS AS THE LOCALLY PREFERRED ALTERNATIVE

WHEREAS, the Central Florida Regional Transportation Authority's mission is to link our community by providing quality mobility options with innovation, integrity and teamwork; and

WHEREAS, on November 10, 2011, the LYNX Board of Directors adopted the LYNX Vision 2030 Plan; and

WHEREAS, the SR 50 Corridor has been identified in the LYNX Vision 2030 Plan as a high capacity transit corridor; and

WHEREAS, SR 50 is a multimodal corridor that currently serves an average of 50,000 vehicle trips and 12,000 transit trips per day; and

WHEREAS, SR 50 is a key educational corridor that serves 100,000 higher education students between the University of Central Florida, Valencia College, and other higher learning institutions, and

WHEREAS, SR 50 provides access to over 117,000 jobs and more than 13% of the jobs in the Central Florida Region; and

WHEREAS, a SR 50 Bus Rapid Transit (BRT) system connecting major activity centers such as the University of Central Florida, the Waterford Lakes area, the Azalea Park community, Fashion Square Mall, Mills/50 Main Street, downtown Orlando, the Pine Hills community, the cities of Ocoee and Winter Garden, and the Town of Oakland will further leverage the investment in SunRail, LYMMO existing services and proposed expansions, other regional transportation investments, and support local business districts and community redevelopment areas; and

WHEREAS, a SR 50 BRT system will provide improved mobility and accessibility to businesses, employment centers and neighborhoods along the corridor; and

WHEREAS, LYNX staff has received public comment through numerous meetings with stakeholders, the public and online comments, and has worked in partnership with Orange County, the Cities of Orlando, Ocoee and Winter Garden, the Town of Oakland, the Florida Department of Transportation, MetroPlan Orlando, and Lake-Sumter MPO; and

WHEREAS, LYNX staff has recommended a proposed Locally Preferred Alternative known as the *Bus Rapid Transit Red Alternative* based on a combination of technical analyses, public comment and fiscal realities;

NOW, THEREFORE, IT IS RESOLVED, by the Board of Directors in lawful session assembled as follows:

SECTION 1: That the LYNX Board of Directors hereby accepts the recommended ***Bus Rapid Transit Red Alternative*** of the SR 50/UCF Connector Alternatives Analysis as the Locally Preferred Alternative, and adopts same, a copy of which is attached hereto as Exhibit "A"; and

SECTION 2: That the LYNX Board of Directors transmits the Locally Preferred Alternative to the Federal Transit Administration, Florida Department of Transportation, MetroPlan Orlando, Lake-Sumter MPO, City of Orlando, City of Ocoee, City of Winter Garden, Town of Oakland and Orange County for incorporation into their respective programs and plans.

CERTIFICATION OF THE ADOPTION OF THE PROPOSED RESOLUTION 15-001 BY THE BOARD OF DIRECTORS OF THE CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY d/b/a LYNX

APPROVED AND ADOPTED this 28th day of January, 2015, by the Governing Board of Directors of the Central Florida Regional Transportation Authority, d/b/a LYNX...

CENTRAL FLORIDA REGIONAL
TRANSPORTATION AUTHORITY

By: Governing Board

By: _____
Chairman

Attest:

Assistant Secretary

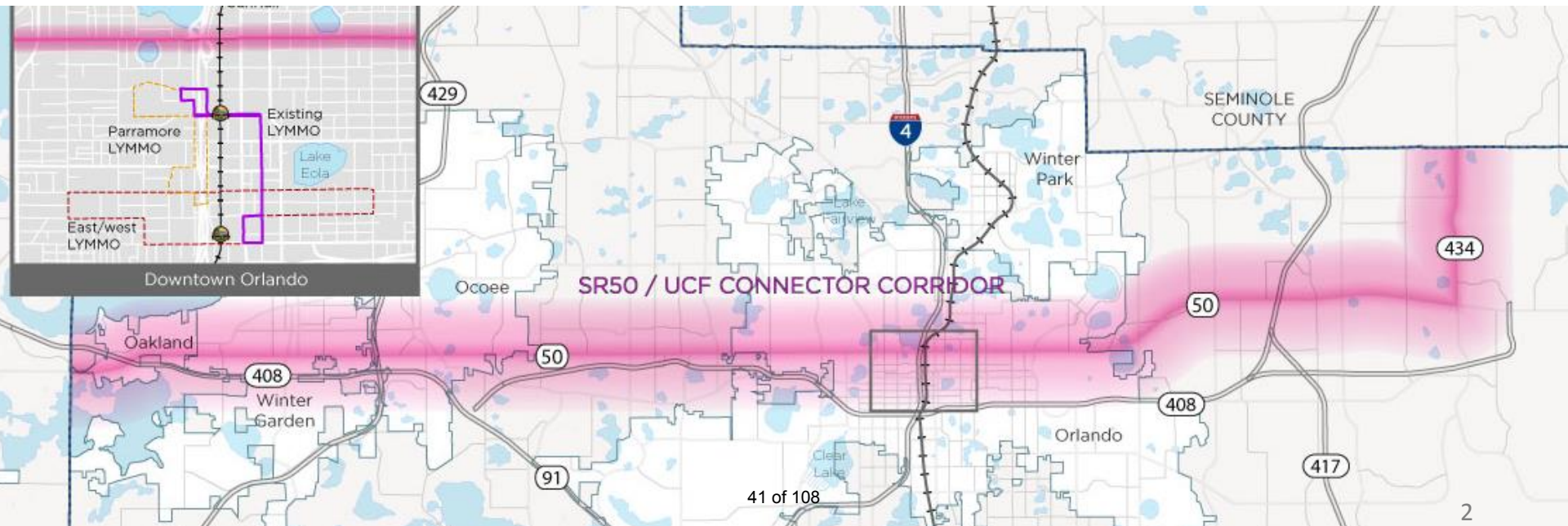
SR 50/UCF Connector Alternatives Analysis

LYNX Board of Directors Meeting
January 28, 2015

Adoption of the Recommended Alternative as the
Locally Preferred Alternative

Purpose and History of Study

- Alternatives Analysis Study funded by Federal Transit Administration (FTA)
- Study Area: 1 mile of SR 50 between the Lake County line and SR 434, and along SR 434/Alafaya Trail to UCF
- Corridor a key regional transportation link
- One of the highest ridership corridors in the system
- Major east-west feeder for SunRail



Recommended Mode- Bus Rapid Transit



Cleveland Health Line



Orlando Downtown LYMMO



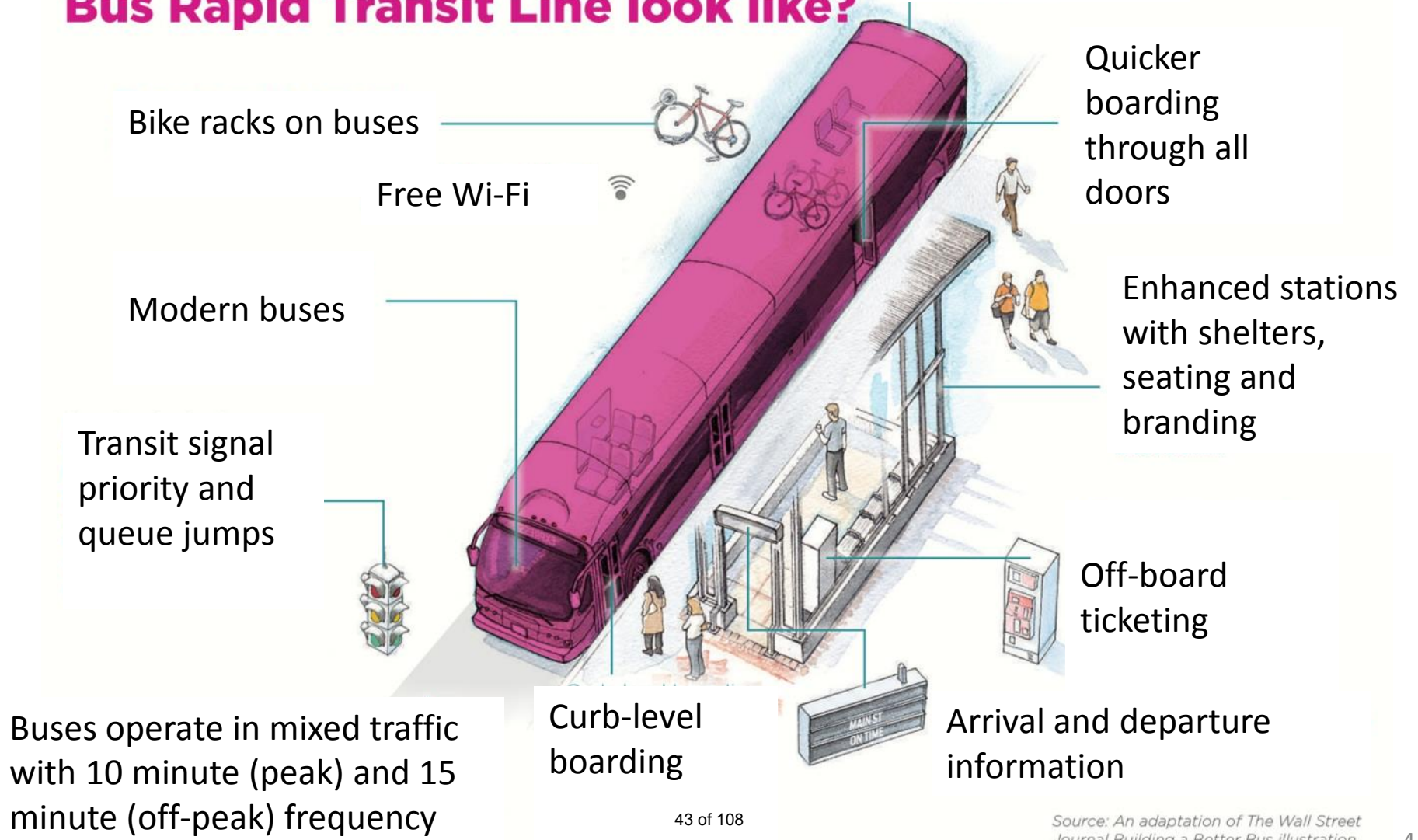
Swift BRT, Seattle



Grand Rapids Silver Line







SR 50 Bus Rapid Transit Characteristics

What would the SR 50 Bus Rapid Transit Line look like?



Long List Alignments

Segment 2 Alignments & Stations

-  Alignment A
-  Alignment B
-  Alignment C
-  Alignment D
-  Alignment E
-  Alignment F

Segment 3 Alignments & Stations

-  Alignment G
-  Alignment H
-  Alignment I



Performance of the Short List Alternatives

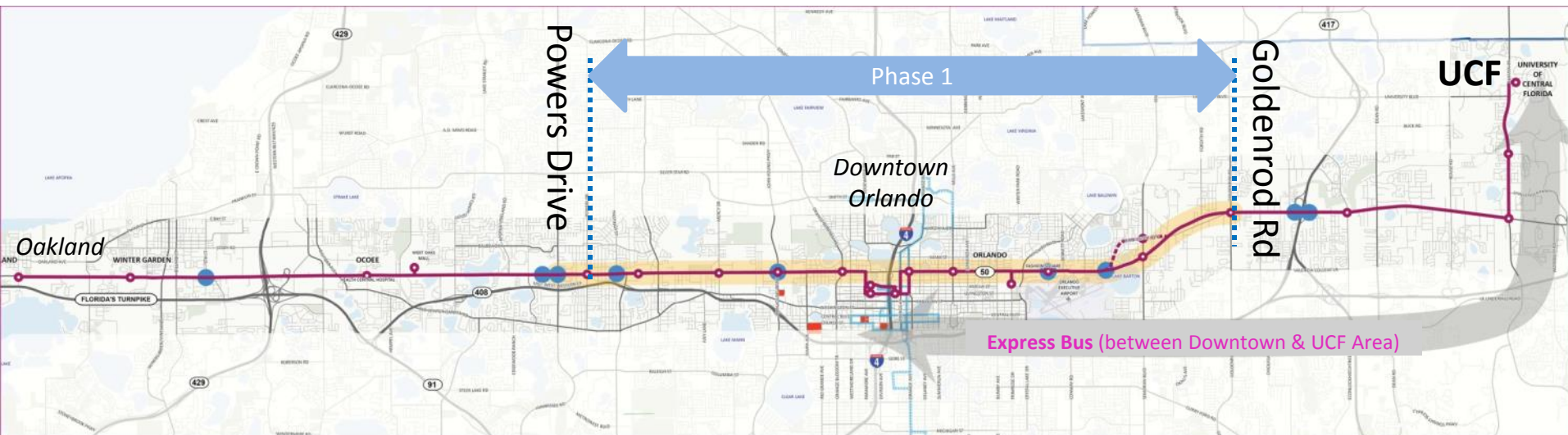
(Initial Operating Phase from Powers Drive to Goldenrod Road)

	Enhance Access to Jobs & Education	Encourage Development & Redevelopment	Improve Transit Service		Make Cost Effective Transit Investments		Public Support
			Daily Trips Served	Time Saved (Minutes)	Capital Costs	O&M Costs	
 Red			14,300	7	\$36M	\$2M/yr	
 Orange			14,200	4	\$36M	\$2M/yr	
 Yellow			14,200	5	\$36M	\$2M/yr	



Recommended Alternative

- BRT Service from Oakland to UCF
- Initial Operating Phase (Phase 1)
 - BRT in Mixed Traffic from Powers Drive to Goldenrod Road
- Express Bus Service between Downtown Area and UCF Area (Funded through existing mechanism)



- Preferred Alignment & Stations
- Existing LYMMO
- Proposed LYMMO
- Transit Signal Priority Area (Phase 1)
- Potential Queue Jump Locations

Community Engagement Throughout the Process

343 Survey Respondents **16** Community Events

97% Supports Recommended Alternative Transit Investment

- 28 Stakeholder Interviews
- 3 Public Workshops/Open Houses
- 7 Project Advisory Working Group Meetings
- 2 Community Liaisons Meeting
- 9 Neighborhood Meetings
- Multiple Agency Coordination Meetings



Why Invest in SR 50 BRT?



SR 50 BRT is a Cost-Effective Investment

(Initial Operating Segment – Phase 1)

Measures	Existing (2010)	Future Condition ¹	Future BRT Alternative ¹
Frequency	15 Min. Peak/ 30 Min Off Peak	15 Min. Peak/ 30 Min. Off Peak	10 Min. Peak/ 15 Min. Off Peak
Capital Cost		\$0.8M	\$36M
Annual Operating Cost (FY 2014\$)	\$9.8M	\$10.6M	\$11.8M
Increase in Annual Operating Cost ² (compared to existing)		\$0.8M	\$2M
Corridor Ridership (Typical Weekday)	8,500	13,700	14,300 ³

¹Operating costs for future scenarios include SR 50 BRT Initial Operating Phase and Local SR 50 Routes but does not include Express Bus between Downtown & UCF Area.

² Incremental Difference compared to Existing Conditions Costs

³ Based on conservative ridership estimates based on 2010 on-board survey data



SR 50 will improve Quality of Service for Existing Transit Riders

Average Travel Time Savings Compared to Base Year (2010)

Per Weekday Trip

7 minutes

Per Peak Trip

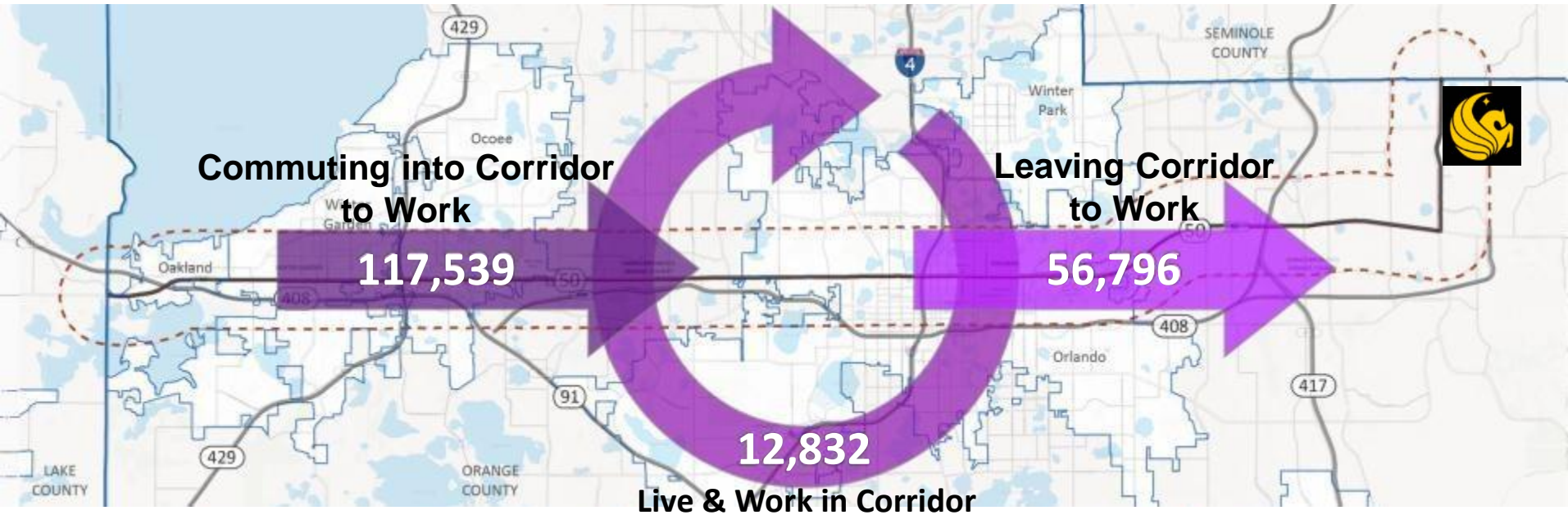
6 minutes

Per Off-Peak Trip

7 minutes



SR 50 BRT will Serve Jobs



187,200

Working Population

(workers who live, who live & work, and who commute into the corridor to work)

13% of Metro Orlando Jobs

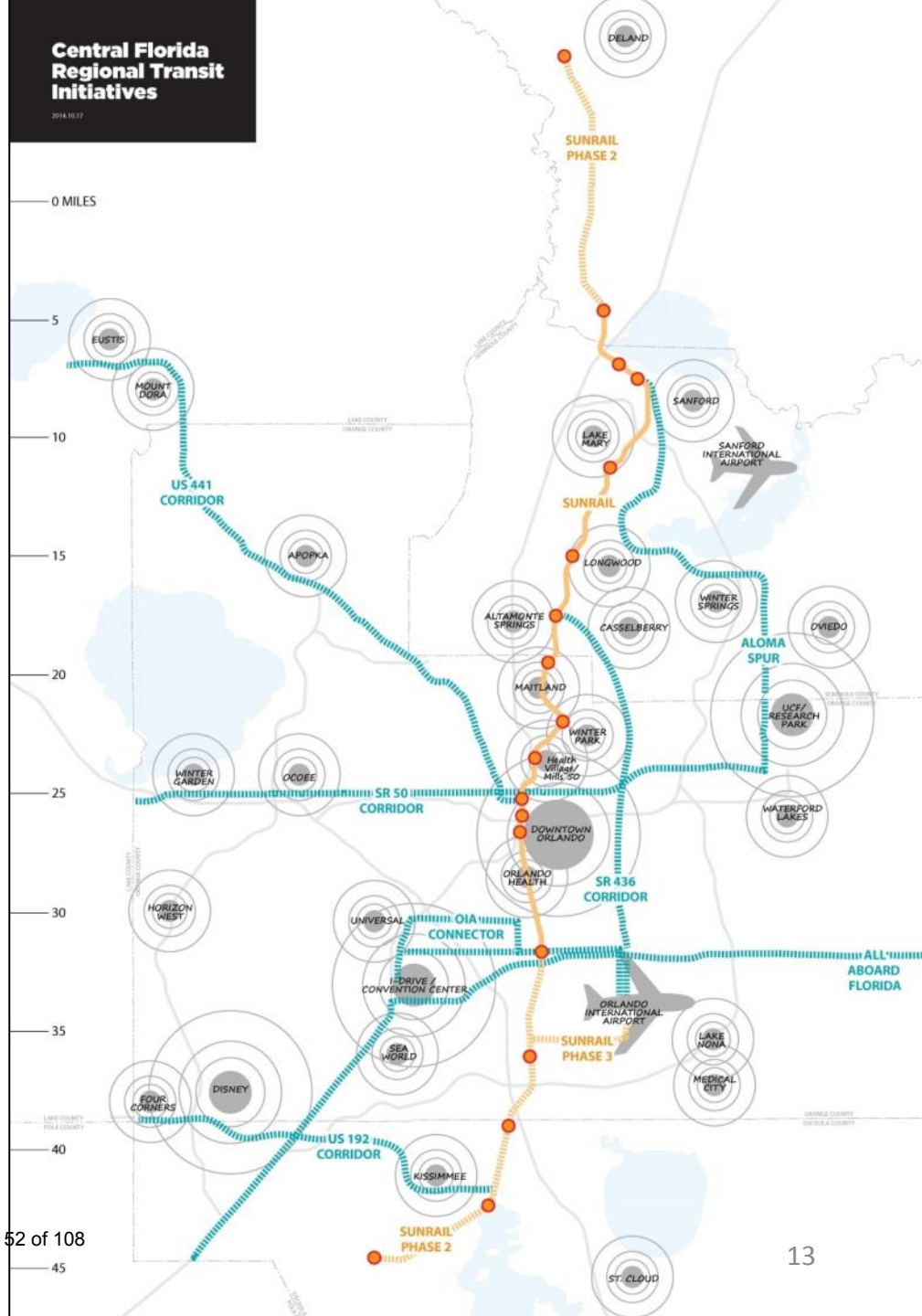
9% of Metro Orlando Population

Of approximately 130,000 jobs on the corridor, less than 10% are filled by corridor residents

Source: US Census Longitudinal Employer Household Dynamics, 2010

SR 50 BRT will be a Key Feeder for SunRail

Investment in SR 50
Increases Access to
SunRail Jobs by 150%

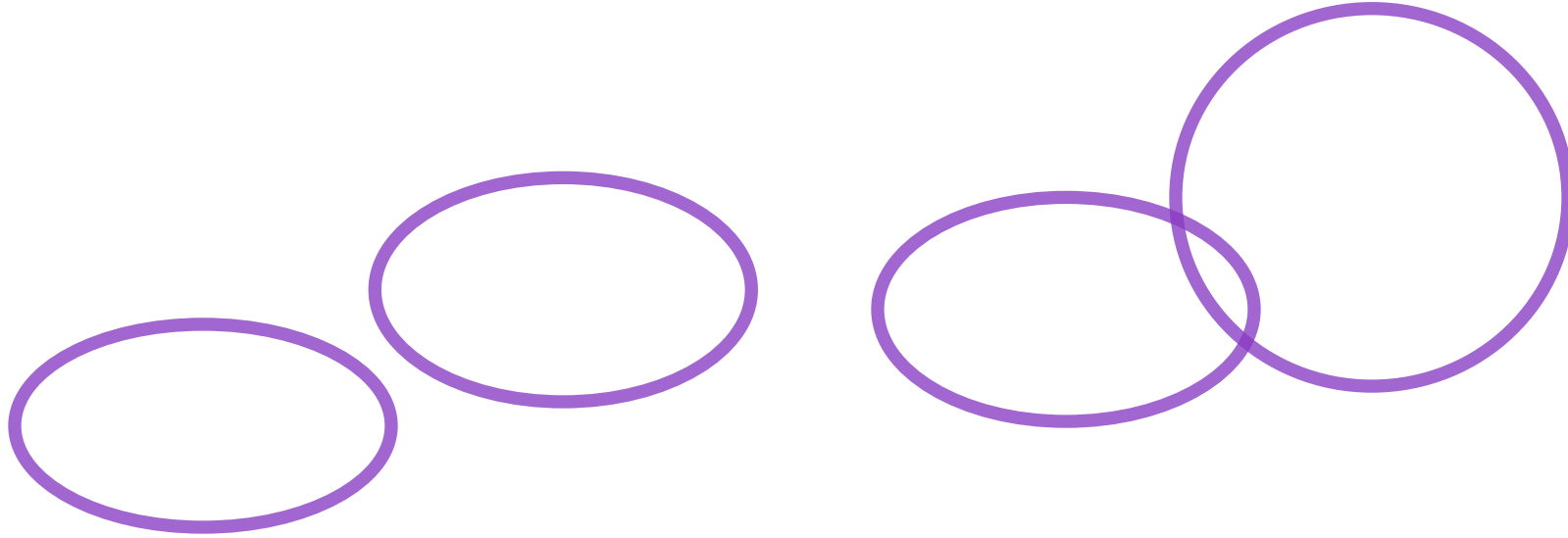


SR 50 BRT will Support Economic Development



13 Station Areas (in Phase 1) to anchor Future TODs
\$2.8B in Public & Private Investment
\$2.3B Proposed Development

SR 50 BRT will Connect to Jobs and Education



- 100,000 Higher Education Students
- 7th Largest Research Park (10,000 Jobs)
- Provides Desired Transportation Choices for Millennials
- Of SR 50 Transit Riders, 48% are Transit-dependent

Board Action

- Approve Resolution Adopting the Recommended Alternative of the SR 50/UCF Connector Alternatives Analysis as the **Locally Preferred Alternative**



SR 50/UCF CONNECTOR ALTERNATIVES ANALYSIS

EXHIBIT A

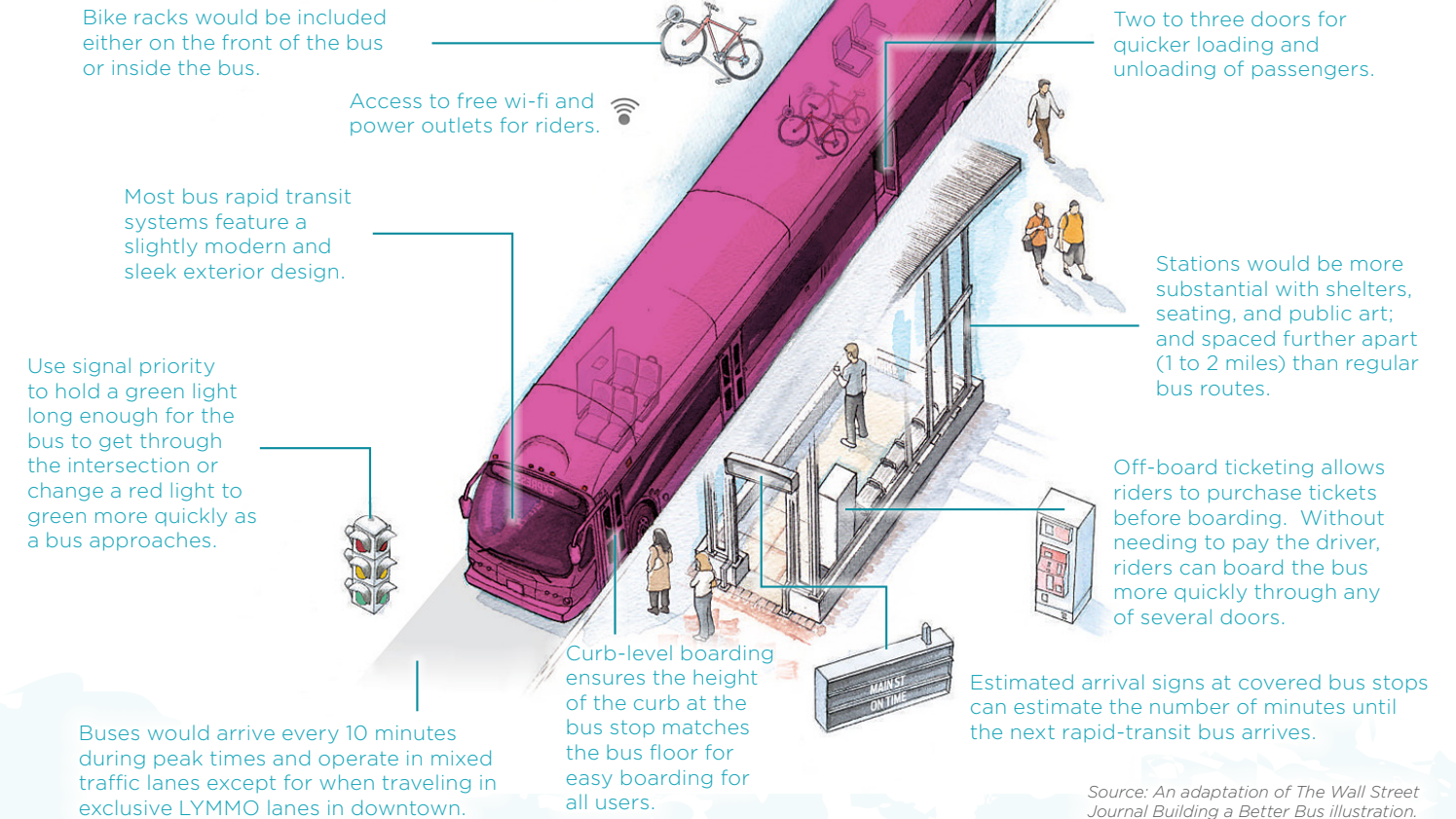
Why a Transit Alternatives Analysis Study? Why the SR 50 Corridor?

State Road (SR) 50 runs east-west through the heart of Central Florida and connects thousands of people to employment, shopping, healthcare, education, recreation and other activities, making it a Transit Emphasis Corridor for LYNX. LYNX is conducting a study to understand the transportation issues facing the SR 50 Corridor and to explore solutions to improve transit service. With the ongoing expansion of LYMMO and the introduction of SunRail, high quality transit service will provide a crucial east-west connection necessary to strengthen our Region's transit system.

The SR 50 Recommended Alternative is Bus Rapid Transit service traveling in mixed-traffic along SR 50 from Oakland in west Orange County to SR 434/Alafaya Trail, then up Alafaya Trail to UCF. The project will be implemented in phases

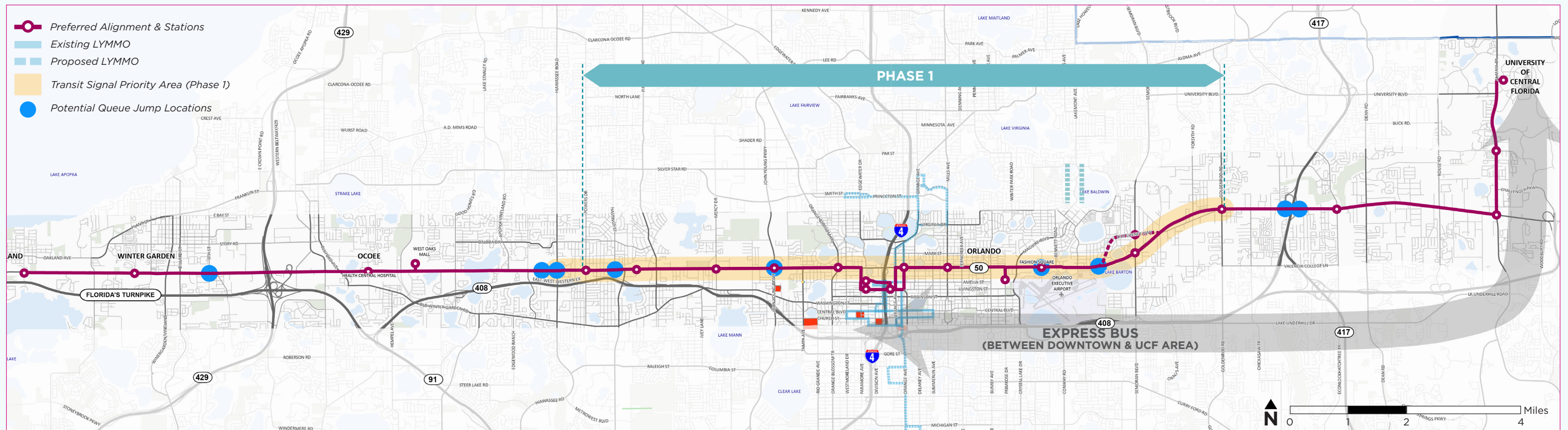
with Phase 1 (to be implemented in the next 5 years/2020) providing service between Powers Drive and Goldenrod Road. Phase 2 service would be implemented in later years, dependent upon future growth and development patterns along SR 50. **Phase 1 is proposed to operate at 10-minute frequencies during peak times and 15-minute frequencies during off-peak times.** It will include features such as enhanced stations, unique bus branding, transit signal priority, off-board ticketing, and user amenities such as free Wi-Fi on the bus. The alternative also includes an enhanced connection between two of the biggest activity centers in the Region, Downtown Orlando and the UCF area, through an Express Bus Service. The Express Bus Service is anticipated to be implemented in the next 1-2 years.

What would the SR 50 Bus Rapid Transit Line look like?



Source: An adaptation of The Wall Street Journal Building a Better Bus illustration.

Recommended Alternative



Why invest in SR 50 Bus Rapid Transit?

SR 50 is Where the Region Has and Continues to Focus Development and Redevelopment

SR 50 is Our Region's East-West Corridor
Home to **17%** of Orange County's residents and **20%** of its jobs.


197,000 residents
130,000 employees

SR 50 is a Multi-Modal Corridor
 **50,000** vehicle trips per day
 **14,000** transit trips per day

SR 50 Leverages SunRail Investment
Expands access to SunRail jobs by **150%**

SR 50 is a Key Educational Corridor
100,000 Students

SR 50 Serves Significant Downtown Investment
\$1.4B Public Investment
\$1.2B Private Investment
\$2.3B Proposed Development



Action Agenda Item #7.B

To: LYNX Board of Directors

From: John Lewis
CHIEF EXECUTIVE OFFICER
John Lewis
(Technical Contact)

Phone: 407.841.2279 ext: 6017

Item Name: Approval of the Chief Executive Officer's Annual Review

Date: 1/28/2015

ACTION REQUESTED:

LYNX' General Counsel, will lead a discussion of the Chief Executive Officer's (CEO) annual review by LYNX' Board of Directors. Chairman Buddy Dyer will summarize the review of the CEO and any proposed action.

BACKGROUND:

At the November 10, 2010 Board of Directors' meeting, LYNX' governing Board selected Mr. John M. Lewis, Jr. as the agency's Chief Executive Officer (CEO). At the time of appointment the CEO was awarded a three year contract that included certain negotiated benefits and requirements for an annual performance and compensation review. Consistent with the employment agreement, the Chairman of the Board authorized General Counsel to coordinate with each Board member to initiate the FY2015 performance review.

Action Agenda Item #7.C

To: LYNX Board of Directors

From: John Lewis
CHIEF EXECUTIVE OFFICER
John Lewis
(Technical Contact)

Phone: 407.841.2279 ext: 6017

Item Name: Election of the 2015 Board of Directors' Officers

Date: 1/28/2015

On an annual basis, the Board of Directors elect from its membership a Chairman, Vice Chairman and Secretary. These positions shall exercise such powers and duties empowered within each as noted in Section 2.2 of Administrative Rule #2 – Board Governance (bylaws).

Pat Christiansen, LYNX' General Counsel, will preside over the election of officers.

Information Item A: Notification of Settlement Agreement

To: LYNX Board of Directors

From: Susan Black
GENERAL MANAGER
Anabelle Henry
(Technical Contact)

Phone: 407.841.2279 ext: 6058

Item Name: Notification of Settlement Agreement
Notification of Settlement Agreements in Excess of \$50,000

Date: 1/28/2015

BACKGROUND:

Pursuant to Administrative Rule 6.6, prior Board authorization is required for settlements in excess of \$50,000. During FY2013/2014, four settlement agreements were entered into between LYNX Staff and third-party claimants in excess of \$50,000.

Information pertaining to the settlement agreements appears below. The terms of the settlement agreements have been fully performed, and the matter is closed.

Date of Settlement Payout	Claimant Last Name	Amount of Settlement
05/15/2013	Obregon	\$ 80,000
06/20/2013	Sealey	\$100,000
10/23/2013	Fried	\$ 60,000
05/22/2014	Brown	\$ 60,000

LYNX' Risk Management and Safety Department's personnel structure and internal procedures are being adjusted and monitored by LYNX Chief Executive Officer and General Manager in order to comply with requirements of Administrative Rule 6.6.

Monthly Report A: Financial Reports

To: LYNX Board of Directors

From: Blanche Sherman
DIRECTOR OF FINANCE
Patricia Bryant
(Technical Contact)

Phone: 407.841.2279 ext: 6100

Item Name: Monthly Financial Reports - December 31, 2014

Date: 1/28/2015

Please find attached the monthly financial report for the three months ending December 31, 2014. LYNX' Statement of Revenues, Expenses, and Changes in Net Assets (Operating Statement) for the three months ending December 31, 2014 reflect total revenue earned in the amount of \$30,635,311 and total expenses incurred in the amount of \$29,263,567 resulting in a net operating profit of \$1,371,744.

- Fixed route, Vanpool, and NeighborLink services resulted in an operating profit of \$1,612,418 for the three months of the fiscal year.
- Paratransit services resulted in an operating loss of \$240,674 for the three months of the fiscal year.

Fixed Route Operations:

The year-to-date Operating Revenues are on target at 100% of budgeted amount. Customer fares are 3% higher than the budgeted amount year-to-date.

Advertising revenue is 59% of budget for the month of December 2014 and year-to-date is 5% lower than the budgeted amount. Actual revenues through December 2014 for advertising on buses, shelters, and in-kind (trade) transactions are \$300,340, \$143,894 and \$0, respectively. Direct Media's staff continue to enhance LYNX' advertising program and to increase the advertising revenue stream. Direct Media's sales staff is actively seeking new clients and working with existing clients to offer an attractive and affordable advertising program.

In an attempt to stabilize fuel cost in the future, LYNX' staff entered into a fuel hedging arrangement with Merrill Lynch Commodities, Incorporated. During the month of December 2014, LYNX locked in eighty-three percent (83%) of the total monthly purchases, resulting in the cap (LYNX locked) prices higher than the future (float) prices. At this time, LYNX is 13% under budget year-to-date. In the month of December LYNX paid an average price of \$2.34 (net) per gallon for diesel fuel and \$2.33 (net) per gallon for bio-diesel, plus fuel hedging losses

which is lower than the budgeted price per gallon of \$3.17 (net). The national diesel fuel price for the month of December 2014 was \$3.07 (net).

LYNX' staff proactively seeks ways to maximize operational efficiencies and improve services. As a result, fixed route operating expenses for salaries, wages, and fringe benefits are under budget due to various vacancies, and less vacation and holiday pay than anticipated as of December 31, 2014. Repairs and maintenance expenses for buildings and grounds are 18% above the budget year-to-date, however overall other materials and supplies costs are 5% under budget. Temporary services, legal services, and casualty and liability costs are higher than budgeted year to date. Expenses related to custodial, contract maintenance and other miscellaneous expenses are less than budgeted. Professional services related to various planning projects also less than anticipated year to date.

Paratransit Operations:

The operating loss from Paratransit operations is related to an actual blended trip rate that is higher than the budgeted trip rate, combined with higher than budgeted trips. The year to date cost of unleaded fuel is 9% higher than budgeted. During the month of December 2014, LYNX locked in fifty percent (50%) of the total monthly purchases, resulting in cap (LYNX locked) prices lower than the future (float) prices. The fuel is budgeted at a net price of \$2.97 (net) per gallon in the FY2015 budget. LYNX is currently paying \$1.47 (net) per gallon, plus fuel hedging losses. The national unleaded fuel price for the month of December 2014 was \$2.30 (net). Also, the year-to-date purchased transportation costs are higher than the amounts budgeted due to higher trip costs and higher trip demand. An analysis follows:

ACCESS LYNX			
FY2015	Trips (Year-to-Date)	Blended Trip Rate	Costs
Actual (with est.)	136,890	\$29.21	\$3,999,014
Budget (rounding)	128,763	\$28.67	\$3,691,300
Excess Trips/Costs	8,127	\$.54	\$307,714

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF DECEMBER 2014 AND THE THREE MONTHS ENDED DECEMBER 31, 2014
(UNAUDITED)

	Year to Date			Month of December		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 7,382,727	\$ 7,526,370	102%	\$ 2,460,909	\$ 2,697,025	110%
Contract Services:						
Local Financial Assistance	3,323,057	3,216,822	97%	1,107,686	1,141,332	103%
Other Contractual Services	1,201,591	1,356,329	113%	400,530	451,126	113%
Advertising	476,250	451,734	95%	158,750	94,167	59%
Other Operating Income	91,750	67,293	73%	30,583	29,746	97%
Total Operating Revenues	<u>12,475,375</u>	<u>12,618,548</u>	101%	<u>4,158,458</u>	<u>4,413,396</u>	106%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-		-	-	
State of Florida	2,486,936	2,525,821	102%	828,979	841,940	102%
Local	11,445,597	11,523,323	101%	3,815,199	4,389,960	115%
Planning and other assistance grants:						
Federal - Other	4,160,045	3,226,792	78%	1,386,681	957,883	69%
State of Florida - Other	677,873	676,882	100%	225,958	222,525	98%
Local Matching - Other	-	500	N/A	-	-	N/A
Interest Income	12,500	11,600	93%	4,167	2,752	66%
Gain / (Loss) on Sale of Assets	-	51,845	N/A	-	1,695	N/A
Total Nonoperating Revenues	<u>18,782,951</u>	<u>18,016,763</u>	96%	<u>6,260,984</u>	<u>6,416,755</u>	102%
Total Revenues	<u>31,258,326</u>	<u>30,635,311</u>	98%	<u>10,419,442</u>	<u>10,830,151</u>	104%
OPERATING EXPENSES						
Salaries and Wages	11,160,921	10,670,248	96%	3,720,307	3,557,166	96%
Fringe Benefits	6,538,319	6,045,620	92%	2,179,440	2,031,612	93%
Purchased Transportation Services	4,212,804	4,533,688	108%	1,404,268	1,478,250	105%
Fuel	4,027,152	3,616,673	90%	1,342,384	1,103,200	82%
Other Materials and Supplies	1,852,913	1,748,495	94%	617,638	665,668	108%
Professional Services	1,268,600	342,787	27%	422,867	151,668	36%
Other Services	1,415,513	1,134,975	80%	471,838	433,487	92%
Lease and Miscellaneous Expenses	223,583	204,996	92%	74,528	67,207	90%
Casualty and Liability Insurance	446,338	485,516	109%	148,779	135,230	91%
Utilities	359,834	342,571	95%	119,945	119,519	100%
Taxes and Licenses	106,710	129,945	122%	35,570	19,520	55%
Interest Expense	11,960	8,053	67%	3,987	2,684	67%
Total Operating Expenses	<u>31,624,647</u>	<u>29,263,567</u>	93%	<u>10,541,549</u>	<u>9,765,211</u>	93%
OPERATING GAIN / (LOSS)	<u>\$ (366,321)</u>	<u>\$ 1,371,744</u>	N/A	<u>\$ (122,107)</u>	<u>\$ 1,064,940</u>	N/A

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
FIXED-ROUTE, VANPOOL AND NEIGHORLINK SEGMENT
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF DECEMBER 2014 AND THE THREE MONTHS ENDED DECEMBER 31, 2014
(UNAUDITED)

	Year to Date			Month of December		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 6,923,969	\$ 7,099,850	103%	\$ 2,307,989	\$ 2,548,933	110%
Contract Services:						
Local Financial Assistance	3,323,057	3,216,822	97%	1,107,686	1,141,332	103%
Other Contractual Services	-	28,573	N/A	-	9,687	N/A
Advertising	476,250	451,734	95%	158,750	94,167	59%
Other Operating Income	91,750	67,293	73%	30,583	29,746	97%
Total Operating Revenues	<u>10,815,026</u>	<u>10,864,272</u>	100%	<u>3,605,008</u>	<u>3,823,865</u>	106%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-	N/A	-	-	
State of Florida	2,486,936	2,525,821	102%	828,979	841,940	102%
Local	9,209,023	9,286,751	101%	3,069,674	3,798,495	124%
Planning and other assistance grants:						
Federal - Other	3,474,070	2,573,079	74%	1,158,023	746,904	64%
State of Florida - Other	677,873	676,882	100%	225,958	222,525	98%
Local Matching - Other	-	500	N/A	-	-	N/A
Interest Income	12,500	11,600	93%	4,167	2,752	66%
Gain / (Loss) on the Sale of Assets	-	51,845	N/A	-	1,695	N/A
Total Nonoperating Revenues	<u>15,860,402</u>	<u>15,126,478</u>	95%	<u>5,286,801</u>	<u>5,614,311</u>	106%
Total Revenues	<u>26,675,428</u>	<u>25,990,750</u>	97%	<u>8,891,809</u>	<u>9,438,176</u>	106%
OPERATING EXPENSES						
Salaries and Wages	11,053,780	10,581,894	96%	3,684,593	3,528,615	96%
Fringe Benefits	6,468,589	5,996,824	93%	2,156,196	2,014,200	93%
Purchased Transportation Services	507,754	534,674	105%	169,251	171,771	101%
Fuel	3,438,605	2,975,206	87%	1,146,202	909,233	79%
Other Materials and Supplies	1,847,388	1,748,495	95%	615,796	665,668	108%
Professional Services	1,203,800	309,171	26%	401,267	148,766	37%
Other Services	1,355,182	1,088,235	80%	451,727	431,591	96%
Lease and Miscellaneous Expenses	221,858	204,647	92%	73,953	67,207	91%
Casualty and Liability Insurance	446,338	485,516	109%	148,779	135,230	91%
Utilities	345,877	335,082	97%	115,292	118,117	102%
Taxes and Licenses	98,011	110,535	113%	32,670	13,840	42%
Interest Expense	11,960	8,053	67%	3,987	2,684	67%
Total Operating Expenses	<u>26,999,142</u>	<u>24,378,332</u>	90%	<u>8,999,714</u>	<u>8,206,922</u>	91%
OPERATING GAIN / (LOSS)	<u>\$ (323,714)</u>	<u>\$ 1,612,418</u>	N/A	<u>\$ (107,905)</u>	<u>\$ 1,231,254</u>	N/A

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
PARATRANSIT SEGMENT
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF DECEMBER 2014 AND THE THREE MONTHS ENDED DECEMBER 31, 2014
(UNAUDITED)

	Year to Date			Month of December		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 458,758	\$ 426,520	93%	\$ 152,920	\$ 148,092	97%
Contract Services:						
Local Financial Assistance	-	-	N/A	-	-	N/A
Other Contractual Services	1,201,591	1,327,756	110%	400,530	441,439	110%
Advertising	-	-	N/A	-	-	N/A
Other Operating Income	-	-	N/A	-	-	N/A
Total Operating Revenues	<u>1,660,349</u>	<u>1,754,276</u>	106%	<u>553,450</u>	<u>589,531</u>	107%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-	N/A	-	-	N/A
State of Florida	-	-	N/A	-	-	N/A
Local	2,236,574	2,236,572	100%	745,525	591,465	79%
Planning and other assistance grants:						
Federal - Other	685,975	653,713	95%	228,658	210,979	92%
State of Florida - Other	-	-	N/A	-	-	N/A
Local Matching - Other	-	-	N/A	-	-	N/A
Interest Income	-	-	N/A	-	-	N/A
Gain / (Loss) on the Sale of Assets	-	-	N/A	-	-	N/A
Total Nonoperating Revenues	<u>2,922,549</u>	<u>2,890,285</u>	99%	<u>974,183</u>	<u>802,444</u>	82%
Total Revenues	<u>4,582,898</u>	<u>4,644,561</u>	101%	<u>1,527,633</u>	<u>1,391,975</u>	91%
OPERATING EXPENSES						
Salaries and Wages	107,141	88,354	82%	35,714	28,551	80%
Fringe Benefits	69,730	48,796	70%	23,244	17,412	75%
Purchased Transportation Services	3,705,050	3,999,014	108%	1,235,017	1,306,479	106%
Fuel	588,547	641,467	109%	196,183	193,967	99%
Other Materials and Supplies	5,525	-	0%	1,842	-	0%
Professional Services	64,800	33,616	52%	21,600	2,902	13%
Other Services	60,331	46,740	77%	20,110	1,896	9%
Lease and Miscellaneous Expenses	1,725	349	20%	575	-	0%
Casualty and Liability Insurance	-	-	N/A	-	-	N/A
Utilities	13,957	7,489	54%	4,652	1,402	30%
Taxes and Licenses	8,699	19,410	223%	2,900	5,680	196%
Interest Expense	-	-	N/A	-	-	N/A
Total Operating Expenses	<u>4,625,505</u>	<u>4,885,235</u>	106%	<u>1,541,835</u>	<u>1,558,289</u>	101%
OPERATING GAIN / (LOSS)	<u>\$ (42,607)</u>	<u>\$ (240,674)</u>	N/A	<u>\$ (14,202)</u>	<u>\$ (166,314)</u>	N/A

Monthly Report B: Financial Reports

To: LYNX Board of Directors

From: Blanche Sherman
DIRECTOR OF FINANCE
Patricia Bryant
(Technical Contact)

Phone: 407.841.2279 ext: 6100

Item Name: Monthly Financial Reports - November 30, 2014

Date: 1/28/2015

Please find attached the monthly financial report for the two months ending November 30, 2014. LYNX' Statement of Revenues, Expenses, and Changes in Net Assets (Operating Statement) for the two months ending November 30, 2014 reflect total revenue earned in the amount of \$19,805,159 and total expenses incurred in the amount of \$19,498,355 resulting in a net operating profit of \$306,804.

- Fixed route, Vanpool, and NeighborLink services resulted in an operating profit of \$381,166 for the two months of the fiscal year.
- Paratransit services resulted in an operating loss of \$74,362 for the two months of the fiscal year.

Fixed Route Operations:

The year-to-date Operating Revenues are lower than the budget at 98%. Customer fares are at 99% of the budgeted amount year-to-date.

Advertising revenue is 32% higher than budget for the month of November 2014 and year-to-date is 13% higher than the budgeted amount. Actual revenues through November 2014 for advertising on buses, shelters, and in-kind (trade) transactions are \$238,365, \$114,202 and \$0, respectively. Direct Media's staff continue to enhance LYNX' advertising program and to increase the advertising revenue stream. Direct Media's sales staff is actively seeking new clients and working with existing clients to offer an attractive and affordable advertising program.

In an attempt to stabilize fuel cost in the future, LYNX' staff entered into a fuel hedging arrangement with Merrill Lynch Commodities, Incorporated. During the month of November 2014, LYNX locked in ninety-seven percent (97%) of the total monthly purchases, resulting in the cap (LYNX locked) prices higher than the future (float) prices. At this time, LYNX is 10% under budget year-to-date. In the month of November LYNX paid an average price of \$2.55 (net) per gallon for diesel fuel and \$2.47 (net) per gallon for bio-diesel, plus fuel hedging losses

which is lower than the budgeted price per gallon of \$3.17 (net). The national diesel fuel price for the month of November 2014 was \$3.31 (net).

LYNX' staff proactively seeks ways to maximize operational efficiencies and improve services. As a result, fixed route operating expenses for salaries, wages, and fringe benefits are under budget due to various vacancies, and less vacation and holiday pay than anticipated as of November 30, 2014. Casualty and liability costs are 18% above the budget year-to-date. Expenses related to custodial, contract maintenance and other miscellaneous expenses are less than budgeted. Professional services related to various planning projects also less than anticipated year to date.

Paratransit Operations:

The operating loss from Paratransit operations is related to an actual blended trip rate that is higher than the budgeted trip rate, combined with lower than budgeted contract revenues. The year to date cost of unleaded fuel is 14% higher than the budgeted. During the month of November 2014, LYNX locked in forty-seven percent (47%) of the total monthly purchases, resulting in cap (LYNX locked) prices higher than the future (float) prices. The fuel is budgeted at a net price of \$2.97 (net) per gallon in the FY2015 budget. LYNX is currently paying \$2.09 (net) per gallon, plus fuel hedging losses. The national unleaded fuel price for the month of November 2014 was \$2.66 (net). Also, the year-to-date purchased transportation costs are higher than the amounts budgeted due to higher trip costs. An analysis follows:

ACCESS LYNX			
FY2015	Trips (Year-to-Date)	Blended Trip Rate	Costs
Actual (with est.)	91,260	\$29.50	\$2,692,536
Budget (rounding)	85,842	\$28.67	\$2,460,867
Excess Trips/Costs	5,418	\$.84	\$231,669

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF NOVEMBER 2014 AND THE TWO MONTHS ENDED NOVEMBER 30, 2014
(UNAUDITED)

	Year to Date			Month of November		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 4,921,818	\$ 4,829,345	98%	\$ 2,460,909	\$ 2,157,707	88%
Contract Services:						
Local Financial Assistance	2,215,371	2,075,490	94%	1,107,686	1,072,976	97%
Other Contractual Services	801,061	905,203	113%	400,530	403,251	101%
Advertising	317,500	357,567	113%	158,750	209,502	132%
Other Operating Income	61,167	37,548	61%	30,583	22,767	74%
Total Operating Revenues	<u>8,316,917</u>	<u>8,205,153</u>	99%	<u>4,158,458</u>	<u>3,866,203</u>	93%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-		-	-	
State of Florida	1,657,958	1,683,881	102%	828,979	841,940	102%
Local	7,630,398	7,133,363	93%	3,815,199	3,539,793	93%
Planning and other assistance grants:						
Federal - Other	2,773,363	2,268,907	82%	1,386,681	1,135,340	82%
State of Florida - Other	451,915	454,356	101%	225,958	222,244	98%
Local Matching - Other	-	500	N/A	-	232	N/A
Interest Income	8,333	8,849	106%	4,167	4,735	114%
Gain / (Loss) on Sale of Assets	-	50,150	N/A	-	5,561	N/A
Total Nonoperating Revenues	<u>12,521,967</u>	<u>11,600,006</u>	93%	<u>6,260,984</u>	<u>5,749,845</u>	92%
Total Revenues	<u>20,838,884</u>	<u>19,805,159</u>	95%	<u>10,419,442</u>	<u>9,616,048</u>	92%
OPERATING EXPENSES						
Salaries and Wages	7,440,614	7,113,082	96%	3,720,307	3,435,768	92%
Fringe Benefits	4,358,879	4,014,008	92%	2,179,440	2,328,404	107%
Purchased Transportation Services	2,808,536	3,055,438	109%	1,404,268	1,466,616	104%
Fuel	2,684,768	2,513,473	94%	1,342,384	1,172,732	87%
Other Materials and Supplies	1,235,275	1,082,827	88%	617,638	582,785	94%
Professional Services	845,734	191,119	23%	422,867	67,806	16%
Other Services	943,676	701,488	74%	471,838	363,317	77%
Lease and Miscellaneous Expenses	149,055	137,789	92%	74,528	79,405	107%
Casualty and Liability Insurance	297,558	350,286	118%	148,779	231,263	155%
Utilities	239,889	223,052	93%	119,945	110,624	92%
Taxes and Licenses	71,140	110,425	155%	35,570	92,614	260%
Interest Expense	7,974	5,368	67%	3,987	2,684	67%
Total Operating Expenses	<u>21,083,098</u>	<u>19,498,355</u>	92%	<u>10,541,549</u>	<u>9,934,018</u>	94%
OPERATING GAIN / (LOSS)	<u>\$ (244,214)</u>	<u>\$ 306,804</u>	N/A	<u>\$ (122,107)</u>	<u>\$ (317,970)</u>	N/A

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
FIXED-ROUTE, VANPOOL AND NEIGHORLINK SEGMENT
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF NOVEMBER 2014 AND THE TWO MONTHS ENDED NOVEMBER 30, 2014
(UNAUDITED)

	Year to Date			Month of November		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 4,615,979	\$ 4,550,917	99%	\$ 2,307,989	\$ 2,024,080	88%
Contract Services:						
Local Financial Assistance	2,215,371	2,075,490	94%	1,107,686	1,072,976	97%
Other Contractual Services	-	18,887	N/A	-	18,611	N/A
Advertising	317,500	357,567	113%	158,750	209,502	132%
Other Operating Income	61,167	37,548	61%	30,583	22,767	74%
Total Operating Revenues	<u>7,210,017</u>	<u>7,040,409</u>	98%	<u>3,605,008</u>	<u>3,347,936</u>	93%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-	N/A	-	-	
State of Florida	1,657,958	1,683,881	102%	828,979	841,940	102%
Local	6,139,349	5,488,256	89%	3,069,674	2,745,977	89%
Planning and other assistance grants:						
Federal - Other	2,316,046	1,826,173	79%	1,158,023	909,467	79%
State of Florida - Other	451,915	454,356	101%	225,958	222,244	98%
Local Matching - Other	-	500	N/A	-	232	N/A
Interest Income	8,333	8,849	106%	4,167	4,735	114%
Gain / (Loss) on the Sale of Assets	-	50,150	N/A	-	5,561	N/A
Total Nonoperating Revenues	<u>10,573,601</u>	<u>9,512,165</u>	90%	<u>5,286,801</u>	<u>4,730,156</u>	89%
Total Revenues	<u>17,783,618</u>	<u>16,552,574</u>	93%	<u>8,891,809</u>	<u>8,078,092</u>	91%
OPERATING EXPENSES						
Salaries and Wages	7,369,187	7,053,279	96%	3,684,593	3,408,364	93%
Fringe Benefits	4,312,392	3,982,624	92%	2,156,196	2,311,486	107%
Purchased Transportation Services	338,503	362,902	107%	169,251	175,296	104%
Fuel	2,292,403	2,065,974	90%	1,146,202	963,342	84%
Other Materials and Supplies	1,231,592	1,082,827	88%	615,796	582,785	95%
Professional Services	802,534	160,405	20%	401,267	53,796	13%
Other Services	903,455	656,643	73%	451,727	342,792	76%
Lease and Miscellaneous Expenses	147,905	137,440	93%	73,953	79,405	107%
Casualty and Liability Insurance	297,558	350,286	118%	148,779	231,263	155%
Utilities	230,584	216,965	94%	115,292	106,672	93%
Taxes and Licenses	65,340	96,695	148%	32,670	85,169	261%
Interest Expense	7,974	5,368	67%	3,987	2,684	67%
Total Operating Expenses	<u>17,999,427</u>	<u>16,171,408</u>	90%	<u>8,999,714</u>	<u>8,343,054</u>	93%
OPERATING GAIN / (LOSS)	<u>\$ (215,809)</u>	<u>\$ 381,166</u>	N/A	<u>\$ (107,905)</u>	<u>\$ (264,962)</u>	N/A

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
PARATRANSIT SEGMENT
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF NOVEMBER 2014 AND THE TWO MONTHS ENDED NOVEMBER 30, 2014
(UNAUDITED)

	Year to Date			Month of November		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 305,839	\$ 278,428	91%	\$ 152,920	\$ 133,627	87%
Contract Services:						
Local Financial Assistance	-	-	N/A	-	-	N/A
Other Contractual Services	801,061	886,316	111%	400,530	384,640	96%
Advertising	-	-	N/A	-	-	N/A
Other Operating Income	-	-	N/A	-	-	N/A
Total Operating Revenues	<u>1,106,900</u>	<u>1,164,744</u>	105%	<u>553,450</u>	<u>518,267</u>	94%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-	N/A	-	-	N/A
State of Florida	-	-	N/A	-	-	N/A
Local	1,491,049	1,645,107	110%	745,525	793,816	106%
Planning and other assistance grants:						
Federal - Other	457,317	442,734	97%	228,658	225,873	99%
State of Florida - Other	-	-	N/A	-	-	N/A
Local Matching - Other	-	-	N/A	-	-	N/A
Interest Income	-	-	N/A	-	-	N/A
Gain / (Loss) on the Sale of Assets	-	-	N/A	-	-	N/A
Total Nonoperating Revenues	<u>1,948,366</u>	<u>2,087,841</u>	107%	<u>974,183</u>	<u>1,019,689</u>	105%
Total Revenues	<u>3,055,266</u>	<u>3,252,585</u>	106%	<u>1,527,633</u>	<u>1,537,956</u>	101%
OPERATING EXPENSES						
Salaries and Wages	71,427	59,803	84%	35,714	27,404	77%
Fringe Benefits	46,487	31,384	68%	23,244	16,918	73%
Purchased Transportation Services	2,470,033	2,692,536	109%	1,235,017	1,291,320	105%
Fuel	392,365	447,499	114%	196,183	209,390	107%
Other Materials and Supplies	3,683	-	0%	1,842	-	0%
Professional Services	43,200	30,714	71%	21,600	14,010	65%
Other Services	40,221	44,845	111%	20,110	20,525	102%
Lease and Miscellaneous Expenses	1,150	349	30%	575	-	0%
Casualty and Liability Insurance	-	-	N/A	-	-	N/A
Utilities	9,305	6,087	65%	4,652	3,952	85%
Taxes and Licenses	5,800	13,730	237%	2,900	7,445	257%
Interest Expense	-	-	N/A	-	-	N/A
Total Operating Expenses	<u>3,083,671</u>	<u>3,326,947</u>	108%	<u>1,541,835</u>	<u>1,590,964</u>	103%
OPERATING GAIN / (LOSS)	<u>\$ (28,405)</u>	<u>\$ (74,362)</u>	N/A	<u>\$ (14,202)</u>	<u>\$ (53,008)</u>	N/A

Monthly Report C: Financial Reports

To: LYNX Board of Directors

From: **Blanche Sherman**
DIRECTOR OF FINANCE
Patricia Bryant
(Technical Contact)

Phone: 407.841.2279 ext: 6100

Item Name: Monthly Financial Reports - October 31, 2014

Date: 1/28/2015

Please find attached the monthly financial report for the one month ending October 31, 2014. LYNX' Statement of Revenues, Expenses, and Changes in Net Assets (Operating Statement) for the one month ending October 31, 2014 reflect total revenue earned in the amount of \$10,189,112 and total expenses incurred in the amount of \$9,564,337 resulting in a net operating profit of \$624,775.

- Fixed route, Vanpool, and NeighborLink services resulted in an operating profit of \$646,128 for the one month of the fiscal year.
- Paratransit services resulted in an operating loss of \$21,354 for the one month of the fiscal year.

Fixed Route Operations:

The year-to-date Operating Revenues are 2 percent higher than budget. Customer fares are 9% higher than the budgeted amount year-to-date.

Advertising revenue is 93% of budget for the month of October 2014. Actual revenues through October 2014 for advertising on buses, shelters, and in-kind (trade) transactions are \$101,213, \$44,352 and \$0, respectively. Direct Media's staff continue to enhance LYNX' advertising program and to increase the advertising revenue stream. Direct Media's sales staff is actively seeking new clients and working with existing clients to offer an attractive and affordable advertising program.

In an attempt to stabilize fuel cost in the future, LYNX' staff entered into a fuel hedging arrangement with Merrill Lynch Commodities, Incorporated. During the month of October 2014, LYNX locked in eighty-three percent (83%) of the total monthly purchases, resulting in the cap (LYNX locked) prices higher than the future (float) prices. At this time, LYNX is 4% under budget year-to-date. In the month of October LYNX paid an average price of \$2.64 (net) per gallon for diesel fuel and \$2.49 (net) per gallon for bio-diesel, plus fuel hedging losses which

remains lower than the budgeted price per gallon of \$3.17 (net). The national diesel fuel price for the month of October 2014 was \$3.34 (net).

LYNX' staff proactively seeks ways to maximize operational efficiencies and improve services. As a result, fixed route operating expenses for salaries, wages, and fringe benefits are under budget due to various vacancies, and less vacation and holiday pay than anticipated as of October 31, 2014. Materials and supplies costs are 19% under budget. Legal services are higher than budgeted for the month, however other professional services are less than budgeted year to date, due to timing of costs. Expenses related to custodial, contract maintenance and other miscellaneous expenses are also less than budgeted year to date.

Paratransit Operations:

The operating loss from Paratransit operations is related to an actual blended trip rate that is higher than the budgeted trip rate. The year to date cost of unleaded fuel is 21% higher than the budgeted. During the month of October 2014, LYNX locked in forty-two percent (42%) of the total monthly purchases, resulting in cap (LYNX locked) prices higher than the future (float) prices. The fuel is budgeted at a net price of \$2.97 (net) per gallon in the FY2015 budget. LYNX is currently paying \$2.24 (net) per gallon, plus fuel hedging losses. The national unleaded fuel price for the month of October 2014 was \$2.92 (net). Also, the year-to-date purchased transportation costs are higher than the amounts budgeted due to higher trip costs. An analysis follows:

ACCESS LYNX			
FY2015	Trips (Year-to-Date)	Blended Trip Rate	Costs
Actual (with est.)	45,630	\$30.71	\$1,401,216
Budget (rounding)	42,921	\$28.67	\$1,230,433
Excess Trips/Costs	2,709	\$2.04	\$170,782

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF OCTOBER 2014 AND THE ONE MONTH ENDED OCTOBER 31, 2014
(UNAUDITED)

	Year to Date			Month of October		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 2,460,909	\$ 2,671,637	109%	\$ 2,460,909	\$ 2,671,637	109%
Contract Services:						
Local Financial Assistance	1,107,686	1,002,514	91%	1,107,686	1,002,514	91%
Other Contractual Services	400,530	501,952	125%	400,530	501,952	125%
Advertising	158,750	148,065	93%	158,750	148,065	93%
Other Operating Income	30,583	14,781	48%	30,583	14,781	48%
Total Operating Revenues	<u>4,158,458</u>	<u>4,338,949</u>	104%	<u>4,158,458</u>	<u>4,338,949</u>	104%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-		-	-	
State of Florida	828,979	841,940	102%	828,979	841,940	102%
Local	3,815,199	3,593,570	94%	3,815,199	3,593,570	94%
Planning and other assistance grants:						
Federal - Other	1,386,681	1,133,570	82%	1,386,681	1,133,570	82%
State of Florida - Other	225,958	232,112	103%	225,958	232,112	103%
Local Matching - Other	-	268	N/A	-	268	N/A
Interest Income	4,167	4,114	99%	4,167	4,114	99%
Gain / (Loss) on Sale of Assets	-	44,589	N/A	-	44,589	N/A
Total Nonoperating Revenues	<u>6,260,984</u>	<u>5,850,163</u>	93%	<u>6,260,984</u>	<u>5,850,163</u>	93%
Total Revenues	<u>10,419,442</u>	<u>10,189,112</u>	98%	<u>10,419,442</u>	<u>10,189,112</u>	98%
OPERATING EXPENSES						
Salaries and Wages	3,720,307	3,677,314	99%	3,720,307	3,677,314	99%
Fringe Benefits	2,179,440	1,685,604	77%	2,179,440	1,685,604	77%
Purchased Transportation Services	1,404,268	1,588,822	113%	1,404,268	1,588,822	113%
Fuel	1,342,384	1,340,741	100%	1,342,384	1,340,741	100%
Other Materials and Supplies	617,638	500,042	81%	617,638	500,042	81%
Professional Services	422,867	123,314	29%	422,867	123,314	29%
Other Services	471,838	338,171	72%	471,838	338,171	72%
Lease and Miscellaneous Expenses	74,528	58,384	78%	74,528	58,384	78%
Casualty and Liability Insurance	148,779	119,022	80%	148,779	119,022	80%
Utilities	119,945	112,429	94%	119,945	112,429	94%
Taxes and Licenses	35,570	17,812	50%	35,570	17,812	50%
Interest Expense	3,987	2,684	67%	3,987	2,684	67%
Total Operating Expenses	<u>10,541,549</u>	<u>9,564,337</u>	91%	<u>10,541,549</u>	<u>9,564,337</u>	91%
OPERATING GAIN / (LOSS)	<u>\$ (122,107)</u>	<u>\$ 624,775</u>	N/A	<u>\$ (122,107)</u>	<u>\$ 624,775</u>	N/A

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
FIXED-ROUTE, VANPOOL AND NEIGHORLINK SEGMENT
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF OCTOBER 2014 AND THE ONE MONTH ENDED OCTOBER 31, 2014
(UNAUDITED)

	Year to Date			Month of October		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 2,307,989	\$ 2,526,836	109%	\$ 2,307,989	\$ 2,526,836	109%
Contract Services:						
Local Financial Assistance	1,107,686	1,002,514	91%	1,107,686	1,002,514	91%
Other Contractual Services	-	276	N/A	-	276	N/A
Advertising	158,750	148,065	93%	158,750	148,065	93%
Other Operating Income	30,583	14,781	48%	30,583	14,781	48%
Total Operating Revenues	<u>3,605,008</u>	<u>3,692,472</u>	102%	<u>3,605,008</u>	<u>3,692,472</u>	102%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-	N/A	-	-	
State of Florida	828,979	841,940	102%	828,979	841,940	102%
Local	3,069,674	2,742,278	89%	3,069,674	2,742,278	89%
Planning and other assistance grants:						
Federal - Other	1,158,023	916,709	79%	1,158,023	916,709	79%
State of Florida - Other	225,958	232,112	103%	225,958	232,112	103%
Local Matching - Other	-	268	N/A	-	268	N/A
Interest Income	4,167	4,114	99%	4,167	4,114	99%
Gain / (Loss) on the Sale of Assets	-	44,589	N/A	-	44,589	N/A
Total Nonoperating Revenues	<u>5,286,801</u>	<u>4,782,010</u>	90%	<u>5,286,801</u>	<u>4,782,010</u>	90%
Total Revenues	<u>8,891,809</u>	<u>8,474,482</u>	95%	<u>8,891,809</u>	<u>8,474,482</u>	95%
OPERATING EXPENSES						
Salaries and Wages	3,684,593	3,644,914	99%	3,684,593	3,644,914	99%
Fringe Benefits	2,156,196	1,671,138	78%	2,156,196	1,671,138	78%
Purchased Transportation Services	169,251	187,606	111%	169,251	187,606	111%
Fuel	1,146,202	1,102,632	96%	1,146,202	1,102,632	96%
Other Materials and Supplies	615,796	500,042	81%	615,796	500,042	81%
Professional Services	401,267	106,609	27%	401,267	106,609	27%
Other Services	451,727	313,852	69%	451,727	313,852	69%
Lease and Miscellaneous Expenses	73,953	58,035	78%	73,953	58,035	78%
Casualty and Liability Insurance	148,779	119,022	80%	148,779	119,022	80%
Utilities	115,292	110,294	96%	115,292	110,294	96%
Taxes and Licenses	32,670	11,526	35%	32,670	11,526	35%
Interest Expense	3,987	2,684	67%	3,987	2,684	67%
Total Operating Expenses	<u>8,999,714</u>	<u>7,828,354</u>	87%	<u>8,999,714</u>	<u>7,828,354</u>	87%
OPERATING GAIN / (LOSS)	<u>\$ (107,905)</u>	<u>\$ 646,128</u>	N/A	<u>\$ (107,905)</u>	<u>\$ 646,128</u>	N/A

CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY
PARATRANSIT SEGMENT
STATEMENT OF REVENUES AND EXPENSES
FOR THE MONTH OF OCTOBER 2014 AND THE ONE MONTH ENDED OCTOBER 31, 2014
(UNAUDITED)

	Year to Date			Month of October		
	Budget	Actual	%	Budget	Actual	%
OPERATING REVENUES						
Customer Fares	\$ 152,920	\$ 144,801	95%	\$ 152,920	\$ 144,801	95%
Contract Services:						
Local Financial Assistance	-	-	N/A	-	-	N/A
Other Contractual Services	400,530	501,676	125%	400,530	501,676	125%
Advertising	-	-	N/A	-	-	N/A
Other Operating Income	-	-	N/A	-	-	N/A
Total Operating Revenues	<u>553,450</u>	<u>646,477</u>	117%	<u>553,450</u>	<u>646,477</u>	117%
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-	N/A	-	-	N/A
State of Florida	-	-	N/A	-	-	N/A
Local	745,525	851,292	114%	745,525	851,292	114%
Planning and other assistance grants:						
Federal - Other	228,658	216,861	95%	228,658	216,861	95%
State of Florida - Other	-	-	N/A	-	-	N/A
Local Matching - Other	-	-	N/A	-	-	N/A
Interest Income	-	-	N/A	-	-	N/A
Gain / (Loss) on the Sale of Assets	-	-	N/A	-	-	N/A
Total Nonoperating Revenues	<u>974,183</u>	<u>1,068,153</u>	110%	<u>974,183</u>	<u>1,068,153</u>	110%
Total Revenues	<u>1,527,633</u>	<u>1,714,630</u>	112%	<u>1,527,633</u>	<u>1,714,630</u>	112%
OPERATING EXPENSES						
Salaries and Wages	35,714	32,400	91%	35,714	32,400	91%
Fringe Benefits	23,244	14,466	62%	23,244	14,466	62%
Purchased Transportation Services	1,235,017	1,401,216	113%	1,235,017	1,401,216	113%
Fuel	196,183	238,109	121%	196,183	238,109	121%
Other Materials and Supplies	1,842	-	0%	1,842	-	0%
Professional Services	21,600	16,705	77%	21,600	16,705	77%
Other Services	20,110	24,319	121%	20,110	24,319	121%
Lease and Miscellaneous Expenses	575	349	61%	575	349	61%
Casualty and Liability Insurance	-	-	N/A	-	-	N/A
Utilities	4,652	2,135	46%	4,652	2,135	46%
Taxes and Licenses	2,900	6,285	217%	2,900	6,285	217%
Interest Expense	-	-	N/A	-	-	N/A
Total Operating Expenses	<u>1,541,835</u>	<u>1,735,984</u>	113%	<u>1,541,835</u>	<u>1,735,984</u>	113%
OPERATING GAIN / (LOSS)	<u>\$ (14,202)</u>	<u>\$ (21,354)</u>	N/A	<u>\$ (14,202)</u>	<u>\$ (21,354)</u>	N/A

Monthly Report D: LYNX American Recovery and Reinvestment Act Project Status Report

To: LYNX Board of Directors

From: **Andrea Ostrodka**
DIRECTOR OF PLAN & DEVELOP
Belinda Balleras
(Technical Contact)
Prahallad Vijayvargiya
(Technical Contact)
Selita Stubbs
(Technical Contact)

Phone: 407.841.2279 ext: 6019

Item Name: LYNX American Recovery and Reinvestment Act Project Status Report

Date: 1/28/2015

LYNX staff is working diligently to complete the Design and acquisition of the Fare Collection Equipment Project approved under this grant.

Project Activities – On-going Activities:

Fare Collection Equipment:

The contractor continues to work to resolve the issues associated with the stored value fare media cards. The pilot testing previously scheduled to be conducted between October and December 2014 was postponed pending the development of a GPS (TripSpark Streets - CAD/AVL Solution) software program. The referenced software will be used to provide location information in conjunction with the existing Trapeze system to communicate with the new Xerox system being implemented. Once this task is accomplished, LYNX will receive a revised schedule from the vendor. The current estimate is for TripSpark development to be completed by the end of January, Xerox would have two weeks of internal testing and the bus pilot testing would occur during the last two weeks of February. If the testing goes well and LYNX accepts the bus validators the validators would be installed on the full fleet by April 1.

Monthly Report E: Ridership Report

To: LYNX Board of Directors

From: Andrea Ostrodka
DIRECTOR OF PLAN & DEVELOP
JAMES RODRIGUEZ
(Technical Contact)
OLANREWAJU ADELEKAN
(Technical Contact)

Phone: 407.841.2279 ext: 6019

Item Name: Ridership Report
Ridership Report October and November, 2014 (Final)

Date: 1/28/2015

October 2014 HIGHLIGHTS

RIDERSHIP

- Total system-wide ridership in October 2014 is 2,785,996. This represents an increase of 1.36% over the previous year (October 2013).

ADDED ROUTES

The following new Links were added in April 2014

- **FastLink 418** – Florida Mall/ Meadow Woods/Medical City
- **Link 505** – Longwood SunRail
- **Link 62** – Lymmo (Grapefruit)
- **NeighborLink 651** – Goldsboro NeighborLink

REALIGNMENT

- LYNX readjusted services on 19 existing routes to provide feeder bus service to 9 SunRail Stations. These 19 routes represent 25% of LYNX entire route structure.
- LYNX Central Station connects SunRail with 34 routes in the LYNX system.

OTHER REALIGNMENT

On April 13, 2014, Link 41 was split into two routes:

- **Link 436N** – North SR 436
- **Link 436S** – South SR 436

NEW SERVICE MODE

On May 1, 2014 LYNX added an Express Coach Bus Service

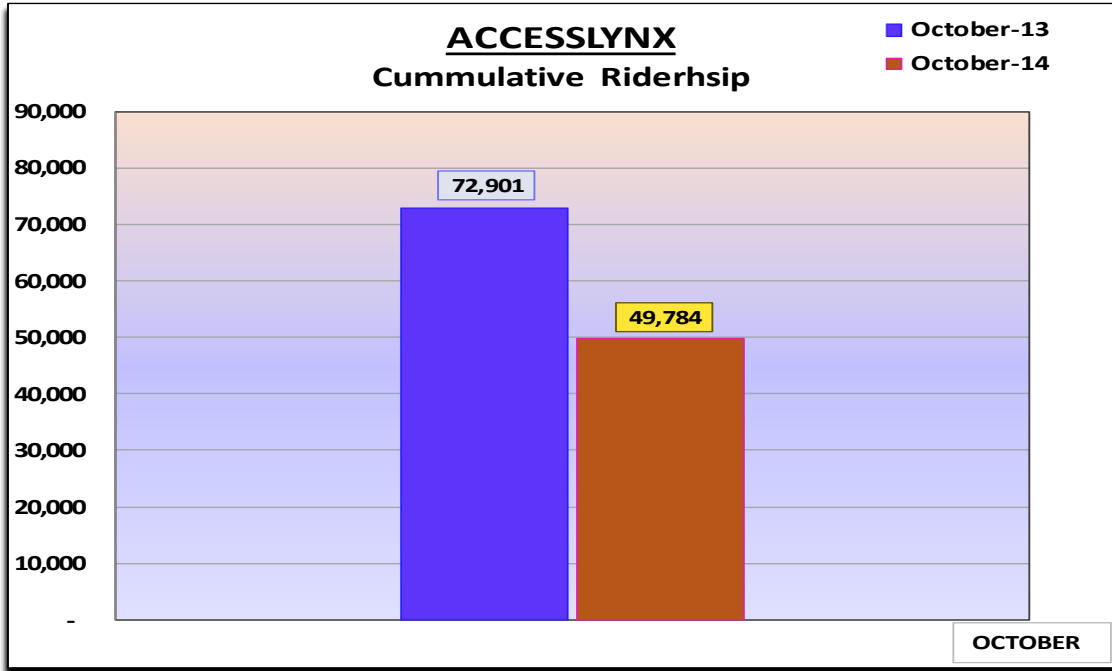
- **Xpress Link 208 – Downtown Kissimmee Express**

Year to date (October)

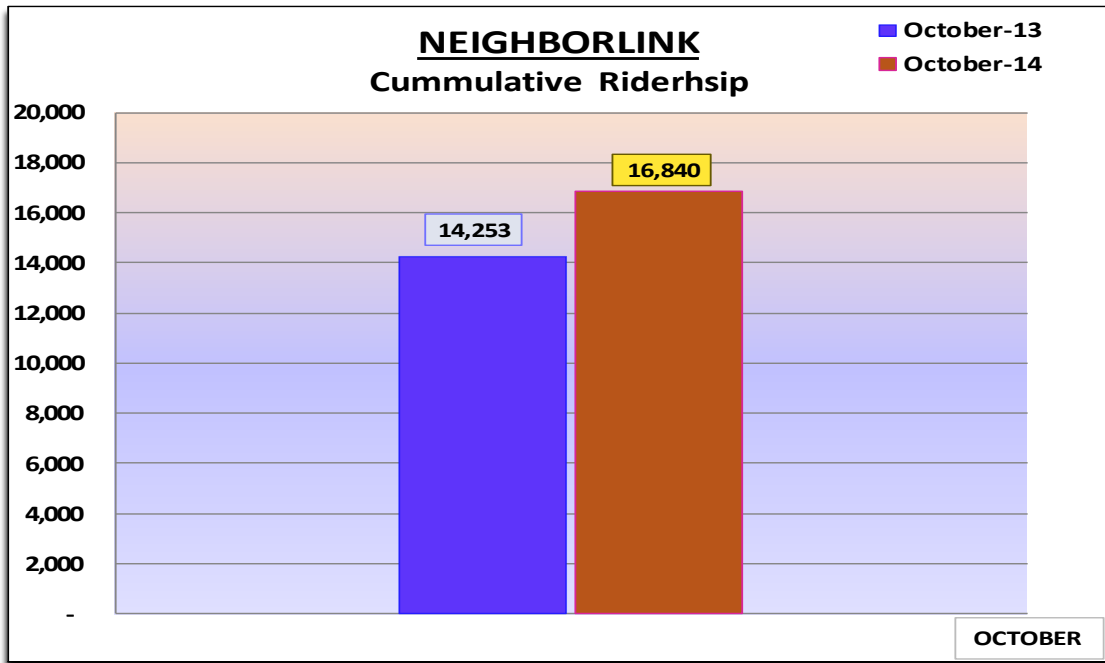
<i>Service Mode</i>	<i>October-13</i>	<i>October-14</i>	<i>% Change</i>
LYMMO (ORANGE LINE)	70,411	85,372	21.25%
LYMMO (GRAPEFRUIT LINE)	-	41,606	N/A
Fixed Route	2,564,514	2,561,055	-0.13%
NeighborLink	14,253	16,840	18.15%
SUBTOTAL - FIXED ROUTE	2,649,178	2,704,873	2.10%
Special Shuttles	223	420	N/A
CBPT (Link 208)	-	1,141	N/A
ACCESS LYNX	72,901	49,784	-31.71%
VanPool	26,399	29,778	12.80%
SUBTOTAL - OTHER SERVICES	99,523	81,123	-18.49%
TOTAL ALL SERVICES	2,748,701	2,785,996	1.36%

Average Daily Ridership by Mode

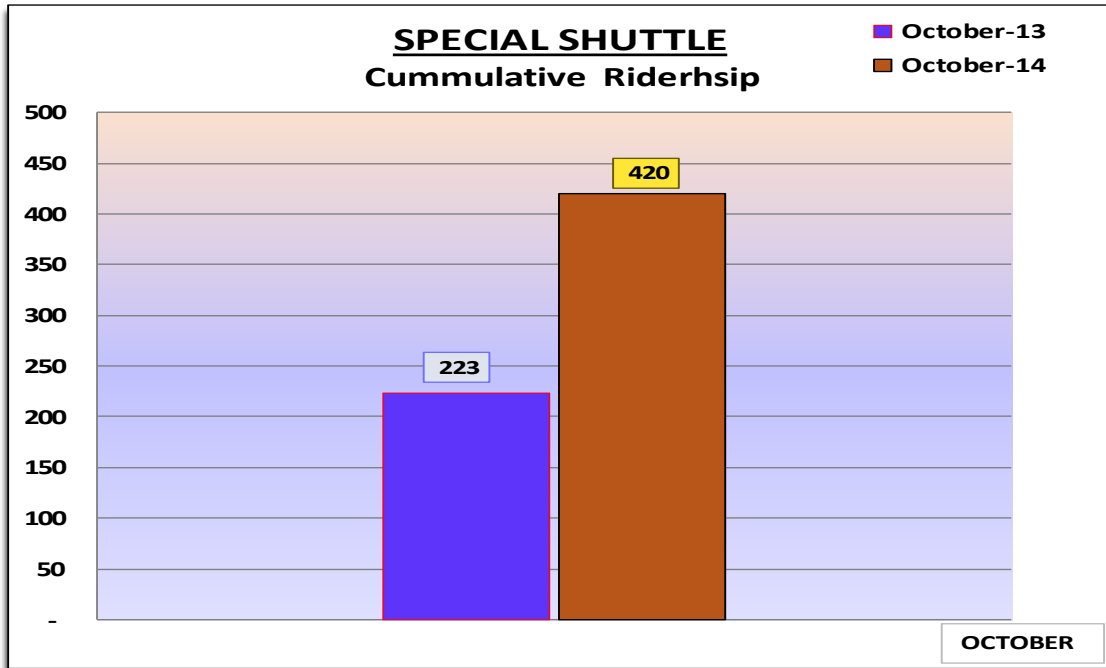
<i>Service Mode</i>	<i>Day</i>	<i>October-13</i>	<i>October-14</i>	<i>% Change</i>
LYMMO (ORANGE LINE)	Weekday	2,771	3,229	16.52%
	Saturday	972	1,453	49.42%
	Sunday	698	1,325	90.00%
LYMMO (GRAPEFRUIT LINE)	Weekday	-	1,538	N/A
	Saturday	-	788	N/A
	Sunday	-	769	N/A
All Other Links	Weekday	93,594	93,245	-0.37%
	Saturday	64,635	64,220	-0.64%
	Sunday	38,327	39,886	4.07%
Total Fixed Route	Weekday	96,365	98,012	1.71%
	Saturday	65,607	66,461	1.30%
	Sunday	39,025	41,980	7.57%
CBPT (Link 208)	Weekday	-	50	N/A
	Saturday	-	-	N/A
	Sunday	-	-	N/A
ACCESS LYNX	Weekday	2,736	1,910	-30.19%
	Saturday	1,116	863	-22.68%
	Sunday	470	529	12.73%
NeighborLink	Weekday	560	613	9.45%
	Saturday	345	439	27.34%
VanPool	Weekday	1,073	1,190	10.92%
	Saturday	227	316	39.51%
	Sunday	204	285	40.05%
TOTAL <i>LYNX SERVICES</i>	Weekday	100,733	101,724	0.98%
	Saturday	67,294	68,078	1.17%
	Sunday	39,698	42,794	7.80%



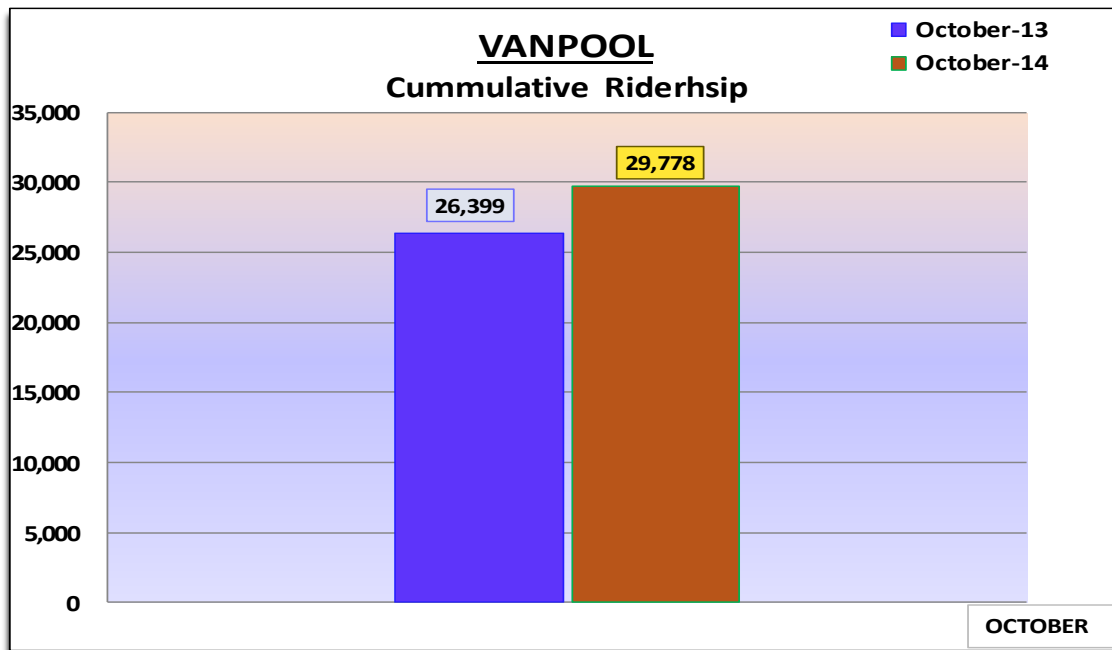
	Fy TOTAL
October-13	72,901
October-14	49,784
Change (%)	-31.71%



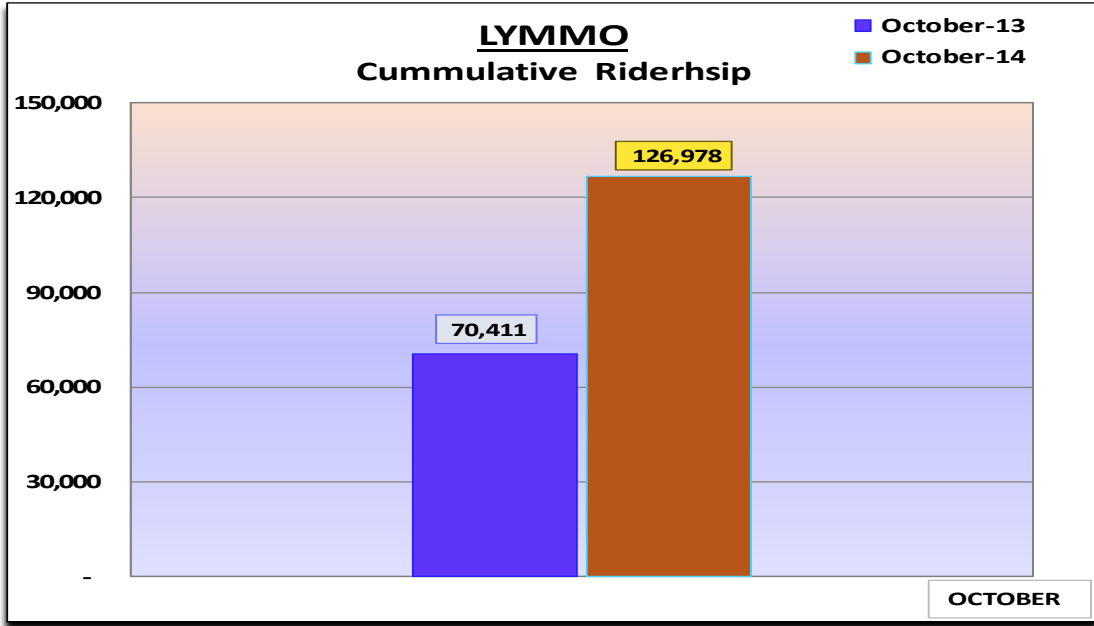
	Fy TOTAL
October-13	14,253
October-14	16,840
Change (%)	18.15%



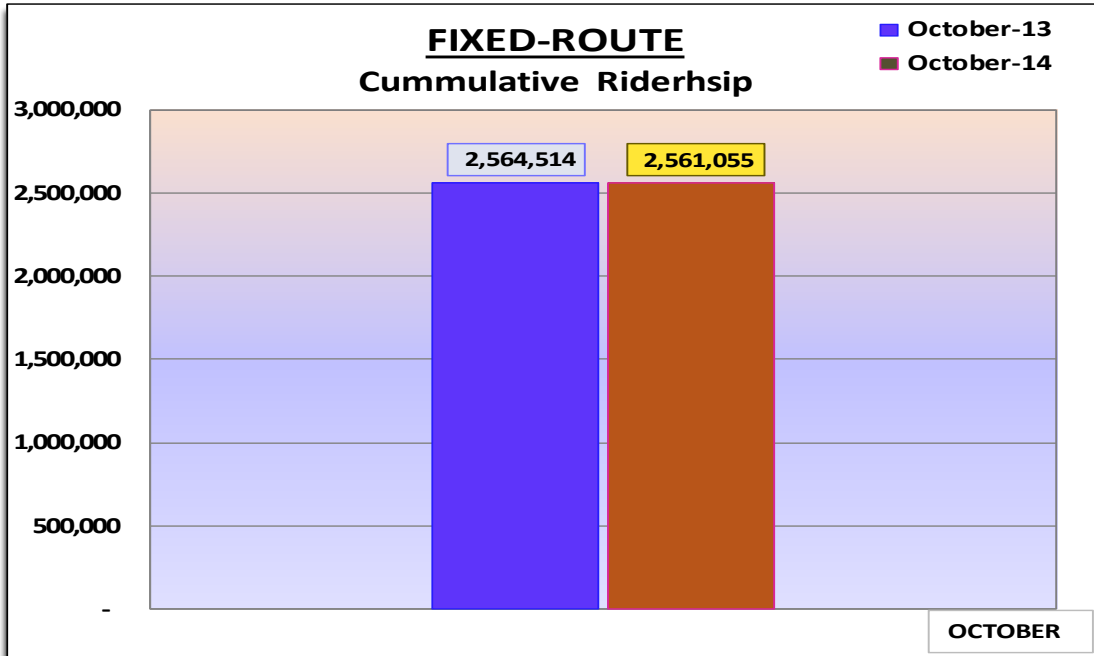
	Fy TOTAL
October-13	223
October-14	420
Change (%)	N/A



	Fy TOTAL
October-13	26,399
October-14	29,778
Change (%)	12.80%



	Fy TOTAL
October-13	70,411
October-14	126,978
Change (%)	80.34%



	Fy TOTAL
October-13	2,564,514
October-14	2,561,055
Change (%)	-0.13%

November 2014 HIGHLIGHTS

RIDERSHIP

- Total system-wide ridership in November 2014 is 2,385,298. This represents a decrease of -3.41% over the previous year (November 2013).

ADDED ROUTES

The following new Links were added in April 2014

- **FastLink 418** – Florida Mall/ Meadow Woods/Medical City
- **Link 505** – Longwood SunRail
- **Link 62** – Lymmo (Grapefruit)
- **NeighborLink 651** – Goldsboro NeighborLink

REALIGNMENT

- LYNX readjusted services on 19 existing routes to provide feeder bus service to 9 SunRail Stations. These 19 routes represent 25% of LYNX entire route structure.
- LYNX Central Station connects SunRail with 34 routes in the LYNX system.

OTHER REALIGNMENT

On April 13, 2014, Link 41 was split into two routes:

- **Link 436N** – North SR 436
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NEW SERVICE MODE

On May 1, 2014 LYNX added an Express Coach Bus Service

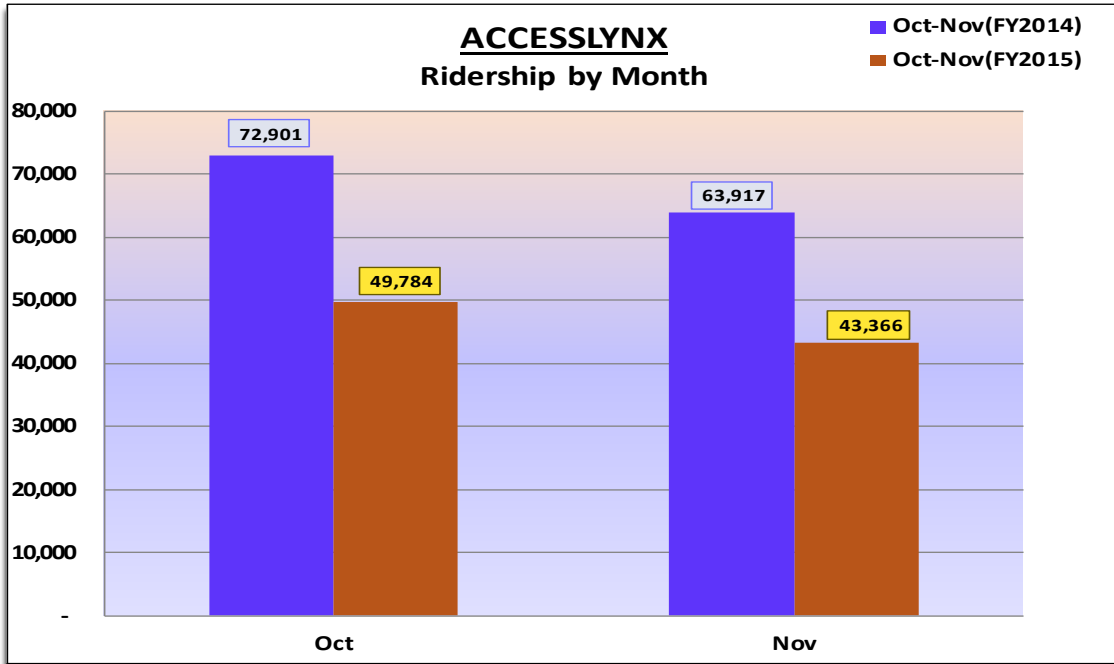
- **Xpress Link 208** – Downtown Kissimmee Express

Year to date (October - November)

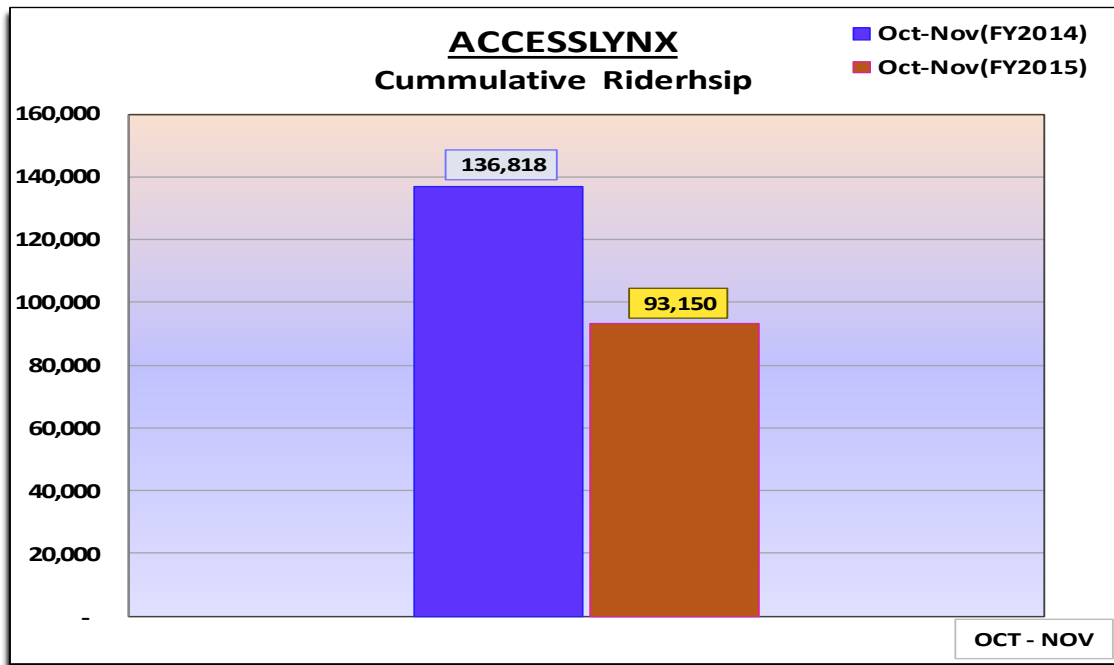
<i>Service Mode</i>	<i>Oct-Nov(FY2014)</i>	<i>Oct-Nov(FY2015)</i>	<i>% Change</i>
LYMMO (ORANGE LINE)	134,579	156,491	16.28%
LYMMO (GRAPEFRUIT LINE)	-	77,376	N/A
Fixed Route	4,868,755	4,745,817	-2.53%
NeighborLink	26,829	30,473	13.58%
SUBTOTAL - FIXED ROUTE	5,030,163	5,010,157	-0.40%
Special Shuttles	1,362	9,883	N/A
CBPT (Link 208)	-	2,148	N/A
ACCESS LYNX	136,818	93,150	-31.92%
VanPool	49,753	55,956	12.47%
SUBTOTAL - OTHER SERVICES	187,933	161,137	-14.26%
TOTAL ALL SERVICES	5,218,096	5,171,294	-0.90%

Average Daily Ridership by Mode

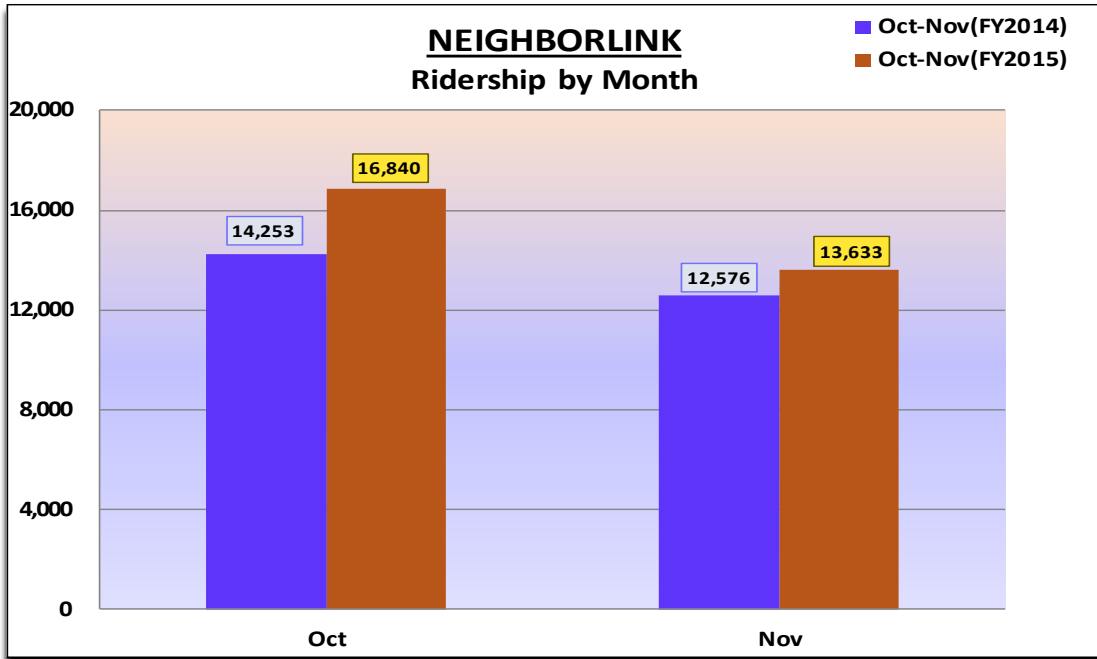
<i>Service Mode</i>	<i>Day</i>	<i>November-13</i>	<i>November-14</i>	<i>% Change</i>
LYMMO (ORANGE LINE)	Weekday	2,610	2,920	11.86%
	Saturday	1,131	1,538	35.97%
	Sunday	924	1,007	8.91%
LYMMO (GRAPEFRUIT LINE)	Weekday	-	1,477	N/A
	Saturday	-	706	N/A
	Sunday	-	540	N/A
All Other Links	Weekday	90,843	84,655	-6.81%
	Saturday	61,216	60,493	-1.18%
	Sunday	36,598	37,841	3.40%
Total Fixed Route	Weekday	93,453	89,051	-4.71%
	Saturday	62,347	62,737	0.62%
	Sunday	37,522	39,388	4.97%
CBPT (Link 208)	Weekday	-	50	N/A
	Saturday	-	-	N/A
	Sunday	-	-	N/A
ACCESS LYNX	Weekday	2,651	1,760	-33.63%
	Saturday	1,116	843	-24.43%
	Sunday	581	574	-1.20%
NeighborLink	Weekday	536	568	5.92%
	Saturday	372	377	1.40%
VanPool	Weekday	997	1,150	15.27%
	Saturday	253	298	17.54%
	Sunday	286	281	-1.65%
TOTAL LYNX SERVICES	Weekday	97,637	92,528	-5.23%
	Saturday	64,088	64,255	0.26%
	Sunday	38,388	40,243	4.83%



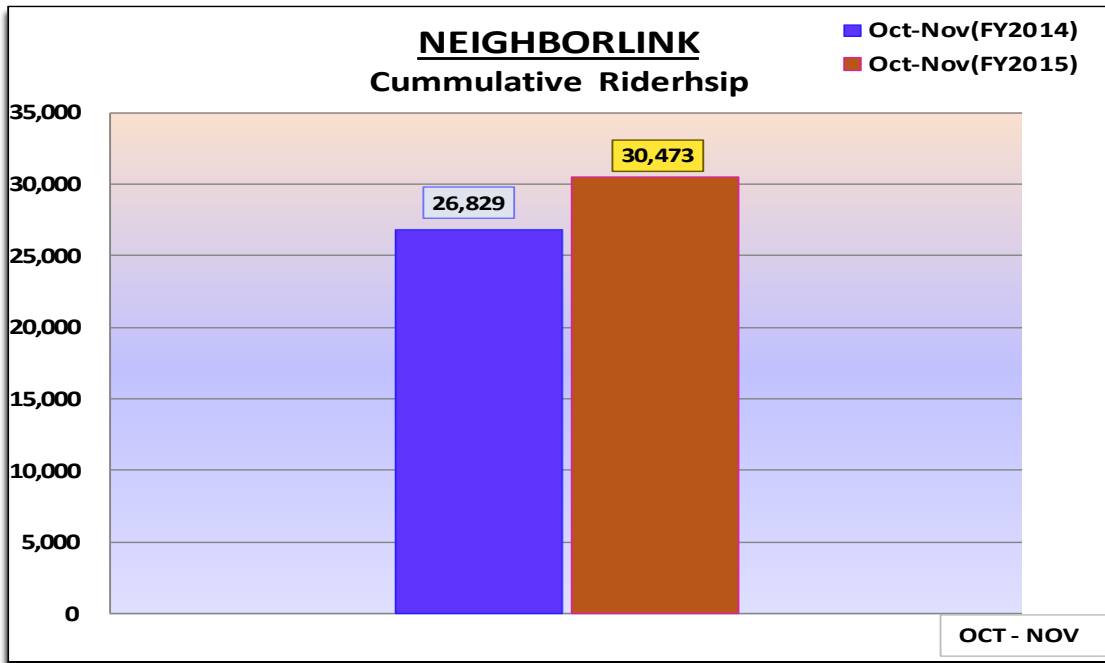
	Oct	Nov
Oct-Nov(FY2014)	72,901	63,917
Oct-Nov(FY2015)	49,784	43,366
Change (%)	-31.71%	-32.15%



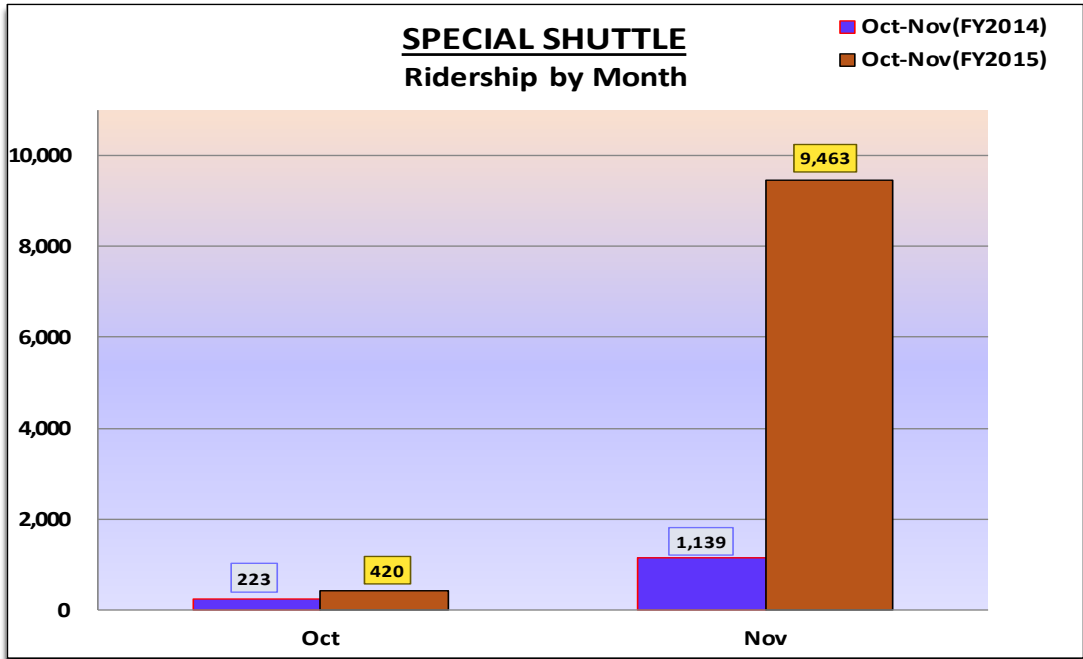
	<i>Fy TOTAL</i>
Oct-Nov(FY2014)	136,818
Oct-Nov(FY2015)	93,150
Change (%)	-31.92%



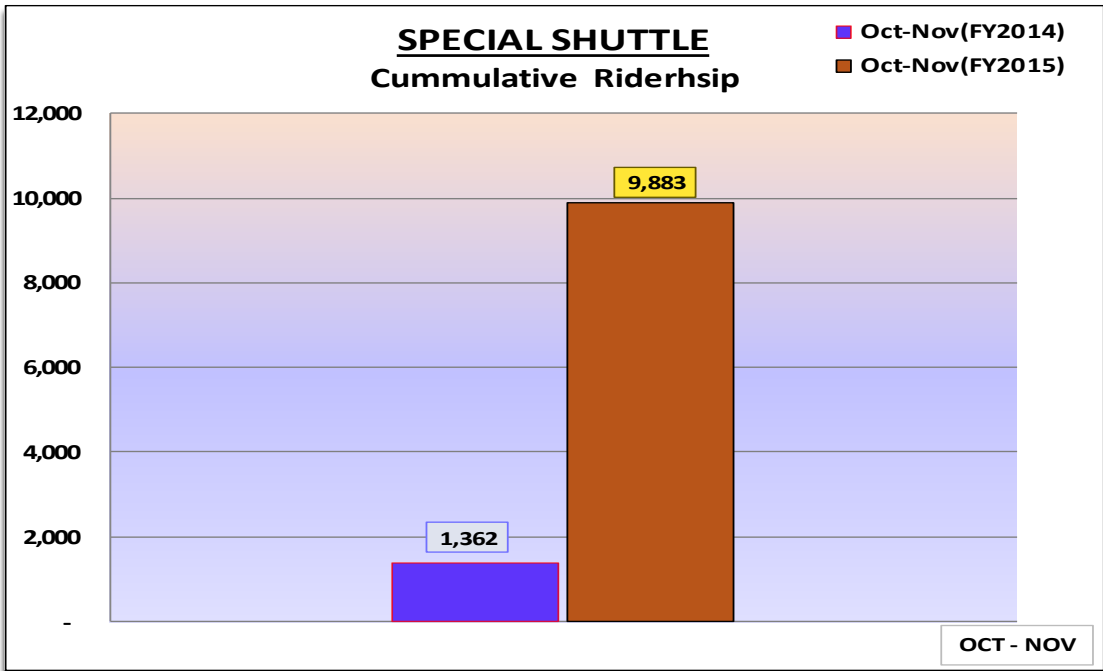
	Oct	Nov
Oct-Nov(FY2014)	14,253	12,576
Oct-Nov(FY2015)	16,840	13,633
Change (%)	18.15%	8.40%



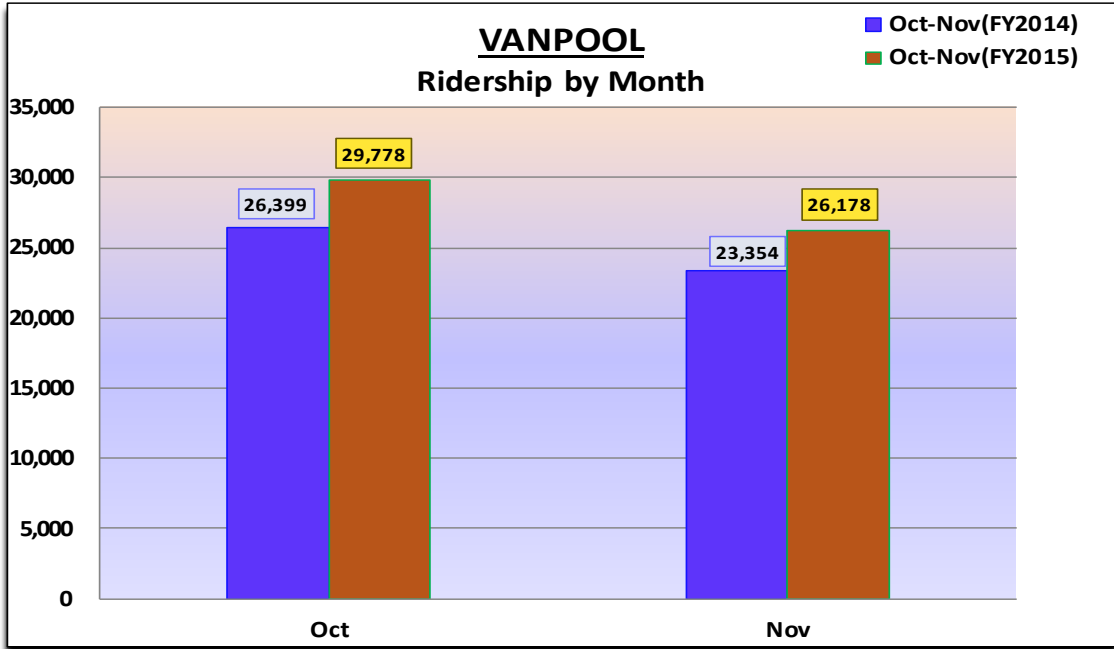
	Fy TOTAL
Oct-Nov(FY2014)	26,829
Oct-Nov(FY2015)	30,473
Change (%)	13.58%



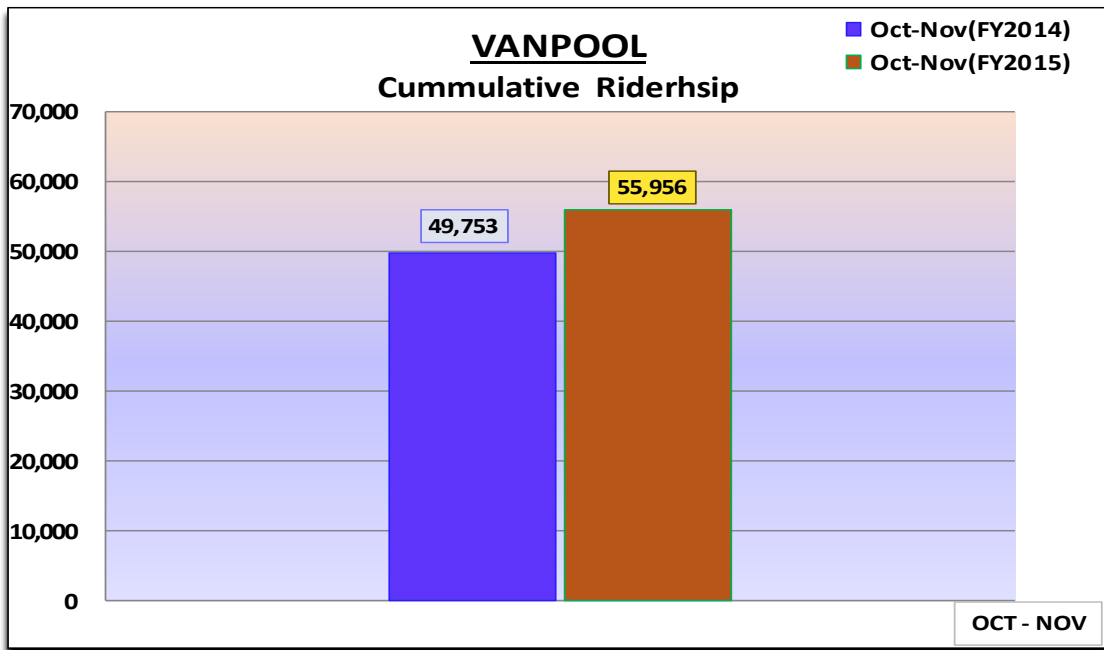
	<i>Oct</i>	<i>Nov</i>
Oct-Nov(FY2014)	223	1,139
Oct-Nov(FY2015)	420	9,463
Change (%)	N/A	N/A



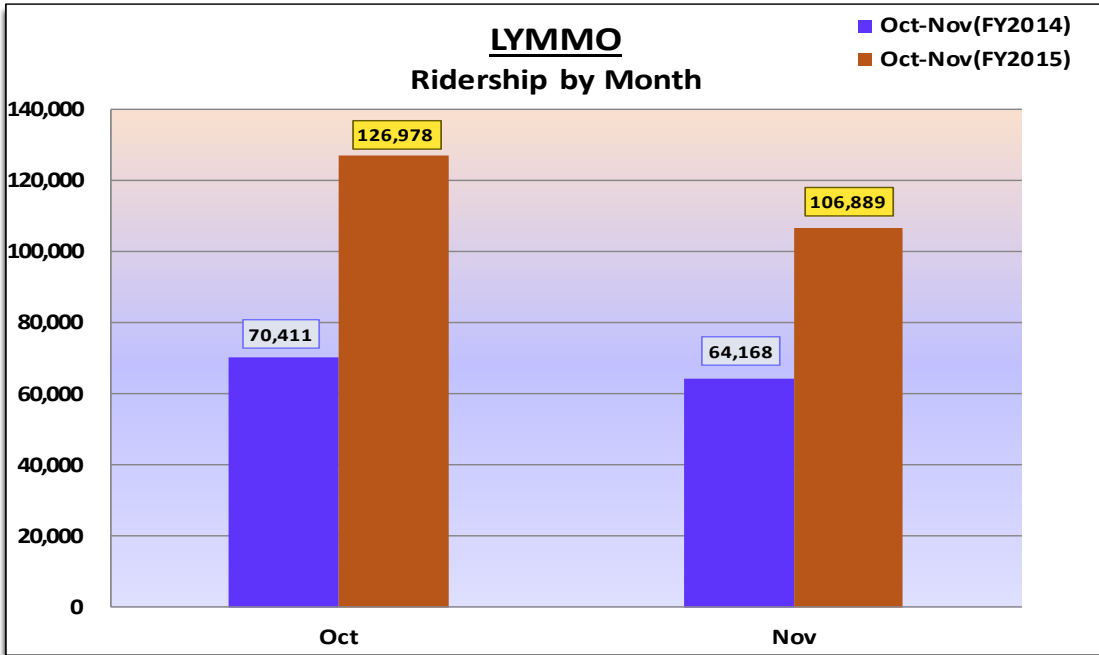
	<i>Fy TOTAL</i>
Oct-Nov(FY2014)	1,362
Oct-Nov(FY2015)	9,883
Change (%)	N/A



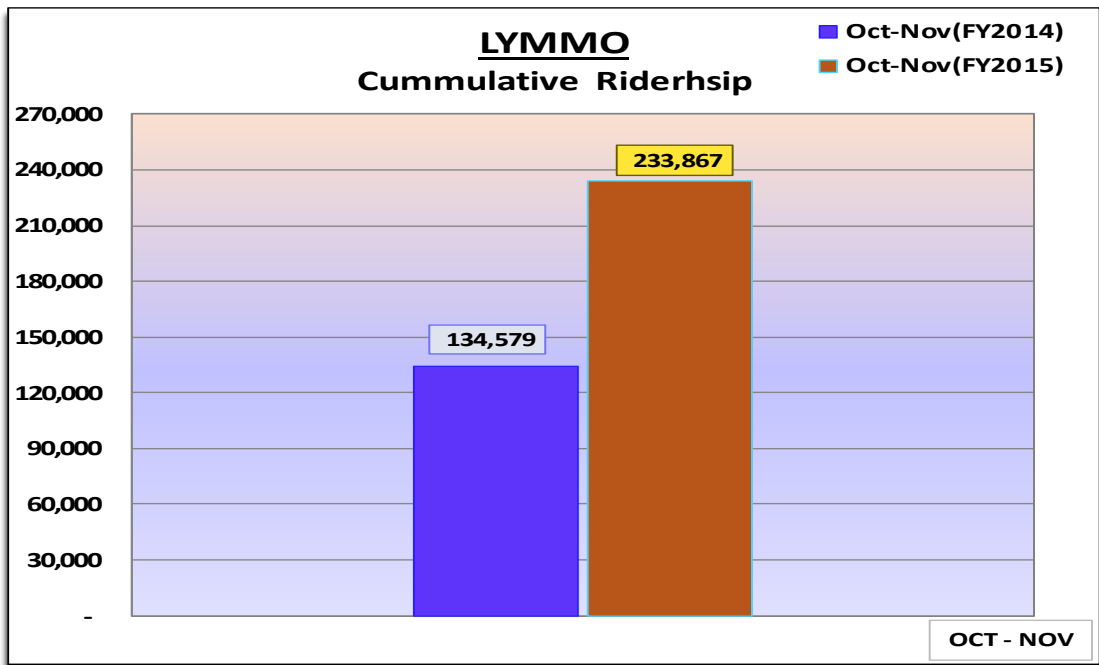
	Oct	Nov
Oct-Nov(FY2014)	26,399	23,354
Oct-Nov(FY2015)	29,778	26,178
Change (%)	12.80%	12.09%



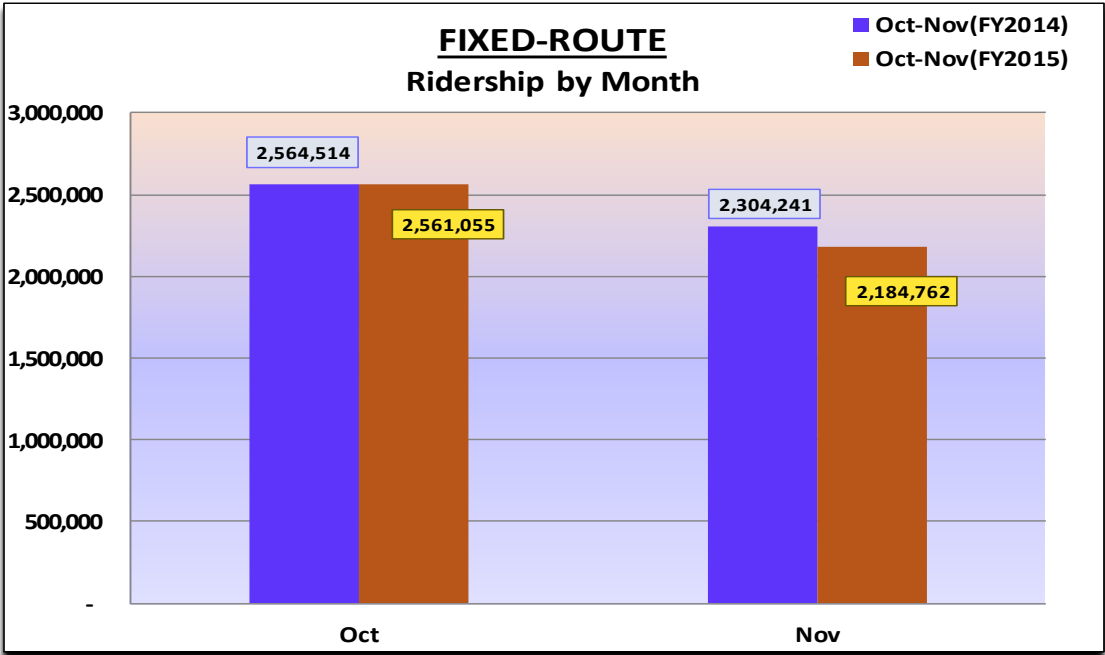
	Fy TOTAL
Oct-Nov(FY2014)	49,753
Oct-Nov(FY2015)	55,956
Change (%)	12.47%



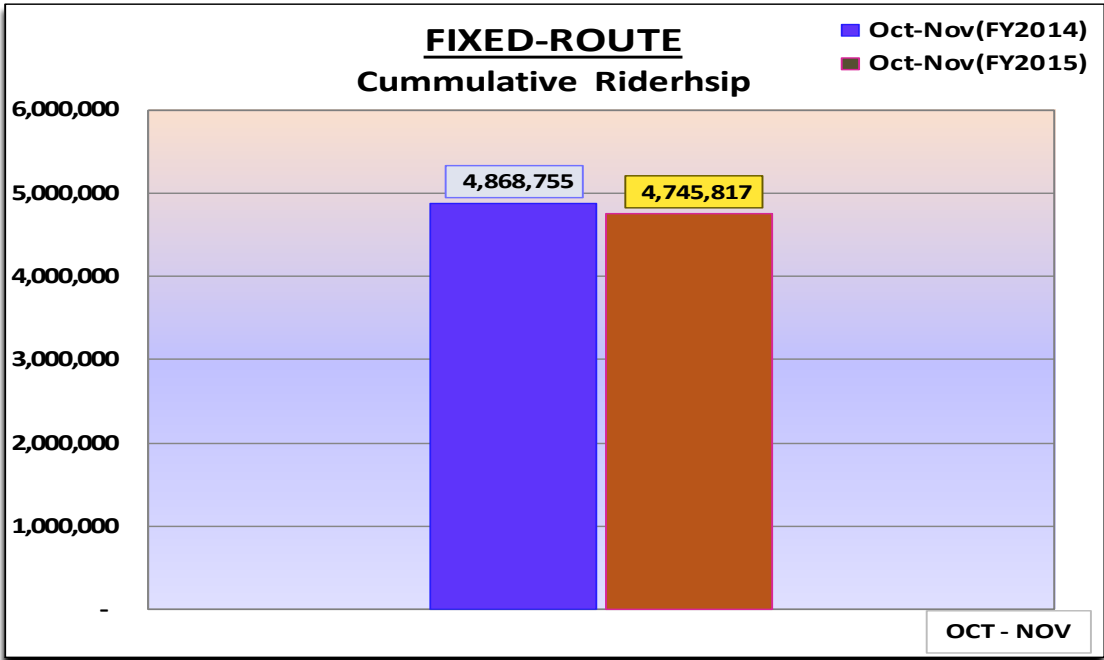
	Oct	Nov
Oct-Nov(FY2014)	70,411	64,168
Oct-Nov(FY2015)	126,978	106,889
Change (%)	80.34%	66.58%



	Fy TOTAL
Oct-Nov(FY2014)	134,579
Oct-Nov(FY2015)	233,867
Change (%)	73.78%



	<i>Oct</i>	<i>Nov</i>
Oct-Nov(FY2014)	2,564,514	2,304,241
Oct-Nov(FY2015)	2,561,055	2,184,762
Change (%)	-0.13%	-5.19%



	<i>Fy TOTAL</i>
Oct-Nov(FY2014)	4,868,755
Oct-Nov(FY2015)	4,745,817
Change (%)	-2.53%

LYNX Monthly Ridership by Mode

Fiscal Year 2015													
<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>TOTAL YEAR</i>
LYMMO (ORANGE LINE)	85,372	71,119											156,491
LYMMO (GRAPEFRUIT LINE)	41,606	35,770											77,376
Fixed Route	2,561,055	2,184,762											4,745,817
NeighborLink	16,840	13,633											30,473
SUBTOTAL - FIXED ROUTE	2,704,873	2,305,284	-	-	-	-	-	-	-	-	-	-	5,010,157
Special Shuttles	420	9,463											9,883
CBPT (Link 208)	1,141	1,007											2,148
ACCESS LYNX	49,784	43,366											93,150
VanPool	29,778	26,178											55,956
SUBTOTAL - OTHER SERVICES	81,123	80,014	-	-	-	-	-	-	-	-	-	-	161,137
TOTAL ALL SERVICES	2,785,996	2,385,298											5,171,294
% Change From Fiscal Year 2014 To Fiscal Year 2015													
<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>TOTAL YEAR</i>
LYMMO (ORANGE LINE)	21.25%	10.83%											16.28%
LYMMO (GRAPEFRUIT LINE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Fixed Route	-0.13%	-5.19%											-2.53%
NeighborLink	18.15%	8.40%											13.58%
SUBTOTAL - FIXED ROUTE	2.10%	-3.18%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-0.40%
Special Shuttles	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CBPT (Link 208)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ACCESS LYNX	-31.71%	-32.15%											-31.92%
VanPool	12.80%	12.09%											12.47%
SUBTOTAL - OTHER SERVICES	-18.49%	-9.50%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-14.26%
TOTAL ALL SERVICES	1.36%	-3.41%											-0.90%
Fiscal Year 2014													
<i>Service Mode</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>TOTAL YEAR</i>
LYMMO (ORANGE LINE)	70,411	64,168	64,529	65,237	66,305	68,043	75,886	80,039	81,889	82,252	80,116	82,708	881,583
LYMMO (GRAPEFRUIT LINE)	-	-	-	-	-	-	11,442.00	24,668.00	25,529.00	28,959.00	32,737.00	38,430.00	161,765.00
Fixed Route	2,564,514	2,304,241	2,330,309	2,311,069	2,231,834	2,286,001	2,241,944	2,331,162	2,201,845	2,288,736	2,362,742	2,344,314	27,798,711
NeighborLink	14,253	12,576	12,364	13,167	13,119	12,597	14,016	13,939	13,332	14,990	15,627	15,528	165,508
SUBTOTAL - FIXED ROUTE	2,649,178	2,380,985	2,407,202	2,389,473	2,311,258	2,366,641	2,343,288	2,449,808	2,322,595	2,414,937	2,491,222	2,480,980	29,007,567
Special Shuttles	223	1,139	9,318	7,238	990	242	1,234	1,359	377	1,204	20	47	23,391
CBPT (Link 208)	-	-	-	-	-	-	-	425.00	528.00	643.00	613.00	759.00	2,968.00
ACCESS LYNX	72,901	63,917	63,854	66,698	63,561	67,289	69,123	68,432	66,438	70,066	57,116	53,376	782,771
VanPool	26,399	23,354	23,066	26,510	26,295	27,758	30,534	31,260	29,110	29,761	29,047	30,319	333,413
SUBTOTAL - OTHER SERVICES	99,523	88,410	96,238	100,446	90,846	95,289	100,891	101,476	96,453	101,674	86,796	84,501	1,142,543
TOTAL ALL SERVICES	2,748,701	2,469,395	2,503,440	2,489,919	2,402,104	2,461,930	2,444,179	2,551,284	2,419,048	2,516,611	2,578,018	2,565,481	30,150,110

Monthly Report F: Planning and Development Report

To: LYNX Board of Directors

From: **Andrea Ostrodka**
DIRECTOR OF PLAN & DEVELOP
Carleen Flynn
(Technical Contact)
JAMES RODRIGUEZ
(Technical Contact)
Stanimira Bourova
(Technical Contact)

Phone: 407.841.2279 ext: 6019

Item Name: Planning and Development Report

Date: 1/28/2015

STRATEGIC PLANNING:

SR 50/UCF CONNECTOR ALTERNATIVES ANALYSIS

The project team completed the analysis of the project alternatives, which included four alternative alignments and four modes. Three of the alignments (Red, Orange and Yellow) were tested with Bus Rapid Transit (BRT) - Mixed Traffic, BRT - Business Access and Transit (BAT) lanes, and Enhanced Bus. The fourth alignment (Pink) ran along SR 50 and was tested as a Street Car mode. A fourth alignment (Purple) that ran mostly off-SR 50 was tested to compare against the alignments that ran along SR 50. Testing of the alternatives was completed using the “data driven” model calibrated for the SR 50 corridor, with forecast results from the regional planning model. Due to the length of the project and the forecasted ridership numbers, a minimum operating segment was developed to test each of the alternatives. With the completed the Tier 2 Evaluation Matrix, the estimates for construction and operations/maintenance costs of each of the alternatives, and the travel forecasts for each of the alternatives, the Red Alternative - BRT in Mixed Traffic performed the best daily trips served, travel time savings, encouragement of development and redevelopment and public support. The project team presented the results to the PAWG for their recommendation on October 29, 2014. The PAWG reached agreement on the Bus Rapid Transit Red Alternative to move forward as the recommended alternative.

The Project team also presented the final analysis and alternatives to the LYNX Oversight Committee on November 13, 2014 and the LYNX Regional Working Group on November 7, 2014. The team conducted a management briefing with FDOT District 5 on November 18, 2014, and has participated in a series of community events to solicit public input on the final alternatives in the months of November and December.

OTHER STUDIES

LYNX Planning and Development Staff are actively participating in the following studies being completed by other agencies:

U.S. 441 Corridor Study (Alternatives Analysis)
OIA Refresh Study
SR 436 Corridor Planning Study
South Orange Avenue Corridor Planning Study
Poinciana - Southport Connector PD&E
Texas-Americana Road Safety Small Area Study

SERVICE PLANNING:

Service Planning Division activities during this period have been primarily devoted to successfully initiating the December 2014 service change. The Division has also been active in facilitating passenger surveys of the LYNX routes serving Walt Disney World. LYNX hosted the first National Transit Database training session for Florida transit systems using the new FTA software package. This is in preparation for this year's Annual Report to FTA for FY2014. Division activities for the annual report include working with internal agency stakeholders to collect and proof data being used for inclusion into the agency's annual report.

Development of potential routes during this report period include a plan to extend the LYMMO Grapefruit Line to the Citrus Bowl for special events. Also, the Service Planning Division has been working on plans for a new express service from the University of Central Florida to Downtown Orlando and an express route from the Apopka area to Downtown Orlando along the U.S. 441 corridor.

GRANTS:

- The Grants Division has been working with departments on grant funded budgeted projects and miscellaneous supports to initiate FY 15 grant applications and approvals.
- Grants staff and project consultants met with the Veterans Transportation and Community Living Initiative (VTCLI) external partner, Heart of Florida United Way, to discuss options for information sharing, and what would be the ideal technological/informational solution for Veterans and others seeking transportation and services. The project will continue to move forward with a new LYNX internal team to help provide input regarding the system requirements and the high-level design of the one-call/one-click system. LYNX staff and project consultants will also reach out to the external partners to begin the system requirements development from their agencies' and clients' perspectives.
- Completed four grant applications to submit to FDOT (January 9, 2015); requesting funds to support the operation of rural fixed-route and paratransit services, and the

purchase of Compressed Natural Gas (CNG) buses and paratransit vehicles for the above services.

- Grants staff is preparing for the submission of Fiscal Year 2015 1st Quarter reports to FTA/FDOT/MPO and will be hosting two (2) upcoming training courses from the National Transit Institute (NTI) in February, the Introduction to Transit Asset Management and Quality Assurance & Quality Control courses.

GEOGRAPHIC INFORMATION SYSTEMS:

LYNX Service Planning, Engineering and GIS departments are working together on updating the bus stops and bus shelters data in the VUEWorks Asset Management program. GIS staff is working on descriptive documentation and detailed Standard Operation Procedures for the stop collection, data update, and data quality assurance processes and will update the VUEWorks Asset Management work order forms and the reports accordingly. The focus of the modified procedures is to maximize the use of technology for saving staff time by reducing the number of field visits at stop locations.

LYNX GIS staff updated the fixed service route network in the GIS database consistent with the December 2014 bid information. GIS staff has completed analysis of the service starting in December for the route length by jurisdiction and by urban and rural area. Service analysis for NTD report requirements was completed as well.

The GIS web site LYNX Map, accessible from the GoLYNX.com website, has been updated with current GIS Data for download. Additional interactive maps were developed and added to the InLYNX GIS Services page for access by LYNX employees. GIS staff is providing training and support for the interactive web applications and focusing on empowering LYNX users to develop their own maps with LYNX transit data.

IT, GIS and a GIS consultant team are at the final steps of the definition of the structure for SQL/SDE database. The shared data for all LYNX users will be converted to an SDE/SQL database format to allow faster and more secure access to all currently maintained datasets.

Monthly Report G: Communications Report

To: LYNX Board of Directors

From: Matthew Friedman
DIRECTOR OF MARKETING COMM
Matthew Friedman
(Technical Contact)
Theresa Veley
(Technical Contact)
Cindy Zuzunaga
(Technical Contact)

Phone: 407.841.2279 ext: 6206

Item Name: Communications Report
Communications Report

Date: 1/28/2015

LYNX Central Station 10 Year Anniversary

On November 19, LYNX Central Station celebrated its 10 year anniversary. The day's festivities included food carts, games, prizes and live entertainment in the LCS courtyard for guests to enjoy. Community partners such as Orlando City Soccer, Best Foot Forward, MetroPlan Orlando, Orlando Downtown Development Board, SunRail, reThink and the Orlando Magic joined in on the fun. Evan Taylor Jones was our musical guest.

Santa in the Terminal

LYNX offered free rides on the holiday bus on fixed routes during the holiday season. Passengers lucky enough to find Santa driving their route rode that Link for free. On Dec. 18, Santa stopped driving the holiday bus from 2-5 p.m. to take photos and spread Holiday cheer at LYNX Central Station Terminal. Lots of customers stopped by the Terminal to take their photos with Santa. During this event, Champs Café offered our customers hot chocolate and holiday cookies for \$1 each.

Golden Ticket Giveaway

As another way for LYNX to say thank you to passengers for being loyal throughout the year, employees were out from Dec. 8-19 at six select SuperStops in the tri-county service area spreading customer appreciation to passengers. This year, instead of random pass giveaways, LYNX held a "Golden Ticket Giveaway" playing a game of clues with Central Florida via LYNX Central Station displays, Glynx website and our social media channels.

Select LYNX team members along with a Golden Ticket Holder were present at each location during a specific time with three 30 day passes. The first three customers who located the Golden Ticket Holder and relayed the "secret password", that was provided with each clue, won a 30 day pass.

LYNX Board Agenda

Overall this promotion was a great success. Our passengers were not required to follow us via social media but yet we gained more than 100 “Likes” and “Followers” on each of our social channels throughout this promotion. We had a tremendous amount of interest and participation. Many customers specifically rode the bus to each “secret location” for a chance to win a bus pass. We gave away a total of 21 30 day bus passes.

November – December 2014

Press Releases | Media Notes

- Nov. 12 Happy 10th Anniversary LYNX Central Station.
- Nov. 13 LYNX Board Approves December Service Changes.
- Nov. 18 New Map Brochures
- Nov. 20 Ridership record of 3.1 Million.
- Nov. 21 Santa Set to Drive Holiday Cheer.
- Dec. 3 Let LYNX Play S.A.N.T.A. this Holiday season.
- Dec. 8 Maitland to Receive New NeighborLink Service.

Stories

- Nov. 5 WESH/Channel 9: Bithlo residents say LYNX has unreliable service.
- Nov. 7 WKMG/Channel 6: 6 hurt in crash involving LYNX bus, Orange County fire rescue says.
- Nov. 7 Orlando Sentinel; News Channel 13 and WKMG News Channel 6: FHP: Driver had a seizure, crashed into LYNX bus.
- Nov. 12 El Sentinel: Estación Central de LYNX cumple 10 años. (LYNX Central Station turns 10 years old).
- Nov. 14 South Lake Press: LYNX Xpress 204 to be discontinued.
- Nov. 20 Orlando Business Journal: Alvin Randall recognition plaque.
- Nov. 25 Orlando Sentinel: No SunRail on Thanksgiving; LYNX has reduced schedule.
- Nov. 29 Orlando Sentinel: LYNX driver: 2.5 million miles without major crash.
- Dec. 4 Winter Park/Maitland Observer and Orlando Business Journal (blog): Buses to start running from SunRail to Maitland Center.
- Dec. 8 Orlando Business Journal and WOFL-TV/FOX 35: Next stop, fresh food: LYNX bus transforms into mobile marketplace.
- Dec. 9 Orlando Sentinel: Shuttle to start Monday between Maitland SunRail stop and Maitland Center.
- Dec. 10 WOFL/News Channel Fox 35: LYNX bus donated, retrofitted to become mobile farmers market.
- Dec. 10 Orlando Sentinel: Man in critical after being hit by LYNX bus, FHP says.
- Dec. 10 WESH/Channel 9 and WKMG/Channel 6: Pedestrian hospitalized after being hit by LYNX bus in Orlando.
- Dec. 15 Orlando Sentinel: Alvin Randall, LYNX bus operator, was named the 2014 driver of the year.
- Dec. 24 Osceola News-Gazette: Santa Claus gives free LYNX bus rides.
- Dec. 25 Orlando Sentinel: Maitland shuttle bus at SunRail station mostly empty.

Social Media

- Nov. 1 Daylight Saving Time ends on Sunday at 2 a.m. Don't forget to set your clocks back one hour.

LYNX Board Agenda

- Nov. 2 How are you enjoying this crisp #FallWeather today?
- Nov. 3 Get your day started with LYNX!
Service Alert: Mickey's Very Merry Christmas Party.
Response to customer message. Asked customer to provide additional information.
- Nov. 4 LYNXAPALOOZA.
Service Alert: 25th Annual BBQ on the Boulevard.
Response to customer concern.
- Nov. 5 It's Wednesday! This means, it's time to get over the hump.
Response to question about status of a bus stop removal on I-Drive.
- Nov. 6 Response to customer complaint about smoke-free zones at LCS.
Throwback Thursday: Dr. Phillips Performing Arts Center.
Response to customer complaint about Link 21. We let the customer know we are hoping to alleviate the issue with our Dec. 14 service changes.
Response to customer complaint. Asked to provide additional information.
Veterans Day parade service Alert.
Veterans Day holiday schedule.
- Nov. 7 Sneak peek of Veterans bus wrap.
Response to customer question about our Veterans bus wrap.
Service Alert: Downtown Disney construction project.
- Nov. 8 Service Alert reminder for Veterans parade in downtown Orlando.
- Nov. 9 Veterans day parade photo.
- Nov. 10 Veterans day bus schedule.
- Nov. 11 Veterans day video.
- Nov. 12 Response to customer complaint about overflowing trash. Thanked customer for bringing to our attention and shared with engineering/construction team.
Thanksgiving schedule.
Response to customer complaint about service Alerts. Advised customer we put out Alerts as soon as the information is given to us.
Service Alert about downtown Disney construction project.
Response to customer complaint about bus stop sign. Advised customer the sign has been repaired.
Response to customer question about downtown Disney service Alert.
- Nov. 13 Throwback Thursday.
Thanked customer for sharing photo of LCS.
Response to customer complaint.
Service Alert: Osceola Fall Art Festival.
Service Alert: Eatonville's 5k run/walk.
- Nov. 14 Dec. 14 service changes.
Response in Spanish to question about purchasing bus passes from another country.
- Nov. 15 Everybody has a favorite place to go on the weekend. What's yours?
- Nov. 16 LYNX 10 year anniversary.
Thanked customer for feedback.
- Nov. 17 Let customer know their complaint about overflowing trash had been taken care of and trash can was replaced with a bigger one.
Be sure to carry an umbrella today, showers and storms are forecasted for later today.
Service Alert: traffic delays due to severe showers and storms.

LYNX Board Agenda

- Nov. 18 Thanksgiving holiday customer service hours.
LYNXAPALOOZA.
Dec. 14 service changes.
- Nov. 19 Happy 10th anniversary LCS video.
Setting up for LYNXAPALOOZA.
Face paint at LYNXAPALOOZA.
Live aerial shot at LYNXAPALOOZA.
- Nov. 20 Photo album of LYXAPALOOZA.
Thanked each vendor for their participation at LYNXAPALOOZA.
We've reached another ridership record! 30.1 million.
Service Alert: Orange Ave. road closure.
- Nov. 21 Santa set to drive holiday cheer.
Service Alert: St. Judes Give Thanks Walk.
- Nov. 22 LYNXAPALOOZA video.
Response to customer complaint.
Updated cover photo.
- Nov. 23 Thanksgiving holiday schedule.
Thanked customer for positive feedback.
- Nov. 24 Golden Ticket Giveaway first teaser.
Response to customer comment.
Response in Spanish – referred to customer service.
Followed up with customer who purchased tickets online.
- Nov. 25 New LYNX articulated bus.
Response to customer question about bus schedule.
- Nov. 26 Customer service holiday hours.
Service Alert: funeral service for former Mayor of Apopka.
- Nov. 27 Happy Thanksgiving.
Holiday schedule.
Golden Ticket Giveaway second teaser.
- Nov. 28 Happy Friday from LYNX! Buses return to normal operating schedule.
New map brochures, schedule book, SunRail connection and system map.
- Nov. 29 Holiday bus decoration sneak peek.
Service Alert: Construction on Semoran Blvd. and U.S. 17/92.
- Nov. 30 Golden Ticket Giveaway final teaser.
- Dec. 1 Holiday bus.
Service Alert: Construction on Semoran Blvd. and U.S. 17/92.
Golden Ticket Giveaway.
- Dec. 2 Updated cover photo.
Alvin Randall featured in the Orlando Sentinel.
- Dec. 3 Sneak peek of holiday bus decorations
- Dec. 4 Service Alert: Construction on Semoran Blvd. and U.S. 17/92.
Xpress Link 204 extended service.
Downtown Orlando tree lighting.
- Dec. 5 Happy Friday from Lake Eola Park. Tree lighting ceremony is tonight.
Thanked customer for positive feedback.
Xpress Link 204 extended service reminder.
Response in Spanish – referred customer to Golynx.com.

LYNX Board Agenda

- Dec. 6 On Dec. 8 Golden Ticket giveaway begins.
Response to question about the Golden Ticket Giveaway.
Thanked customer for positive comment about the holiday bus.
- Dec. 7 Dec. 14 service changes.
- Dec. 8 First Golden Ticket Clue.
Response to customer complaint.
Thanked customer for their feedback and referred to customer service.
New NeighborLink 652.
Response to question about the holiday bus route.
Golden Ticket Giveaway teaser video.
Response to customer message about Golden Ticket Giveaway.
- Dec. 9 Second Golden Ticket Giveaway Clue.
Golden Ticket Holder is at the secret location.
Golden Ticket Winners of the day.
- Dec. 10 On our way to the next Golden Ticket location.
Response to customer comment about the Golden Ticket Giveaway.
Golden Ticket Winners.
Next Golden Ticket clue.
Response to customer question about the giveaway.
- Dec. 11 Santa will be at LCS terminal.
Golden Ticket Winners.
- Dec. 12 Dec. 14 service changes reminder.
LYMMO Alert: Expanded times for Citrus Bowl open house.
Golden Ticket Giveaway first week recap video.
Response to customer concern about rumors of Link 56 going away. Reassured customer this is not the case.
- Dec. 13 Extended LYMMO service reminder for Citrus Bowl open house.
Dec. 14 service changes.
- Dec. 14 Dec. 14 service changes effective today.
Golden Ticket Giveaway clue.
- Dec. 15 Response to question about Link 57.
LYNX holiday schedule.
Response to holiday schedule question.
Golden Ticket Giveaway photos of winners.
We're offering free rides on the new NeighborLink 652.
- Dec. 16 NeighborLink 652 launch in Maitland.
Golden Ticket Giveaway clue.
Response to customer complaint. Asked customer to provide us their contact details.
Response to comment about a complaint. Asked customer to follow up with customer service.
Response to message about the Golden Ticket Giveaway.
- Dec. 17 Santa in the Terminal video teaser.
Golden Ticket Holder on his way to the secret location.
Golden Ticket Winners.
- Dec. 18 The last Golden Ticket clue.
Santa in the Terminal.
Golden Ticket Giveaway "bonus edition".

LYNX Board Agenda

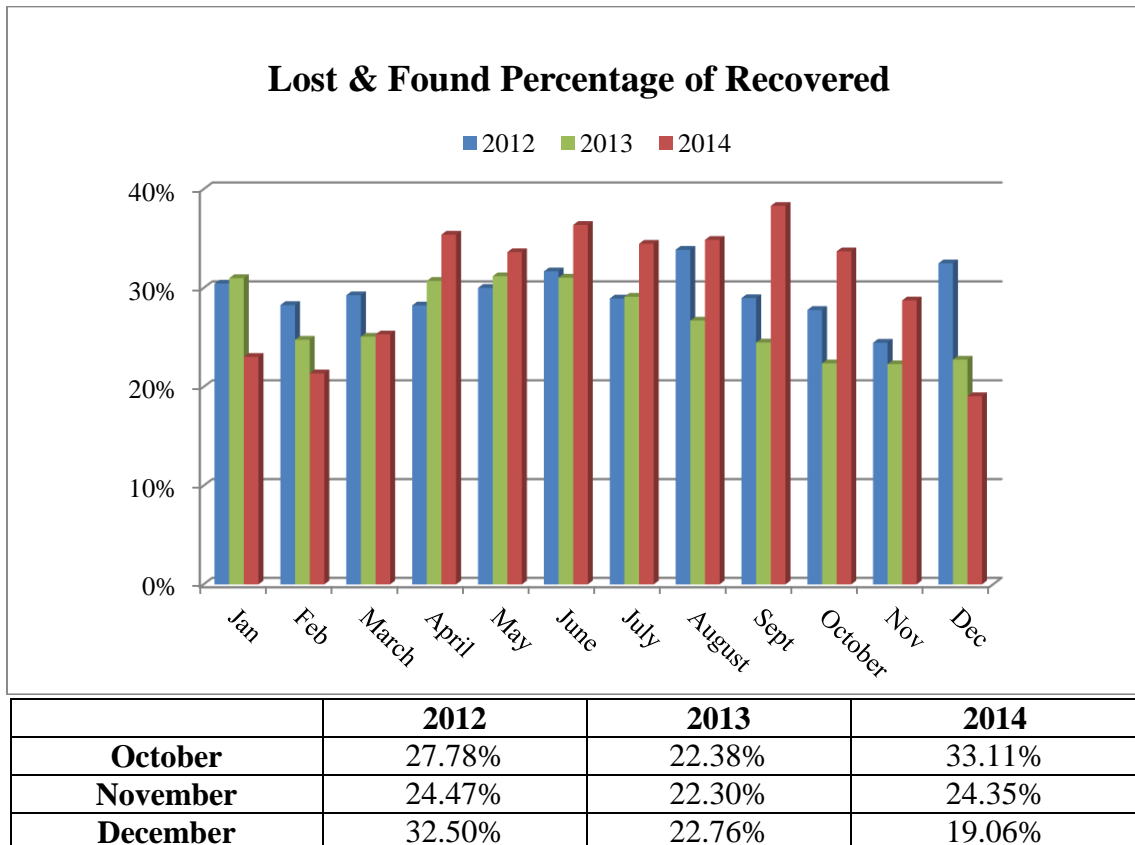
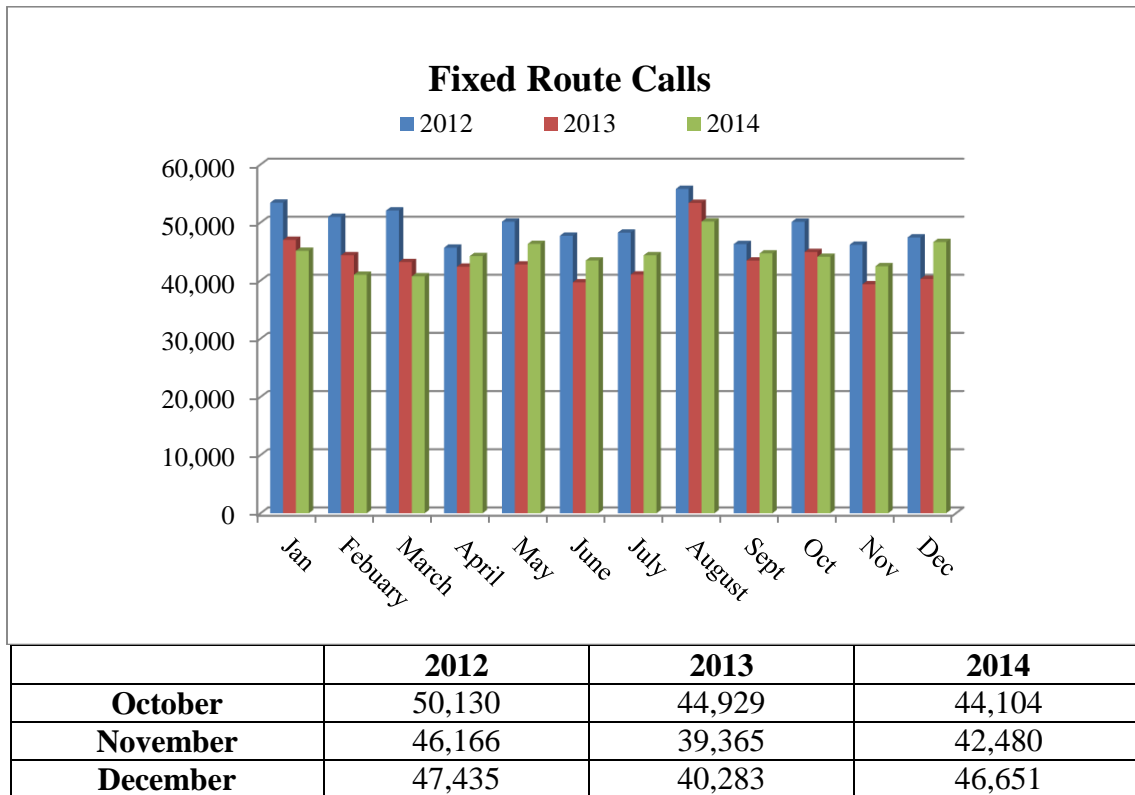
- Bonus edition Golden Ticket Winners.
Santa in the Terminal video.
- Dec. 19 Final Golden Ticket winners.
Santa in the Terminal photo album.
Provided route information for a customer.
- Dec. 20 Holiday schedule.
Response to question about the holiday schedule.
- Dec. 21 Find the gold passes on the holiday bus.
- Dec. 22 Response to question about the holiday schedule.
Happy Monday from Mills 50! Festive mural by Jose Sosa.
Response to customer complaint – referred to customer service.
- Dec. 23 Last minute gift idea: Give the gift of transit.
Golden Ticket Giveaway video recap.
Response to customer complaint about Colonial Plaza SuperStop.
- Dec. 24 Happy Holidays!
Holiday schedule reminder.
- Dec. 25 Happy Holidays from LYNX!
- Dec. 26 Response to complaint about Link 303 running late.
NeighborLink 652.
- Dec. 27 Lake Eola Park holiday lights.
- Dec. 28 LYNX can get you to Orlando International Airport.
- Dec. 29 Customer Service holiday hours.
Response to question about NeighborLink 652.
Response to question about our holiday schedule.
- Dec. 30 2014 LYNX accomplishments.
Service Alert: Orlando Citrus Parade.
Orlando Citrus Parade photos.
- Dec. 31 Happy New Year's Eve
Reminder of LYNX holiday hours.
Service Alert: Citrus Bowl game detour.

LYNX Board Agenda

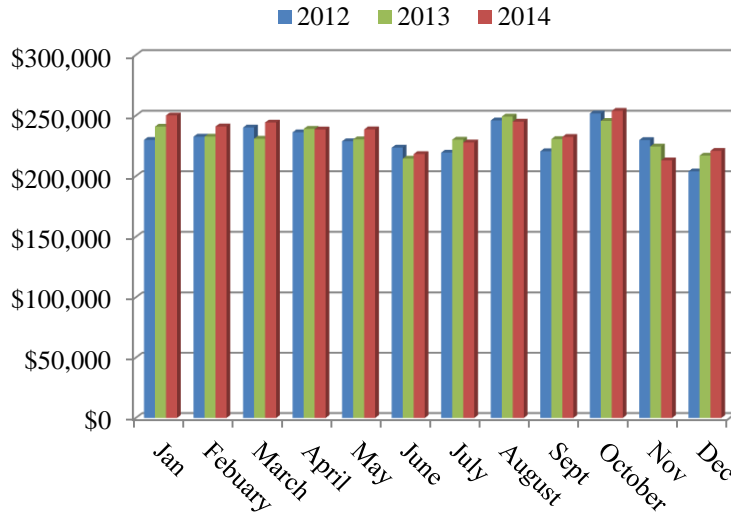
SOCIAL MEDIA USAGE	NOVEMBER 2014	DECEMBER 2014
Facebook Likes	2,470	2,614
Facebook – No. of People Reached The number of people who saw LYNX Page posts in news feed or ticker, or on our Page's timeline. (Unique users)	159,527	240,151
Twitter Followers	1,710	1,798

WEBSITE USAGE	NOVEMBER 2014	DECEMBER 2014
Total Page Views	750,388	784,329
Total User Visits	85,752	89,242

Customer Service

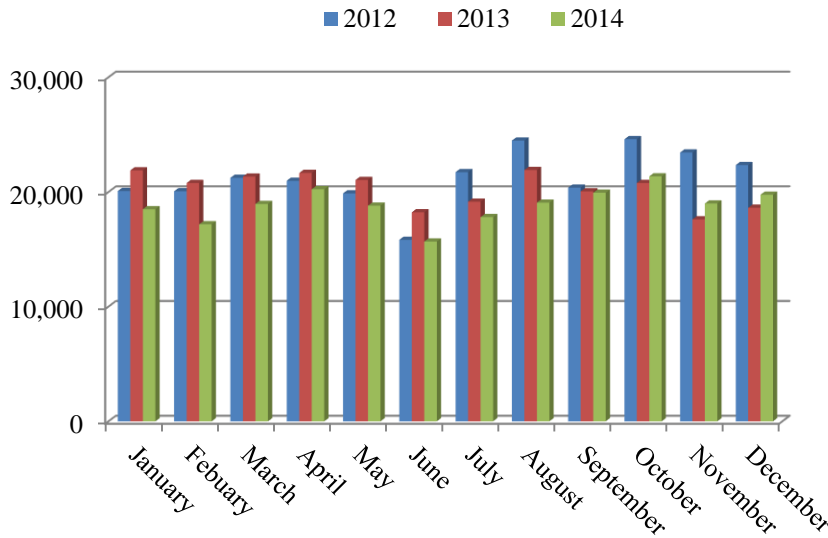


Fare Media Sales at LCS



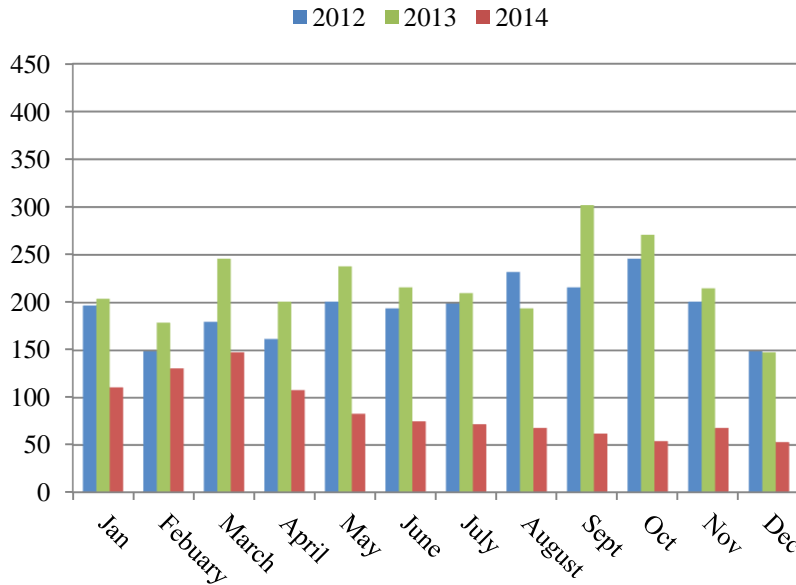
	2012	2013	2014
October	251,833	245,668	253,960
November	229,916	224,502	213,096
December	204,019	217,019	220,958

Customers Served at LCS



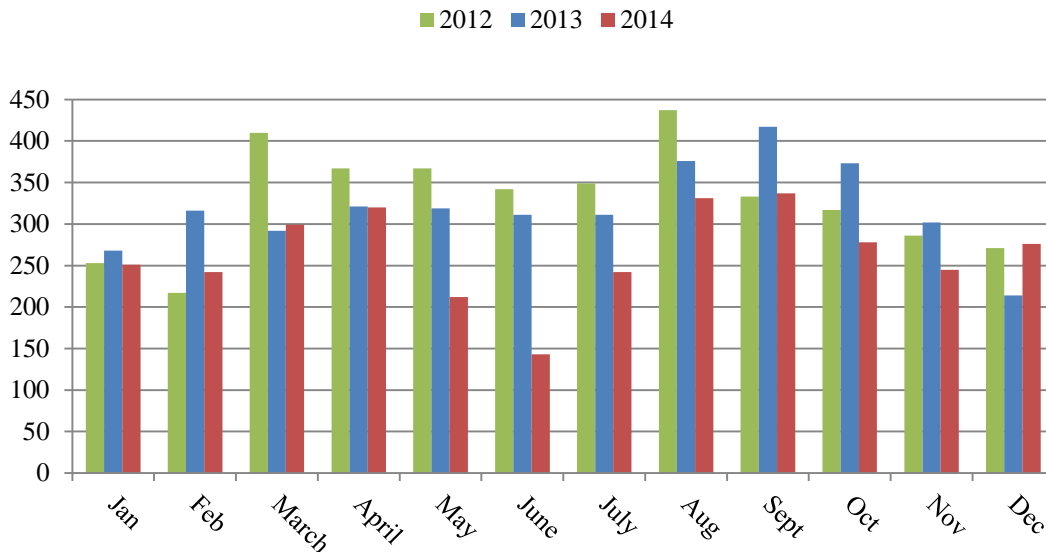
	2012	2013	2014
October	24,599	20,786	21,358
November	23,442	17,609	18,996
December	22,343	18,624	19,761

Paratransit Concerns

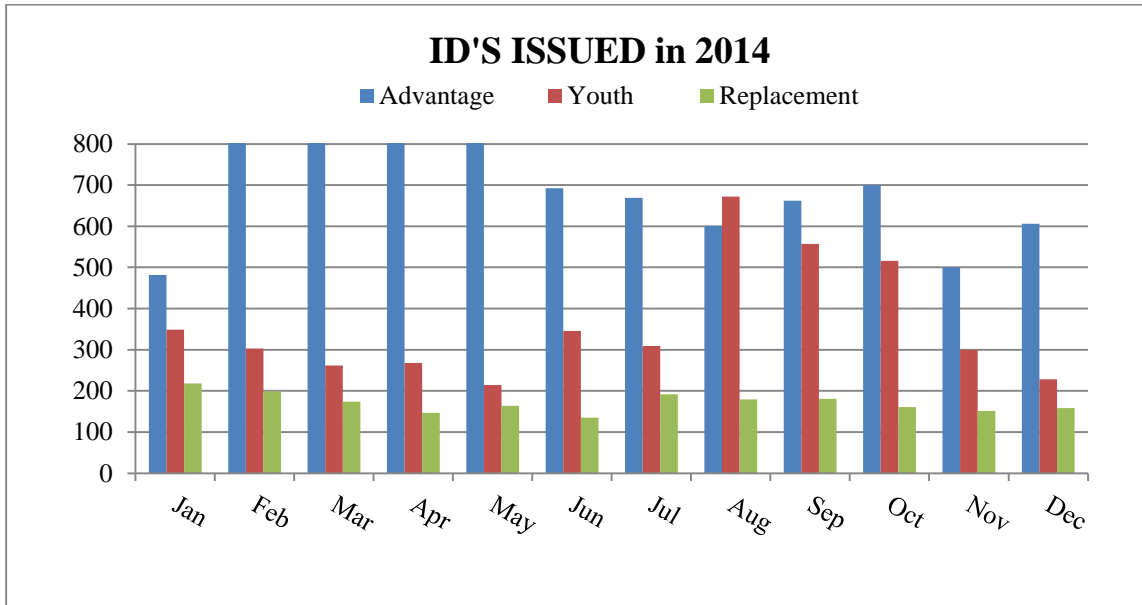


	2012	2013	2014
October	246	271	54
November	201	215	68
December	149	148	53

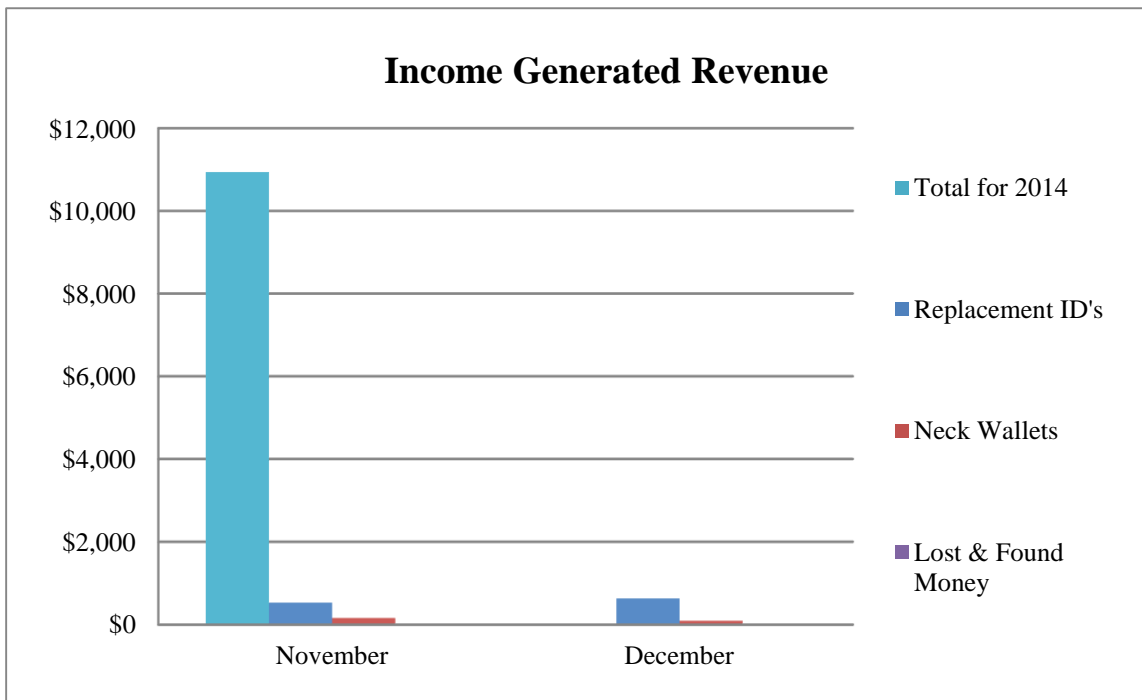
Fixed Route Concerns



	2012	2013	2014
October	317	373	278
November	286	302	245
December	271	214	276



	Advantage	Youth	Replacement
October	700	516	161
November	500	300	151
December	606	228	158



	Replacement ID's	Neck Wallets	Lost & Found Money
October	\$599.00	\$160.00	\$7.36
November	\$533.00	\$94.00	\$18.00
December	\$634.00	\$188.00	\$20.00

Monthly Report H: Business Development Report

To: LYNX Board of Directors

From: **Kathy Clary**
BUSINESS DEVELOPMENT OFFICER
Cindy Zuzunaga
(Technical Contact)

Phone: 407.841.2279 ext: 6180

Item Name: Business Development Report

Date: 1/28/2015

Outreach Events & Meetings

Hyatt Orlando benefits fair – 10/17
 Vierra VA benefits fair – 11/3 (100+ attendees)
 Daytona VA benefits fair – 11/4 (75+ attendees)
 Orlando VA benefits fair – 11/7 (350+ attendees)
 Catamaran Rx presentation – 11/11 (50 attendees/new hires)

Advertising Sales

ADVERTISING SALES	OCTOBER 2014	NOVEMBER 2014
Advertising Sales Revenue	\$145,565	\$207,002
Net Revenue to LYNX Fiscal Year to Date	\$145,565	\$352,567

Commuter Services

COMMUTER CHOICE TRANSPORTATION PROGRAM		
VANPOOLS	OCTOBER 2014	NOVEMBER 2014*
Vanpool Participants	827	841
Total Revenue Miles YTD	211,092	425,666
New Vanpools	7	2
Returned Vanpools	3	1
Current Vans in Service	128	130
Pending Vanpool Interest	KSC (1)	KSC (1)

LYNX Board Agenda

	TSA (4)	TSA (4)
	DEPARTMENT OF DEFENSE (1)	DEPARTMENT OF DEFENSE (1)
	VETERANS AFFAIRS (5)	VETERANS AFFAIRS (5)
	LOCKHEED MARTIN(2)	LOCKHEED MARTIN(2)
	COLEMAN PRISON(3)	COLEMAN PRISON(3)
	DISNEY(10)	DISNEY(10)
	DARDEN(1)	DARDEN(1)
	SEAWORLD(4)	SEAWORLD(4)
	FLAGLER DEV(1)	FLAGLER DEV(1)
	FLORIDA HOSPITAL (1)	FLORIDA HOSPITAL (1)
Phone Inquiries	72	83

*Estimated numbers

Monthly Report I: Employee Travel Report

To: LYNX Board of Directors

From: John Lewis
 CHIEF EXECUTIVE OFFICER
Deborah Morrow
 (Technical Contact)
Blanche Sherman
 (Technical Contact)

Phone: 407.841.2279 ext: 6017

Item Name: Monthly Employee Travel - January 2015

Date: 1/28/2015

EMPLOYEE / DEPARTMENT	DESTINATION	PURPOSE	DEPARTURE AND RETURN DATES	TOTAL ESTIMATED AGENCY COST	AGENCY COST
Stephen Wachtler Operations	Hayward, CA	To visit Gillig plant for pre-production meetings	01/06/2015-01/09/2015	1,599	1,599
Harry Mootoo Operations	Hayward, CA	To visit Gillig plant for pre-production meetings	01/06/2015-01/09/2015	1,423	1,423
TOTAL ESTIMATED COSTS and AGENCY COSTS				3,022	3,022

Monthly Report J: Employee Travel Report

To: LYNX Board of Directors

From: John Lewis
 CHIEF EXECUTIVE OFFICER
Deborah Morrow
 (Technical Contact)
Blanche Sherman
 (Technical Contact)

Phone: 407.841.2279 ext: 6017

Item Name: Monthly Employee Travel - December 2014

Date: 1/28/2015

EMPLOYEE / DEPARTMENT	DESTINATION	PURPOSE	DEPARTURE AND RETURN DATES	TOTAL ESTIMATED AGENCY COST	AGENCY COST
Prahallad Vijayvargiya Grants	Houston, TX	To attend Triennial Review Workshop	11/05/2014-11/07/2014	1,032	0
Sheila Maldonado Grants	Richmond, VA	To attend FTA's FY2015 Triennial Workshop	11/12/2014-11/14/2014	951	0
Selita Stubbs Grants	Boston, MA	To attend Triennial Review Workshop	12/03/2014-12/05/2014	882	0
Juan Battle Operations	Houston, TX	To attend the 2015 APTA International Rodeo planning meeting	12/10/2014-12/12/2014	901	901
Susan Black Executive	Atlanta, GA	To attend FTA Quarterly Meeting	12/16/2014-12/17/2014	509	509
TOTAL ESTIMATED COSTS and AGENCY COSTS				4,275	1,410