

Wheelchair Service

Our ACCESS LYNX service is “door-to-door.” When you make your reservation, be sure to mention if you have difficulties walking, are using a mobility device or are using a wheelchair. Wheelchairs must be provided by the passenger, and you must be on the ground floor at the time you are to be picked up.

Drivers cannot maneuver wheelchairs up or down more than one step.

A wheelchair is a 3 or 4 wheel mobility aid designed for and used by individuals with mobility impairment, whether operated manually or powered. Our vehicles are equipped to transport “common wheelchairs” which do not exceed 30-inches in width and 48-inches in length measured two inches above the ground, and does not weigh more than 600-pounds when occupied.