



Visitors

If you are visiting our service area (Orange, Osceola, and Seminole counties) and are eligible for Americans with Disabilities Act (ADA) paratransit services in your hometown, you may also be eligible for ACCESS LYNX services for up to 21 days in any 365-day period. Please follow the steps below to arrange ACCESS LYNX services during your visit:

- Submit ADA Paratransit Certification of Eligibility document via email to **Paratransit@GoLYNX.com** or fax it to **407-849-6759** at least ten (10) business days prior to the visit.
- Contact the ACCESS LYNX Eligibility Department at **407-423-8747, option #6 (open Monday to Friday, from 8 am – 4 pm, Eastern time)** to confirm receipt of your document and provide the following information before you arrive in our service area:
 - Full name and date of birth
 - Emergency contact information
 - Dates of your visit
 - Exact address of your stay (including the city and zip code)
 - Phone number where you can be reached during your stay.
 - Mobility device used if applicable (cane, walker, scooter, etc.)
 - If traveling with a Personal Care Attendant (PCA) and/or service animal.

Once your eligibility is established, you can reserve a trip by contacting the Reservation Department at 407-423-8747, option #4. They are available seven (7) days a week from 8 am – 5 pm (Eastern time).

In addition, you can review the **Americans with Disabilities Act Program Guidelines** by visiting:

<https://www.golynx.com/plan-trip/riding-lynx/access-lynx/program-eligibility.stml>,

and **How To Ride Guide** by visiting:

https://www.golynx.com/core/fileparse.php/145154/urlt/HowToRide-accesslynx_112923.pdf.



Central Florida Regional Transportation Authority

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